SEVERA COX

SOFTWARE DEVELOPER

INFO

PHONE
3179707722

EMAIL
severa.cox@gmail.com

LINKS

linkedin.com/in/severacox

sevcox.github.io/Portfolio

SKILLS

Communication

Management

Flexibility and Adaptability

Collaboration

C# .NET Framework

SQL Server

ASP.NET

Microsoft Office

HTML/CSS

Bootstrap

GitHub

LANGUAGES

Spanish
● ● ● ○ ○

English
● ● ● ● ●

PROFILE

Ambitious, motivated developer seeking employment, with a strong background in management and optimal customer service. Bringing forth a positive attitude with passion and the willingness to keep learning.

EMPLOYMENT HISTORY

General Manager, Chipotle Mexican Grill

Oct 2017 — Jun 2020

- Recruited, hired, trained, and scheduled a team of up to 45 individuals
- Exceeded daily sales targets by producing an annual increase in sales by 15% and an average of a 90% guest satisfaction rate
- Effectively oversaw the training and development of managers for the entire market
- Achieved the first designation of Certified Training Restaurant in the region

Service Manager, Chipotle Mexican Grill

Dec 2016 — Oct 2017

- Maintained a clean and organized working environment to enhance productivity and ensure quality.
- Provided superior customer service to guests by addressing all questions and concerns.
- Ordered, received, stocked, and managed inventory to ensure accuracy in cost-control and waste control procedures

Crew Member, Chipotle Mexican Grill

Mar 2015 — Dec 2016

- Organized and prioritized work to complete assignments in a timely, efficient manner.

Shift Leader, ColdStone Creamery

Mar 2014 — Mar 2015

- Recorded accurate daily cash records, forecasted sales, and delivered bank deposits

EDUCATION

Software Development Certification, Eleven Fifty Academy

Jun 2020 — Present

Psychology and Economics, Indiana University Purdue University

Aug 2017 — May 2021