

Title: User Feedback Insights

1) Importance of an Intuitive User Interface:

- a) Anaëlle: "I really appreciate when the interface is clear and easy to use."
- b) Antoine: "An intuitive interface makes the user experience much more enjoyable."
- c) Guillaume: "I find that simplicity of use is crucial."

2) Performance and Speed Issues:

- a) Guillemette: "The app is sometimes slow, especially during peak hours."
- b) Joe: "Loading times can be frustrating."
- c) Nathan: "Performance issues make the app less reliable."

3) Demand for New Features:

- a) William: "Adding options like dark mode would be great."
- b) Anaëlle: "I'd like to see more advanced search filters."
- c) Antoine: "New features would enhance the user experience."

4) Positive Feedback on Customer Support:

- a) Guillaume: "Customer support is very responsive and helpful."
- b) Guillemette: "I had an excellent experience with customer service."
- c) Joe: "Customer service has been very helpful."

5) Clarity of Error Messages:

- a) Nathan: "Error messages should be clearer and more explanatory."
- b) William: "It's difficult to understand some error messages."
- c) Anaëlle: "Error messages need to be improved to be more informative."

6) Appreciation of the Onboarding Process:

- a) Antoine: "The onboarding process is well done and very helpful."
- b) Guillaume: "The startup tutorials are very useful."
- c) Guillemette: "The onboarding process is smooth and informative."