Seydina Thioub Diagne

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Aspiring full stack developer with a solid background in network infrastructure and security. Currently pursuing a Master's in Software Engineering and CCNA3 certification, I build secure and maintainable web applications using React, TypeScript, and Sass CSS — guided by Clean Code principles. My hybrid profile allows me to merge application performance, network resilience, and security standards to tackle modern technical challenges.

Experience

IT TECHNICIAN | INTELCIA |

MAY 2021 - PRESENT

- **User Support**: Helping users with technical questions and guidance towards solutions.
- **System maintenance**: Carrying out maintenance and regular updates of computer systems and networks
- **Documentation**: Keeping records of support requests, solutions provided and system configurations.
- **Training**: Training sessions and educational materials to help users understand and use technology effectively.
- Troubleshooting and problem solving: Diagnosis and correction of hardware and software problems for users.

DEVELOPER | SENGEOSYSTEMS |

2020-2021

• **Development and maintenance**: participation in the implementation of automotive tracking software (javascript, APIs)

DEVELOPER | NEW KIND OF DEVELOPMENT |

2018-2020

- Definition, management and monitoring planning and task distribution.
- Budget management: Creation and management of budgets, ensuring cost-effectiveness.
- **Supplier management**: Negotiation and management of relationships with external suppliers and service providers.
- **Team management and project management** by applying the principles of the Agile method.
- Web development using PHP,CSS,Worpress

Training

CISCO CERTIFIED NETWORK ASSOCIATE (CCNA)

2025

CERTIFICATION COMPOSED OF THREE MODULES CCNA1, CCNA2, CCNA3

- **♦ Networks**: Types (LAN, WAN), models, transmission.
- **♦ OSI/TCP-IP models:** Layers, protocols.
- **♦ Addressing & Ethernet:** IPv4/IPv6, subnetting, switching.
- **♦ Routing**: OSPF, RIP, configuration

- **♦ Security**: ACL, VLANs, VPN, LAN networks, DHCP snopping
- **♦ VLAN configuration & inter-VLAN routing:**

VLAN creation and management

♦ Implementing network redundancy:

improving network resilience

 \square WLAN Wireless Network Configuration:

Deployment and Security

MASTER SOFTWARE ENGINEERING | 2025 |

2025

WOOLF UNIVERSITY

- **♦ Advanced development**: Languages (HTML, CSS, JAVASCRIPT, NODE.JS, SQL, REACT...), Algorithms,
- **♦ Software architecture** : Design Patterns, API.
- Project Management : Agile, GitHub, Git, Leadership

SOFTWARE ENGINEERING LICENSE

Transversal Skills

Languages

• French: fluent

English: fluent (technical and conversational)

• **Spanish**: beginner level

Digital Communication

• Proficient in modern communication tools (Microsoft suite, Canva, social platforms)

• Fast-track training in digital strategy, professional writing, and technical content creation

• Ability to simplify complex topics for both technical and non-technical audiences

Soft Skills

- Leadership: team coordination, decision-making in technical environments, mentoring
- Adaptability: solving complex problems, creative thinking, responsiveness under pressure
- **Time Management**: prioritization, task organization, deadline adherence, multitasking with structure