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🖍 Summary

I am currently looking for an international remote job
- Progress OpenEdge developer - 13 years of experience
- Customer/Technical support (email, face to face) - 3 years
- Trainer/Teacher
- Software developer - 16 years of experience
- Business Analysis (BA) while working as a software developer. I have certified training in this area as well.
- Manual software tester (QA)
- Master degree in Security science (Penetration testing, security assessment, cybersecurity)
- JavaScript, CSS, HTML, SQL server, MS Access, VBA

I am interested in the opportunity to practice and learn more about these areas.

I am interested in the opportunity to help people and learn new skills. I am a fast learner.

🌍 Languages	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
Spanish	C2	C2	C2	C2	C2
English	C2	C2	C2	C2	C2

Russian	B1	B1	B1	B1	B1

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user
Common European Framework of Reference for Languages

💼 Work History

Position: Web Software Developer	**Company:** N/A
Dates: May 2021 - Today	Client: N/A
Location: Remote	Job type: Personal Project

Currently developing a website for an online store.
- ➤ Setup and manage Facebook, Instagram, YouTube
- ➤ Web page creation and modification
- ➤ Google Forms creation and modification
- ➤ SEO (Search Engine Optimization)
- ➤ Email marketing campaigns
- ➤ Communicating with current and prospective customers directly via email
- ➤ Sales and reputation growth

Technologies/Tools: HTML, HTML5, CSS, CSS3, JavaScript, BootStrap, Google Forms

Position: Software QA Tester	**Company:** N/A
Dates: May 2021 - Today	Client: TestIO, Userfeel, uTest, Testlio
Location: Remote	Job type: Freelancing

- ➤ Functional testing, Usability Testing
- ➤ Website/Mobile app testing
- ➤ Bug reproduction
- ➤ Documentation/Technical writing
    - ○ Bug reports, reproduction cases
- ➤ Web browsers: Yandex Chrome, Internet Explorer, Edge, Firefox, Opera

Technologies/Tools: Windows 10/11, Android, OBS Studio, Bandicam, Proxyserver, VPN

Position: Technology Business Consultant II	**Company:** FIS Global
Dates: January 2020 - May 2021	Client: N/A

Hugo Alberto Lujan Chavez

Location: Remote	Job type: Full time

I was working with a software solution for investment banking.

- ➢ Database applications software development
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Technical support, data fixes, coding programs
- ➢ Documentation/Technical writing
    - ○ Best practices, system documentation
- ➢ Analysis (BA), coding, testing, maintenance
- ➢ Peer/Code Reviewing

Technologies/Tools: Progress OpenEdge 11, OpenEdge ABL, Windows 10, Unix, Linux, Solaris, TortoiseSVN, VPN, Putty, AppServer

Position: Developer	Company: Apex Systems
Dates: August 2019 - December 2019	Client: Wells Fargo
Location: Chandler, Arizona, USA	Job type: Contract

I was working with a loan origination system used in the car credit industry for Wells Fargo.
- ➤ Database applications software development
- ➤ Creation and modification of reports, data entry and inquiry screens
- ➤ Technical support, data fixes, coding programs
- ➤ Documentation/Technical writing
  - ○ Best practices, system documentation
- ➤ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Progress OpenEdge 11, OpenEdge ABL, Windows 10, Unix,Linux, Solaris, TortoiseSVN, VPN, SDLC (software development life cycle), Microsoft Visual Studio

Position: Technology Analyst	Company: Infosys McCamish Systems
Dates: January 2019 - July 2019	Client: N/A
Location: Atlanta, Georgia, USA	Job type: Full time

I was working with an insurance policy management system for insurance agencies.
- ➤ Database applications software development
- ➤ Creation and modification of reports, data entry and inquiry screens
- ➤ Technical support, data fixes, coding programs
- ➤ Documentation/Technical writing
  - ○ Best practices, system documentation
- ➤ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Progress OpenEdge 11, OpenEdge ABL, Windows 10, Unix, VPN, SDLC (software development life cycle), Citrix, Roundtable TSMS

Position: OpenEdge Developer	**Company:** Atos
Dates: September 2017 - January 2018	Client: **The Royal Bank of Canada (RBC)**
Location: Esch-sur-Alzette, Luxembourg	Job type: Contract

I was working with a banking system for RBC Investor and Treasury Services
- ➢ Database applications software development
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Technical support, data fixes, coding programs
- ➢ Documentation/Technical writing
  - ○ Best practices, system documentation
- ➢ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Windows 7, Progress OpenEdge 11, OpenEdge ABL, RoundTable TSMS, Linux, Citrix, AppServer

Position: Analyst Programmer	**Company:** The Senator Group
Dates: January 2016 - March 2017	Client: N/A
Location: Altham, Accrington, Lancashire, United Kingdom	Job type: Full time

I was working with an in-house developed ERP/CRM system.
- ➢ Database applications software development
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Technical support, data fixes, coding programs
- ➢ Documentation/Technical writing
  - ○ Best practices, system documentation
- ➢ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Windows 7, Windows 10, Progress OpenEdge 11, OpenEdge ABL, Confluence, JIRA, HipChat, Roundtable TSMS, Crystal Reports, DataDigger. Microsoft Dynamics AX, X++, Linux, Progress SmartObjects, AppServer, Scrum

Position: Software Developer	Company: Qvantel Oy
Dates: April 2014 - December 2015	Client: N/A
Location: Jyväskylä, Finland	Job type: Full time

I was working with an in-house developed SaaS solution for the Telecommunications industry.

➢ Database applications software development

➢ Creation and modification of reports, data entry and inquiry screens

➢ Technical support, data fixes, coding programs

➢ Documentation/Technical writing

  ○ Best practices, system documentation

➢ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Windows 8.1, Linux, Progress OpenEdge, OpenEdge ABL, Oracle VirtualBox, JIRA, HipChat, HG (mercurial), Confluence

Position: Computer Systems Analyst	Company: Insight Global, Inc
Dates: February 2013 - August 2013	Client: RR Donnelley
Location: Warrenville, Illinois, USA	Job type: Contract

I was working with an in-house developed ERP/CRM system for RR Donnelley.

➢ Database applications software development

➢ Creation and modification of reports, data entry and inquiry screens

➢ Technical support, data fixes, coding programs

➢ Documentation/Technical writing

  ○ Best practices, system documentation

➢ Analysis (BA), coding, testing, maintenance

➢ Design reviewing

Technologies/Tools: Windows 7, Progress OpenEdge 10.2A03, OpenEdge ABL, Roundtable TSMS, Microsoft Windows Server 2008, Citrix XenApp, XML, Sonic ESB 7.5, AppServer, Microsoft Access

Position: Computer Systems Analyst	**Company:** Insight Global, Inc
Dates: July 2012 - January 2013	Client: SunCoast Solutions/Complia Health
Location: Clearwater, Florida, USA	Job type: Contract

I was working with a Hospice management application used by the clients of SunCoast Solutions/Complia Health in the Healthcare industry.

➢ Database applications software development
➢ Creation and modification of reports, data entry and inquiry screens
➢ Technical support, data fixes, coding programs
➢ Documentation/Technical writing
  ○ Best practices, system documentation
➢ Analysis (BA), coding, testing, maintenance
➢ Design reviewing

Technologies/Tools: Windows XP, Progress OpenEdge 10, OpenEdge ABL, Microsoft Visual Studio 2010, Microsoft Windows Server 2008, Scrum, Agile

Position: Computer Systems Analyst	**Company:** Insight Global, Inc
Dates: January 2012 - June 2012	Client: JPMorgan Chase & Co.
Location: Newark, Delaware, USA	Job type: Contract

I was working with a mortgage origination system named MPX for JPMorgan Chase & Co.

➢ Database applications software development
➢ Creation and modification of reports, data entry and inquiry screens
➢ Technical support, data fixes, coding programs
➢ Documentation/Technical writing
  ○ Best practices, system documentation, design documentation, coding standards, application specifications, technical requirements
➢ Analysis (BA), coding, testing, maintenance
➢ Financial forms design
➢ Design reviewing providing input to the design recommendations
➢ Product development sessions with business owners, business analysts and team members to analyze business requirements and proposed solutions
➢ Peer/Code Reviewing

Technologies/Tools: Windows XP, Progress OpenEdge 10, OpenEdge ABL, Microsoft Visual Studio 2010, Microsoft Windows Server 2008, Linux, Agile, Jira

Position: Computer Systems Analyst	Company: Artech Information Systems LLC
Dates: June 2011 - October 2011	Client: Columbia Gas of Ohio/NiSource Inc/IBM
Location: Columbus, Ohio, USA	Job type: Contract

I was working with a utility management system for Columbia Gas of Ohio/NiSource Inc
- ➢ Database applications software development
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Technical support, data fixes, coding programs
- ➢ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Windows XP, Progress OpenEdge 10, OpenEdge ABL, Unix

Position: Computer Systems Analyst	Company: D&H Distributing co.
Dates: September 2008 - October 2010	Client: N/A
Location: Harrisburg, Pennsylvania, USA	Job type: Full time

I was working with a warehouse, logistics, ERP in-house system for D&H Distributing co.
- ➢ Database applications software development
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Technical support, data fixes, coding programs
- ➢ Documentation/Technical writing
  - ○ Best practices, system documentation, design documentation, coding standards, application specifications, technical requirements
- ➢ Analysis (BA), coding, testing, maintenance
- ➢ Peer/Code Reviewing

Technologies/Tools: Windows XP, Progress OpenEdge 10, OpenEdge ABL, HP Quality Center 9.2, Roundtable TSMS, AppServer, ABL ProDataSets, Linux

Hugo Alberto Lujan Chavez

Position: Progress Consultant	**Company:** Tata Consultancy Services
Dates: October 2007 - September 2008	Client: Johnson Controls
Location: Ciudad Juarez, Chihuahua, Mexico	Job type: Contract

I was working with the EDIMAT2 CRM system for Johnson Controls

➢ Database applications software development

➢ Creation and modification of reports, data entry and inquiry screens

➢ Technical support, data fixes, coding programs

➢ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Windows XP, Progress OpenEdge, OpenEdge ABL, BMC Software (BMC Remedy User), AppServer

Position: Computer Assistant	**Company:** U.S. Department of State
Dates: May 2006 - October 2007	Branch: US Consulate General Ciudad Juárez
Location: Ciudad Juarez, Chihuahua, Mexico	Job type: Full time

I worked in different areas in the US Consulate General Ciudad Juárez

➢ Database administration

➢ Database applications software development

➢ Servers' backup monitoring

➢ Creation and modification of reports, data entry and inquiry screens

➢ Software installation, patching, upgrading in PCs/servers

➢ Hardware devices installation and configuration in PCs/servers

➢ Analysis (BA), coding, testing, maintenance

➢ Dump and load of Ghost images from/to computers as required using CD/Floppy boot disks and PXE

➢ Customer/Technical support to internal users (phone, email, face to face)

💡 I Developed a Standard Operating Procedure (SOP) for Ghosting using PXE technology)

Technologies/Tools: Windows XP, Windows 2000 Server, Windows 2003 Server, Microsoft Office 2003, Microsoft Access 2003, HTML, CSS, Microsoft Publisher 2003, Microsoft SQL Server 7 & 2000, Symantec Ghost 7.5.0.335, & 8, Symantec AntiVirus Corporate Edition 10, PXE booting

Hugo Alberto Lujan Chavez

Position: Computer Operator	**Company:** U.S. Department of State
Dates: November 2004 - May 2006	Branch: US Consulate General Guadalajara
Location: Guadalajara, Jalisco, Mexico	Job type: Full time

I worked in different areas in the US Consulate General Guadalajara

- ➢ Database administration
- ➢ Database applications software development
- ➢ Servers' backup monitoring
- ➢ Servers' Event Log monitoring
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Software installation, patching, upgrading in PCs/servers
- ➢ Hardware devices installation and configuration in PCs/servers
- ➢ Analysis (BA), coding, testing, maintenance
- ➢ Customer/Technical support to internal users (phone, email, face to face)
- ➢ Web Development

Technologies/Tools: Windows 98, Windows XP, Windows 2000 Server, Windows 2003 Server, Microsoft Office 2000, Microsoft Access 2000, HTML, CSS, Microsoft Publisher 2000, Microsoft SQL Server 7

Position: Computer Systems Analyst	**Company:** UNISAP de Occidente, A.C.
Dates: July 2003 - November 2004	Client: N/A
Location: Guadalajara, Jalisco, Mexico	Job type: Full time

I was working with the Treasury module of a software solution for credit unions.

- ➢ Database applications software development
- ➢ Creation and modification of reports, data entry and inquiry screens
- ➢ Technical support, data fixes, coding programs
- ➢ Analysis (BA), coding, testing, maintenance

Technologies/Tools: Windows 98, Windows 2000, Windows XP, Microsoft Office 2000, Progress 9, Progress 4GL, Webspeed 3, HTML, CSS, JavaScript, Speedscript, SCO Unix, PCASE v1.52, Apache HTTP Server, Internet Information Server (IIS)

Position: Course Instructor	**Company:** Computraining
Dates: February2002 - June 2003	Client: N/A
Location: Guadalajara, Jalisco, Mexico	Job type: Freelance

I was a teacher of Microsoft software applications for Computraining's students

- ➢ Teaching
- ➢ Technical support, consulting

Technologies/Tools: Windows 98, Windows 2000, Microsoft Office 2000 (Word, Excel, Power Point, Front Page, Access)

Position: University Teacher	**Company:** UTEG (Centro Universitario UTEG)
Dates: July 2001 -February 2002	Client: N/A
Location: Guadalajara, Jalisco, Mexico	Job type: Freelance

I taught Information Technology classes in the Bachelor of Computer Science departments to students of the UTEG in different semesters

Technologies/Tools: Windows 98, Windows NT Workstation 4.0, Progress 9, Progress 4GL

Position: Progress Consultant	**Company:** Cydsa Group
Dates: January 2000 - July 2000	Branch: Crysel Plant (Acrylic fibers)
Location: El Salto, Jalisco, Mexico	Job type: Full time

I was working with the CRM system for Crysel Plant

- ➢ Database applications software development
- ➢ Database administration DBA
- ➢ Database design
- ➢ Creation of reports, data entry and inquiry screens
- ➢ Analysis (BA), coding, testing

Technologies/Tools: Windows 98, Windows NT Workstation 4.0, Progress 7, Progress 4GL, OpenVMS, Rhythm Factory Planner (I2 Technologies)

Position: Progress Consultant	**Company:** SHS Staffing Solutions
Dates: April 1999 - November 1999	Client: Secretaría de Comunicaciones y Transportes - SCT
Location: Mexico City Metropolitan Area, Mexico	Job type: Contract

I was involved a Progress software consultant for SCT

- ➢ Y2K assessment, testing and reporting on Progress 4GL code
- ➢ Scan client's systems source code searching for date related keywords
- ➢ Update the compliance status of each code line with a date related keyword found
- ➢ Report lines that seem to have a problem with dates related to the Year 2000

Technologies/Tools: Unix SunOs (Solaris), Progress v8.3b, Progress 4GL, Windows 95, Windows NT Workstation 4.0, Microsoft Access, Y2K Assessment

Position: Computer Systems Analyst	**Company:** Protégé Systems Inc.
Dates: July 1998 - September 1998	Client: ServUs Financial Corporation
Location: Schaumburg, Illinois, USA	Job type: Contract

I was working as a consultant for ServUs Financial Corporation

➢ Connection of OS/2 and Windows 95 clients to Progress databases in a Digital Unix 4.x (Alpha) server through ODBC (from Openlink) to query information

➢ Internet research

➢ ODBC setting up in both server and clients

Technologies/Tools: Progress, Progress 4GL, Digital Unix, ODBC drivers, OS/2, Windows 95

Position: Administrative Support Specialist	**Company:** Tecnológico de Monterrey
Dates: Junel 1996 - July 1998	Branch: Campus Chihuahua
Location: Chihuahua, Chihuahua, Mexico	Job type: Full time

I was a full time employee working for ITESM Campus Chihuahua

➢ Database applications software development

➢ Database administration DBA

➢ Data migration from Progress database to Oracle (Banner) system

➢ Database design

➢ Creation of reports, data entry and inquiry screens

➢ Analysis (BA), coding, testing

➢ Web development Student's poll application

➢ Technical support, data fixes, coding programs

Technologies/Tools: Progress 6 & 7, Progress 8.0A02, Progress 4GL, Erwin/ERX 3.5, HTML, Unix AIX, Windows

Position: System Analyst	Company: Fiscalía General del Estado de Chihuahua
Dates: Junel 1995 - July 1996	Branch: N/A
Location: Chihuahua, Chihuahua, Mexico	Job type: Full time

I was a full-time employee working for Fiscalía General del Estado de Chihuahua

- Database applications software development of computer equipment inventory system
- Database administration DBA
- Developed common programming library
- Documentation/Technical writing
  - Established programming standards document
  - System documentation, design documentation
- Database E-R design
- Creation of reports, data entry and inquiry screens
- Analysis (BA), coding, testing
- Technical support, data fixes, coding programs

Technologies/Tools: Gupta SQLWindows 5.0.1, Erwin/SQL 3.0, SCO Unix

🎓 Education

Institution EC-Council University	Degree: Master Degree
Dates: 2009 - 2013	Qualification Type: Master of Science - M.Sc.
Location: Albuquerque, New Mexico, USA (remote)	Major: Master in Security Science
Grade: 3.75/4.0	

Ethical Hacking and Countermeasures, Managing Secure Network Systems, Security Analysis, and Vulnerability Assessment, Cyber Law, Principles of e-Business Security, Securing Wireless Networks, Investigating Network Intrusions and Computer Forensics