

FAQs

Volunteer

1. Who is eligible to be a volunteer?

Volunteers should fulfil all the below criteria:

- a. Between the ages of 18 - 50 years old
- b. No pre-existing health conditions like high-blood pressure, diabetes, heart disease, kidney disease, liver disease, low immunity, asthma, cancer, chronic lung disease, stroke or obesity
- c. Received 1st dose of vaccine
- d. Completed Online COVID-19 Training Course
- e. Residing in the Klang Valley (preferably)

2. What are the roles available to volunteer for?

There are two sides of operation to volunteer: non-clinical and clinical.

a. Non-clinical roles (**urgent need**):

- Reception
- Food & Beverage
- Cleaning & Sanitation
- Building Maintenance
- Ambulance Driver (preferably with ambulance/van)

b. Clinical roles (**urgent need**):

- Doctors
- Nurses
- Medical Assistants
- Paramedics

3. How long will the PKRCS be operating?

This initiative is projected to go on for 3 months from the date of commencement (eg. 5th August - 5th November). You may advise the management on the duration you are able to volunteer for.

4. Where will the location of the centre be?
 - a. Travelodge City Centre, Kuala Lumpur.
5. When will the PKRCS (Pusat Kuarantin dan Rawatan Covid-19 Swasta) begin its operations?
 - a. August 2021
6. If I am not eligible to volunteer, how can I still contribute?
 - a. You are most welcome to continue supporting CREST or your local parish's efforts by donating either in cash or kind to families/persons who are vulnerable during this time
 - b. Donation towards this CREST project could be made via bit.ly/DonateCREST



Crisis Relief Services & Training Berhad (Co. Reg. 473815-A)

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5141-9611-8174 Maybank

Touch'nGo e-wallet



7. What is required of me as a volunteer:

a. Time

- i. You may discuss with the volunteer management team on a schedule that best suits your availability
- ii. CREST is currently in need of volunteers who are able to commit during working hours on weekdays

8. If I need financial assistance in terms of cost of travel, food and accommodation in order to volunteer, can I still register?

a. Yes, do register and let ASAYO know your concerns after.

9. If I have not received my first dose of the vaccine yet, is it still possible for me to volunteer?

- a. Yes, please inform ASAYO further details regarding your vaccination appointment
- b. Kindly proceed to complete the Online COVID-19 Training Course

10. Would I need to undergo a COVID-19 screening test during my time as a volunteer?

a. Yes, the COVID-19 Rapid Antigen Kit (RTK) test will be done weekly for volunteers

11. Where can I access the Online COVID-19 Training Course?

You can access and sign up for this Online COVID-19 Training Course via this website

<https://www.openlearning.com/courses/covid-19-online-training/homepage/?cl=1>

12. How long is the Online COVID-19 Training Course?

There are a total of 11 modules and participants of this course are encouraged to spend 2-3 hours doing it.

13. Do I have to pay for the Online COVID-19 Training Course?

No, it's free.

The organiser (CREST), PKRCS and the Archdiocese of Kuala Lumpur

1. Who is CREST?

CREST (Crisis Relief Services and Training Bhd) is a non-profit faith-based humanitarian organisation registered in 1998. For more information about CREST, do refer to the website at <https://crestmalaysia.org/>.

2. What is PKRCS?

PKRCS stands for Pusat Kuarantin dan Rawatan COVID-19 Berisiko Rendah, a low risk COVID-19 quarantine centre.

3. What are the objectives of PKRCS?

- To help decongest the government hospitals in the Klang Valley by providing a Covid category 1 and 2 low-risk quarantine center
- To provide a quarantine center which is equipped to accommodate the B40 and underprivileged families.
- This is purely a charitable effort and patients will not be charged for any expenses as we aim to cater for the poor, the needy and those assigned by Covid Assessment Centre.

4. What is the role of the Archdiocese of Kuala Lumpur?

The role of the Archdiocese of Kuala Lumpur in this effort is to support CREST to engage as many people as possible and to prepare volunteers based on set requirements.