

Sam Faktorovich
May 02, 1986
Novosibirsk, Russian Federation
sam.faktorovich@gmail.com
+7 913 719 0840

Profile	Technical writer with strong background in software development and team management.
Education	2003–2007: Novosibirsk State University, B.Sc. in Physics 2007–2009: Novosibirsk State University, M.Sc. in Computer Science
Languages	Russian: Native English: Proficiency, C2 (Cambridge CPE) French: Upper Intermediate, B2 (DELF)
Professional experience	<p>documentat.io, Novosibirsk, May 2018 – present Founder and CTO</p> <p>I run a consulting/outsourcing company focused on technical documentation.</p> <p>We create different kinds of technical documentation for Russian software companies and do consulting and training for different technical documentation teams.</p> <p>As of 2022, we have 40 employees and have successfully completed over 120 documentation projects.</p>
	<p>Zodiac Interactive, Novosibirsk, January 2014 – May 2018 Head of Technical Documentation Department</p> <p>Created and managed a fully functional team of technical writers (4 persons) from scratch. My responsibilities included:</p> <ul style="list-style-type: none">• hiring and assessing technical writers• setting up and managing processes for creating and maintaining architectural documentation• researching documentation-related needs of internal stakeholders
	<p>Zodiac Interactive, Novosibirsk, September 2012 – January 2014 Technical Writer</p> <p>Was solely responsible for creating and maintaining architectural documentation for ~1 MLoC middleware solution for set-top cable boxes (C/C++, embedded Linux)</p>

	<p>Noveo Group, Novosibirsk, September 2012 – October 2014 Technical Writer</p> <p>Performed documentation tasks for ~10 projects: wrote functional and technical specifications, created API documentation, documented software architecture, analyzed requirements, etc.</p>
	<p>Noveo Group, Novosibirsk, September 2010 – September 2012 Project Manager</p> <p>Was in charge of managing middle-sized (2-18 man-month) projects, mostly iOS applications and PHP-backed websites. Successfully finished ~30 projects, keeping them on time and budget.</p>
	<p>Noveo Group, Novosibirsk, March 2009 – September 2010 Software Developer</p> <p>Created intranet portals for several French companies (C#, ASP.NET, MS SQL)</p> <p>Performed support and maintenance of a legacy billing system for Middle East mobile operators (C++, Solaris)</p>
	<p>Self-employed, March 2008 – March 2009 Software Developer</p> <p>Founded a small venture-backed product startup (disbanded after investors went bankrupt)</p> <p>Completed several software projects as an independent contractor (Java, Ruby, Python)</p>
	<p>SWsoft (now Ingram Micro), Novosibirsk, July 2006 – March 2008 Intern / Software Developer</p> <p>Was an intern in a joint research lab managed by SWsoft and Novosibirsk State University. Worked on a universal TCP relay server for NAT traversal, which was the subject of my bachelor's thesis.</p> <p>After completing the internship, was promoted to the main office of SWsoft as a C++ developer.</p>

Other projects and activities:

- Since 2010, I've been working as a lecturer at my alma mater, Novosibirsk State University. I've created several lecture courses, including *Linux basics*, *Introduction to C# and .NET*, *Introduction to Technical Writing* and some more. Additionally, since 2012, I've been organizing and managing a series of tech talks about IT industry and career possibilities for Computer Science students (techtalks.nsu.ru).
- Since 2016, I've been conducting commercial training courses and workshops for technical writers (documentat.io/courses)