# **FOOD & BEVERAGE VENDOR AGREEMENT**

**Contract No:** FB-2024-001 **Date:** January 15, 2024

Parties: Luxury Hotel Chain Inc. & Premium Culinary Suppliers LLC

#### **AGREEMENT TERMS**

Vendor: Premium Culinary Suppliers LLC

Address: 1234 Market Street, San Francisco, CA 94102

Contact: Sarah Johnson, Account Manager

Phone: (415) 555-0123

Email: s.johnson@premiumculinary.com

Client: Luxury Hotel Chain Inc.

Properties Covered: All West Coast locations (5 properties)

Effective Date: February 1, 2024 Contract Duration: 24 months

Renewal Options: Automatic 12-month extensions

## **PRODUCTS & SERVICES**

#### **Premium Seafood Division**

- Fresh Pacific salmon, halibut, dungeness crab
- Daily delivery schedule: Tuesday, Thursday, Saturday
- Minimum order quantity: \$2,500 per delivery
- Quality guarantee: 98% acceptance rate required

## **Organic Produce Division**

- · Locally sourced vegetables and herbs
- Seasonal menu planning consultation included
- Delivery schedule: Monday, Wednesday, Friday
- Storage temperature requirements: 32-35°F

# Specialty Meats & Poultry

- Grass-fed beef, free-range chicken, heritage pork
- Custom cutting and portioning services
- 48-hour advance notice for special orders
- · Halal and kosher options available upon request

### PRICING STRUCTURE

Base Pricing Model: Cost-plus with 18% markup

#### **Volume Discounts:**

- \$50,000+ monthly: 2% additional discount
- \$75,000+ monthly: 3.5% additional discount
- \$100,000+ monthly: 5% additional discount

## **Seasonal Adjustments:**

- Q1 (Winter): Standard pricing
- Q2 (Spring): +3% seasonal premium
- Q3 (Summer): +8% peak season premium
- Q4 (Fall): +2% harvest season adjustment

Payment Terms: Net 30 days

**Late Payment Penalty:** 1.5% monthly service charge **Early Payment Discount:** 2% if paid within 10 days

### **QUALITY STANDARDS & COMPLIANCE**

#### Food Safety Requirements

- HACCP compliance mandatory for all products
- · Monthly third-party quality audits
- Temperature logging for all deliveries
- Immediate notification of any quality issues

# Sustainability Commitments

• 75% of products must be locally sourced (within 200 miles)

- Sustainable fishing practices for all seafood
- Organic certification preferred for produce
- Recyclable packaging requirements

#### Performance Metrics

• On-time delivery rate: Minimum 95%

Order accuracy: Minimum 98%

Quality rejection rate: Maximum 2%

• Customer satisfaction score: Minimum 4.5/5.0

#### **DELIVERY & LOGISTICS**

## **Primary Delivery Windows:**

Morning deliveries: 6:00 AM - 10:00 AM

• Afternoon deliveries: 2:00 PM - 6:00 PM

# **Emergency/Rush Orders:**

- Available 24/7 with 4-hour notice
- 25% surcharge applies to rush orders
- Subject to product availability

#### **Delivery Locations:**

- 1. Luxury Hotel San Francisco 123 Union Square
- 2. Luxury Hotel Napa Valley 456 Vineyard Road
- 3. Luxury Hotel Monterey Bay 789 Ocean Drive
- 4. Luxury Hotel Lake Tahoe 101 Mountain View
- 5. Luxury Hotel Santa Barbara 202 Beach Boulevard

## FORCE MAJEURE & RISK MANAGEMENT

This agreement acknowledges that unforeseen circumstances including but not limited to:

- Natural disasters (earthquakes, wildfires, floods)
- Transportation strikes or disruptions
- Government regulations or health emergencies
- Supply chain disruptions beyond vendor control

May impact delivery schedules and product availability. Both parties agree to work collaboratively to minimize service disruptions and communicate proactively about potential issues.

# **TERMINATION CLAUSES**

Termination for Convenience: Either party may terminate with 60 days written notice

Termination for Cause: Immediate termination allowed for material breach

Contract Violations: Three consecutive failed deliveries constitute grounds for termination

# **SIGNATURES**

Premium Culinary Suppliers LLC
Signature:
Name: Michael Chen
Title: Vice President, Sales
Date: January 15, 2024
Luxury Hotel Chain Inc.
Signature:
Name: David Rodriguez
Title: Director of Food & Beverage Operations
Date: January 15, 2024

This contract is governed by California state law. Any disputes will be resolved through binding arbitration in San Francisco County.