

PRODUCT REVENUE 1



NET REVENUE RETENTION RATE 2



TOTAL CUSTOMERS 2



3,554

+84% YoY Growth

\$1M CUSTOMERS 2



65

+ 110% YoY Growth
Customers with trailing
12-month product revenue
greater than \$1 million

FORTUNE 500 CUSTOMERS 3



165

+ 56% YoY Growt

FORRESTER CONSULTING TOTAL ECONOMIC IMPACT™ STUDY 4



612%

Customer ROI Delivered
Over 3 years

NET PROMOTER SCORE (NPS) 5



71

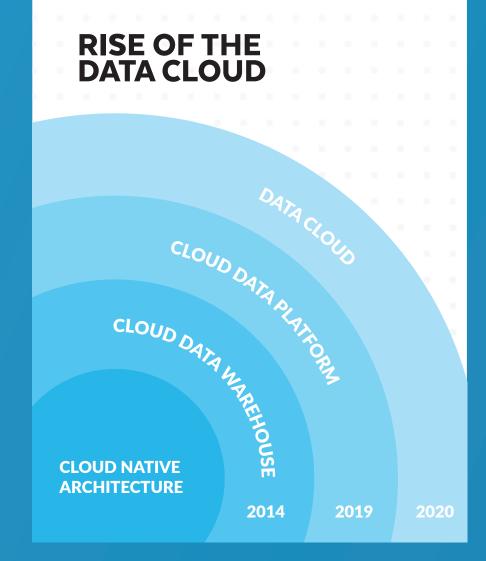
Most Customers Would Recommend Snowflake to a Friend or Colleague

DRESNER CUSTOMER SATISFACTION SCORE 6



100%

Of Customers Recommend
Snowflake for Third
Consecutive Year



^{1.} For the three months ended October 31, 2020. 2. As of October 31, 2020. Please see our Q3 FY21 earnings press release for definitions of net revenue retention rate, total customers, and customers with trailing 12-month product revenue greater than \$1 million. 3. As of October 31, 2020. Based on the 2020 Fortune 500 list. Our Fortune 500 customer count is subject to adjustments for annual updates to the Fortune 500 lists by Fortune, as well as acquisitions, consolidations, spin-offs, and other market activity with respect to such customers. 4. Forrester Consulting Total Economic Impact™ Study Commissioned By Snowflake, August 2020. 5. As of May 2020. 6. Dresner Advisory Services: 2020 Analytical Data Infrastructure Market Study, January 2020.