

Customer Review - Michael T., Age 67

As a senior citizen with multiple prescriptions, I really appreciate the exceptional service I receive at this CVS Health location. The pharmacy technicians are all very patient and understanding, especially when I have questions about my medications or insurance coverage. Maria, who works at the counter, always remembers my name and asks about my health – it feels like visiting family rather than just another transaction.

The prescription synchronization program has been a game-changer for me. Instead of making multiple trips throughout the month, I can now pick up all my medications on the same day. The CVS Health pharmacist also reviews all my prescriptions quarterly to check for any potential interactions, which gives me peace of mind. When I had to switch insurance plans last year, they handled all the paperwork and prior authorizations without me having to worry about anything.

I also love that CVS Health offers free delivery for seniors in my area. On days when the weather is bad or I'm not feeling well, they bring my medications right to my door within a few hours. The delivery driver is always professional and ensures I understand any changes to my prescriptions. This level of service and care from CVS Health truly makes a difference in my daily life.