

### **Customer Review - David R., Age 55**

This CVS Health location has consistently exceeded my expectations since I started using them six months ago. The pharmacy team's attention to detail is remarkable – they caught a potentially dangerous drug interaction that my doctor's office missed when prescribing a new medication alongside my existing heart medication. Dr. Thompson, the head pharmacist, immediately called my cardiologist to discuss alternatives, potentially saving me from serious complications.

The prescription transfer process from my previous pharmacy was seamless and handled entirely by the CVS Health staff. They coordinated with my old pharmacy, contacted my insurance company to update records, and had everything ready within 24 hours. The price transparency is also refreshing – they always tell me the cost upfront and actively look for coupons or generic alternatives to save me money.

What really impressed me was their handling of a specialty medication I needed for a minor surgery. They ordered it specifically for me, kept it properly refrigerated, and called the moment it arrived. The CVS Health pharmacist provided detailed storage instructions and made sure I understood the administration schedule. Even their drive-through staff is knowledgeable – they can answer basic questions about medications and always double-check that I'm receiving the right prescriptions. This level of professional service has earned my complete trust and loyalty to CVS Health.