

Customer Review - Robert H., Age 44

As someone who travels frequently for work, I really value the nationwide network and consistent service quality I get at CVS Health pharmacies. No matter which CVS Health location I visit across the country, my prescription history and preferences are always accessible. The local staff here has been particularly helpful in coordinating early refills when I have extended business trips.

The clinical services they offer go well beyond just filling prescriptions. The CVS Health pharmacist conducted a comprehensive medication review that identified several opportunities to optimize my treatment plan. She worked directly with my doctor to adjust dosages and eliminate redundant medications, resulting in both better health outcomes and lower costs. The blood pressure monitoring station is convenient for tracking my progress between doctor visits.

What sets this CVS Health location apart is their proactive communication. They called me when a medication I take regularly was subject to a recall, already had a replacement ready, and coordinated the switch with my physician. When insurance coverage changes affected one of my prescriptions, they researched alternatives and had solutions ready before I even knew there was an issue. This level of pharmaceutical care and customer service from CVS Health is exactly what healthcare should look like.