Product 360

Storefront Reference Architecture

Version 21.2.0

(Compatibility 19.10)



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1. Summary

This document provides technical instructions for installing Product360 custom cartridge, step-by-step instructions and user guide for using this cartridge to add 360-degree images for products, as well as setting up SFCC Business Manager, for integrating Product360 with Salesforce Commerce Cloud (SFCC).

2. Component Overview

Functional Overview

The cartridge is developed to experience 360-degree view of product in storefront. It enables Salesforce Commerce Cloud business users, to upload 360 view images in *static* directory through SFCC Business Manager, and assign them to products (master, variant, standard) and view them on product details page.

Use Cases

Add/Assign Images - Business Manager

Case Name	Steps
Uploading Product Images	Merchant can upload 360-degree product images in static directory (remotely and SFCC instance).
Assigning Images to Products	Once the images are uploaded, they can be assigned to product types (master, variant, standard).
Modify Image sequences	Images can be sorted in any sequence by dragging the image to any particular position.
Remove Images	A Merchant can remove 360-degree product images from directory individually or by selecting all of them.

Product Description Page - Storefront

Case Name	Steps
Start Auto Rotate	Customer can click on Auto Rotate icon to auto rotate the image in 360-degree view.
Stop Auto Rotate	While auto rotate is on, customer can click the icon again to stop the rotation.
Drag to Spin	Any Customer can manually rotate/spin the image by dragging the mouse to left/right
Product Zoom	Customer can click on image and drag to Zoom the product.
Full Screen mode	To see the image large and on full screen, customer can click on full screen icon.

Limitations, Constraints

The cartridge requires 360-degree view images for product.

Compatibility

The custom cartridge is designed for Salesforce Commerce Cloud API Version 21.2 (Compatibility Mode: 19.10) with controllers for extended functionality. Custom cartridge is available for SFRA.

Privacy and Payment

- No payment or customer information is accessed.
- The cartridge is free of cost.

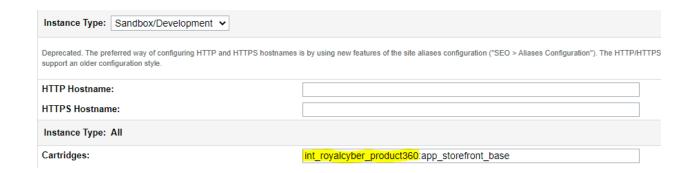
3. Implementation Guide

Setup of Business Manager

- Extract the zip file.
- Place royalcyber product360 and storefront-reference-architecture as siblings.

Name	Date modified	Туре
royalcyber_product360	03/05/2021 10:05 pm	File folder
storefront-reference-architecture	19/04/2021 12:55 am	File folder

- Install sgmf-scripts, execute the following command at root level of royalcyber_product360:
 - o *npm install sgmf-scripts*
- Install node modules, execute the following command at root level of royalcyber product360:
 - o *npm install*
- Compile js and scss, execute the following at root level of royalcyber_product360:
 - o npm run compile:js && npm eun compile:scss
- Upload cartridges (bm_royalcyber_product360, and int_royalcyber_product360) to the Salesforce Commerce Cloud instance.
- Login to Business Manager.
- Activate the code version with the uploaded cartridges
- Navigate to Administration -> Manage Sites.
- Select the site from the list.
- Select Settings tab.
- Add int_royalcyber_product360 in the cartridge path for SFRA site as show below in the screenshot.



Apply changes.

- Navigate to Administration -> Manage Sites
- Select Business Manager
- Add bm_royalcyber_product360 cartridge to business managers cartridge path as show below in the screenshot below

Business Manager - Settings

Click Apply to save the details. Click Reset to revert to the last saved state.

Instance Type: Sandbox/Development
Deprecated. Up to two instance specific hostname aliases for Business Manager can be configured here.

HTTP Hostname:
HTTPS Hostname:

bm_royalcyber_product360;bm_custom_plugin

Apply changes.

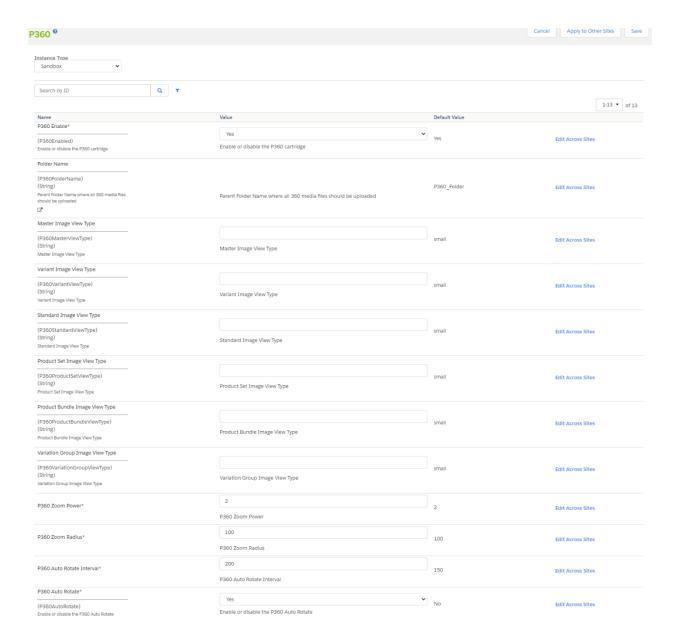
Instance Type: All

Cartridges:

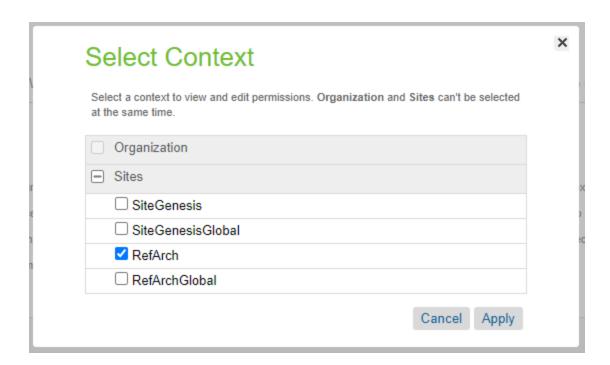
Configuration

- Navigate to Administration -> Site Development -> Site Import & Export.
- Upload metadata.zip from meta directory.
- Import metadata.zip.
- Configure custom preferences
 - Select a Site from the dropdown.
 - Navigate to Merchant Tools -> Site Preferences -> Custom Preferences
 - Select P360.
 - Add the following values:
 - Zoom Power.
 - Zoom Radius
 - Rotate Interval
 - Auto rotate
 - Image View Type.
 - Master
 - Variant
 - Standard

As shown in the screen below.



- Navigate to Administration -> Organization -> Roles & Permissions.
- Select role from the list to grant access to P360 features.
- Select Business Manager Modules.
- Select Site Context as shown in the screenshot below.



- Apply context.
- Scroll down to the P360 section.
- Select all the features and click Update as shown is the screenshot below.



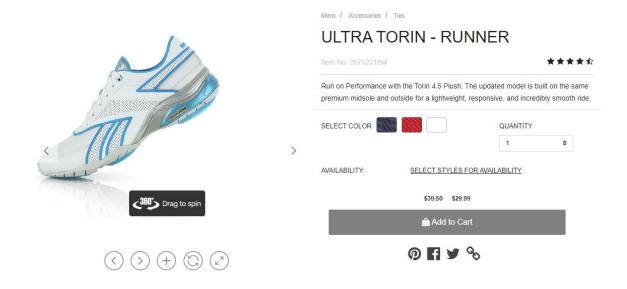
Firewall Requirements

No whitelisting of IP addresses is required.

4. Testing

To test the integration please follow the below steps:

- Open the storefront search for the product having 360-degree images.
- 360-degree images will display in image carousel.



5. Operations, Maintenance

Data Storage

No custom object.

Availability

No external service integrated

Failover/Recovery Process

No external service integrated

Support

Please reach out at <royal cyber support email> for any issues or assistance.

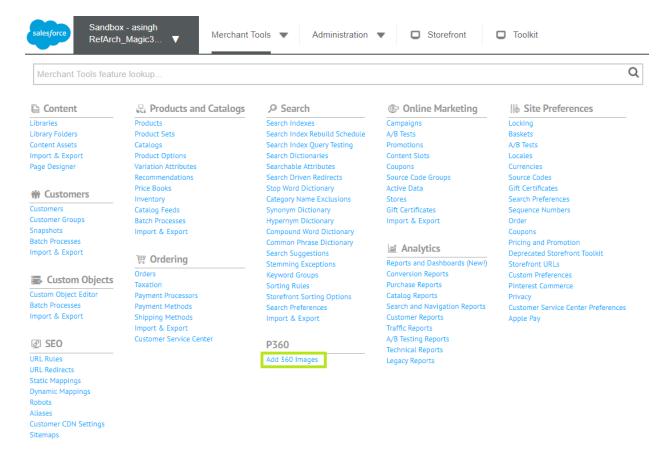
6. User Guide

Roles, Responsibilities

- Should have access to product 360 option under business manager menu.
- Should have access to static directory.
- Should have read access of products to verify the data object.

Business Manager

Business manager menu.



- Navigate to Merchant Tools -> P360 -> Add 360 Images.
- Image(s) are assigned to product based on locales.
- Products can be search by ID.
- P360 > All Products

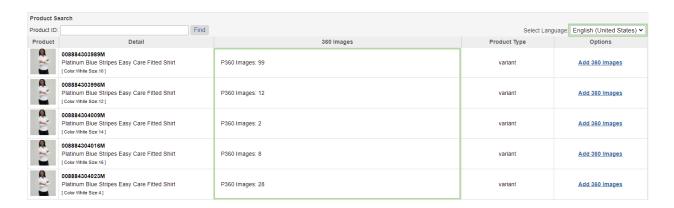
All Products



- Locale related data can be viewed by changing the locale from the dropdown.
 - o English (United States) en_US

P360 > All Products

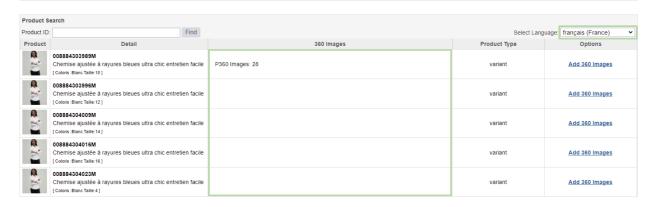
All Products



o francias (France) – fr_FR

P360 > All Products

All Products



Select Assign 360 Images option.

P360 > All Products

All Products



Save Images

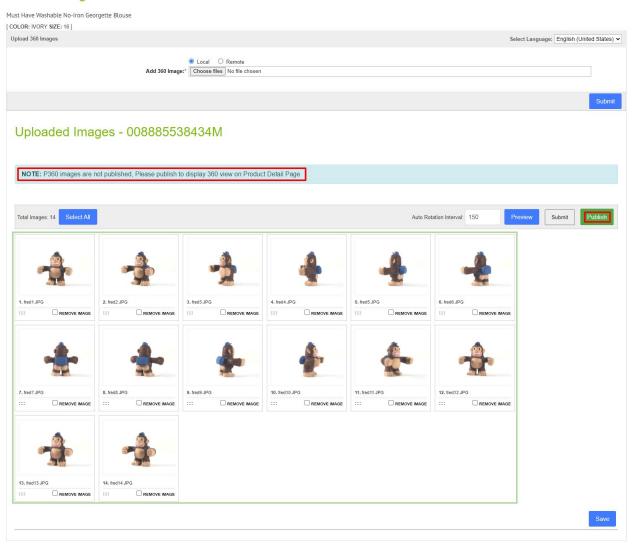
Local

P360 > Add Images

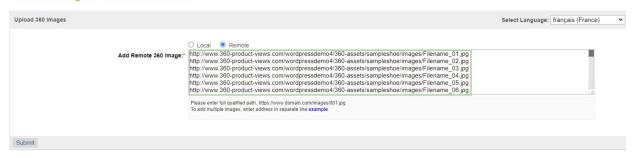
Add 360 Images - 008885538434M



Add 360 Images - 008885538434M

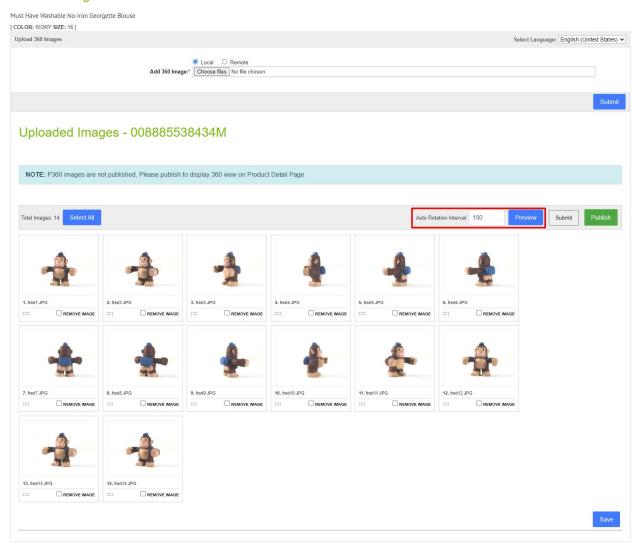


o Remote



Chemisier en crêpe georgette lavable et infroissable [COLORIS : IVOIRE TAILLE: 16] Upload 360 Images Select Language: français (France) Uploaded Images - 008885538434M NOTE: P360 images are not published, Please publish to display 360 view on Product Detail Page Total Images: 36 Select All Preview Submit Publish Auto Rotation Interval: 150 views.com assets/sa e_21.jpg REMOVE IMAGE REMOVE Save

- 360 images rotation can be preview by clicking the preview button.
- Speed can be adjusted by changing the value.







- Verify the assigned images
 - o Product 360 grid





- o Verify the data in product object.
- Navigate to Merchant Tools -> Products.
- Search the product ID.
- Select the product.
- Select General.
- o Scroll down to the P360 section
 - Local assignment



Remote assignment

P380 Images: ["p360" ["http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_01.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_02.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_02.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_05.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_06.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_08.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_09.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_10.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_11.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_15.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_15.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_15.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_15.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_15.jpg","http://www.360-product-views.com/wordpressdemo4/360-assets/sampleshoe/images/Filename_15.jpg", http://www.360-product-views

Image's location can be updated by dragging the image tile.

Add 360 Images - 008885538434M

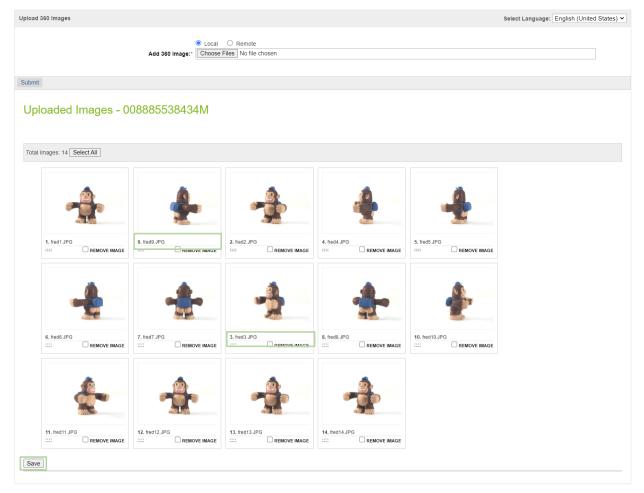
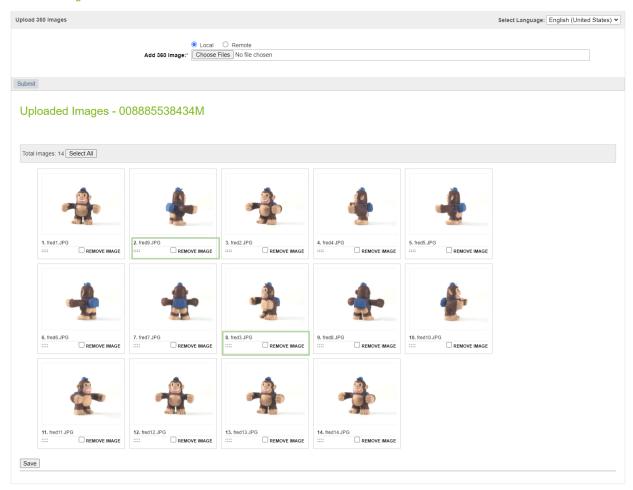
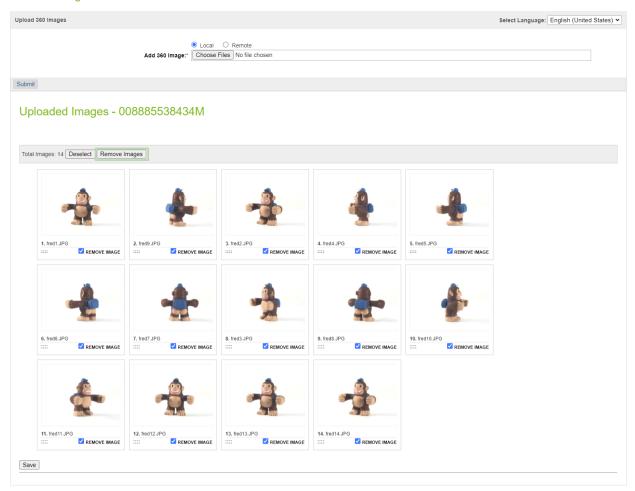


Image order will be updated after clicking the save button.

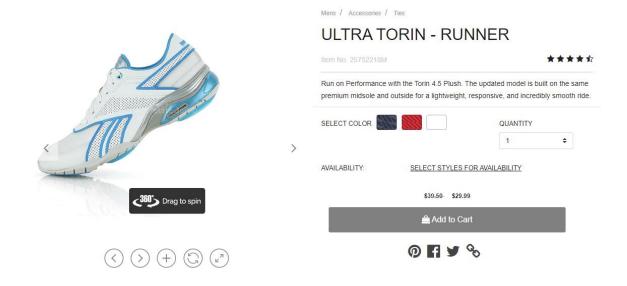


- Images can be removed individually and by selecting all of them.
- If the remove image is saved on SFCC instance it will be remove from the storage on remove.



Storefront Functionality

- Enable Product 360
- Assign 360-degree image to the product (master, variant)
- Navigate to the product on storefront
- 360-degree images will display in image carousel on product details page.



7. Known Issues

No known issues.

8. Error Handling

Data related error handling is enclosed in try and catch and will not break the flow. In case of any exception related to 360 image data, the 360-degree image will not display on the product details page.

9. Release History

Version	Date	Changes
1.0.0	2020-01-27	Initial release