

PHONE SCREENING INTERVIEW ANSWERS

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Question	Answer
Profile ID: OUTA24 Mobile No: 0477881234	2024-10-16 16:27:08
Introduction	
Good morning Devon P, I am calling from Chandler Personnel	Yes
regarding a job opening that you have applied	
Do you have 10-20 minutes to talk?	
Inform about call recording	No observe
Ok, great! Just to let you know, this call is being recorded for quality and training purposes. Is that okay?	No abx
Call Overview	
During this call, we'll discuss the role, your relevant experience,	
location preferences, availability, and pay expectations. I will be	
happy to answer any questions you may have about the	
position or the hiring process at the end of the call.	
Ask about current employment status	
Can you tell me about your current employment status? And why you are looking for a new position.	aaa
Describe the casual role (Refer to the job description on right	aaa
side) Thanks for sharing with me, So, the role I am calling	
about is Does that sound like something you would be	
interested in?	
DEMO	Job Description
ADMINISTRATION OFFICER	Operational Support: Assist in daily operations, ensuring
	smooth workflows and addressing any issues that arise.
	Financial Management: Help manage budgets, analyze
	financial reports, and assist in financial planning. Project
	Coordination: Support project management efforts by tracking
	progress, timelines, and deliverables. Data Analysis: Gather
	and analyze data to inform decision-making and improve
	business processes. Communication: Serve as a liaison
	between departments, facilitating communication and
	collaboration. Administrative Tasks: Handle administrative
	duties such as scheduling meetings, preparing reports, and
	maintaining records. Customer Relations: Address client
Discuss relevant experience	inquiries and ensure high levels of customer satisfaction. Consultant: Indika Wijayasinghe Reason for suitability:
Discuss relevant experience Can you tell me about any relevant experience you have had in	, , ,
the past that would contribute to your success in this casual	Good
role?	aaa
Medical/Police Check	
Do you have any prior or pending criminal convictions that may	Yes aa
affect your application?	100 44
As per our company policy you are required to have a police	Yes
check done within the last 3 years. Therefore do you have a	
valid police check done within the last 3 years?	
If not, are you happy to do one? It will only be taken off your	
first pay slip (\$49), and we will provide you a copy.	
Do you have any medical conditions that might affect your work	aaaa
or impair your ability to perform manual handling tasks, such as	
lifting?	
Inquire about location and travel preferences	
Could you please tell me what is your current location	aaa
(suburb)?	



Question	Answer
If you are successful in this role, will you be travelling by public	aa
transport or driving a car?	
How long are you willing to travel for? Example: 30-45 minutes	aa
Inquire about location and travel preferences	
What is your general availability like?	aa
Are you able to work on short notice, and do you have any	aa
preferred days or hours?	
Are you looking for morning, afternoon or night shifts?	aa
(Depending on role)	
Address any questions from the candidate	
Now that we've discussed the main aspects of the role, do you	aa
have any questions about the casual position, the company, or	
the hiring process that I can help answer for you?	
Next steps	
So, Devon P, the next step is to review your application with	
our hiring team. I will get back to you within 24 hours. If you are	
successful, I will send you a registration link via email. You can	
call me on the general line during office hours (8:30am – 5pm,	
Monday - Friday) if you need any assistance with filling it out.	
After we have your documents, we will be in touch to organise	
the next steps.	
Suitable/Unsuitable	SUCCESSFUL
	Good
Any Other Comments	