

Customer requests for an unsecured loan  
& provides his bank details via Plaid



Accts are matched with Nexis API to  
remove AML/Fraud cases



No Matches? Check for Red  
flags in the bank's transaction  
records [Cash Advance, Excess Activity,

Inefficient funds, Pawn shops, overdraft,  
credit counselling & bankruptcies, collections]

If there are any hits on the above categories  
then reject else, move on



Eqn 1

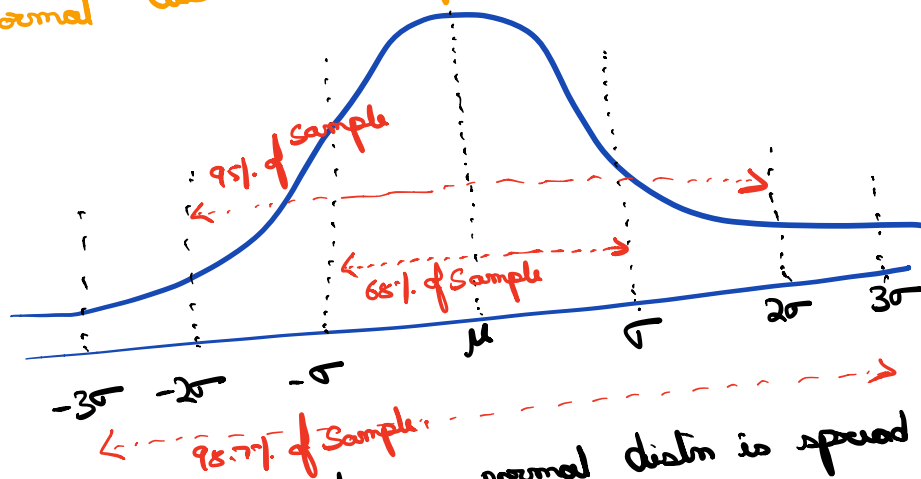
$$\text{Score} = \beta_0 + \beta_1 [\# \text{ accts}] + \beta_2 [\text{Credit card utilization}] + \beta_3 [\# \text{ days the} \\ \text{acct is active}] + \beta_4 [\text{liability} / \text{Asset Ratio}] + \beta_5 [\% \text{ of} \\ \text{risky transaction in Vol}] + \beta_6 [\text{Credit Score}]$$

where  $\beta_0, \dots, \beta_6$  are randomly assigned initially, will  
explain this at a later point.



Once we get the score, we need to change transform this into a value b/w 0-100.

Assumption:- Customers who apply to Teller will have a Normal distn. in terms of sickness.



Since, we know how a normal distn is spread out, we will be able to guess the  $\sigma$  for the above curve.

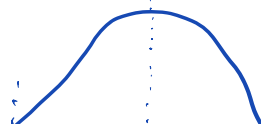
On the first day, when teller product is launched, the 1st customer that applies to our loan will be scored in the following way.

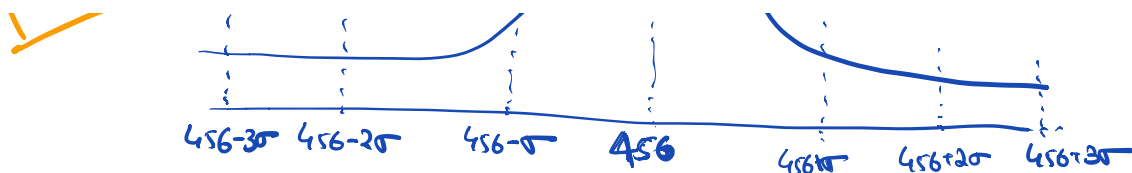
Plotting the customers value in eqn 1 [shown above] we get their score, lets say 456.

Now 456 is the score of the customer.

Since the # of sample we have at this point is only 1, the mean also becomes 456.

Figure 1





Since we know the distn above, we will be able to determine the  $\sigma$  once we decide the distn curve of the range.

Now the 2<sup>nd</sup> customer comes to teller & applies for a loan.  
His score becomes 470. Now the avg of the sample size becomes  $\frac{470+456}{2} \Rightarrow \mu$  now becomes 463 from 456

Figure 1 changes  $\Rightarrow$  Instead 456, the new value now becomes 463.

This process keeps happening whenever there is a new application that comes into teller. Every time a new customer comes into the pool. All the existing customer score is re-calculated.

A customer score can change multiple times depending on the number of customers coming into the pool.

In this way a customer score can vary depending on the pool he/she is in.

Transforming the above score b/w 0-100 will be explained later.

It's a relatively simple process

Randomly assigned weights:-  
Coming back to the values of  $\beta_0, \dots, \beta_6$ . Initially we assigned them randomly. We did this mainly because we had no data

to model on. Now, once the product is launched & the customer record with our product, we can track them much better. In a one month's time, we should be able to narrow down on how much value should be assigned to  $P_0, \dots, P_6$ . We can do this exercise on a daily/weekly/monthly exercise to narrow down the actual values of  $P_0, P_6$  or change some of the features altogether, if we consider them not relevant anymore.