Kaiser Permanente

# SAS Business Intelligence Operations Guide

Northern California Revenue Cycle

# **Table of Contents**

Folder conventions	4
Compute Server	4
Metadata Server	7
File Permissions	8
Overview	8
Folder Creation	9
Permissions for World User Class	10
CHOWN	10
Passwords	11
Overview	11
Setting up Password Files	11
Password File for ncrevgrp	11
PROC PWENCODE	12
Scheduling	13
Batch Scheduling of SAS Jobs	13
Job Completion	17
Scheduled Flows	17
Clarity ETL Scheduling Flow	18
Scheduled Job Failures	21
Macro Library	22
SAS BI Application Data	23
Information Maps	26
SAS Web Report Studio	26
SAS Add-in for Microsoft Office	26
SAS OLAP Cube Studio	26
Stored Processes	27
Programming Examples	28
Ushare	28
Unix	28
o mail	20

PROC REPORT	20
Excel	29
Associated Applications	30
Putty	30
WinSCP	30
Teradata SQL Porting Issues	31
SAS BI Issues	33
Problem 1:	33
Problem 2:	34
Support	35
Northern California Revenue Cycle	35
Kaiser	35
SAS	35
SAS Community Wiki	
	4
Figure 1: NCAL Revenue Cycle Folder Structure	
Figure 1: NCAL Revenue Cycle Folder Structure	6
Figure 1: NCAL Revenue Cycle Folder Structure Figure 2: Code Subfolders Figure 3: Data Subfolders	6 6
Figure 1: NCAL Revenue Cycle Folder Structure	6 6 7
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure  Figure 5: File Permissions of NCREVCYC Folders.	6 
Figure 1: NCAL Revenue Cycle Folder Structure	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure  Figure 5: File Permissions of NCREVCYC Folders  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure  Figure 5: File Permissions of NCREVCYC Folders.  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.  Figure 8: Redeploying a NCREVCYC Job.	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure  Figure 5: File Permissions of NCREVCYC Folders.  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.  Figure 8: Redeploying a NCREVCYC Job.  Figure 9: NCREVCYC Compute Server Deployment Directory.	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure  Figure 5: File Permissions of NCREVCYC Folders.  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.  Figure 8: Redeploying a NCREVCYC Job.  Figure 9: NCREVCYC Compute Server Deployment Directory.  Figure 10: Scheduling Deployed Job with Work Order.	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure  Figure 5: File Permissions of NCREVCYC Folders.  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.  Figure 8: Redeploying a NCREVCYC Job.  Figure 9: NCREVCYC Compute Server Deployment Directory.  Figure 10: Scheduling Deployed Job with Work Order.	
Figure 1: NCAL Revenue Cycle Folder Structure	
Figure 1: NCAL Revenue Cycle Folder Structure	
Figure 1: NCAL Revenue Cycle Folder Structure	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure.  Figure 5: File Permissions of NCREVCYC Folders.  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.  Figure 8: Redeploying a NCREVCYC Job.  Figure 9: NCREVCYC Compute Server Deployment Directory.  Figure 10: Scheduling Deployed Job with Work Order.  Figure 11: Flow with Multiple Jobs.  Figure 12: e-mail Notification from SAS BI Scheduler.  Figure 13: Flow with job dependencies.  Figure 14: Trigger dataset.  Figure 15: Clarity ETL Trigger Flowchart	
Figure 1: NCAL Revenue Cycle Folder Structure Figure 2: Code Subfolders. Figure 3: Data Subfolders. Figure 4: Metadata Server Folder Structure Figure 5: File Permissions of NCREVCYC Folders. Figure 6: Data Integration Studio NCREVCYC Folder Structure. Figure 7: Deploying a NCREVCYC Job. Figure 8: Redeploying a NCREVCYC Job. Figure 9: NCREVCYC Compute Server Deployment Directory. Figure 10: Scheduling Deployed Job with Work Order. Figure 11: Flow with Multiple Jobs. Figure 12: e-mail Notification from SAS BI Scheduler. Figure 13: Flow with job dependencies. Figure 14: Trigger dataset. Figure 15: Clarity ETL Trigger Flowchart Figure 16: Metadata Library Update Dialog 1	
Figure 1: NCAL Revenue Cycle Folder Structure  Figure 2: Code Subfolders.  Figure 3: Data Subfolders.  Figure 4: Metadata Server Folder Structure.  Figure 5: File Permissions of NCREVCYC Folders.  Figure 6: Data Integration Studio NCREVCYC Folder Structure.  Figure 7: Deploying a NCREVCYC Job.  Figure 8: Redeploying a NCREVCYC Job.  Figure 9: NCREVCYC Compute Server Deployment Directory.  Figure 10: Scheduling Deployed Job with Work Order.  Figure 11: Flow with Multiple Jobs.  Figure 12: e-mail Notification from SAS BI Scheduler.  Figure 13: Flow with job dependencies.  Figure 14: Trigger dataset.  Figure 15: Clarity ETL Trigger Flowchart	

## **Folder conventions**

## **Compute Server**

SAS Administration set up the NCAL Revenue Cycle Folder on the Compute Server at:

/apps/sas/datasets/data26/NCREVCYC

From here, NCREVCYC sub-folders can be created. The current sub-folder structure is:

- code all shared code is placed here
- data all shared data are placed here
- fmtlib all shared formats are to be placed here
- jobflow all deployed jobs (i.e. batch jobs) are written here
- maclib all shared macros are placed here
- templates all shared templates are placed here

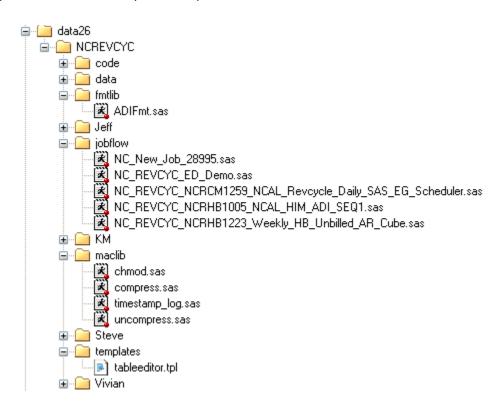


Figure 1: NCAL Revenue Cycle Folder Structure

In addition, user sub-folders exist for development work (e.g. Jeff, Vivian, KM, Steve)

The "code" subfolder is further divided into:

- NUID to store password information (see section Passwords).
- Examples\_Projects –example code, including:
  - Art\_Carpenter\_PROC\_REPORT\_Examples all of the example code from Art Carpenter's PROC REPORT book
  - Renu\_Gehring\_IM\_WEB\_Examples all the example code from Renu Gehring's book
     "SAS Business Intelligence for the Health Care Industry"
  - insert\_into\_ushare.egp inserting rows into a ushare table
- Report Requests Any one-time work that is associated with a report request. For example:
  - o 769 All the code associated with the Unbilled AR Reconciliation work
- Report Products Folders Here we make a distinction from the work in the "Report\_Request" folder. This is for work that is wide in scope or is scheduled in batch. For example:
  - o HIM\_ADI all the work involved in producing the HIM 1005 and 1118 reports
- StoredProcessCode used for stored process code (TBD).

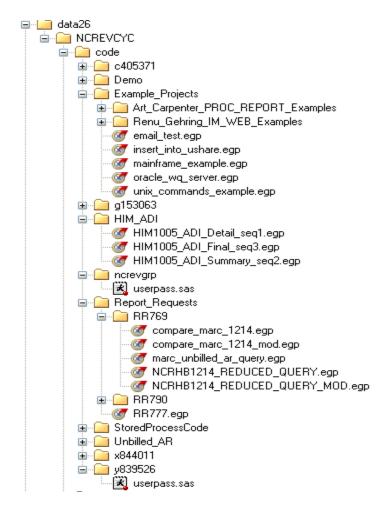


Figure 2: Code Subfolders.

When possible, the "data" sub-folder structure should match the "code" sub-folder structure. For example, "../data/Report\_Requests/RR769" corresponds to "../code/Report\_Requests/RR769".

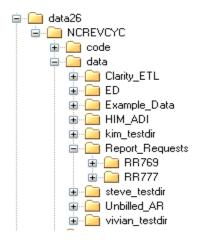
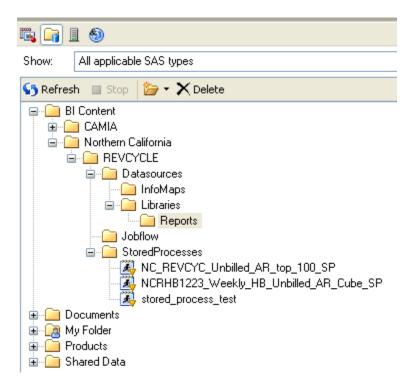


Figure 3: Data Subfolders.

#### **Metadata Server**

The folder structure on the Metadata Server is set up by SAS administration. The Metadata Server folders are accessible from user client applications: Data Integration Studio, Information Map Studio, Web Report Studio, and the SAS Add-In for Microsoft Office. Data from the Compute Server are not available by default and need to be mapped with a metadata library (see section SAS BI Application Data). The NCREVCYC folder structure on the Metadata Server is shown below:



**Figure 4: Metadata Server Folder Structure** 

#### **File Permissions**

#### **Overview**

File creation on the Compute Server is subject to the Unix O/S file permissions model. There are three permissions for Unix files:

- Read
- Write
- Execute

These permissions are maintained for three classes of users:

- User the owner (i.e. creator) of the file or folder/directory
- Group an administered group of Unix users. For example, "ncrevcyc" is the group that includes the NCAL Revenue Cycle F&R report developers.
- World any user account on the Compute Server

Examining the folders of "/app/sas/datasets/data26/NCREVCYC" (with WinSCP), the file permissions of the folders are shown under the "Rights" column.

/apps/sas/datasets/data26	/NCREVCYC		
Name Ext	Size Changed 🔻	Rights	Owner
<b>(</b>	7/25/2013 7:26:34 AM	rwxr-xr-x	sas
data	1/6/2014 2:02:00 PM	rwxrwx	y839526
code	1/6/2014 11:37:17 AM	rwxrwx	y839526
Carrier Steve	1/6/2014 11:35:19 AM	rwxrwx	y839526
<b>i</b> KM	1/3/2014 10:54:58 AM	rwxr-xr-x	c405371
fmtlib	1/1/2014 5:16:22 PM	rwxrwx	y839526
templates	12/30/2013 10:16:55 AM	rwxrwx	y839526
in Jeff	12/26/2013 1:19:38 PM	rwxr-xr-x	×844011
iobflow	12/24/2013 9:54:41 AM	rwxrwx	y839526
i Vivian	12/23/2013 1:50:28 PM	rwxr-xr-x	g153063
amaclib maclib	11/28/2013 5:40:04 PM	rwxrwx	y839526

Figure 5: File Permissions of NCREVCYC Folders.

The first through third characters are "rwx" indicating the owner/creator has read, write and execute permissions for the folder. The fourth through sixth characters are "rwx" indicating the group "ncrevcyc" has write, read, and execute permissions. The seventh through ninth characters are "---" indicating the world class of users does NOT have any permissions (note: "-" indicates the corresponding permission is missing).

As shown in Figure 6, the same information is presented differently when viewed from Putty. Here, there are 10 characters. The first character indicates whether this is a folder/directory "d", or a file "-". File permissions are displayed with the 2<sup>nd</sup> through the 10<sup>th</sup> characters. The fifth column displays the group.

```
ls -las
total 28
  4 drwxrwx---
                 12 sas
                            ncrevcyc
                                           4096 Dec 30 08:30 .
  0 drwxr-xr-x
                 3 sas
                                            256 Jul 25 07:26 ..
                            sas
  0 drwxr-xr-x
                 2 x844011 ncrevcyc
                                            256 Dec 26 13:19 Jeff
                2 c405371 ncrevcyc
                                           4096 Jan
                                                    3 10:54 KM
  4 drwxr-xr-x
                 3 y839526 ncrevcyc
                                           4096 Jan 6 11:35 Steve
  4 drwxrwx---
  4 drwxr-xr-x
                 3 g153063
                            ncrevcyc
                                           4096 Dec 23 13:50 Vivian
  4 drwxrwx---
                 13 y839526 ncrevcyc
                                           4096 Jan
                                                     6 11:37 code
  4 drwxrwx---
                11 y839526 ncrevcyc
                                           4096 Jan 6 14:02 data
                 2 y839526 ncrevcyc
                                            256 Jan 1 17:16 fmtlib
  O drwxrwx---
                 2 y839526
                                           4096 Dec 24 09:54 jobflow
  4 drwxrwx---
                            ncrevcyc
                 2 y839526 ncrevcyc
                                            256 Nov 28 17:40 maclib
  0 drwxrwx---
  0 drwxrwx---
                 2 y839526
                            ncrevcyc
                                            256 Dec 30 10:16 templates
```

Figure 6: File permissions of NCREVCYC folders on O/S.

#### **Folder Creation**

When a folder is created, group write privileges are not given by default. For example, in Figure 6, the "Jeff" folder/directory was created by NUID x844011 and does not have write permissions for the group. This prevents other users within the group from writing files into the "Jeff" folder.

If files in a folder are to be edited among all users in the group, then group write permissions must be set after folder/file creation. This is especially necessary for scheduled jobs running under the ID "ncrevgrp". Scheduled jobs will fail if "ncrevgrp" cannot write to the folder/file. Permissions problems may result in the following log error:

ERROR: User does not have appropriate authorization level for library HIM\_ADI.

Group write permissions can be set manually, from a Putty<sup>1</sup> prompt, with the command:

chmod g+w [folder/file name]

Alternatively, the "%chmod" macro can be used within SAS code.

Although file creation from the SAS EG Windows Client can include spaces in names, Unix does not recognized spaces in file names. A space in a file name will cause failures when a SAS job is run in batch on Unix. As a general practice, do not include spaces in file names.

<sup>&</sup>lt;sup>1</sup> See section Putty for information on the Putty application.

<sup>&</sup>lt;sup>2</sup> See section Macro Library for information on the %chmod macro.

#### **Permissions for World User Class**

World user class permissions should be turned off for all folders/files. This will prevent users not in the "ncrevcyc" group from accessing information. These permissions can be turned off manually, from Putty, with:

chmod o-r\*

chmod o-x \*

A switch to the chmod command, "-R", can be used to recursively set permissions (i.e. apply to all subfolders). E.g. chmod —R o-x. The %chmod macro can also be used within SAS code. Note:

- "o" refers to world.
- By default, write permissions are not given for the "world" class on file creation.

#### **CHOWN**

CHOWN is a Unix command for changing the owner of a file. This may be necessary when an employee leaves F&R. The root user (i.e. administrator) is required to execute the CHOWN command. Contact the SAS administrators if this is needed.

#### **Passwords**

#### **Overview**

A mechanism is needed to protect database access passwords within shared SAS code. For example, when accessing Clarity as a SAS dataset:

libname ushare teradata db=hcclnc\_ushare tdpid=tdp1 user=y839526 password=xxxxxx;

Passwords should not be accessible by others in the group and should not appear in log files.

#### **Setting up Password Files**

Under "../NCREVCYC/code", NUID named folders are created for all users. For example, the folder for user y839526 would be "../NCREVCYC/code/y839526". Within that folder, the userpass.sas SAS file is created. Passwords are stored in userpass.sas, and the file should have permissions set to be readable only by the user (i.e. group read is taken away).

The file contains definitions for user ids and passwords.

```
/* NCAL Clarity Production */
%let CLR_NC_USERID = y839526;
%let CLR_NC_PW = xxxxxxxxx;
/* NCAL Mainframe Production */
%let MF_USERID = y839526;
%let MF_PW = xxxxxxxx;
```

Within shared SAS code, the password file is accessed with:

%include "/apps/sas/datasets/data26/NCREVCYC/code/&sysuserid/userpass.sas";

The macro variable &sysuserid resolves to the user id (NUID) of the user account running the shared code.

#### Password File for ncrevgrp

Executing scheduled batch jobs present a challenge for database access. A special user id, "ncrevgrp" (also a member of the "ncrevcyc" group) was created by SAS administration for batch jobs. Since "ncrevgrp" does not possess database accounts, a solution was require to allow database access in batch mode.

- The folder " ../NCREVCYC/code/ncrevgrp" was created for this special "batch" user.
- PROC PWENCODE was used to encode the password for g153063.
- The userpass.sas for g153063 was copied into the "../NCREVCYC/code/ncrevgrp" folder.

F&R is not allowed to have the Unix password for the "ncrevgrp" id. Therefore, any Unix command work (e.g. folder creation, setting permissions) that needs to be performed under the context of the "ncrevgrp" user account has to be done within a job running in batch mode. The flow,

NC\_REVCYC\_DAILY\_ADMIN\_JOBFLOW, which runs every night at 9PM is used for "ncrevgrp" administration (see section Scheduled Flows).

#### **PROC PWENCODE**

PROC PWENCODE allows the encoding of a password. For example:

```
proc pwencode in='xxxxxxxx' method=sas002; run;
```

where xxxxxxxx is the password to encode. The encoded password will appear in the log. The encoded password can be used in place of your database password. For example:

```
%let CLR_NC_USERID = y839526;
%let CLR_NC_PW = "{sas002}A8D5DB38101FD0D551B14E2A57B7CF66";
```

This is NOT encryption. Although the encoding hides the underlying password, the encoded password can be used by others for access within SAS. Make sure encoded passwords stay out of log files.

# **Scheduling**

## **Batch Scheduling of SAS Jobs**

Batch scheduling of SAS jobs in the SAS BI environment is performed with Data Integration Studio. SAS jobs are scheduled on the Compute Server.

New jobs are created under the "Jobflow" folder. Job names are required to start with "NC REVCYC".

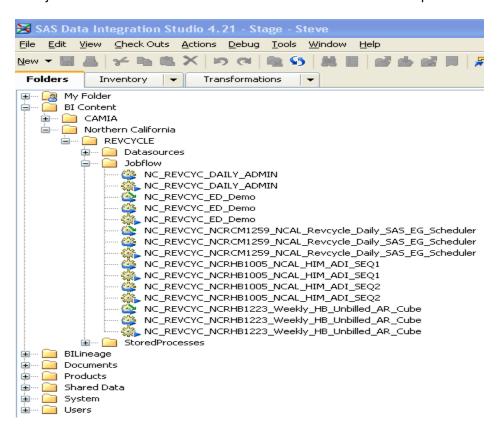


Figure 6: Data Integration Studio NCREVCYC Folder Structure.

Three types of items can be found under the Jobflow folder:

1. SAS job code 🍀

This icon indicates SAS code. Documentation on creating jobs can be found on the shared drive (see section Northern California Revenue Cycle).

# 2. A deployed job 🗳

This icon appears after a job is placed in the deployment directory. When deploying a job, a dialogue box will appear. Select "NC\_REVCYC" as the "Deployment Directory." The remaining fields in the dialogue are filled in automatically by Data Integration Studio.

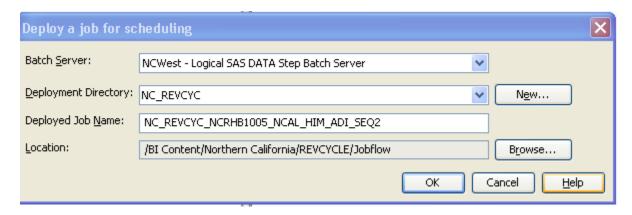


Figure 7: Deploying a NCREVCYC Job.

After a job has been deployed once, it may re-deployed after code changes are made. In this case, simply leave the field defaults and click "OK".

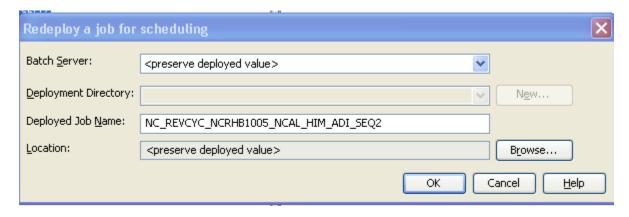


Figure 8: Redeploying a NCREVCYC Job.

When a job is deployed or re-deployed, code is written to the deployment directory on the Compute Server (shown below).

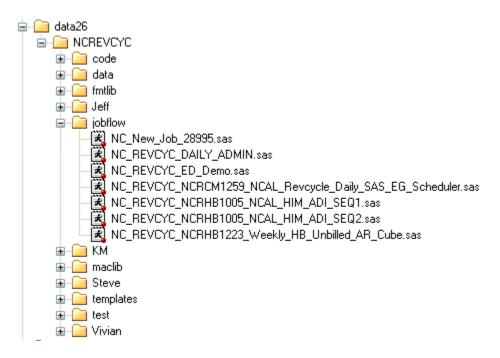


Figure 9: NCREVCYC Compute Server Deployment Directory.

Note: Once a job has been initially deployed, the file permissions of the SAS file in the jobflow folder will need to be modified to group writable. Otherwise, other users will receive a permissions violation when attempting to re-deploy the job.

#### A scheduled Flow



When a job(s) is deployed for the first time, a work order needs to be created to schedule the job(s). Scheduling (or any modifications to scheduling) needs to be performed by a SAS administrator. A work order is submitted to the self service desk.

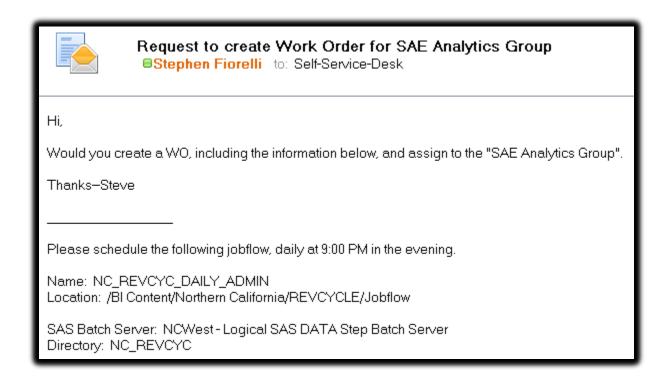


Figure 10: Scheduling Deployed Job with Work Order.

Subsequent re-deployments of the job do NOT require a work order. Simple re-deploy the job and any code changes will be picked up during the next job run.

A flow is a metadata structure that is schedulable and may contain one or more jobs and dependencies. Within Data Integration Studio, double-click on the Flow item to bring up the properties of the Flow. For example, the following shows a flow with multiple jobs and a dependency.

NC_REVCYC_NCRCM1259_NCAL_Revcycle_Daily_SAS_EG_Scheduler Properties				
General Attributes Dependencies Authorization				
Elou dependence	, info	mation (reorder or resize columns by dragging their headings or borde	.v.~\.	
Predecessors	ID	macion (reorder or resize columns by dragging their headings or borde Name	Type	Event
	1	NC_REVCYC_NCRCM1259_NCAL_Revcycle_Daily_SAS_EG_Scheduler	JOB	/apps/sas/sas92/config/Lev2/NCWest/BatchServer/sasbatch.sh -logc
3	2	NC_REVCYC_NCRHB1005_NCAL_HIM_ADI_SEQ1	JOB	/apps/sas/sas92/config/Lev2/NCWest/BatchServer/sasbatch.sh -logc
	-	Completes successfully	JobEvent	Done(NC_REVCYC_NCRCM1259_NCAL_Revcycle_Daily_SAS_EG_Sch

Figure 11: Flow with Multiple Jobs.

In Figure 11, we see that Flow

NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler contains two SAS jobs:

- NC\_REVCYC\_NCRCM\_NCRCM1959\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler
- NCR\_REVCYC\_NCRHB1005\_NCAL\_HIM\_ADI\_SEQ1

And NC\_REVCYC\_NCRHB1005\_NCAL\_HIM\_ADI\_SEQ1 will run only when NC\_REVCYC\_NCRCM\_NCRCM1959\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler completes successfully.

## **Job Completion**

The SAS administrator will set up e-mail notification on job completion. For example:

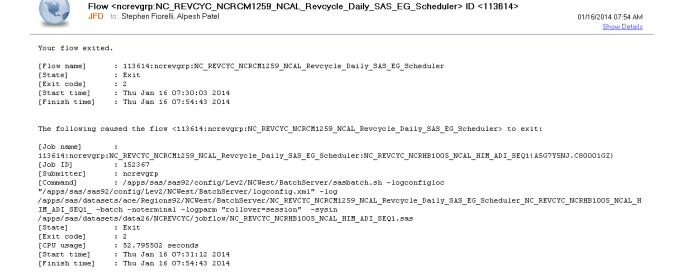


Figure 12: e-mail Notification from SAS BI Scheduler.

The notification may not be an indication of a successful job execution. Log files should be checked and are maintained on the Compute Server for one month at:

/apps/sas/datasets/ace/Regions92/NCWest/BatchServer

#### **Scheduled Flows**

As of February 11<sup>th</sup>, 2014, there are 3 scheduled Flows:

- 1. Every Tuesday, a job that archives Unbilled AR data and produces a summary.
- 2. Every day starting at 9:00PM, a job that allows for administration under the "ncrevgrp" user account. Currently, this job performs the following functions:
  - a. Removes world read permissions from log files.

- b. Removes group write permissions from Unbilled AR detailed datasets that are archived on the Compute Server.
- 3. Every day starting at 7:30AM, running every hour until 11:30, and contains two jobs. The first job checks for Clarity ETL. The second job is triggered off the successful completion of the first job and produces the HIM ADI reports. Daily Clarity ETL triggering is described in more detail in the next section.

Flow	Schedule	Description
NC_REVCYC_NCRHB1223_Weekly_HB_Unbilled_AR_Cube	Tuesdays at 9:00 AM	Unbilled AR Archive and Summary
NC_REVCYC_DAILY_ADMIN_JOBFLOW	Every Day at 9 PM	ncrevgrp user administration
NC_REVCYC_NCRCM1259_NCAL_Revcycle_Daily_SAS_EG_Scheduler	Every Day, every hour,	Daily Clarity ETL trigger and HIM Reports
	from 7:30 until 11:30	

## **Clarity ETL Scheduling Flow**

Kaiser's implementation of Infoview (Business Objects) has infrastructure for triggered scheduling off Clarity ETL. Similar infrastructure does not exist in the SAS BI environment. However, the features of the SAS BI scheduling mechanism allow for Clarity ETL triggering to be implemented:

- The same job can be run multiple times.
- Jobs can be triggered upon the successful completion of predecessor jobs.

Using the two features above, a simple Clarity ETL trigger mechanism was constructed.

The NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler job makes use of the first feature. It is scheduled every hour beginning at 7:30 am until 11:30 and checks for Clarity ETL. The first time the job detects Clarity ETL occurred, success is returned. After Clarity ETL has been detected in a run of the job, subsequent runs during that day will abort. This prevents downstream jobs from being triggered multiple times.

With the second feature, a flow is constructed that allows for downstream jobs to be trigger off the successful completion of the NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler job. This is shown in the flow NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler (note: flow has same name as the job).

flow dependency information (reorder or resize columns by dragging their headings or borders):				
Predecessors	ID	Name	Туре	Event
	1	NC_REVCYC_NCRCM1259_NCAL_Revcycle_Daily_SAS_EG_Scheduler	JOB	/apps/sas/sas92/config/Lev2/NCWest/BatchServer/sasbatch.sh -logconfigl
3	2	NC_REVCYC_NCRHB1005_NCAL_HIM_ADI_SEQ1	JOB	/apps/sas/sas92/config/Lev2/NCWest/BatchServer/sasbatch.sh -logconfigl
	3	Completes successfully	JobEvent	Done(NC_REVCYC_NCRCM1259_NCAL_Revcycle_Daily_SAS_EG_Scheduler)

Figure 13: Flow with job dependencies.

Currently, only the NC\_REVCYC\_NCRHB1005\_HIM\_ADI\_SEQ1 job is dependent on successful completion of NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler. However, multiple dependent jobs can be added to the flow and be triggered in parallel.

Key in implementing this mechanism is having the

NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler job return success once (at most) during the five scheduled runs. Otherwise, the NC\_REVCYC\_NCRHB1005\_HIM\_ADI\_SEQ1 job may be triggered multiple times. A trigger dataset records the Clarity ETL detection for each day.

	⊚ jobid	🔌 clarity_service_status 🥹	clarity_service_trigger_date
1	1	Υ	19734
2	1	Υ	19735
3	1	Υ	19736
4	1	Υ	19737
5	1	Υ	19738
6	1	Y	19739

Figure 14: Trigger dataset.

The first time the NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler job detects Clarity ETL, an entry is made in the trigger dataset for that day. Subsequent runs of the job will check if an entry was made for the day. If so, the job is aborted. The flow chart below shows the process:

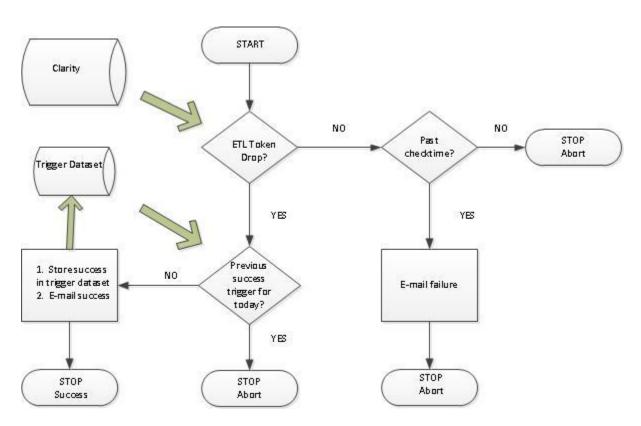


Figure 15: Clarity ETL Trigger Flowchart

The mechanism is implemented in the %Clarity\_ETL macro and a unique job ID is used for each invocation of the macro. NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler is the

main daily Clarity ETL trigger mechanism and uses a job ID of 1. **DO NOT** use jobid 1 for any other invocation of the macro.

Maintaining a job ID in the trigger dataset allows for multiple Clarity ETL trigger flows to be implemented.

The three scenarios below highlight the triggering mechanism for the HIM ADI job:

Scenario 1: Clarity ETL token drops at 5:00 AM.

Time of Scheduler	Has Clarity ETL	Return Status of	Trigger Dependent	E-Mail to F&R?
Run	Token Drop?	Scheduler	HIM job?	
7:30 AM	Yes	Success	Yes	E-Mail Success
8:30 AM	Yes	Abort	No	No
9:30 AM	Yes	Abort	No	No
10:30 AM	Yes	Abort	No	No
11:30 Am	Yes	Abort	No	No

Scenario 2: Clarity ETL token drops at 8:00 AM.

Time of Scheduler	Has Clarity ETL	Return Status of	Trigger Dependent	E-Mail to F&R?
Run	Token Drop?	Scheduler	HIM job?	
7:30 AM	No	Abort	No	No
8:30 AM	Yes	Success	Yes	E-Mail Success
9:30 AM	Yes	Abort	No	No
10:30 AM	Yes	Abort	No	No
11:30 AM	Yes	Abort	No	No

Scenario 3: Clarity ETL token drops at 1:00 PM (or doesn't drop all day).

Time of Scheduler	Has Clarity ETL	Return Status of	Trigger Dependent	E-Mail to F&R?
Run	Token Drop?	Scheduler	HIM job?	
7:30 AM	No	Abort	No	No
8:30 AM	No	Abort	No	No
9:30 AM	No	Abort	No	No
10:30 AM	No	Abort	No	No
11:30 AM	No	Abort	No	E-Mail Failure

If the trigger file is accidentally deleted or corrupted, it can be recreated with:

/apps/sas/datasets/data26/NCREVCYC/code/Clarity\_ETL/recreate\_clarity\_trigger\_table.egp

Or, the backup file:

/apps/sas/datasets/data26/NCREVCYC/data/Clarity\_ETL/clarity\_job\_trgr\_backup.sas7bdat

Can be copied as:

/apps/sas/datasets/data26/NCREVCYC/data/Clarity\_ETL/clarity\_job\_trgr.sas7bdat

# **Scheduled Job Failures**

If a job fails, the job can be run manually within Data Integration Studio after addressing the issue. As a warning, you will have to consider file permissions<sup>3</sup>. Go to the job "jobflow" folder on the Metadata Server, open and execute the job.

<sup>3</sup> When running manually, you will be running under your NUID instead of under the "ncrevgrp" account.

# **Macro Library**

/app/sas/datasets/data26/NCREVCYC/maclib contains common macros used.

- chmod change file permissions for a file or folder/directory
- Timestamp\_log display current time in the log. Can be used to determine elapsed time of steps.
- Clarity\_ETL used to implement Clarity ETL triggering
- compress used for Unix compression (TBD)
- uncompress used for Unix un-compression (TBD)

These macros can be accessed with the sasautos option set in SAS code:

options sasautos=('/apps/sas/datasets/data26/NCREVCYC/maclib');

When creating a new common macro, save as a SAS program (as opposed to an Enterprise Guide Project). The SAS program and macro should have the same name with one exception: make sure the SAS program is all lower case.

## **SAS BI Application Data**

The SAS BI applications:

- Data Integration Studio
- Information Map Studio
- SAS OLAP Cube Studio
- SAS Web Report Studio
- SAS Add-In for Microsoft Office

Cannot access Compute Server data directory directly. Metadata libraries need to be defined by SAS administration that map to a folder/directory on the Compute Server. Once the metadata library has been set up, SAS datasets can be moved into the corresponding Compute Server folder and be made available to SAS BI Applications. Currently, two metadata libraries have been created for NCAL Revenue Cycle.

Metadata Library	Compute Server Folder	Description
NC_REVCYC_MAP	data26/NCREVCYC/data/NC_REVCYC_MAP	Production Unbilled AR and HIM data
NC_REVCYC_EXAMPLES	data26/NCREVCYC/data/Example_Data	Example datasets from Renu Gehring's book

The metadata libraries contain metadata about the datasets. If datasets are moved in/out of the Compute Server folder, or attributes of the datasets change (i.e. new column), then the metadata needs to be updated. This can be done interactively within SAS EG or with the PROC METALIB procedure.

To update metadata interactively, within SAS EG, go to Tools->Update Library Metadata. A dialog box appears.

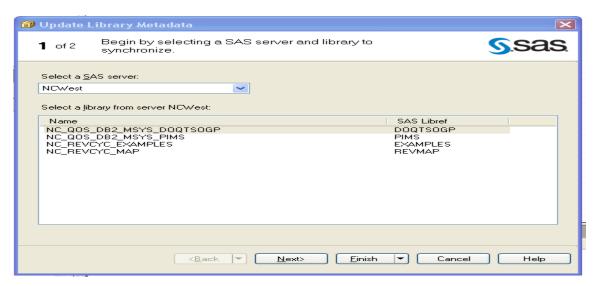


Figure 16: Metadata Library Update Dialog 1

Select the metadata library to be updated and click on "Next". This will bring up the following dialog:



Figure 17: Metadata Library Update Dialog 2

Select the "Update and add table definitions in metadata with the actual tables and columns" radio button and click "Finish". Any updates, creations, and/or deletions will occur with results displayed in the Results window. For example:

#### The METALIB Procedure

#### Summary Report for Library NC\_REVCYC\_EXAMPLES

#### Repository Foundation

#### 24JAN2014

Metadata Summary Statisti	cs
Total tables analyzed	24
Tables Updated	0
Tables Deleted	0
Tables Added	1
Tables matching data source	23
Tables not processed	0

	Tables Added		
ħ	Metadata Name	Metadata ID	SAS Name
	UNBILLED_AR_CUBE_CURRENT	A5G7Y5NJ.BE000LBP	UNBILLED_AR_CUBE_CURRENT

Compute Server data can be accessed by the SAS Add-in for Microsoft, Data Integration Studio, OLAP Cube Studio, or Information Map Studio once metadata has been updated. However, SAS Web Report Studio cannot access datasets directly. Information maps have to be created first.

# **Information Maps**

Information Map Studio is used to create a logical view of the data. Once an Information map is created, it can be accessed by SAS Web Report Studio.

See Webex 8, in Reporting\SAS EG\Documentation\General\webex.txt for an example of creating an Information Map (using Unbilled AR non-Claim Edit data) and a report in Web Report Studio.

# **SAS Web Report Studio**

The SAS Web Report Studio portal is accessed at (note: URL is case sensitive):

http://nzapwa14.nndc.kp.org:7070/SASWebReportStudio

Those with Unix credentials should use their Unix user id (i.e. NUID) and password to log in.

Those without Unix credentials (e.g. Business Analysts) can also access the portal with their Windows CS domain credentials. This requires a work order. Currently, all F&R analysts in addition to Bill Shelton, Nicole Gouldthread, and Rod Madamba have been set up to access the portal with Windows credentials.

See Webex 8, in Reporting\SAS EG\Documentation\General\webex.txt for an example of creating an Information Map (using Unbilled AR non-Claim Edit data) and a report in Web Report Studio.

#### SAS Add-in for Microsoft Office

Using the SAS Add-in for Microsoft Office requires Unix credentials for Metadata Server login. SAS administration discourages the use of the Add-in by business users as they may let their Unix accounts lapse.

#### SAS OLAP Cube Studio

No investigation of SAS OLAP Cube Studio has been performed to this point. An introduction to the component can be found at Reporting\SAS EG\Documentation\OLAP.

# **Stored Processes**

No investigation of Stored Processes have been performed to this point. Documentation can be found at Z:\Reporting\SAS EG\Documentation\Stored Processes.

# **Programming Examples**

Programming examples for various topics are provided on the Compute Server under the /apps/sas/datasets/data26/NCREVCYC/code/Example\_Projects folder.

#### Ushare

insert\_into\_ushare.egp is an example of inserting data into a Clarity ushare table using SAS.

#### Unix

unix\_command\_examples.egp provides examples of executing Unix commands on the Compute Server.

#### e-mail

email.egp shows how to send an e-mail within SAS code. Other examples of e-mail delivery can be found in:

- data26/NCREVCYC/jobflow/
   NC\_REVCYC\_NCRCM1259\_NCAL\_Revcycle\_Daily\_SAS\_EG\_Scheduler.sas
- data26/NCREVCYC/jobflow/ NC\_REVCYC\_NCRHB1005\_NCAL\_HIM\_ADI\_SEQ1.sas
- data26/NCREVCYC/jobflow/ NC REVCYC NCRHB1223 Weekly HB Unbilled AR Cube.sas

#### PROC REPORT

Art Carpenter is the author "Carpenter's Guide to the SAS Report Procedure". The PROC REPORT examples in that book can be found at:

data26/NCREVCYC/ code/Project\_Examples/Art\_Carpenter\_PROC\_REPORT\_Examples

#### **Excel**

There are a number of means of producing Excel files outlined at the following link:

http://blogs.sas.com/content/sasdummy/2012/02/11/export-excel-methods/

Kaiser is on SAS 9.2. With this release, the XML based file formats introduced with MS Office 2007 are not supported. However, the ODS tagset ExcelXP can be used in 9.2 to produce XML files that can be opened with Excel 2007 and above.

Examples of producing csv files and XML files, with the ODS tagset ExcelXP, can be found on the Compute Server at:

data26/NCREVCYC/code/Example Projects/DelGobbo Excel Examples

A paper related to these examples can be found on the shared drive at:

Z:\Reporting\SAS EG\Documentation\Excel\ DelGobbo 143-2013

An example of using the ODS ExcelXP tagset with PROC REPORT can be found at:

data26/NCREVCYC/code/HIM\_ADI/NC\_REVCYC\_NCRHB1005\_NCAL\_HIM\_ADI\_SEQ1.SAS

Although not investigated to this point, an ODS tagset for producing pivot tables can be found at:

data26/NCREVCYC/templates/tableeditor.tpl

Example use can be found in the paper:

Reporting\SAS EG\Documentation\Excel and Pivot Tables\ pivot\_table-003-2010.pdf

# **Associated Applications**

## **Putty**

Putty is a Windows terminal emulator client that can be used to open a command line window on either the Compute or Metadata Servers. The Putty application is found on the shared drive at:

Z:\Reporting\SAS EG\Misc

#### **WinSCP**

WinSCP is a Windows client that can be used for file browsing on the client and Compute/Metadata Servers. A left pane is used for client file browsing and a right pane for server file browsing. It can also be used for file transfer between the Windows client and Unix server. To transfer files, simply drag and drop a file from one pane to another. The drag and drop action will cause a copy dialog to pop-up as shown below.

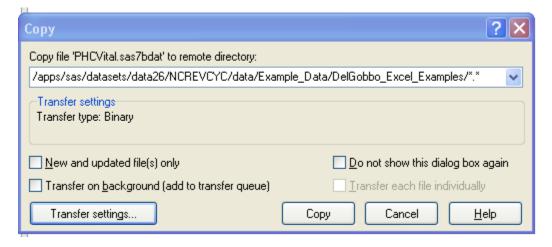


Figure 18: WinSCP File Transfer Dialog Box.

# **Teradata SQL Porting Issues**

Porting Teradata SQL as a pass-thru query within SAS BI is fairly straight-forward. However, there are some issues to note:

- 1. The double dash, "--", is used for a comment line in Teradata SQL. However, this will produce an error with a SAS pass-thru query. Use "/\* \*/" for comments.
- 2. Some characters in Teradata variable names, such as "\$" and "#", are not allowed as SAS variable names. To be safe, use characters, numbers, and the underscore in names. The following link provides SAS rules for variable names:

http://support.sas.com/documentation/cdl/en/lrcon/62955/HTML/default/viewer.htm#a000998953.htm

3. Missing ending parenthesis will cause SAS to run endlessly. For example, the following code:

```
proc sql;
connect to teradata as hcclnc(db=hcclnc tdpid=tdp1 user=&CLR_NC_USERID password=&CLR_NC_PW);
create table temp (compress=yes) as
select * from connection to hcclnc
select
current_date;
disconnect from hcclnc;
quit;
         executes endlessly without warning or error. To fix, add the missing ")".
proc sql;
connect to teradata as hcclnc(db=hcclnc tdpid=tdp1 user=&CLR_NC_USERID password=&CLR_NC_PW);
create table temp (compress=ves) as
select * from connection to hcclnc
select
current date:
disconnect from hcclnc;
quit;
```

4. Some Teradata functions will produce errors. For example, the following code:

```
proc sql;
connect to teradata as hcclnc(db=hcclnc tdpid=tdp1 user=&CLR_NC_USERID password=&CLR_NC_PW);
create table temp (compress=yes) as
select * from connection to hcclnc
dayofmonth(current_date);
disconnect from hcclnc;
quit;
         Will produce the following error in the SAS log:
ERROR: Teradata prepare: Syntax error: expected something between '(' and the 'current_date' keyword. SQL statement was:
         select dayofmonth(current date);
         To correct the above, the extract function was used:
proc sql;
connect to teradata as hcclnc(db=hcclnc tdpid=tdp1 user=&CLR_NC_USERID password=&CLR_NC_PW);
create table temp (compress=yes) as
select * from connection to hcclnc
select
extract(day from current_date);
);
disconnect from hcclnc;
```

## **SAS BI Issues**

**Problem 1:** Hard crash of system while in SAS EG. Subsequent attempts to edit programs would not work. Error shown below:

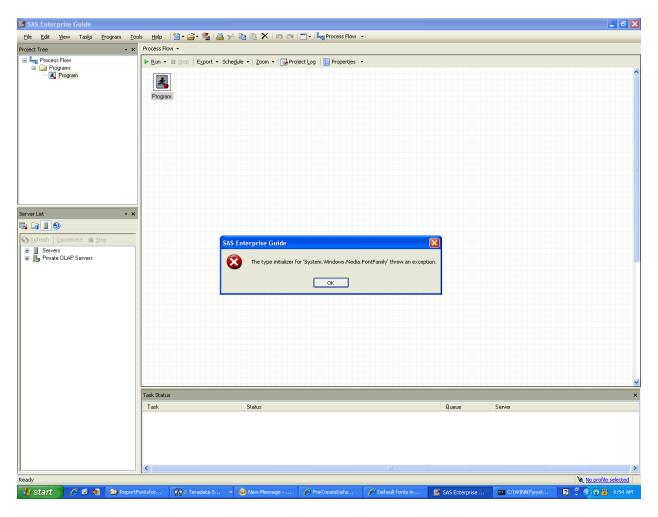


Figure 19: Problem - Unable to Edit within SAS EG.

Solution can be found at:

http://support.sas.com/kb/45/733.html

Requires admin privileges.

**Problem 2:** Java-based applications do not start (e.g. Data Integration Studio, Information Map Studio).

Check the file C:\Program Files\SAS92\sassw.config and look at the variable JREHOME:

JREHOME=C:\Program Files\Java\jre6\bin\java.exe

Check to see if java.exe exists in the path. If not, java based applications will not start.

# **Support**

## Northern California Revenue Cycle

A collection of documentation can be found on the shared drive at:

Z:\Reporting\SAS EG\Documentation

This guide can be found in the "General" folder.

#### Kaiser

General questions concerning SAS BI environment setup can be directed to the SAS Administrators at the following e-mail:

SA ANALYTICS SAS-IREG

The Kaiser SAS BI community can be engaged at the "SAS BI Information Sharing" Idea Book.

## **SAS**

SAS Tech Support can be engaged with Questions/Problems after creating a profile at:

http://support.sas.com

## **SAS Community Wiki**

A SAS Community Wiki has been set up by Art Carpenter which allows posting/editing of SAS content by the worldwide SAS community.