
SHEHOU FISIRU

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PROFESSIONAL SUMMARY

Full-time Information Systems student balancing academic coursework with part-time employment, demonstrating strong time management and organizational skills. CompTIA A+ certified. Completed relevant coursework, complemented by hands-on experience through online labs and [personal networking and security projects](#). Passionate about IT and seeking opportunities to gain real world experience working with various technologies.

EDUCATION

CUNY School of Professional Studies (2024 – Current) – New York, NY

BS in Information Systems, Expected June 2027

NYU College of Arts and Science (2019 – 2021) – New York, NY

Relevant Coursework: Introduction to Computer Programming | Foundations of Information Systems | IT Infrastructure and Support | Networks and Business Data Communications | Computer and Network Security

CERTIFICATIONS

[CompTIA A+ Certification](#) — May 2025

SKILLS

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|---|---|
| • Device Troubleshooting and Repair | • Python for Automation and Scripting |
| • Managing Network Security Tools (e.g., Firewalls, VPNs) | • Software Installation and Interface Familiarity (General & Network) |
| • PC and Network Hardware Configuration | • Microsoft Office Suite |
| • Critical Thinking and Problem Solving | • Teamwork and Collaboration |

PROFESSIONAL EXPERIENCE

Crew Team Member, 12/2021 – 04/2025
McDonald's – New York, NY

- Collaborate with team members to complete orders.
- Operate register to process payments and collect cash payment for order totals.
- Train new employees by demonstrating tasks and coaching during daily activities.

Sales Associate, 05/2025 – Present
Sunglasses Hut — New York, NY

- Use point-of-sale system for fast and accurate transactions.
- Quickly learn and adapt to new technology tools as needed.
- Communicate clearly with customers and team members to ensure smooth operations.

LANGUAGES

English

Spanish

Native

Professional Working