
SHEHOU FISIRU

<https://shehouprojects.me/> ♦ 9179627294 ♦ fisirushehou@gmail.com

PROFESSIONAL SUMMARY

Detail-oriented Information Systems student with hands-on technical experience in desktop support, device troubleshooting, and network configuration. CompTIA A+ certified with strong problem-solving skills and a growing portfolio of IT projects with video demos. Passionate about IT and eager to apply skills in real-world environments.

EDUCATION

CUNY School of Professional Studies (2024 – Current) – New York, NY

BS in Information Systems, Expected June 2027

NYU College of Arts and Science (2019 – 2021) – New York, NY

Relevant Coursework: Computer and Network Security | IT Infrastructure and Support | Networks and Business Data Communications | Foundations of Information Systems

CERTIFICATIONS

[CompTIA A+ Certification](#) — May 2025

SKILLS

- Device Troubleshooting and Repair
- Managing Network Security Tools (e.g., Firewalls, VPNs)
- PC and Network Hardware Configuration
- Critical Thinking and Problem Solving
- Python for Automation and Scripting
- Software Installation and Interface Familiarity (General & Network)
- Microsoft Office Suite
- Teamwork and Collaboration

PROJECTS

- [Network Segmentation Simulation](#) — A simulation of a network environment featuring multiple subnets to segment communication, including a captive portal on the guest network.
- [Web Server Simulation](#) — Deployed an Apache web server in a DMZ and made it accessible from the public internet using port forwarding and firewall rules.

PROFESSIONAL EXPERIENCE

Sunglasses Hut, 05/2025 – Present
Sales Associate — New York, NY

- Use point-of-sale system for fast and accurate transactions.
- Quickly learn and adapt to new technology tools as needed.
- Communicate clearly with customers and team members to ensure smooth operations.

McDonald's, 12/2021 – 04/2025
Crew Team Member – New York, NY

- Collaborate with team members to complete orders.
- Operate register to process payments and collect cash payment for order totals.
- Train new employees by demonstrating tasks and coaching during daily activities.