SHEHOU FISIRU

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PROFESSIONAL SUMMARY

Full-time Information Systems student balancing academic coursework with part-time employment, demonstrating strong time management and organizational skills. CompTIA A+ certified. Completed relevant coursework, complemented by hands-on experience through online labs and personal networking and security projects. Passionate about IT and seeking opportunities to gain real world experience working with various technologies.

EDUCATION

CUNY School of Professional Studies (2024 – Current) – New York, NY
BS in Information Systems, Expected June 2027
NYU College of Arts and Science (2019 – 2021) – New York, NY
Relevant Coursework: Introduction to Computer Programming | Foundations of Information Systems | IT Infrastructure and Support | Networks and Business Data Communications | Computer and Network Security

CERTIFICATIONS

CompTIA A+ Certification — May 2025

SKILLS

- Device Troubleshooting and Repair
- Managing Network Security Tools (e.g., Firewalls, VPNs)
- PC and Network Hardware Configuration
- Critical Thinking and Problem Solving

- Python for Automation and Scripting
- Software Installation and Interface Familiarity (General & Network)
- Microsoft Office Suite
- Teamwork and Collaboration

PROFESSIONAL EXPERIENCE

Crew Team Member, 12/2021 – 04/2025
McDonald's – New York, NY

- Collaborate with team members to complete orders.
- Operate register to process payments and collect cash payment for order totals.
- Train new employees by demonstrating tasks and coaching during daily activities.

Sales Associate, 05/2025 – Present
Sunglasses Hut — New York, NY

- Use point-of-sale system for fast and accurate transactions.
- Quickly learn and adapt to new technology tools as needed.
- Communicate clearly with customers and team members to ensure smooth operations.

LANGUAGES

English

Spanish

Native

Professional Working