

# SARAVANAGOBI PATHMANATHAN

Technical Project Manager & Software Engineer

PHONE	ADDRESS	EMAIL	SKILLS
+447908163636	Hatfield, UK	saran.path06@gmail.com	Project Planning & Scheduling, Stakeholder Management, Agile & Waterfall Methodologies, Risk Management & QA
LINKEDIN	PORTFOLIO		
<a href="#">linkedin/saran</a>	<a href="#">saran.portfolio</a>		

## PROFESSIONAL EXPERIENCE

### IT Project Lead & Support Manager (Nov 2024 - Present)

Sandhurst Service Station Ltd, UK

- Led IT projects from initiation to completion, including system upgrades, software deployments, and cybersecurity enhancements, ensuring strict adherence to budget and timeline constraints.
- Managed and maintained complex IT infrastructure (servers, networks, workstations), ensuring 99.9% operational uptime and optimal performance.
- Provided advanced technical leadership to end-users, resolving complex hardware/software escalations and managing third-party vendor performance.

### Project Coordinator & Client Relations Manager

(Jan 2022 – June 2024)

SRILIONS Innovative IT Solutions, Sri Lanka

- Coordinated project tasks across multiple departments, streamlining workflows to ensure the timely execution of software deliverables.
- Managed customer relations and stakeholder expectations, successfully resolving client inquiries and ensuring high satisfaction rates throughout the project lifecycle.
- Enhanced database management and document organization processes, implementing new operational workflows that improved team efficiency.

### Technical Project Lead (Software Engineering)

(July 2022 – July 2023)

State Timber Corporation, Sri Lanka

- Led the development of a Fuel System Management mobile application, improving operational efficiency in fuel distribution and enabling data-driven decision-making for management.
- Spearheaded the redesign of the corporate website, overseeing UI/UX improvements and feature implementation that resulted in a 30% increase in user engagement.

## ABOUT

Results-oriented Project Manager and Computer Science professional with a strong technical background in software engineering. Proven track record of leading cross-functional teams, managing IT infrastructure projects, and driving digital transformation initiatives.

Adept at bridging the gap between technical development teams and business stakeholders to ensure efficient project delivery. Expertise includes resource allocation, client relations, and full-cycle software development (SDLC).

## CERTIFICATES

01 Artificial Intelligence Bootcamp in R Programming (Udemy)

02 Machine Learning A-Z: Python & R in Data Science

03 Structural Process Design (SPD) & Software Design

04 Next JS - The Complete Guide

## **IT Systems Administrator (Feb 2024 – Aug 2024)**

Shara Engineering Consultants Ltd, UK

- Performed system administration and user account management, implementing access controls and conducting routine system health checks to mitigate risks.
  - Maintained strict inventory control of IT assets, managing software licenses and hardware procurement to optimize costs.
  - Provided Tier-1 IT support, configuring equipment and troubleshooting issues to minimize downtime for engineering staff.
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## **FREELANCE PROJECT MANAGEMENT & DEVELOPMENT**

- **Freelance Consultant** | Various Clients Delivered end-to-end web solutions for SME clients, managing requirements gathering, design (UI/UX), development, and SEO implementation.
  - Clients: Bute Construction, YSL Civils, YSL Builders, Shara Solution.
  - Key Achievement: Successfully delivered full-stack web projects incorporating SEO strategies to boost client visibility.
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## **EDUCATIONAL HISTORY**

### **Bachelor of Computer Science (Hons) (Jan 2021 – July 2024)**

University of Westminster

- Final Year Project : Hunger Map - A Well Trained Model to Predict Malnutrition Index Throughout the World
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## **ADDITIONAL INFORMATION**

- Languages: English (Fluent), Tamil (Native)
  - Logistics & Operations Experience: Previously held a role as Retail Colleague at Royal Mail (Mar 2024 - Aug 2024), gaining experience in high-volume logistics, inventory management, and operational process adherence.
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## **REFERENCES**

- Available Upon Request