

Stephen Fawcett Palma

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PERSONAL STATEMENT

Motivated and detail-oriented Bachelor of Information and Communications Technology graduate with a strong work ethic and a passion for continuous learning. Eager to apply technical skills and problem-solving abilities in a dynamic workplace. Dedicated to self-improvement and adapting to new challenges, with a positive attitude and a commitment to professional growth.

EDUCATION AND QUALIFICATIONS

Western Sydney University

Mar 2021 – Nov 2024

- Bachelor of Information and Communications Technology, Major in Entertainment Computing, Minor in Networking.
- Certifications in CCNA: Introductions to Networks, CCNA: Switching, Routing and Wireless Essentials.
- Achieved finalist status in the Western Sydney University 2023 Optimize Award.

EMPLOYMENT HISTORY

Quickstep Holdings Limited Bankstown – Manufacturing Operator

Mar 2020 – Jan 2021

Performed manufacturing processes in line with engineering requirements, ensured my workpieces and documentation met quality standards, and collaborated with teams to complete and deliver parts within customer deadlines.

Sydney Water Corporation Parramatta – Property Access Officer

Jul 2016 - Feb 2019

Responded to and approved telecommunication access requests within required timeframes, assisted with executing access requests for Sydney Water properties, provided administrative support for property management tasks, maintained spreadsheets, coordinated site access with field officers, assessed requests, facilitated license agreements with Leasing team, issued Deed Polls for third-party access, ensured contractor insurance validity, and managed purchase orders and invoices for suppliers.

PROJECTS

Vivid Sync: RGB-LED Display System

MERN, AWS, Tailwind, Python, Raspberry Pi, Ngrok

Developed a project for dynamic image and video rendering on a custom ws2812b RGB-LED strip board. Designed a MERN web application for real-time control, implemented a Python-based system on Raspberry Pi for hardware management, and worked in a team of five to achieve finalist status in the WSU 2023 Optimize Award.

Western Inn Booking System

ASP.NET, C#, SQL, HTML, CSS, JavaScript

Developed a hotel booking website for WSU visitors as part of a university project. Implemented authentication for guests and admins, a dynamic room search and reservation system, and an admin dashboard for discount management and booking analytics. Utilized ASP.NET and C# to build a functional web app with SQL for data storage.

eShop: Basic eCommerce Web Application

PHP, MySQL, JavaScript, HTML, CSS

Developed a fully functional eCommerce website as a solo university project. Implemented user registration and login with encrypted passwords (SHA-256), a product catalog with dynamic stock management, shopping cart functionality, and checkout with form validation using JavaScript and PHP. Designed a responsive interface with custom CSS, and integrated MySQL for handling product inventory, order processing, and user profiles.

TECHNICAL SKILLS

- Java
- Python
- C#
- SQL
- HTML, CSS, JS, PHP
- ASP.NET
- MERN Stack
- Tailwind CSS
- Windows Active Directory
- Wordpress
- Joomla

SOFT SKILLS

- Outstanding attention to detail
- Strong communication skills (high level of written and spoken English)
- Possess excellent multitasking skills and negotiation skills
- Proactive, able to problem solve and work autonomously
- Ability to follow directions and work within a team and individually
- Able to maintain composure under stress and pressure
- Great time management skills