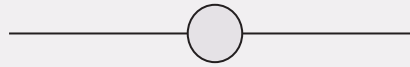# SHYANNE FULLERTON

922 Longfellow St NW   (202)573-5346   shyannefullerton@gmail.com

SKILLS

Communication
Data Analysis
Presentation
Graphics
Empathy
Flexibility
Curiousity

TECHNICAL

Illustrator
Photoshop
Lucid Charts
Dreamweaver
HTML/CSS/JS
Power Point
Sharepoint
Excel
SEO

REFERENCES

Renice Linton
(571) 201 - 4944

Amber Smith
(202) 486 - 5968

Susan Bennet
(301) 806 - 3598

PROFESSIONAL PROFILE

User Experience and Interface designer specializing in user-focused,, data-driven designs. Design experience includes user research, competitive analysis, sketching, digital wireframes and interactive prototypes. Some HTML, CSS, and Javascript experience as well.

EXPERIENCE

Client Interaction Specialist
SOL VISTA Consulting - Silver Spring, MD
October 2015 to January 2018

- Daily communication with clients regarding data status of accounts, services provided by firm, and anomilies in data.
- Design wireframes and develop HTML/CSS code for interface of online application to service customers
- Work collaboratively with development team to develop internal data interfaces
- Enter regressional data into Excel and SQL Database to develop Excel reports using charts and graphs

Quality Assurance Associate
CGI Consulting - Fannie Mae - Herndon, VA
January 2014 to June 2015

- Used attention to detail to develop test cases and identify system defects before system release cycles
- Work collaboratively with development team to identify the business users' needs and predict testing level required
- Drafted test related documents for test team presentations and organization

EDUCATION

Front End Web Development: User Interface & User Experience
New York Code + Design Academy - Washington, DC
2016 - 2017

Information Technology
Northern Virginia Community College (Year Up) - Arlington, VA
2013 - 2014