GLOBACOM SIM-REG ACTIVITY REPORT

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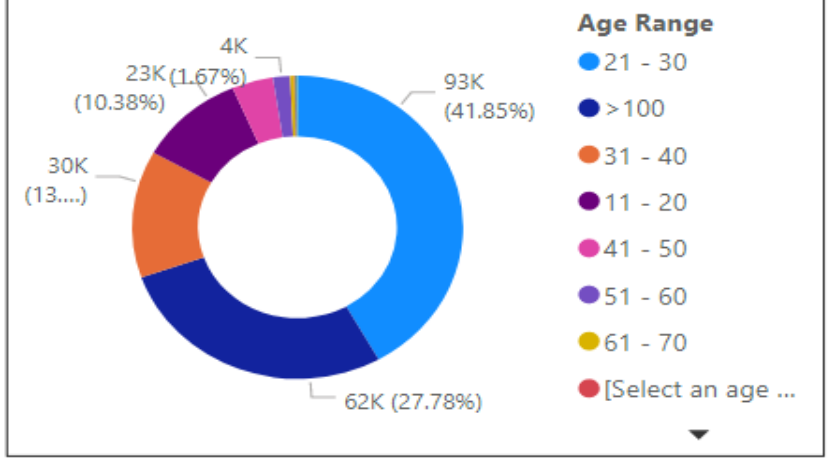
Introduction

This report breaks down some key activities that have happened on the Globacom DB this past week (**19-04-2020 – 25/04/2020**).

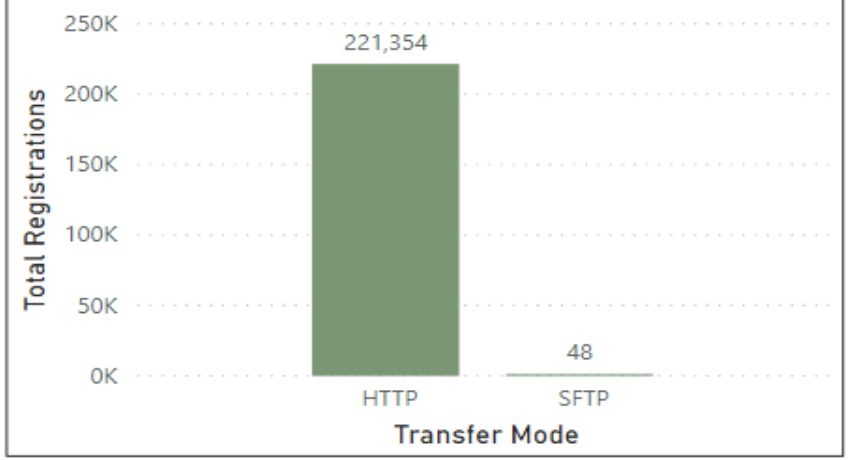
GLOBACOM ON-DEMAND REPORT

Total Registrations	Total Agents	Total States	Reg with Geo Info	Unique MSISDNs
221,402	8715	37	63,640	216,073

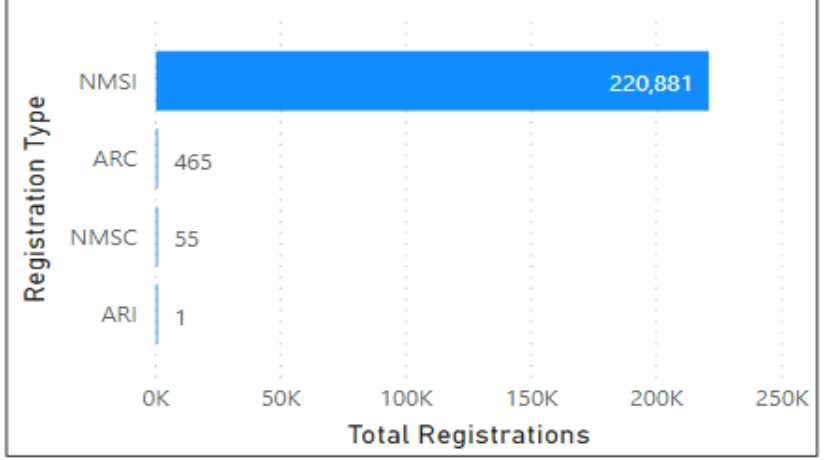
Age Range Distribution of Registrations



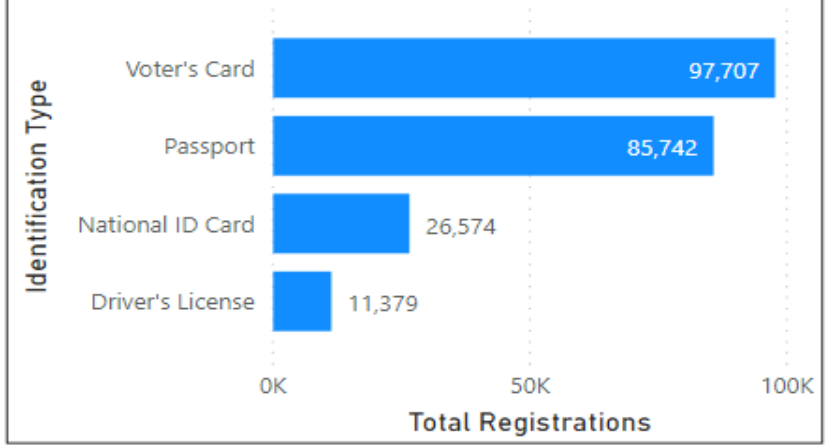
Total Registrations by Transfer Mode



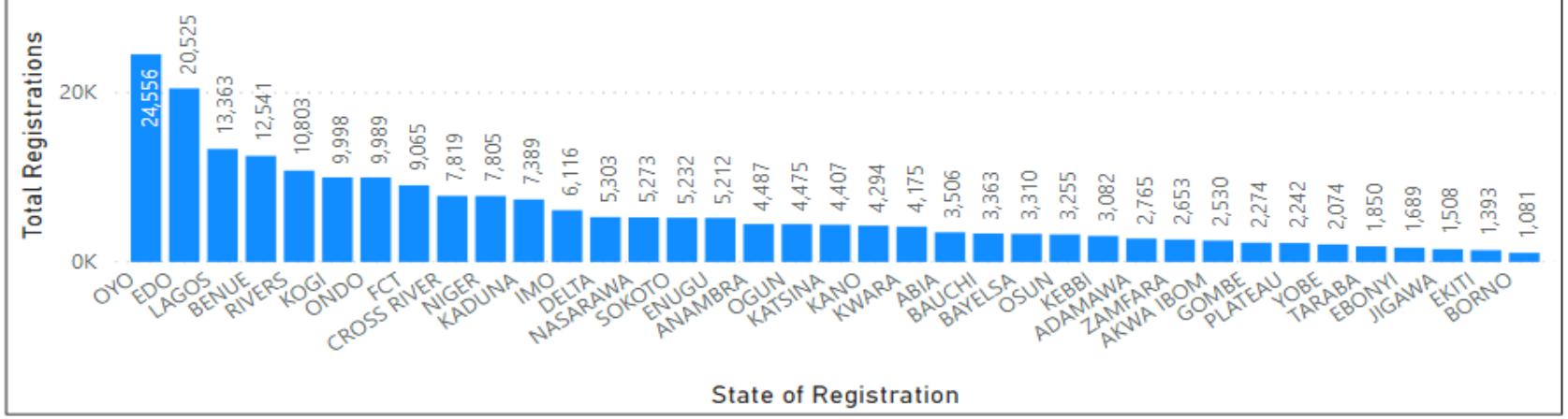
Total Registrations by Registration Type



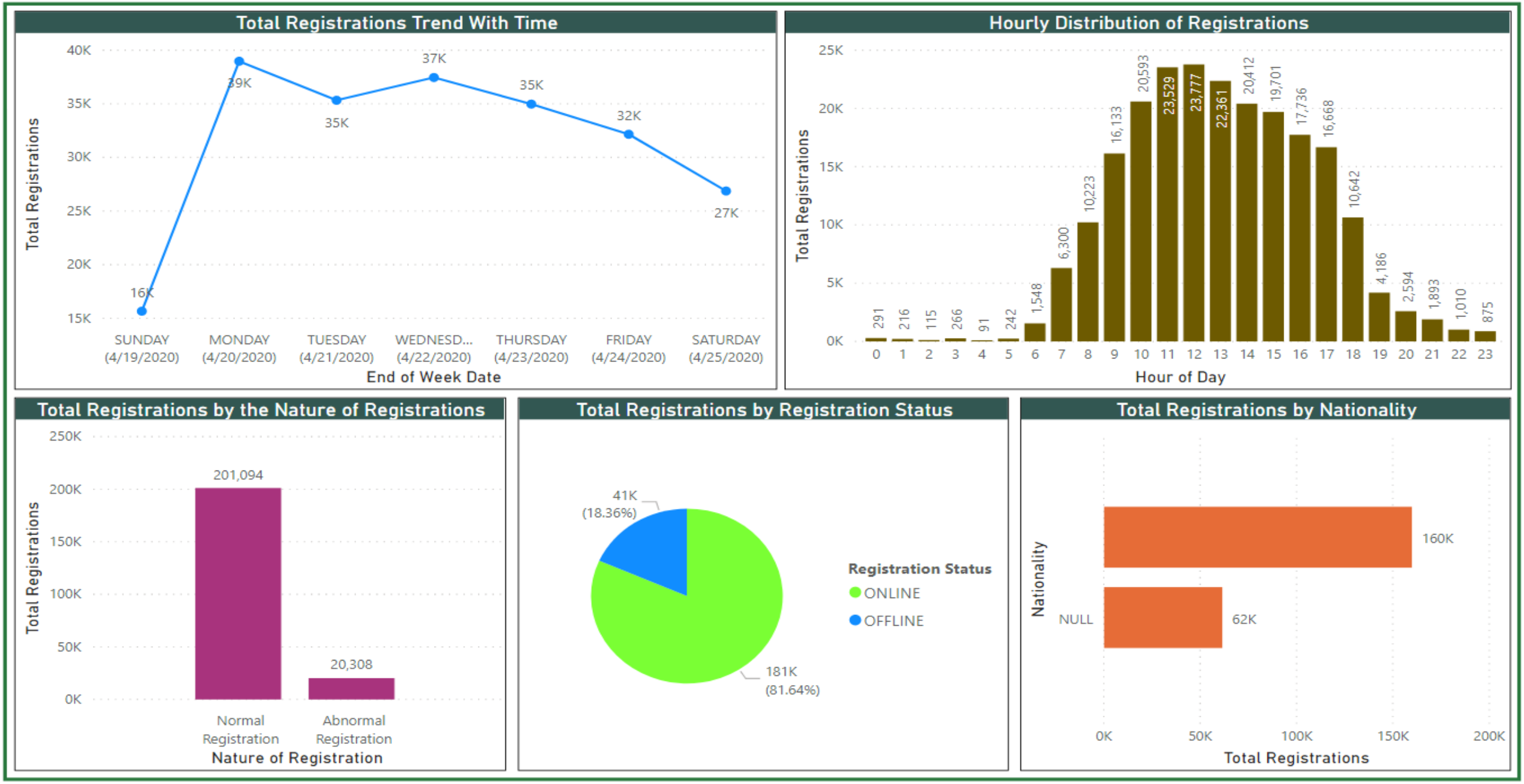
Total Registration by ID Type



Total Registration by Resident State

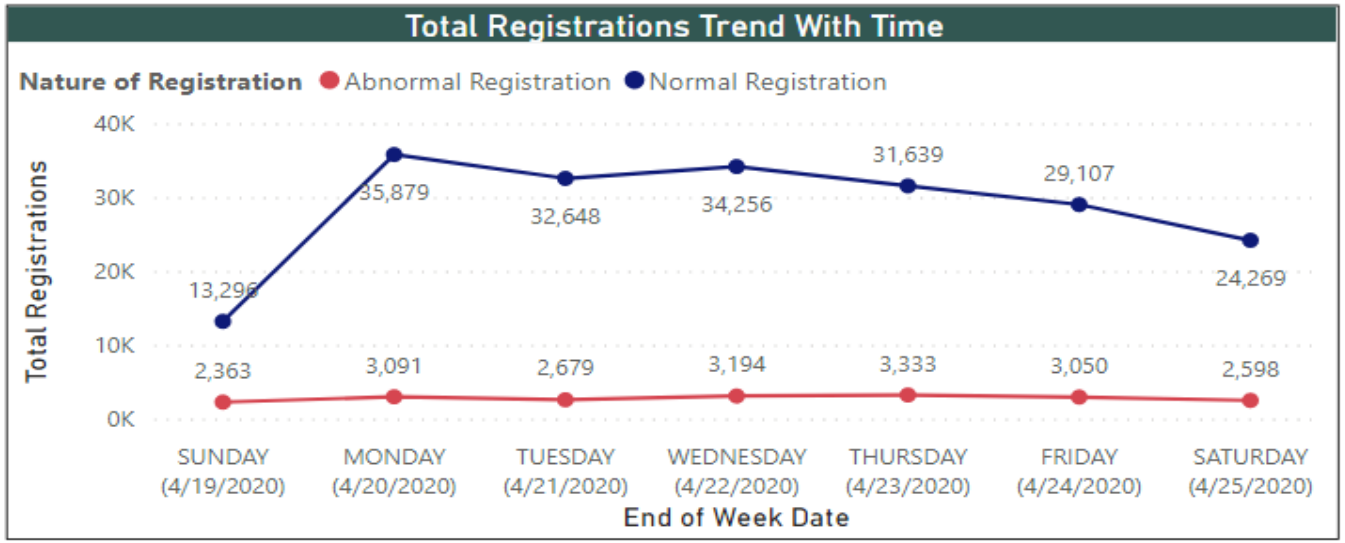


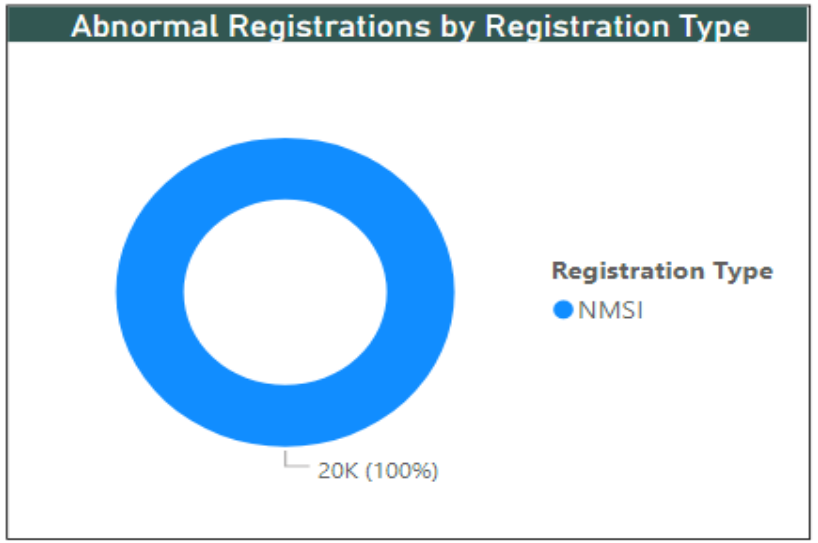
Why do we have so many registrations of people older than 100? Is this a realistic expectation or is it driven by the corona virus pandemic? Oyo, Edo and Lagos – all Western states- recorded the most registrations for the week in consideration.

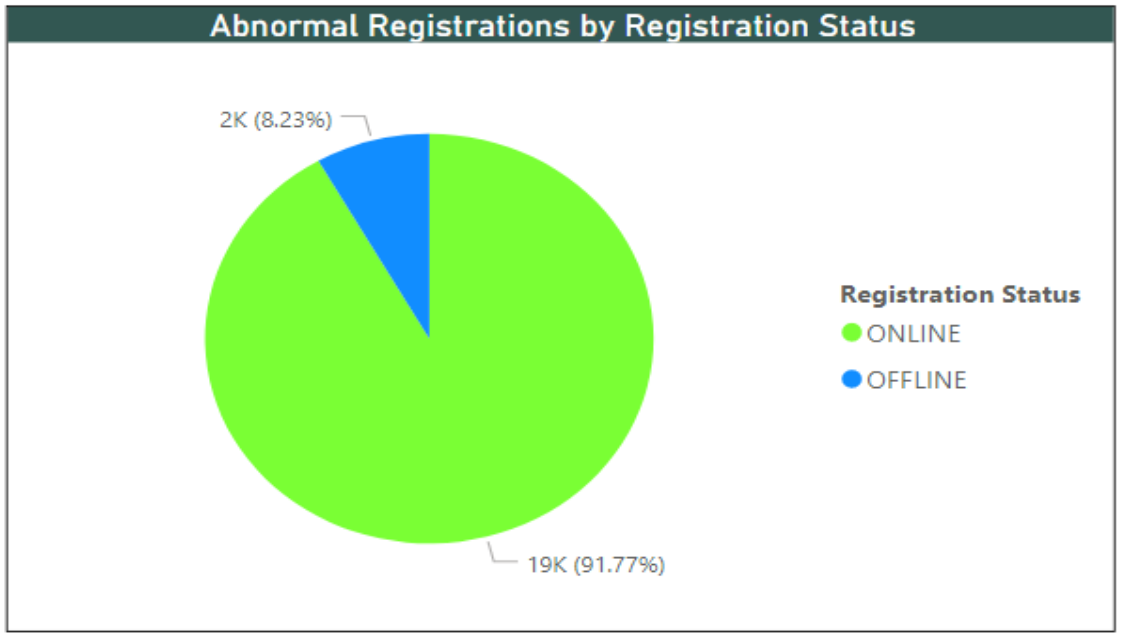


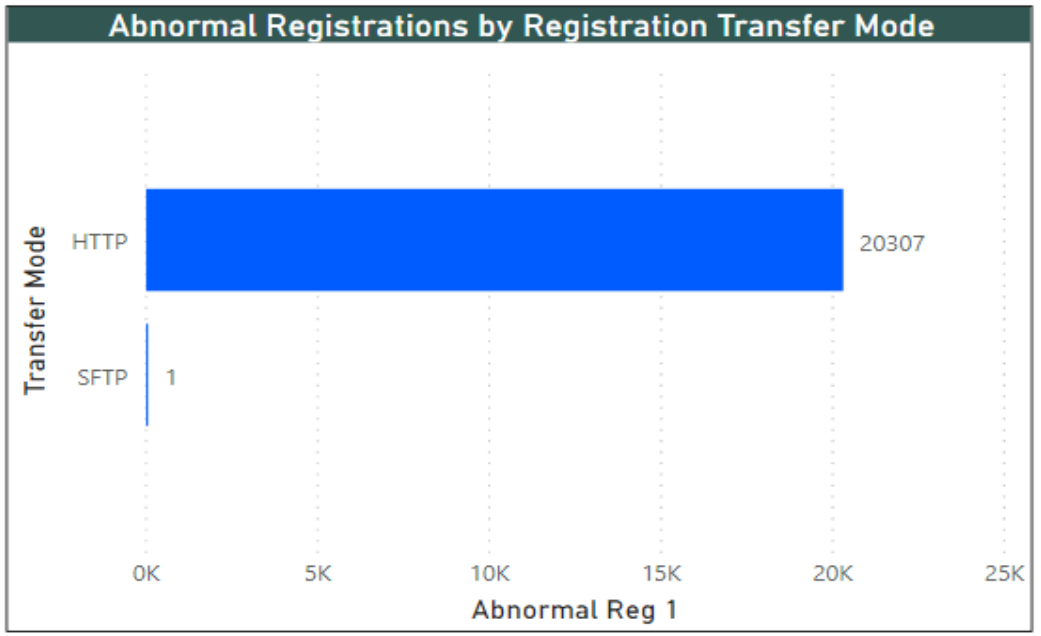
Sunday has the lowest number of registrations which is in line with previous records. The most active time for file synchronization is between 8am – 6pm. Why are we not capturing Nationality information?

ABNORMAL REGISTRATIONS



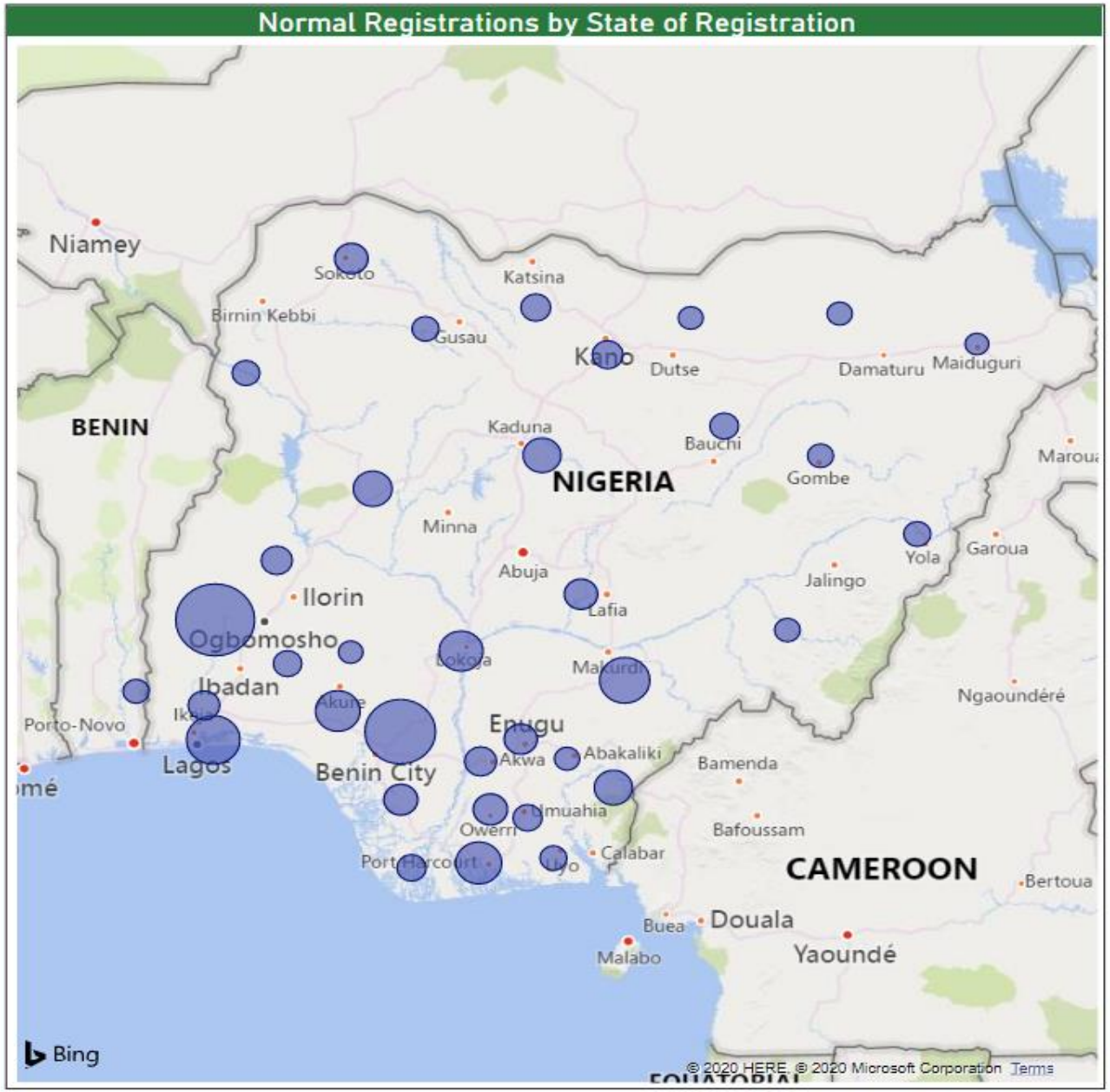


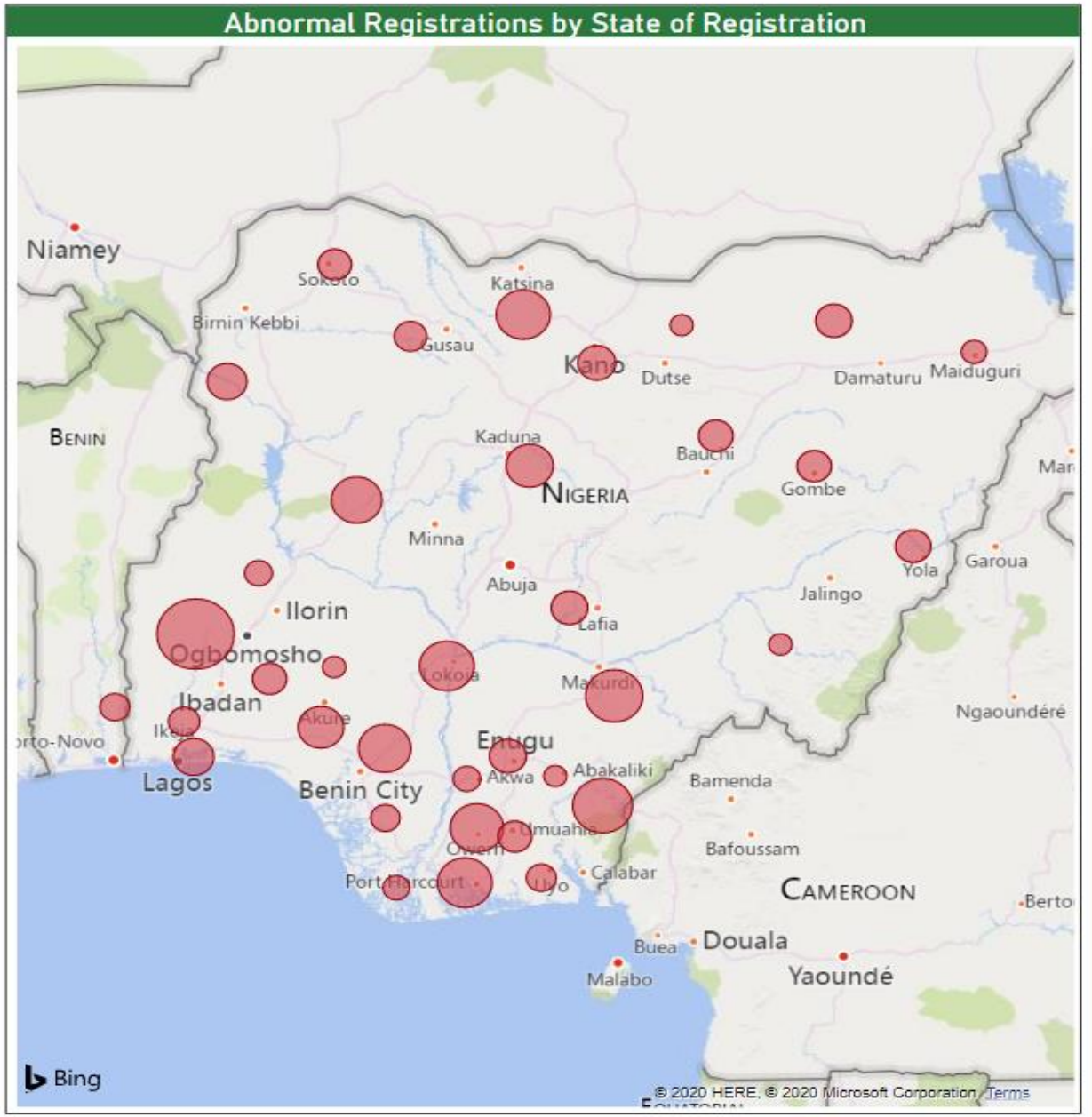




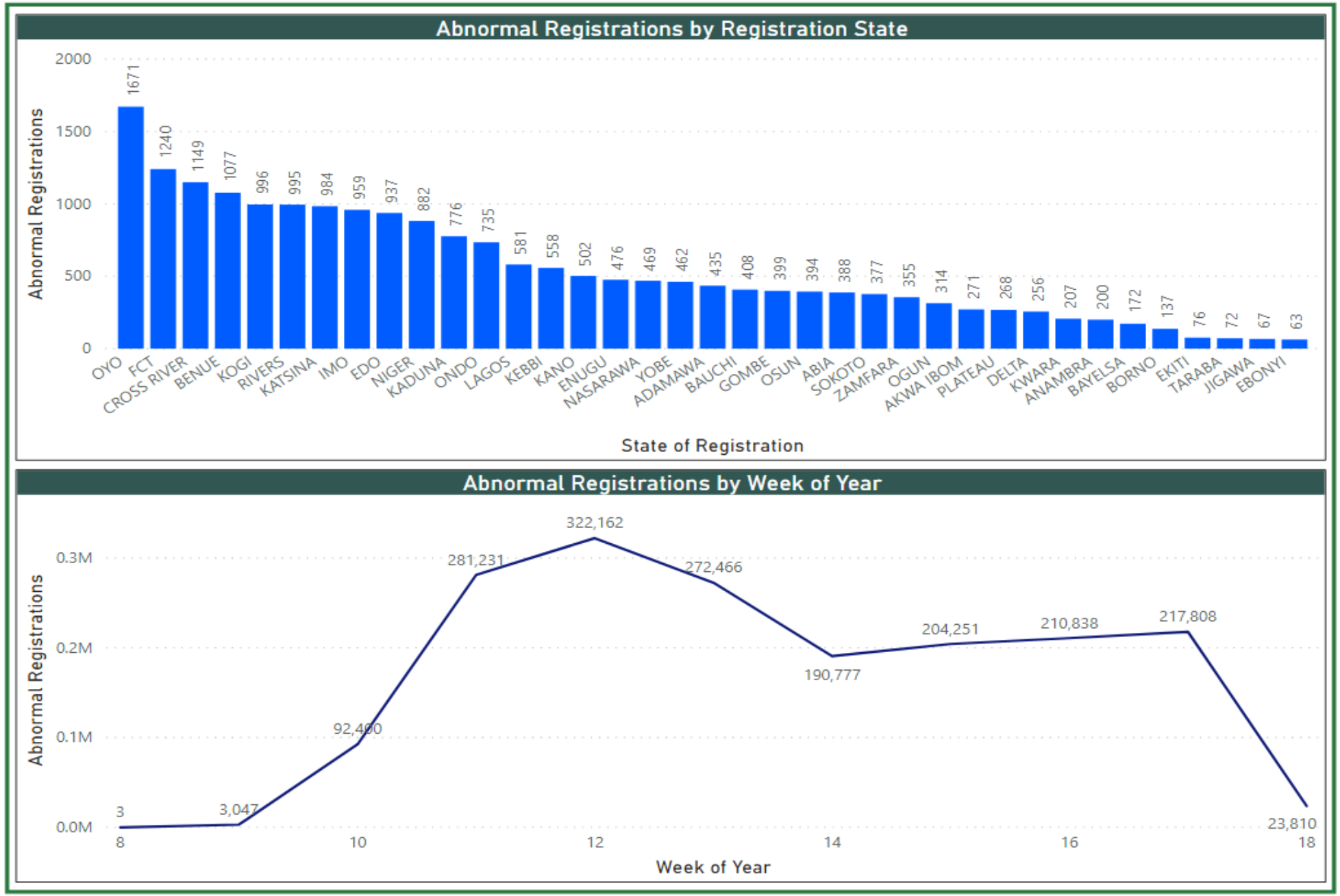
For the week in consideration, the registrations were all NMSI registration types, mostly occurred via HTTP transfer mode and for the most part happened online. It is too soon to identify a pattern.

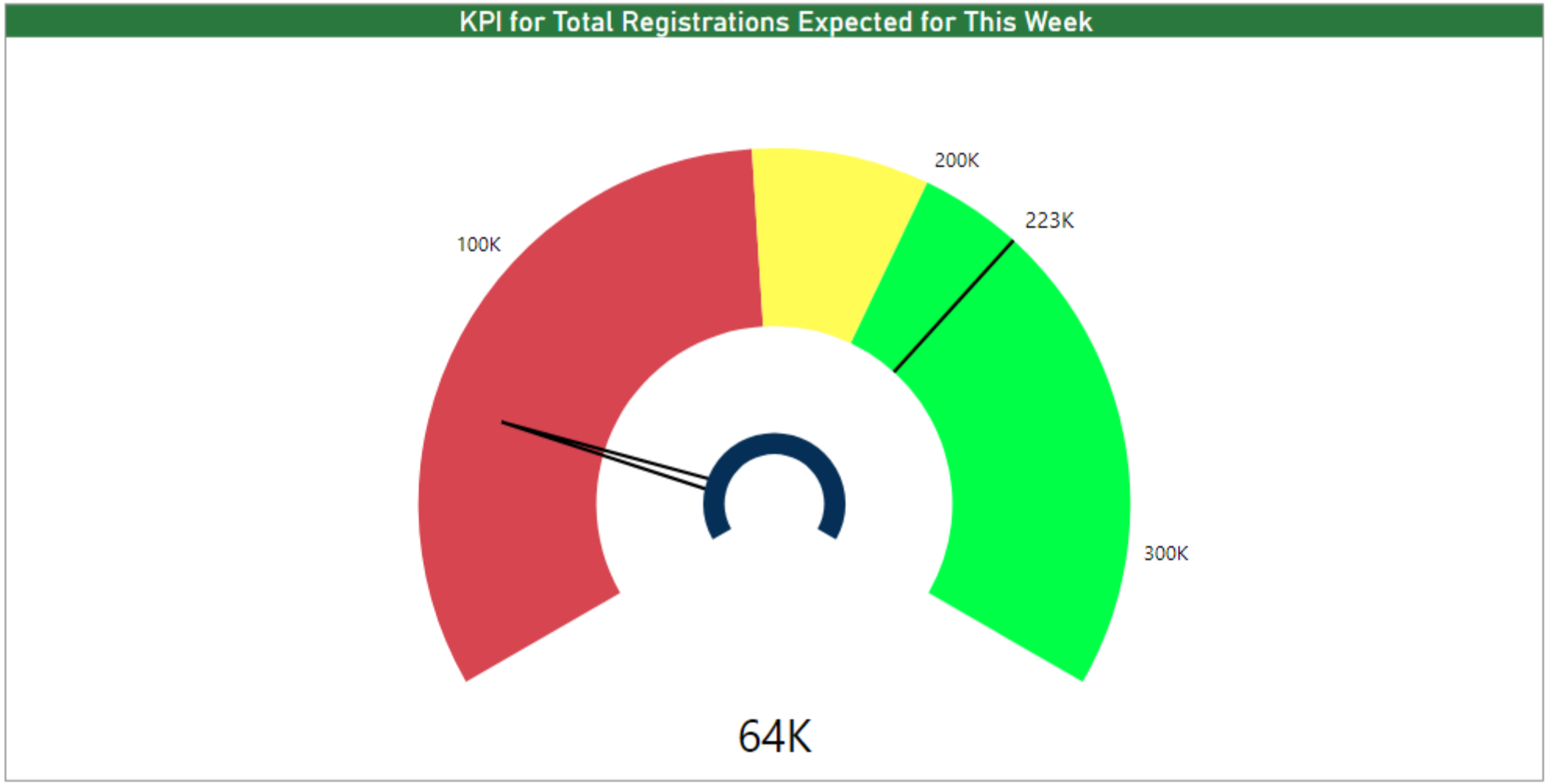
**Registration records with non-matching file synchronization dates and registration dates are classified as Abnormal Registrations **





Comparing the graphical representations of all the normal registrations with those of the abnormal registrations, it is apparent that abnormal registrations happen in all states. More info on this is provided on slide 10. The size of the bubbles on the chart shows the total number of registrations for that state in respect to the total number. That is why the bubble for Katsina on the left is more than that on the right despite the total on the left being higher.


Abnormal Registrations by Registration State
Abnormal Registrations
2000
1500
1000
500
0
1671
1240
1149
1077
996
995
984
959
937
882
776
735
581
558
502
476
469
462
435
408
399
394
388
377
355
314
271
268
256
207
200
172
137
76
72
67
63
OYO
FCT
CROSS RIVER
BENUE
KOGI
RIVERS
KATSINA
IMO
EDO
NIGER
KADUNA
ONDO
LAGOS
KEBBI
KANO
ENUGU
NASARAWA
YOBE
ADAMAWA
BAUCHI
GOMBE
OSUN
ABIA
SOKOTO
ZAMFARA
OGUN
AKWA IBOM
PLATEAU
DELTA
KWARA
ANAMBRA
BAYELSA
BORNO
EKITI
TARABA
JIGAWA
EBONYI
State of Registration
Abnormal Registrations by Week of Year
Abnormal Registrations
0.3M
0.2M
0.1M
0.0M
3
3,047
92,400
281,231
322,162
272,466
190,777
204,251
210,838
217,808
23,810
8
10
12
14
16
18
Week of Year



This chart shows the predicted number of registrations expected for the week based on the weekly averages of the registrations we have processed so far. There are three color ranges: red, yellow and green. Red is the unacceptable range, Yellow is the manageable range while Green is the desired range. This report says that we expect to hit 223k registrations by the end of the week but we are currently at 64k.

IMPORTANT METRICS

Nature of Registration	Total Registrations	Capture2Sync Time	Capture2Mcentric Time	Sync2Backend Time
Abnormal	20,308	93 days, 10minutes & 39 seconds	93 days, 14 minutes & 1 second	9 seconds
Normal	201,094	31 minutes & 54 seconds	41minutes & 57 seconds	8 seconds

Nature of Registration	Total Registrations	Backend2Mcentric Time	Capture2Backend Time
Abnormal	20,308	3 minutes & 13 seconds	93 days, 10 minutes & 48 seconds
Normal	201,094	11 minutes & 24 seconds	32 mins & 3 seconds

It might interest you to know that from Sunday (19th) till Wednesday (22nd), the average sync2BackendTime was less than a second for both Abnormal and Normal registrations. This number started to increase significantly from Thursday between the range of 18seconds – 22seconds.

Metrics Explanation

- **Capture2Sync:** Time it takes for SIM registration to move from client device to the SFTP Server/Sync Processor server.
- **Capture2Mcentric:** Time it takes for SIM registration to move from a client device to the SFTP Server, be processed into the database and then pushed to the MCentric server.
- **Sync2Backend:** Time it takes for BFP or Sync Processor to process a registration from the SFTP server into the database.
- **Backend2Mcentric:** Time it takes for registration to be pushed from our database to the MCentric server.
- **Capture2Backend:** Time it takes for SIM registration to move from a client device to the SFTP Server and be processed into the database.

Concluding Remarks

- A lot of these abnormal registrations were captured at earlier dates and then uploaded later. This seems to be a common practice for agents. Some of these records with extreme dates (like '01-01-1980' and '01-04-2080') are obviously bad dates. Altogether, these dates skew performance metrics and make it look like the system is inefficient.
  We should look into how this can be eradicated. For now, I have found a way to evaluate the performance of the system and this can be seen in the previous slide.
- We don't store nationality data. Is this a deliberate decision or an oversight?
- Business should determine the appropriate definition of what an 'abnormal registration' is if my definition does not apply.