

GLO POC ON-DEMAND REPORT

April, 2020

By Jacinta Ejiofor

GLO POC ON-DEMAND REPORT

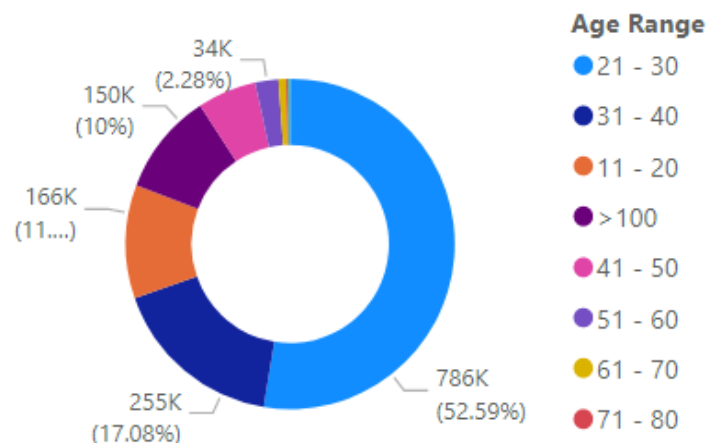
Total Registrations

1,495,549

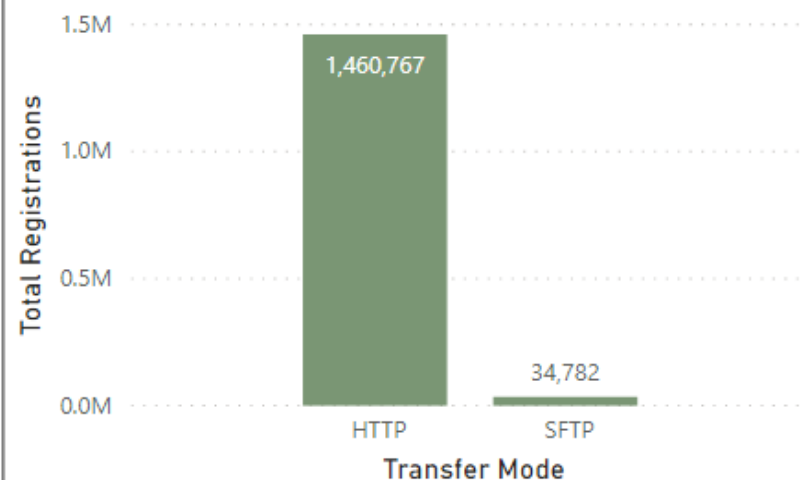
Total Agents

14,549

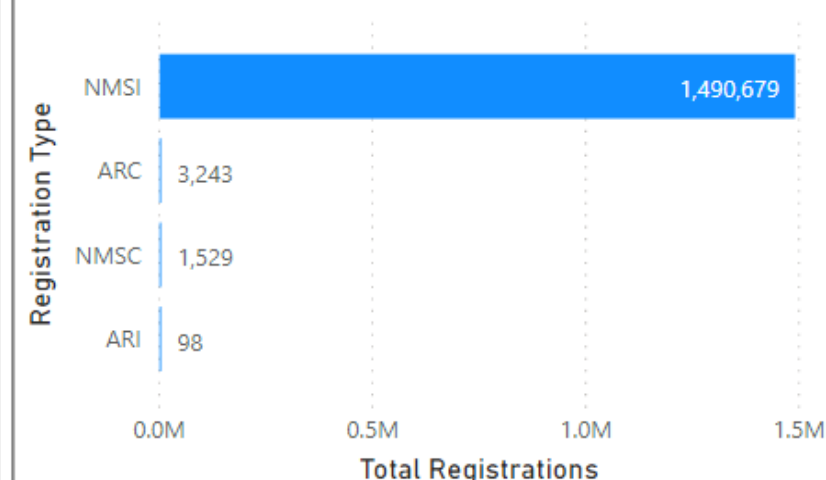
Age Range Distribution of Registrations



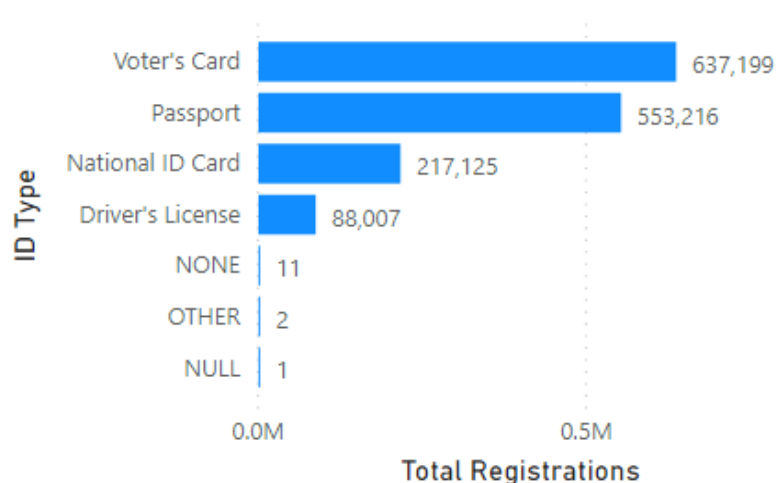
Total Registrations by Transfer Mode



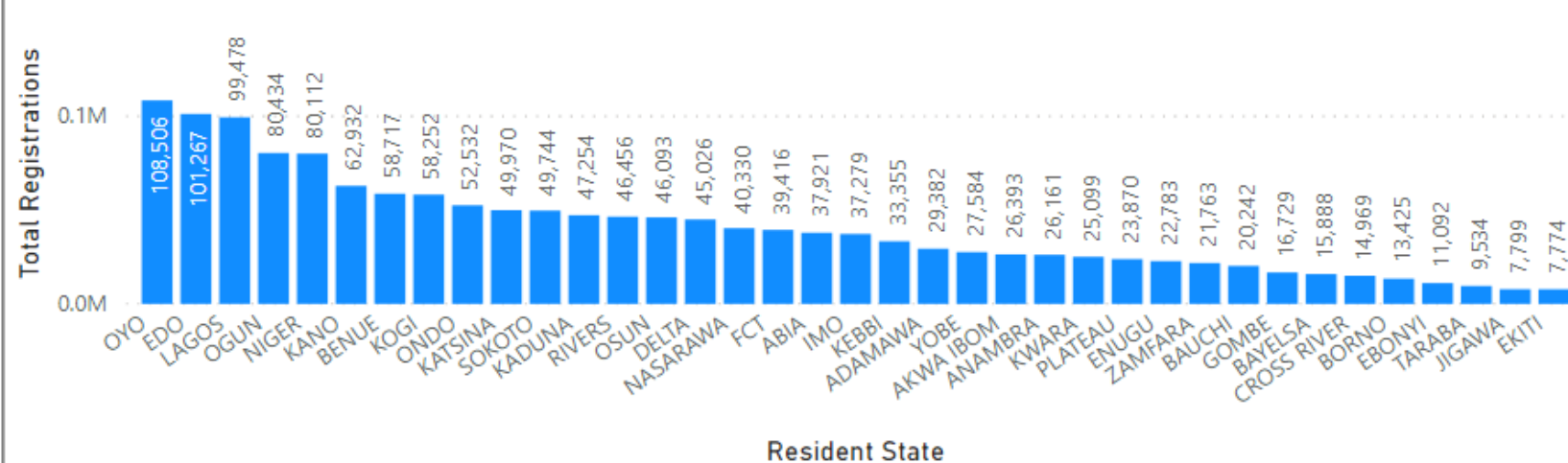
Total Registrations by Registration Type



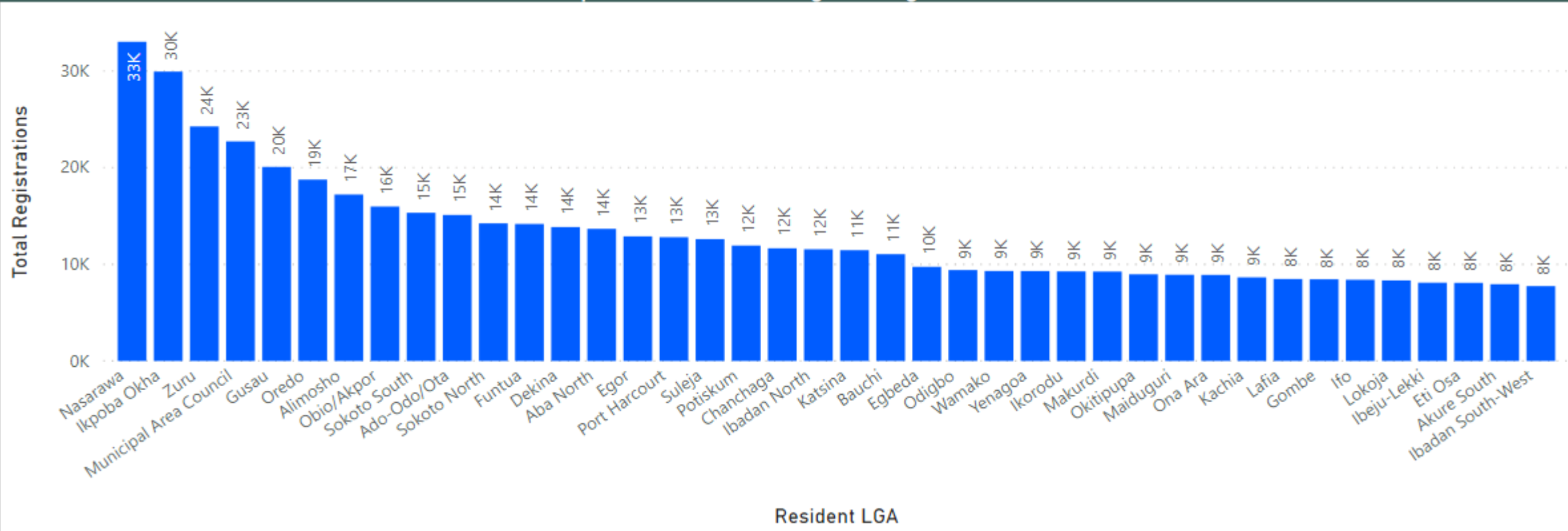
Total Registration by ID Type



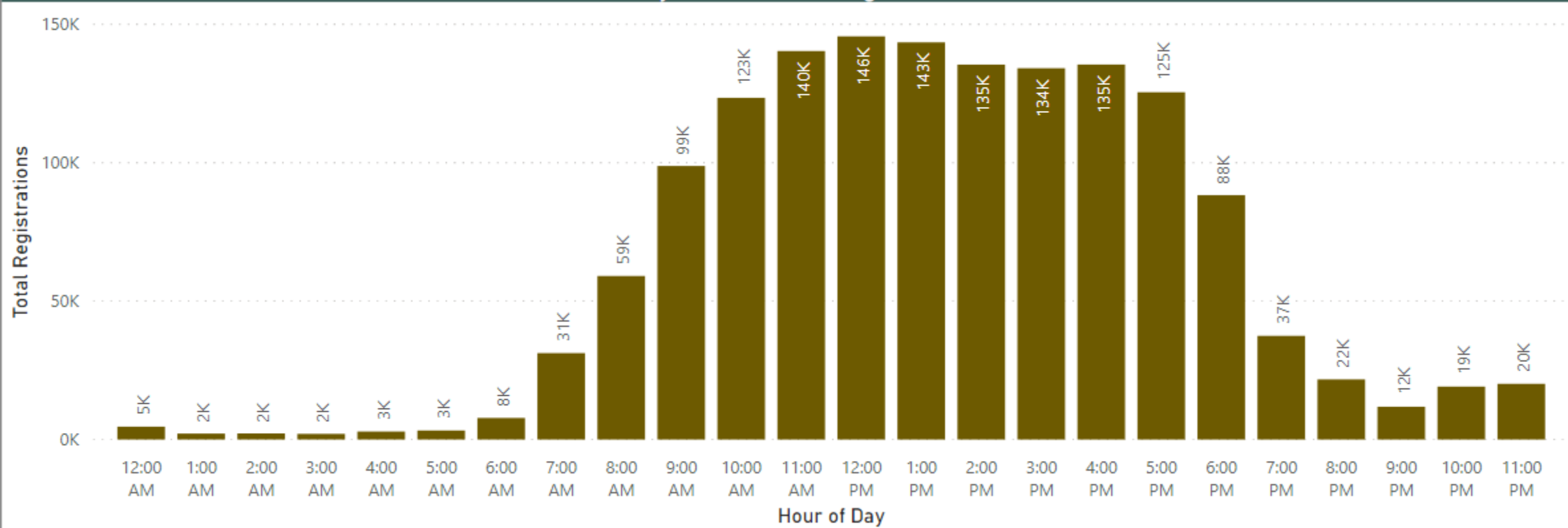
Total Registration by Resident State



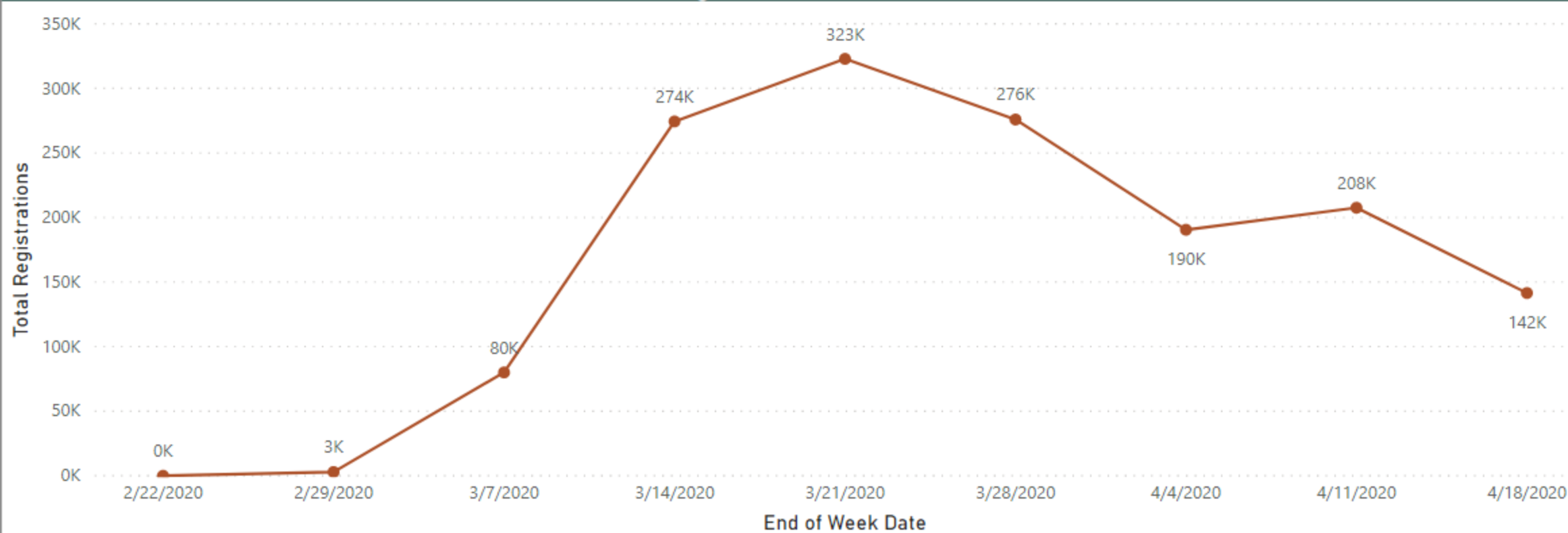
Top 40 LGAs with the Highest Registrations



Hourly Distribution of Registrations



Total Registrations Trend With Time



KEY METRICS (FROM INCEPTION – 17/04/2020)

METRIC	EXPLANATION	AVERAGE VALUE
Capture2Sync Time	Time it takes for SIM registration to move from client device to the SFTP Server/Sync Processor server	14 days, 6 hours, 48mins & 36 seconds
Capture2Mcentric	Time it takes for SIM registration to move from a client device to the SFTP Server, be processed into the database and then pushed to the MCentric server	14 days, 11 hours, 1 minute & 45 seconds
Sync2Backend	Time it takes for BFP or Sync Processor to process a registration from the SFTP server into the database	27mins & 24 seconds

KEY METRICS FOR LAST WEEK ALONE (13/04/2020– 17/04/2020)

METRIC	EXPLANATION	AVERAGE VALUE
Capture2Sync Time	Time it takes for a SIM registration to move from client device to the SFTP Server/Sync Processor server	16 days, 17hours, 10 minutes & 32 seconds
Capture2Mcentric	Time it takes for SIM registration to move from a client device to the SFTP Server, be processed into the database and then pushed to the MCentric server	16 days, 17 hours, 16 minutes & 23 seconds
Sync2Backend	Time it takes for BFP or Sync Processor to process a registration from the SFTP server into the database	3 seconds

COMMENTS

There are some registration dates in the DB that are very incorrect. We have registration dates that are as extreme as “2100-01-05 and “1979-12-31” and as a result, the average values for **Capture2Sync** Time and **Capture2Mcentric** Time are highly affected. This is beyond our control as these are the timestamps we receive from these clients.

I think for now, the most accurate of the three metrics that we can use to determine any form of efficiency is the **Sync2Backend** metric as it does not take into account any client time.