

RE: THINK DESIGN THINKING WORKSHOPS FOR TRAVEL AGENTS' BUSINESS TRANSFORMATION

● Important Things For The Workshop

Hey everyone!

My name is Clément, and I will be part of the workshops that are happening over the next couple of days. I'm not just here to contribute ideas from a designers perspective, but also to help you with all the tech stuff. 🧐

I'm really excited to get started with all of you! But before we get started, here are a few important things that you should do to assure you have a smooth experience during the online workshops:

1. Use The Google Chrome Browser

The digital whiteboard software we use for the workshops isn't great on other browsers.

So please make sure you have the latest version of Google Chrome.

➡ You can download it [here](#).

2. Please Use Headphones

If you have headphones or earphones, please use them tomorrow. It will help reduce background noise.

! Extremely Important !

3. Familiarise Yourself With The Digital Whiteboard-Tool

We will do a lot of the work on the digital whiteboard, and it's important that it works lawlessly on your computer, otherwise it'll be harder for you to contribute. Please test it in advance of joining the workshop tomorrow, and if you encounter any issues, let me know – I'll help you. But if you use Chrome, there should be no issues.

Create an account in [Miro](#), before the start of the workshop so we can save some time to start on time. Don't worry, it's **free of charge**.

➡ You can watch this **video** to get familiar with this digital collaborative tool.

In any case, we will present you how to use the tool and in no-time you will be at ease with it! Your main tasks will be to copy/paste, drag and edit items. That's it!

4. You will need a few materials next to you

Please prepare a **sheet of A4 blank papers + sharpie blue/black pen + sticky notes**. We will use those to let our creativity mind to speak for themselves and create great solutions.

More Tips For A Smooth Experience ✨

Internet connection & Computer speed 🐌

The fewer things you have open, the faster your computer will be. To avoid lags of any kind, we recommend to close all tabs and unneeded background apps during the workshop

Mute yourself while typing. Even though you might wear headphones, keyboards can be still quite loud. That's why we recommend to mute yourself while typing.

Facing Technical Issues or Difficulties?

If you get bumped out of a call or have any other technical questions please send me an email. I will be active throughout the whole workshop and am here to help. Here is my email: clement.joslain@gmail.com

Do not hesitate to get in touch at any point in the workshop! 😊

We hope you have a great day and we're looking forward to the workshop with you! ✨

Best,
Clément 😊