Samuel Freed

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Education

Bachelor of Science: Information Technology
Florida State University, Tallahassee, FL
Expected to Graduate: Dec 2022

Tech Stack

Languages I know

HTML5	CSS3	Javascript
PHP	Python	R	Java
C++	SQL

DevTools

Command Line | VS Code
Notepad++ | MySQL | SQLite
Git | Github | Bitbucket
Stack Overflow | Slack
Google Suite

Certifications

Certified Internet Web Professional
Adobe Photoshop Certified
Stop the Bleed - Save a Life Certified

Objective

An aspriring I.T professional, looking to take on a positon that utilizes my leadership and technical skills while also providing an environment for which I can grow in my abilities.

Work Experience

HelpDesk Technician | FSU College of Communication and Information
Mar 2021- Present

• Provided hardware and software support for over 2,500 students and over 125 faculty and staff within the College of Communication and Information
• Provided Macintosh, PC, printer, and networking end user technical support for CCI students, faculty, and staff in person, via telephone, and via our own ticketing software
• Succesfully performed remote tech support by utilizing BeyondTrust
• Performed hardware and software troubleshooting, maintenance, and installation as required by supervisor, student, staff, or faculty

Team Member | Chipotle Mexican Grill
Dec 2019 - Dec 2020

• Maintained high standards of customer service during high volume, fast-paced operations
• Prepared quality products while maintaining proper food safety practices, portion control, and presentation within service goal times

Affiliations

VP of Membership | FSU Interfraternity Council
Nov 2021 - Present

• Managed the formal and informal recruitment for all 16 IFC Chapters
• Collaborated with FSU IFC chapter officials to provide an atmosphere that embraced diversity, equity and inclusion
• Directed several projects to educate emerging leaders and provide leadership opportunities by creating a leadership pipeline within FSU Fraternity and Sorority Life

VP of Recruitment | Founding Father | Pi Lambda Phi Fraternity
Nov 2020 - Nov 2021

• Managed a team of over 15 brothers to provide preparation, implementation, and oversight of all events and strategies laid out in our recruitment plan
• Coordinated in-person and virtual events for potential new members to meet brothers in a safe and welcoming environment
• Exceded our national's expectations by over 150% in new member recruitment

VP of Recruitment | Association of Information Technology Professionals
May 2020 -Dec 2020

• (AITP) is an organization comprised of career-minded individuals who seek to expand their potential through events, networking, mentoring, and socialization.

References will be provided upon request