

Samuel Freed



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SamuelFreed.com

Education

Bachelor of Science: Information Technology
Florida State University, Tallahassee, FL
Expected to Graduate: Dec 2022

Tech Stack

Languages

HTML5

CSS3

Javascript

PHP

Python

R

Java

C++

SQL

DevTools

Command Line

VS Code

Notepad++

MySQL

SQLite

Git

Github

Bitbucket

Stack Overflow

Slack

Google Suite

Certifications

Certified Internet Web Professional
Adobe Photoshop Certified
Stop the Bleed - Save a Life Certified

Objective

An aspiring I.T professional, looking to take on a position that utilizes my leadership and technical skills while also providing an environment for which I can grow in my abilities.

Work Experience

HelpDesk Technician | FSU College of Communication and Information
Mar 2021- Present

- Provided hardware and software support for over 2,500 students and over 125 faculty and staff within the College of Communication and Information
- Provided Macintosh, PC, printer, and networking end user technical support for CCI students, faculty, and staff in person, via telephone, and via our own ticketing software
- Successfully performed remote tech support by utilizing BeyondTrust
- Performed hardware and software troubleshooting, maintenance, and installation as required by supervisor, student, staff, or faculty

Team Member | Chipotle Mexican Grill
Dec 2019 - Dec 2020

- Maintained high standards of customer service during high volume, fast-paced operations
- Prepared quality products while maintaining proper food safety practices, portion control, and presentation within service goal times

Affiliations

VP of Membership | FSU Interfraternity Council
Nov 2021 - Present

- Managed the formal and informal recruitment for all 16 IFC Chapters
- Collaborated with FSU IFC chapter officials to provide an atmosphere that embraced diversity, equity and inclusion
- Directed several projects to educate emerging leaders and provide leadership opportunities by creating a leadership pipeline within FSU Fraternity and Sorority Life

VP of Recruitment | Founding Father | Pi Lambda Phi Fraternity
Nov 2020 - Nov 2021

- Managed a team of over 15 brothers to provide preparation, implementation, and oversight of all events and strategies laid out in our recruitment plan
- Coordinated in-person and virtual events for potential new members to meet brothers in a safe and welcoming environment
- Exceeded our national's expectations by over 150% in new member recruitment

VP of Recruitment | Association of Information Technology Professionals
May 2020 - Dec 2020

- (AITP) is an organization comprised of career-minded individuals who seek to expand their potential through events, networking, mentoring, and socialization.

References will be provided upon request