

# STEPHEN GHIMIRAY

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## Professional Summary

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**Senior Software Engineer** with over 7 years of successful experience in **Application Management and Provisioning**. Recognized consistently for performance excellence and contributions to success in Delivery and Time efficiency. Proficient in **ORMB** (Oracle Revenue and Management Billing) product in **cloud** platform. Experienced in building and operating services in financial product using Oracle products, Shell Scripting, UNIX.

## Skills

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- Oracle WebLogic Server
- Unix
- ORMB Product proficient
- OHS (Oracle HTTP Server)
- OBIEE (Oracle Business Enterprise Edition)
- Upgrading
- ODI (Oracle Data Integrator)
- Provisioning
- Analytical skills
- CHEF
- Migration
- APACHE TOMCAT

## Work History

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01/2022 – Current **Senior Software Engineer**

**Marsh McLennan** – PUNE, MAHARASHTRA

- Handled day-to-day running of Application based on WebLogic, ensuring high levels of productivity and progression.
- Completed Major preventative maintenances, Patches and Bug Fixes on the environment.
- Worked on ORMB product and maintained the product in the application efficiently.
- Experience on **End to end deployment of Oracle WebLogic Application server**.
- Good understanding on **WebLogic server lifecycle**.
- Collaborated with Multiple Global Teams to achieve seamless and highly efficient Application drive.
- Worked with Financial customers to understand needs and provide excellent service.
- Hands on experience in **WebLogic patch up-gradation (BSU and OPatch)**.
- Led projects and analyzed data to identify opportunities for improvement.

- Single handedly worked on **migration and upgrade activity on Oracle Cloud (GBUCS2.0 to GBUCS3.0)**
- Single handedly managed DR and BR Test activities.
- Installation and setup of SFTP services in the environment.
- Provisioned end to end customer application and performed tests before handing over to the customer.
- Increased customer satisfaction by resolving High Severity issues.
- Worked flexible hours; night, weekend, and holiday shifts.
- Improved Application and product knowledge through consistent hard work and dedication to the team and customers.
- Worked closely with Product Vice President to maintain optimum levels of communication to effectively and efficiently complete projects.

09/2019 – 01/2022    **Cloud AMS Engineer**

**Oracle Financial Services Software – PUNE, MAHARASHTRA**

- Handled day-to-day running of Cloud Application based on WebLogic, ensuring high levels of productivity and progression.
- Completed Major preventative maintenances, Patches and Bug Fixes on the environment.
- Worked on ORMB product and maintained the product in the application efficiently.
- **Currently working on fusion Middle-ware product and support of IDM Stack (WebLogic/OID/OAM/OIM/OBIEE/ODI/BIP/OHS).**
- Experience on **End to end deployment of Oracle WebLogic Application server.**
- Good understanding on **WebLogic server lifecycle.**
- Collaborated with Multiple Global Teams to achieve seamless and highly efficient Application drive.
- Worked with Financial customers to understand needs and provide excellent service.
- Hands on experience in **WebLogic patch up-gradation (BSU and OPatch).**
- Led projects and analyzed data to identify opportunities for improvement.
- Single handedly worked on **migration and upgrade activity on Oracle Cloud (GBUCS1.0 to GBUCS3.0)**
- Single handedly managed DR and BR Test activities.
- Installation and setup of SFTP services in the environment.
- Provisioned end to end customer application and performed tests before handing over to the customer.
- Increased customer satisfaction by resolving High Severity issues.
- Worked flexible hours; night, weekend, and holiday shifts.
- Improved Application and product knowledge through consistent hard work and dedication to the team and customers.
- Worked closely with Product Vice President to maintain optimum levels of communication to effectively and efficiently complete projects.

01/2015 - 07/2019 **Technology Analyst**

**Infosys Limited – PUNE, MAHARASTRA**

- Administration of Development/Test/Production Environments.
- Conducting Log Rotation activity for Development/Test/Production Environments to resolve the space issues on servers
- Performed the Cleanup activities for maintenance activity for Development, Test and Production Environments.
- Automate day to day activities like Server restarts.
- Implement preventive measures to trigger alerts in case of hogging threads, servers not in running state, unhealthy JDBC connection pools etc. in Test and Development Environments.
- In Liaison with the Clients to discuss on the new requirements and digging in to find the suggestions on implementation perspective.
- Monitoring servers during deployment and post deployment.
- Oversaw technology services delivery, consulting with relevant personnel to assist with migration and troubleshooting.
- Assisted with deployment issues by clarifying user questions and identifying problems, deconstructing into consumable sections and troubleshooting issues.
- Resolved technical issues for Telecom Domain company employees.
- Guided divestiture activities, drawing on deep understanding of various internal operational processes.
- Documented procedures and business processes and shared information with appropriate stakeholders.
- Supporting Production Validations for any issues encountered till the Release completes.
- Perform Code and Infrastructure Release activities on Production environments

## **Education**

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06/2014 **Bachelor of Technology, Electronics and Communication Engineering**

**Sikkim Manipal Institute of Technology – Rangpo, Sikkim**

**Percentage: 70%**

03/2010 **Class XII, Senior Secondary School, Science**

**Kendriya Vidhyalaya School – Jaisalmer, Rajasthan**

**Percentage:** 67%

03/2008

**High School, General**

**St. Paul's School – Jaisalmer, Rajasthan**

**Percentage:** 65%

## **Hobbies** ---

- **Playing Guitar**
- **Cooking**
- **Reading Novels (Occasionally)**
- **Listening to Music**
- **Gardening**