# STEPHEN GHIMIRAY

Senior Software Engineer

# **PROFESSIONAL SUMMARY**

Senior Software Engineer with over 7 years of successful experience in Application Management and Provisioning. Recognized consistently for performance excellence and contributions to success in Delivery and Time efficiency. Proficient in ORMB (Oracle Revenue and Management Billing) product in cloud platform. Experienced in building and operating services in financial product using Oracle products, Apache Tomcat, Shell Scripting and UNIX.

## **WORK HISTORY**

Senior Software Engineer, 01/2022 – Current Marsh McLennan – Pune, Maharashtra

- Experience on End to end deployment of Oracle WebLogic Application server.
- Experienced in handling day-to-day BAU tasks of Application based on WebLogic, ensuring high levels of productivity and progression.
- Automated multiple manual task to save time and eradicate human effort.
- Good Experience on ORMB product and maintained the product in the application efficiently.
- Worked in Apache and Tomcat installation.
- Experienced in TOMCAT Upgradation and Migration.
- Worked on PEGA Deployments and configurations
- Hands on experience in WebLogic patch up-gradation (BSU and OPatch).
- Experienced in Jenkins Automation to simplify manual interventions.
- Conducted sessions and online tutorials for teammates on ORMB and its workings.
- Conducted sessions and online tutorials for teammates on APACHE and TOMCAT installations and configurations.
- Worked on upgrading ORMB from 2.8 version to 3.2 version using Technical Analysis.
- Worked with teammates and automated works to improve productivity.
- Provisioned end to end customer application and performed tests before handing over to the customer.
- Increased customer satisfaction by resolving High Severity issues
- Worked closely with Onsite resources to increase productivity.



# CONTACT

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#### **SKILLS**

- Oracle WebLogic Server
- Unix
- Shell Script
- ORMB Product proficient
- OHS (Oracle HTTP Server)
- OBIEE (Oracle Business Enterprise Edition)
- Upgradation
- PEGA
- ODI (Oracle Data Integrator)
- Provisioning
- Analytical skills
- Automation
- Migration
- APACHE TOMCAT

#### **Cloud AMS Engineer**, 09/2019 - 01/2022

#### Oracle Financial Services Software - PUNE, MAHARASTRA

- Completed Major preventative maintenances, Patches and Bug Fixes on the environment.
- Worked on ORMB product and maintained the product in the application efficiently.
- Currently working on fusion Middle-ware product and support of IDM Stack (WebLogic/OID/OAM/OIM/OBIEE/ODI/BIP/OHS).
- Good understanding on WebLogic server lifecycle.
- Collaborated with Multiple Global Teams to achieve seamless and highly efficient Application drive.
- Worked with Financial customers to understand needs and provide excellent service.
- Led projects and analyzed data to identify opportunities for improvement.
- Single handedly worked on migration and upgrade activity on Oracle Cloud (GBUCS1.0 to GBUCS3.0)
- Single handedly managed DR and BR Test activities.
- Installation and setup of SFTP services in the environment.
- Provisioned end to end customer application and performed tests before handing over to the customer.
- Increased customer satisfaction by resolving High Severity issues
- Worked flexible hours; night, weekend, and holiday shifts.
- Improved Application and product knowledge through consistent hard work and dedication to the team and customers.
- Worked closely with Product Vice President to maintain optimum levels of communication to effectively and efficiently complete projects.

# **Technology Analyst**, 01/2015 - 07/2019 **Infosys Limited -** PUNE, MAHARASTRA

- Administration of Development/Test/Production Environments.
- Conducting Log Rotation activity for Development/Test/Production Environments to resolve the space issues on servers
- Performed the Cleanup activities for maintenance activity for Development, Test and Production Environments.
- Implement preventive measures to trigger alerts in case of hogging threads, servers not in running state, unhealthy JDBC connection pools etc. in Test and Development Environments.
- In Liaison with the Clients to discuss on the new requirements and digging in to find the suggestions on implementation perspective.
- Monitoring servers during deployment and post deployment.
- Assisted with deployment issues by clarifying user questions and identifying problems, deconstructing into consumable sections and troubleshooting issues.
- Resolved technical issues for Telecom Domain company employees.
- Guided divestiture activities, drawing on deep understanding of various internal operational processes.
- Documented procedures and business processes and shared information with appropriate stakeholders.

- Supporting Production Validations for any issues encountered till the Release completes.
- Perform Code and Infrastructure Release activities on Production environments

# **EDUCATION AND TRAINING**

Bachelor of Technology, Electronics and Communication Engineering **Sikkim Manipal Institute of Technology** - Rangpo, Sikkim

• Completed full time B.Tech in Electronics and Communication Engineering in the year June, 2014.

# Senior Secondary School, Science

# Kendriya Vidyalaya School - Jaisalmer, Rajasthan

- Science Stream in Senior Secondary School affiliated to CBSE.
- Completed in the year March, 2010.

## High School

St. Paul's School - Jaisalmer, Rajasthan

• Completed High school in the year March, 2008.

# AWARDS AND HONORS

- Best Performer Award Twice, 2020 and 2021.
- Most Valuable Resource of the Quarter 2021.