1. BACKGROUND

1.1 Which of the following most closely matches your primary job function?

* ◯ Developing software
  ◯ Testing software
  ◯ UX design
  ◯ Management (e.g., of one or more products or teams)
  ◯ System or network operations
  ◯ Software architecture
  ◯ Other

If other, please specify

* 1.2 How long have you been working in your current company role? --Select--

* 1.3 What is your year of birth?

2. CURRENT STATE OF INVOLVING USERS

There are different ways of involving users in software development. Please answer based on your own experiences and beliefs.

2.1 In which development activities are users involved in your company? (click all that apply)

- ☐ Specifying requirements
- ☐ Designing software
- ☐ Implementing software
- ☐ Testing
- ☐ The activities after release
- ☐ Other

If other, please specify (separate with commas)

2.2. How much do you agree with the following statements?

	Completely disagree	Disagree	Neither agree nor disagree	Agree	Completely agree	I don't know
* I know who uses the software I contribute to in my work	◯	◯	◯	◯	◯	◯
* I need to ask for permission to contact users	◯	◯	◯	◯	◯	◯
* I frequently have direct contact with users	◯	◯	◯	◯	◯	◯
* I have sufficient information about users' needs	◯	◯	◯	◯	◯	◯
* I have information about users that is relevant for my work	◯	◯	◯	◯	◯	◯
* The information I have about users is up to date	◯	◯	◯	◯	◯	◯