

Süleyman Gölbol Use-Case Description and Diagram

- Name: Unique Queue Application

1.1

- Actor: User

- Requirements:

- Users – Need to take appointment from an institution.

- Trigger: User clicks the take an appointment button.

- Basic Flow:

1- User selects city information.

2- User selects institution.

3- User selects available hours.

4- User takes appointment with default method.

5- User get informed about appointment with notification.

6- Use case ends.

- Postconditions:

The user can only take appointment if there is available hour that he/she wants.

The user can only cancel the appointment until 24 hours before.

- Alternative flows:

3a: If that hour is not available:

3a1. User have to find an other hour for appointment.

1.2

4a: User wants to select the way to take an appointment.

4a1. User takes appointment with smartphone/website.

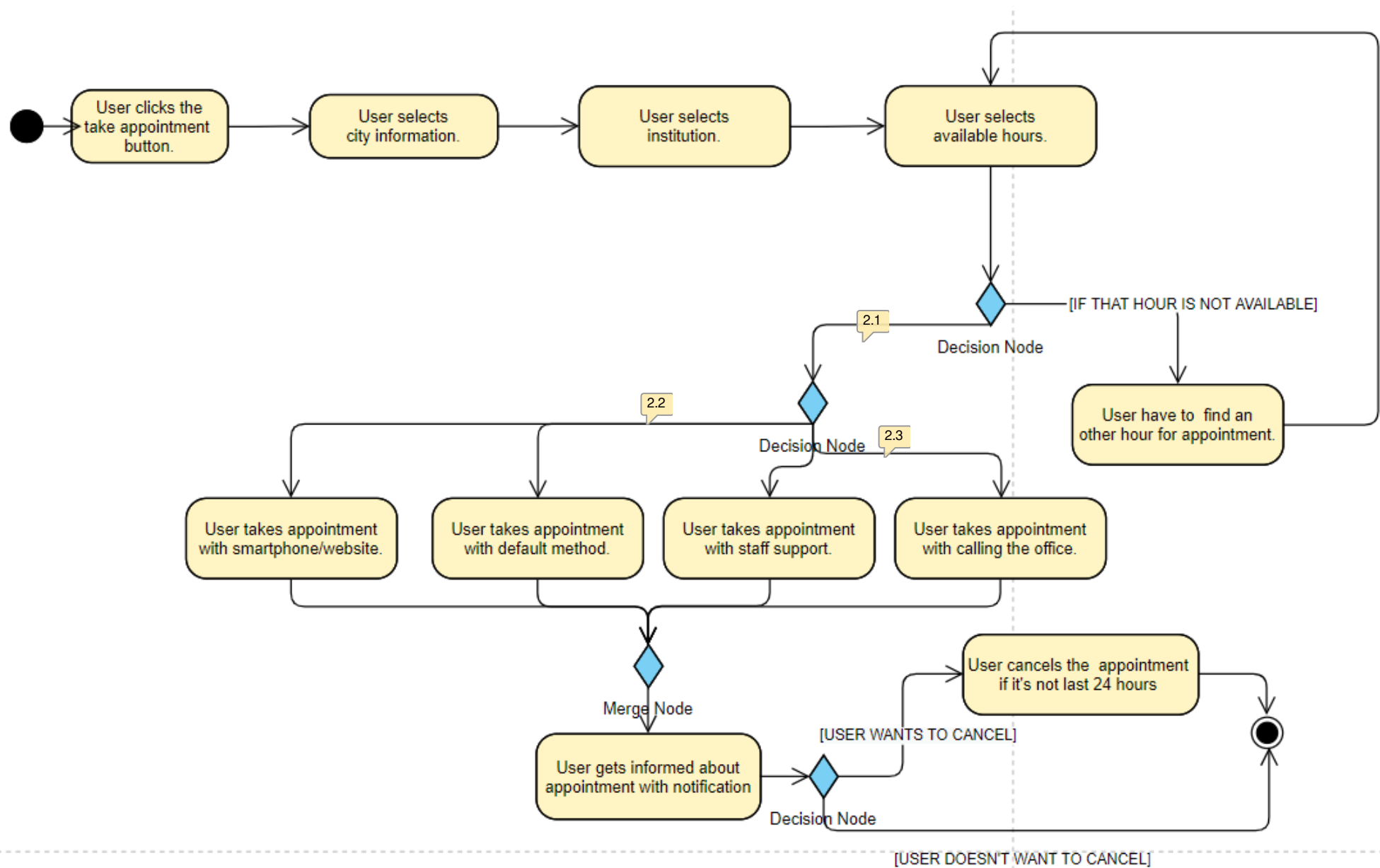
1.3

4a2. User takes appointment with staff support.

1.4

4a3. User takes appointment with calling the office.

1.5



Arash Ziaee - Use case description and Diagram:

- A user wants to make an appointment for office work on a certain day and time.
- Need to log In.
- Need to select the city and office.
- Select the Service that he/she needs.
- Select the date and time to reserve the appointment.
- Reserve the Appointment.
- Name: Take The appointment with Smartphone/Website
- Actor: The User
- Requirements:

The User - Needs to make an appointment remotely and at a certain time and day.

Information - The user needs to specify for which operation he is making an appointment.

- Trigger: The need of doing some office work and book appointments as soon as possible.

- Basic flow:

- 1- Open the application or Website on his phone
- 2- Select the city and Office.
- 3- Select the service that the User needs for making a reservation.
- 4- Select the available time and day.

- PostConditions:

The application works just the city and office supported by the application.

The appointment can be done if the time that the user selects is available.

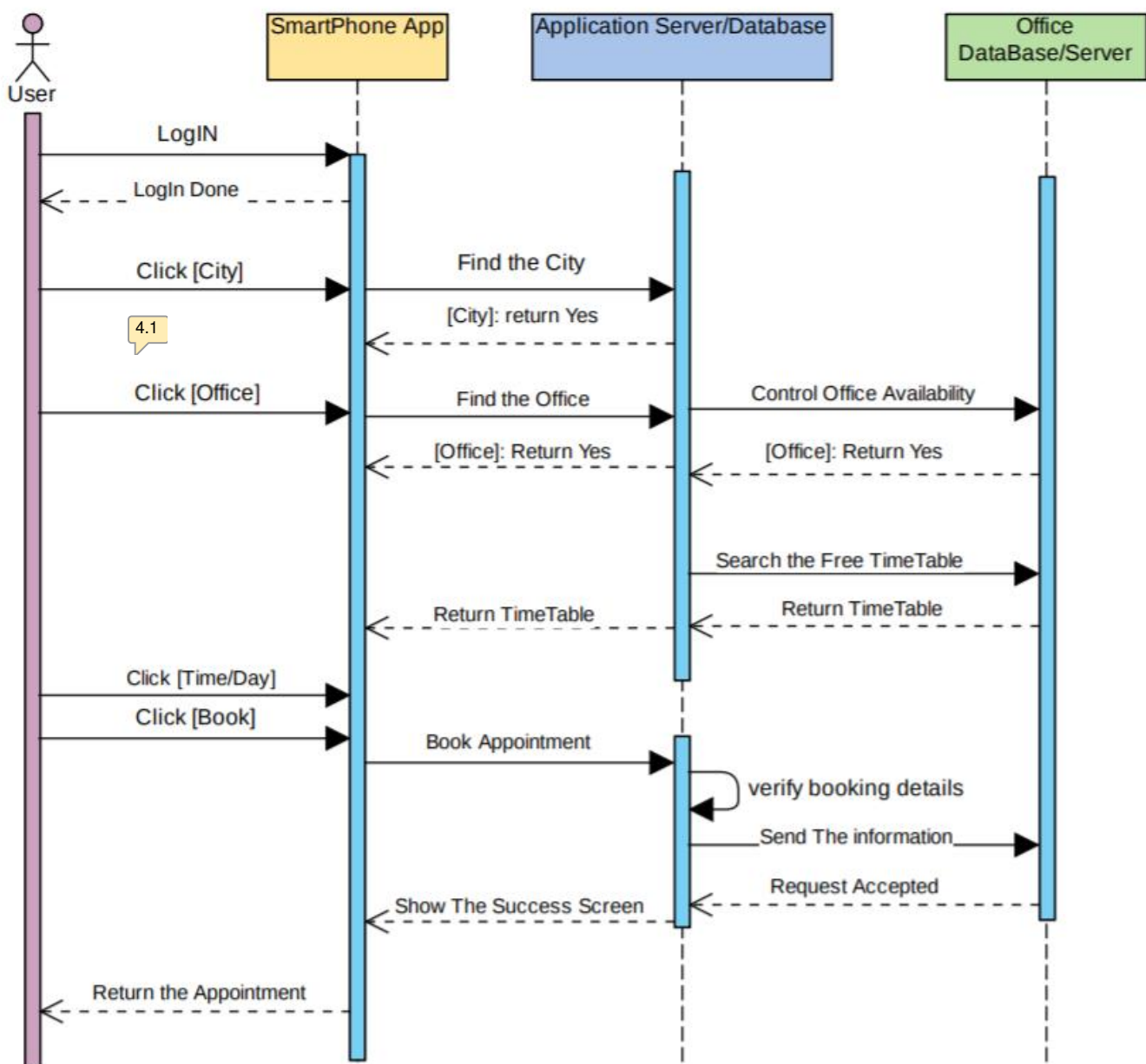
- Alternative flow:

4a: The Application is not showing the timetable

4a1:The application gives the user the other option for making the appointments

4b: The time and the day is not available for selecting

4b1:The application through the server of the office shows the available day and time.



Kazalo komentarjev

- 1.1 The name of use case should be the same as the use case name in the use case diagram.
- 1.2 Use case ends.
- 1.3 Use case ends.
- 1.4 Use case ends.
- 1.5 Use case ends.

- 2.1 condition?
- 2.2 condition?
- 2.3 condition?

- 3.1 needs to be event

- 4.1 where is feedback? (you used synchronous messages)