**SANKET ARUN KALE**

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Suyog Apartment,AL-5-1-6,

Sector 5,Airoli,Navi Mumbai, 400708

Software engineer with 3.10 years of experience in PL/SQL development and support.

Strong functional and technical knowledge of Banking and telecom domain.

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| **SOFTWARE EXPOSURES** | |
| DBMS/RDBMS | Oracle 11g |
| Languages | SQL, PL/SQL,Linux,Weblogic 12c. |
| Database Tools | TOAD,Heidisql,SQL developer  PUTTI,WINSCP,SOAPUI |

**WORK EXPERIENCE 1.**

Employer : Net Business Solution

Dates of Employment : Nov 2016 to Till date

**WORK PROFILE**

Client : IDFC Bank Ltd.

Business : Business Operation.

**PROJECTS:**

**Bharat Bank Loan** :

It is finance application which provides the finance to purchasing two Wheeler motorbikes, commercial vehicles and Equipment hypothetical Loan. It manages the Loan Origination system with workflow process of loan and Loan Management system With EMI Scheduling of Loan application after disbursement. It provides very good access control and security of access as per role to handle the loan process. Collection approach is handling by the tablet integration. It has been integrated with Document Management system which takes care of all functionality of Loan document to store, view and download. For customer relationship Management it has been integrated with CRMNEXT, SAS MDM application. It has been integrated with crif-Highmark and CIBIL for credit bureau enquiry. All payments are done through CBS channels NEFT, IFT, RTGS through web services.

**Role**:

* Modify and develop the plsql and shell script code to achieve the solution as per requirement.
* Creating procedures,functions,view,index based on the requirements.
* Interact with business, Risk and OPS for understanding of requirement.
* Modified codes for quality according business logic from using backend PL/SQL.
* Interact with other department to implement various functionality through web services and file base

Integration through MFT channel .

* Maintaining one to many and many to one relationship while moving data between two databases liaise with Client, Service managers on day-to-day basis.Check server related issues. Handling the deployment on SIT, UAT, Pre-prod, and Production.
* Worked under tight schedules for successful development and implementation.
* Coordinating with development team to resolve UAT issue.

**WORK EXPERIENCE 2.**

Employer : Reliance Tech Services.

Dates of Employment : Oct 2013 to Aug 2016

Experience : 2 Years and 10 months

**WORK PROFILE**

Client : Reliance Communications Ltd.

Business : Business Operation.

**PROJECTS:**

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| **PROJECT 1 : MyServices portal (Bill-Payment/E-Recharge/Account Registration)** | |
| Description | MyServices portal is user friendly GUI where payment, E-recharge been submitted .User can also raise service request .Can buy recommended caller tune ,Also transaction happens through Myservices portal are updated in google play. This portal are responsible for uploading payment status in myservices database as well as in ADC(billing) , SAP through TIBCO. |
| Responsibilities | Worked with the development Troubleshoot, fixed, and implemented bug fixes and enhancements within tight deadlines.  Coded and implemented PL/SQL packages to perform Application Security and batch job scheduling.  Ensuring 100% up time of MyServices portal/Instances  Ensure smooth operations of BillPayment/E-Recharge/Account Registration through MyServices portal to achieve required defined SLA.  Ensure smooth flow of third party coupons (TCP-Ebay)  Regular and Proactive monitoring of all the Processes/Components using queries on database and by using Unix logs.  Disk space check and inform the concerned team before crossing the threshold.  Error Handling/Query Analysis/Escalations and Resolution (BILLPAYMENT/ERECHARGE/REGISTRATION/ REFUND)  Timely Bank Statement/Data Upload Management once the statement is received from concerned Banking partner and updating the BillPayment, ERecharge without SLA breach. |

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| **PROJECT 2 : Simplify / Clarify ( payment portal )** | |
| Description | Simplify/Clarify are payment portal where post-paid payment been submitted from all over the circles in India. This portal are responsible for uploading payment status in simplify ,clarify as well as in ADC(billing) , SAP through TIBCO. |
| Responsibilities | Ensure smooth operations of Bill Payment Simplify/Clarify portal to achieve required defined SLA.  Ensuring 100% up time of Simplify/Clarify portal/Instances  Resolution/Analysis/Escalations of errors related to different mismatch between Simplify/Clarify database and ADC,ICCM,SAP  Timely Generating and sending Reports. |

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| **PROJECT 3 : SelfCare** | |
| Description | SelfCare is Cluster of Mobile Applications namely   * InstaCare * ChannelCare * SMS * IVR * USSD   The SelfCare is designed to serve the purpose that customer should be able to care of subscribed services at his own. |
| Responsibilities | Ensure 100% Up time of all SelfCare Components.  Ensure smooth operations of all SelfCare Components to provide uninterrupted services to customers.  Regular and Proactive Monitoring of all the Processes/Components using queries on database.  Timely Generating and sending Reports. |

**AWARD & ACHIVEMENTS**

Awarded with commendable Performance in Q-3 towards completion of Successful Testing for payments in iUCS and Production Environment.

**ACADEMIC QUALIFICATION**

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| **Qualification** | **University/Board** | **Percentage** |
| B.E (I.T) | MUMBAI | 62.76 |
| DIPLOMA(IT) | MSBTE | 66.33 |
| S.S.C | MAHARASHTRA | 80.92 |

**PERSONAL INFORMATION**

DATE OF BIRTH : 19 / 12 / 1991

NATIONALITY : INDIAN

MARITAL STATES : UNMARRIED

**DECLARATION**

I hereby informed that the above mentioned information is correct up to my knowledge & I bear Responsibilities for the correctness of the above mention particulars.

**Place :**  **Regards**

**Date : Sanket Arun Kale**