Project 3: Report on Sequence tagging; Sentiment classification

## 1 Introduction

Our code is written in Python. In this report we document how to classify sentiment at sentence level by implementing HMM and then experiment with different feature sets.

We have at least two extensions: one where we experiment with different n-grams; the other where we experiment with different smoothing methods, including smoothing add-k smoothing n-gram counts, and add-k smoothing for HMM transition counts. In one of our approaches, we use SentiWordNet to help with feature extraction. Another extension is "bucketing" feature sets in order to match sentences more effectively in HMM. (page 3)

We implemented our own HMM, so it was the only model we used (not MEMMs or CRFs).

# 2 Preprocessing

# 2.1 Configuration

We implemented HMM as our sequence tagging system and did not use any existing Python libraries that provided implementations of HMMs. For experimenting purposes, we have looked at NLTK packages and for extracting features we decided to use Chris Potts' interface to SentiWordNet.

### 2.2 Data processing

For pre-processing we have parsed training\_data.txt into memory using Python and NLTK. Our parser, getReviewList, returns a list of reviews whose sentences have been lemmatized and have removed stopwords.

```
sentiment = strToSentiment(line[0]) # convert to 1,0,-1
sentence = utilities.cleanString(line[1]) # lemmatize and stopwords
lines.append((sentiment, sentence)) # collect as a tuple
```

## 3 Baseline

We had two baseline measures. The first basline measure simply uses a random guess among the three states. While in the other, we recorded how many times each word occurs in a positive, neutral or negative sentence. Using that we estimated the probability of a sentence's sentiment. The code for this can be found in our baseline class in baseline.py.

#### 3.1 Model construction

This class' constructor takes a source file where each review is separated by a newline, each sentence is tokenized and each on a separate line. Each sentence begins with its sentiment. Each review in the source file has its title on a line before its sentences. It also takes an  $\alpha$  (alpha) which is the add-alpha smoothing to use.

The constructor reads in the source file and then it maintains two counts as it goes over the file. It maintains self.sentiment\_counts which is a dictionary that holds the number of times each sentiment has appeared in the training set. It also maintains self.word\_counts which is a table (dictionary of dictionaries) with a row for each sentiment and a column for each token encountered.

The constructor then iterates over all the sentences in the training set recording the number of times each sentiment occurs using self.sentiment\_counts. For each word in a sentence with sentiment s we add 1 to the value stored in self.word\_counts[s] [word].

After going over all the training data the constructor then generates probabilities from the two tables. It generates entries for self.sentiment\_probabilities by simply using self.sentiment\_counts to calculate the probability of each sentiment occurring. Then for each column of the table, self.word\_counts

we calculate the conditional probabilities P(word|s) for all words and all sentiments and store them in self.word\_probabilities. After this our model has been constructed.

#### 3.2 Classification

To classify a test set, one uses the classify function in the class. The function takes a source of the same form that the training data was. For each sentence in the test data we tag it with a sentiment using the following formula:  $argmax_{s \in S}P(s)$   $\prod P(w|s)$ . In our code we use log probabilities to avoid underflow.

Here is the code we use to tag each sentence:

We then write our predictions to a kaggle file, if define, as follows:

 $w \in Sentence$ 

#### 3.3 Trivial baseline

We also wrote a trivial baseline which simply guesses a random sentiment for each sentence, it is in baseline\_random\_guess.py

## 4 Feature extraction

Because of the limited number of examples we have for training, we need to represent the sentences using dense features that have many overlaps and don't produce a sparse matrix. As a result, we only use number of negative, neutral, and positive words to populate the feature vector. There are two basic variants of this approach. One is a basic counting scheme that gathers sentiment data only from the training set. The other retrieves sentiment scores from SentiWordNet 3.0.

# 4.1 Basic sentiment labeling

For the basic scheme, we look through the pre-processed training data, and create a dictionary that labels each word as positive, neutral, or negative. The way we calculate the sentiment of a word is by counting how many times it appears in a positive, neutral, or negative sentence, and the sentiment that the word appears in most becomes sentiment label of that word. If there is a tie, even if the tie is between positive and negative labels, the word is labeled neutral.

After going through the training data once to build this dictionary, we use it to count how many positive, neutral, and negative words a sentence has, and then normalize the count to get percentages. The three percentages become the feature vector representing this sentence. For test sets where sentences might contain

words we have not previously seen in the training set, those words are labeled as neutral because that is the most common label. This representation is written out as "basic\_features\_[test|train].txt".

We also want to see what would happen if we discard the unseen words in the test set, and if that would cause less bias towards neutral and improve the score. We write this representation out as: "basic\_features\_discard\_unseen\_[test|train].txt".

### 4.2 SentiWordNet labeling

When just looking at the training data, we're limited by the words we've already seen. If a word we don't know appears in the test set, it doesn't help with representing the sentence. To maximize the contribution of words in a sentence, we decided to use sentiment labels for words from SentiWordNet 3.0. It is a sentiment tagger that is based off of WordNet 3.0. SentiWordNet has a positive, objective (equivalent to neutral in our case), and negative score for each synset from WordNet. The advantage of using SentiWordNet is that it labels many more words than our training data, but the disadvantage is that it is not specific to our corpus. Many words have different sentiments based on the context they're seen in, and SentiWordNet does not have that information. But we thought it would be interesting to compare the result of the two approaches.

To find the sentiment of a word, we use Christopher Potts' SentiWordNet-Python interface (sentiwordnet.py) to extract all the synsets of the word and the positive, objective, and negative scores associated with the synsets. Since doing word sense disambiguation takes a long time and is also not always correct, we simply accumulate the scores of all the synsets and take the sentiment with the highest score as the label for that word. We then do the same procedure as for the basic feature extraction and calculate the positive, neutral, and negative score of each sentence. These features are labeled with "sentiWordNet\_features\_binary".

### 4.3 SentiWordNet scoring

Since SentiWordNet gives us a score, and not just an integer value of positive, neutral, or negative, we can also use this information to enhance our feature vectors. Another variant to our SentiWordNet feature vector is that instead of each word contributing to either the positive, neutral, or negative count, we add the positive, neutral, and negative scores of each word provided by SentiWordNet to the overall score of the sentence, and then normalize afterwards. This gives a more accurate representation of how positive, neutral, and negative a sentence is. These features are labeled with "sentiWordNet\_features\_score".

### 4.4 Bucketing

The sentiment scores of a sentence are all real number values. Since we need to match sentences to be able to productively use HMM and other methods, we need a way to group similar sentences. We are using bucketing to achieve this. For example, if the bucket size is 0.1, then if a sentence has positive score of [0.0, 0.1), we put it in bucket 1, if a sentence has positive score of [0.1, 0.2), we put it in bucket 2, so on and so forth. The features would become the bucket each score belongs to. Now we have three integer-valued features, and similar sentences would be grouped together when using HHM and other methods. The bucket size is a parameter we can tune. For the bucketed representation a "bucket<br/>bucketSize>" label is added onto the text file names to identify them.

### 5 Hidden Markov model

We chose to implement our own Hidden Markov Model (HMM) along with experimenting with existing systems. To implement our HMM we created an HMM class in python.

### 5.1 Model construction (with smoothing extensions!)

The constructor of the HMM takes a source, an n, a beta and an alpha. source is a string of the filename to use as training data. n is what n-gram the model will be (bigram, trigram, etc.), alpha is the add-k smoothing value to use for output counts and beta is the add-k smoothing value to use for transition counts. The constructor then parses the file to read create a list of reviews, self.training\_data. Each review in

the resulting list is another list of tuples of the form (sentiment, feature vector). Using this resulting data we generate a set of states, transition counts and output counts.

To generate the counts we use two dictionaries of dictionaries. The first is self.output\_counts which in each "row" has a state and each column is the sentence vector, thus self.output\_counts[state][vector] stores the number of times that vector appeared for that state. transition\_counts mean while, where each "row" is the previously seen n-1 states and the column is the state being transitioned to. Thus self.transition\_counts[previous][state] stores the number of times state follows the (n-1)-tuple of previous states. As we go we also generate a set of all states: self.states.

We iterate over self.training\_data to generate the counts. For each review we iterate over the sentence tuples and for each sentence we add one to self.output\_counts[state][vector] for that sentence's vector and state. We also add one to the entry in self.transition\_counts[previous][state] where previous is a tuple of the (n-1) previous states and state is the state for the sentence. We begin with the tuple (start,) as previous for the first sentence of each review. In order to account for potentially unseen vectors we create an entry in each state row for unknown with a count of 1. We chose not to use techniques such as replacing the first occurrence of each vector with an "unknown" one as we did in the first project due to the sparseness and small size of the training data.

Using these counts we then generate the probability tables corresponding to the count tables by computing the conditional probability for each row by iterating over each row of each table.

#### 5.2 Classification and Viterbi

To allow classification of test data we created two functions. The first is classify which takes in a source file and parses it into a list of reviews as was done in the model construction step. Then for each review (a list of sentence vectors) classify calls the function, viterbi, on that sequence. The function viterbi begins by initializing the necessary dynamic programming table, it then defines the base case (first column of the table). The base case is done by iterating over all states and finding the probability of transitioning from the start state to that state (self.transition\_probabilities[('start',)][state]) and then multiplying by the probability of emitting the first sentence vector from that state:

We use log probabilities throughout to avoid underflow. Afterwards we iterate over the rest of the sentences in the review. For each sentence in the review we iterate over all states and for each of those states iterate over every row in the dp table:

```
for i in range(1,len(doc)):
    ...
    for state in self.states:
     ...
    for prev in table[0]:
```

In the innermost for loop we find the probability of transitioning from prev (in a bigram model this is simply a state, in a trigram it is 2 states) to state: this is self.transition\_probabilities[prev][state].

We also find the probability of emitting the sentence vector at doc[i]: self.output\_probabilities[state][tuple(doc[i][1])].

We then also pull the entry for prev in the previous row: table[i-1][prev][0].

We then do log addition to find the probability for this prev with this state for this sentence. Now for each state we take the maximum of all these calculated probabilities and do: table[i][tuple(prev)] = (prob,trace) where prev is now the the old prev plus the state, but retaining only the last n-1 states (so in trigram, you would retain the last state in prev and the new state to create the new prev). prob is the probability calculated and trace is the old prev, so we can trace back through the table at the end. We do this for all sentences and then trace back from the maximum value in the last column of the table to find the sequence of tags for this review. We then return the sequence of tags.

The classify algorithm does this for every review, taking the returned lists and creating a list of lists, one list (sequence of tags) for each review.

If we are writing our results to a kaggle-formatted file we do the following in our classify function:

## 5.3 Extension: n-gram HMM

To support beyond a simple bigram HMM we implemented n-gram HMMs. The changes required for this were two-fold. First we had to change our model construction to keep track of more than one previous state (up to n-1 previous states instead) to construct our new transition counts, for instance each row of a transition matrix for a trigram HMM would be (1,1), (0,1), etc. for all combinations of states.

We also had to change our viterbi algorithm to support n-grams. Much of how this works is detailed in the previous section, but instead of simply having the table have a row for every state we need to keep track of more than 1 previous state. Instead we keep track of n-1 previous states, for instance for a trigram we would have a row for ('start',1), (0,1), etc. Thus we don't actuall fill in every entry in a column for every column, we only fill in one per state, for instance (1,0), (1,1) and (0,2) would be filled because for each state we only take one maximum probability over all rows of the table and add that probability as one entry in the next column of the table.

# 6 Experimentation

Our procedures for experimentation involved the use of a bash shell script (hmmexperiments) that interacts with each train/test pairs generated from feature extraction and hmm.py, which uses our HMM implementation to guess positivity/neutrality.

For each train/test pair (as in basic\_features\_train.txt and basic\_features\_test.txt): we use our HMM to train on the training file, classify on the test file (or training file), and return a Kaggle-compliant CSV of results. This process is done for n-gram models from 2 to 4, various  $\alpha$  and  $\beta$  values (value for add-alpha and add-beta smoothing on ngram counts and transition counts, explained in above sections). hmm.py was formatted to take in the training file and find the corresponding test or training file to classify.

Our baseline results on our test data (explained in previous sections):

	Precision
Baseline (random guess)	0.32516
Baseline	0.40196

It is expected that our random-guess baseline succeeds about a third of the time; there are three choices among pos/neu/neg. The reason our first baseline performs better than the random-guess baseline is that we take into account the frequency of words in positive / neutral / negative phrases, so that if we see a

particular word that appears more frequently in one of the sentiments, we choose it and are more likely to succeed.

The following is a table of our experimental results generated by running hmm.py on our test data (explained in the above sections). For all results in the following table,  $\alpha = \beta = 1$ , the variables we use for add-alpha and add-beta smoothing (explained in the "Model construction" section above). The training data sets (and "buckets") used are also explained in sections above. Some of our best precisions per train/test feature pair are **bolded**.

Training data	Bucket value	n-gram	Kaggle precision
basic_features	N/A (no bucketing)	2	0.47059
basic_features	N/A (no bucketing)	3	0.46732
basic_features	N/A (no bucketing)	4	0.48039
basic_features_discard_unseen	N/A (no bucketing)	2	0.43954
basic_features_discard_unseen	N/A (no bucketing)	3	0.44118
basic_features_discard_unseen	N/A (no bucketing)	4	0.46732
basic_features_discard_unseen	0.01	2	0.43301
basic_features_discard_unseen	0.05	2	0.44444
basic_features_discard_unseen	0.10	2	0.43301
basic_features_discard_unseen	0.20	2	0.44771
basic_features_discard_unseen	0.01	3	0.44608
basic_features_discard_unseen	0.05	3	0.45915
basic_features_discard_unseen	0.10	3	0.43791
basic_features_discard_unseen	0.20	3	0.44771
basic_features_discard_unseen	0.01	4	0.45425
basic_features_discard_unseen	0.05	4	0.46569
basic_features_discard_unseen	0.10	4	0.45261
basic_features_discard_unseen	0.20	4	0.46242
sentiWordNet_binary	0.01	2	0.42157
sentiWordNet_binary	0.05	2	0.40850
sentiWordNet_binary	0.10	2	0.39052
sentiWordNet_binary	0.20	2	0.33660
sentiWordNet_binary	0.01	3	0.43137
sentiWordNet_binary	0.05	3	0.40359
sentiWordNet_binary	0.10	3	0.33660
sentiWordNet_binary	0.20	3	0.31536
sentiWordNet_binary	0.01	4	0.42810
sentiWordNet_binary	0.05	4	0.41503
sentiWordNet_binary	0.10	4	0.37745
${ t sentiWordNet\_binary}$	0.20	4	0.34477
sentiWordNet_score	0.01	2	0.35294
sentiWordNet_score	0.05	2	0.39542
sentiWordNet_score	0.10	2	0.35948
sentiWordNet_score	0.20	2	0.34477
sentiWordNet_score	0.01	3	0.36765
sentiWordNet_score	0.05	3	0.38235
sentiWordNet_score	0.10	3	0.35621
sentiWordNet_score	0.20	3	0.33170
sentiWordNet_score	0.01	4	0.33170
sentiWordNet_score	0.05	4	0.38235
sentiWordNet_score	0.10	4	0.33170
sentiWordNet_score	0.00	4	0.32516
	0.20	4	0.32310

We note that basic\_features without discarding performs the best (0.48039)! The fancy bucketing did not improve on our precision. We also note that SentiWordNet was not able to improve on these precisions

either. This is probably because we have to consider context when determining whether a given word is positive, negative, or neutral, something that our usage of SentiWordNet does not perform adequately.

We can notice that a larger n-gram produced greater precisions: 4-grams were generally more precise than bigrams or trigrams. From these results, we attempted to experiment further with the training data derived only from basic features (the fact that using basic features with no discards with a 4-gram model performed the best).

Here are some more of our results on test data, as we began experimenting with various smaller  $\alpha$  values for less n-gram count smoothing. ( $\alpha$  for add-alpha smoothing for n-gram output counts as explained above.) For all results in this table, we are using 4-gram,  $\beta = 1$  (for add-beta smoothing). We also experimented with larger  $\alpha$  for the basic features training/test pair:

Training data	Bucket value	$\alpha$	Precision
basic_features	N/A (no bucketing)	0.01	0.47386
basic_features	N/A (no bucketing)	1.20	0.46078
basic_features	N/A (no bucketing)	1.50	0.45752
basic_features	N/A (no bucketing)	2.50	0.42801
basic_features	N/A (no bucketing)	3.00	0.41503
basic_features_discard_unseen	N/A (no bucketing)	0.01	0.44444
basic_features_discard_unseen	0.01	0.01	0.44444
basic_features_discard_unseen	0.05	0.01	0.44608
basic_features_discard_unseen	0.10	0.01	0.44118
basic_features_discard_unseen	0.20	0.01	0.46242
basic_features	N/A (no bucketing)	0.05	0.47386
basic_features_discard_unseen	N/A (no bucketing)	0.05	0.45261
basic_features_discard_unseen	0.01	0.05	0.45425
basic_features_discard_unseen	0.05	0.05	0.44935
basic_features_discard_unseen	0.10	0.05	0.44281
basic_features_discard_unseen	0.20	0.05	0.46078
basic_features	N/A (no bucketing)	0.10	0.46732
basic_features_discard_unseen	N/A (no bucketing)	0.10	0.46405
basic_features_discard_unseen	0.01	0.10	0.46405
basic_features_discard_unseen	0.05	0.10	0.45915
basic_features_discard_unseen	0.10	0.10	0.44118
basic_features_discard_unseen	0.20	0.10	0.46078

We can conclude that  $\alpha = 1$  yielded some of our most precise results: our previous best for basic\_features was **0.48039**. In light of these, we performed further experiments by fixing  $\alpha$ , and varying  $\beta$ . (4-gram,  $\alpha = 1$  for basic\_features)

$oldsymbol{eta}$	0.01	0.1	0.7	1	1.2	1.8	2	2.5	3	5
Precision	.4673	.4673	.4673	.4804	.4788	.4788	.4820	.4820	.4084	.4576

In summary, here are some of our best results on test data:

Model	Precision
Baseline (random guess)	0.32516
Baseline	0.40196
Naïve-Bayes classifier	0.42320
HMM bigram, basic features, smoothing	0.47059
HMM 3-gram, basic features, smoothing	0.46732
HMM 4-gram, basic features, smoothing	0.48203

We could have very likely achieved better precisions if we used MEMMs or CRFs. Our HMM implementation does not take context into consideration like CRFs, a modeling method that would perform very well in these classifications.

#### 6.0.1 Training precisions

We also looked at our HMM's performance by checking the precision by using validation data: the training data itself. For this, we looked only at our best-performing feature data, basic\_features without discards, and without bucketing (with 2612 data points to work with). We varied the smoothing, and experimented with various n-grams.

n-gram	$\alpha$	$\beta$	# correct	Precision
2	0.01	1	2092	0.80092
2	0.01	2	2094	0.80169
2	1	1	1910	0.73124
2	1	2	1910	0.73124
3	0.01	1	2088	0.79939
3	0.01	2	2090	0.80015
3	1	1	1893	0.72473
3	1	2	1898	0.72665
4	0.01	1	2114	0.80934
4	0.01	2	2113	0.80896
4	1	1	1907	0.73009
4	1	2	1909	0.73086

This data suggests that our HMM performs slightly better with a small amount of smoothing ( $\alpha = 0.01$ ), that transition smoothing is not so effective, and that each n-gram model performs very similarly. Our best-performing model is a 4-gram with not so much smoothing on counts (precision of 0.80934).

# 6.1 Conclusions on experimentation

We had hypothesized that using a combination of SentiWordNet, feature "bucketing", and higher-order n-grams would increase our precision, since we have better ways of dealing with unknown words. With trigrams and 4-grams, we have more context ahead of words to make better predictions. We also expected that smoothing on n-gram counts and HMM transition counts would also help with predictions. However, based on these results, we make the following conclusions:

- Decreasing smoothing of n-gram counts (parameter  $\alpha$ ) improves precision. (This is easy to understand, as a large k for add-k smoothing can generally shift too much weight to less probable values.)
- Smoothing HMM transition counts (parameter  $\beta$ ) has very little effect, but if anything, helps the precision. We are not absolutely sure, but as transition counts are very low, smoothing will not matter that much.
- Higher-order *n*-grams help with precision (as claimed and stated above). A trigram is only less effective than a bigram by a miniscule amount. This is likely due to the variability of the effectiveness of more context ahead of sentiment words.

This data agrees with our finding that our HMM performs better with bigrams than trigrams on test data as well! (Precisions from test data on basic\_features is greater on bigrams than trigrams.)

# 6.2 Error analysis

Our system works well when there is a large training set and when the training corpus is of the same style as the input to be classified. This is evident from the fact that our accuracies on training set was nearly double the accuracies we got when we used the test set. However, there were times when the system did not work well and the following could be reasons why it did not perform as well:

- 1. Most of our errors have resulted from the limited coverage that the training data gave. We also failed to take into account sarcasm, false positives and false negatives.
- 2. Some errors were due to complex, long and unusual sentence structure, which our simple feature encoding did not capture well.
- 3. False positives:

- (a) I am returning the unit to the store and looking for a better replacement.
- (b) To teach Middle Eastern dance in any form—a real dance video, or an exercise video—you should know how to do it yourself.

In the first example, better is annotated as positive therefore, making the entire sentence positive. In this case, context plays an important role since returning conveys negative connotation. We did not take into account context like CRFs do, therefore, HMM marked this as positive. And in the second example, the sentence has a sarcastic sense. Since our system did not take into account such instances, it marked the phrase positive.

#### 4. False negatives:

(a) First I become exposed to his brilliance via I Got You, the break through song of Split Enz a quarter of a century ago.

The phrase "break through" was annotated here as negative which made the entire sentence to be tagged as negative. The primary reason here was due to the limited coverage of our training data. Many words in this sentence were unseen and proper nouns. We did not take into account capitalization as one of our feature which here could have helped us identify sentiment.

#### 5. Long and complex sentence structures

- (a) [pos] However, I do not recommend this, because the softy in me found myself tearing up on a few occasions and trying to fight back the tears as other people trying to get to work pretended not to notice.
- (b) [neg] I can create play lists in Windows Media Player on my desktop and when I connect the Treo using the USB cable my play lists are automatically synced to the storage card.

The above sentences were wrongly predicted to be positive/negative as both the sentences are long and complex.

To improve the system we added smoothing, worked with different n-gram models and smoothed the HMM transitions. What helped the most was a higher n-gram model. We also improved the existing systems by extracting other feature sets by bucketing and sentiWordNet. None of these helped improve our current model since we performed the best with basic features. Our system could be further improved by extracting other features like capitalization, taking into account the polarities of context words, using better models like CRFs and MEMMs.

# 7 Final Kaggle score

Our Kaggle team is abms.

For our two submissions, we are officially counting two csvs generated from our HMM implementation with a 4-gram model, with smoothing on both n-gram counts and HMM transition counts. For  $\beta = 1$ , we received a score of **0.48039**. For  $\beta = 2$ , we received a score of **0.48203**.

#### Here is a screenshot:

```
Wed, 30 Apr 2014 17:40:28
Submission #2: used our own HMM implementation, 4-gram model, with add-1 smoothing on n-gram counts, and add-2 smoothing on HMM transition counts. Training/test data on basic features only.

Edit description

Wed, 30 Apr 2014 17:39:55
Submission #1: used our own HMM implementation, 4-gram model, with add-1 smoothing on n-gram counts, and add-1 smoothing on HMM transition counts. Training/test data on basic features only.

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## 8 Member contributions

- MJ Sun: feature extraction
- Ben Shulman: HMM implementation, baseline, and extension
- Andy Wang: HMM experimentation
- Spandana Govindgari: experimentation with packages