Steven Raden

User Experience Designer



Experience

Design Lead IBM Design April 2019 - Current

- Lead designer on 2 person design team for IBM Cloud Databases.
- Oversee and create the user experience for 13 services across 3 project teams.
- o Organize service roadmap with offering management.
- o Conduct bi-weekly sprint planning and retrospective with design and project management.
- Continue performing UX designer responsibilities.

UX Designer Sept 2015 - April 2019 IBM Design

- Lead designer on multi-million dollar products for IBM Cloud Infrastructure.
- Owned design for complex services like Security Groups, Cloud Internet Services, and IBM Virtual Private cloud.
- Created detailed design flows with Invision and Sketch for user testing and development.
- Planned and executed user research sessions with high profile IBM clients.
- Created positive, lasting relationships with management and development teams.
- o Facilitated design thinking sessions for engineering and management teams.
- Represented IBM at Think conference and as a speaker at Big Design Conference.

Research Assistant University of Washington Jun 2014 - Dec 2014

- Redesigned and developed primary UI/UX elements of helpgidget.org.
- Used JavaScript, PHP, HTML, CSS, and Postgres SQL to build out my designs.
- Analyzed usage data and assisted with user research during a hosted summer camp.

Leadership

Patterns Design Bootcamp Lead x2 IBM Jul 2018, Feb 2019

IBM Mentor at Pixel Husky Jan 2017 - Feb 2017 IBM

Teaching Assistant x3 University of Washington Jan 2015 - Jun 2015

 Planned and presented lectures to students for "Introduction to Relational Database Management Systems" and twice for "Intellectual Foundations of Informatics". Taught core skills like SQL development and user research.

Professional Events

Speaker at IBM Think Conference Think Conference March 2018

Speaker at Big Design conference Big Design Dallas Sept 2017

Education

Bachelor of Science in Informatics University of Washington Sept 2011 - June 2015

Skills + Tools

