

Green, Scott

From: Green, Scott
Sent: Thursday, July 28, 2022 11:40 AM
To: Green, Scott
Subject: Important Changes Happening to Your Email Account

Feedback needed.

Beginning this week, we are starting to migrate student email accounts from @eagles.ewu.edu to @ewu.edu addresses with all migrations expected to be completed by September 1, 2021. You can volunteer now by completing this [form](#) and mass migrations will begin after the end of this school year in June. You will be notified both prior and after migration.

I have included some frequently asked questions below and links to more account FAQs with additional information. If your question isn't answered, please let me know.

Q. Why are we making this change?

A. Currently, faculty/staff and students exist in separate Office 365 organizations. This creates many problems. For example, it's why you have two separate passwords. For a more detailed answer, check out this [FAQ](#).

Q. Does this mean that I'll only have one password?

A. Yes!

Q. What do I need to do?

A. You can volunteer now by completing this [form](#) or wait for us to begin migrating them in mid-June.

Q. I am a student and staff or faculty member, does this mean I can get rid of my second account?

A. Yes, they will need to be merged. You can wait for us to merge them or request a merge by completing this [form](#).

Q. Can I keep my separate student account?

A. No, those addresses will no longer work after September 1, 2022.

Q. Will emails be forwarded from @eagles.ewu.edu addresses?

A. Yes. Once your account migrates, we will automatically forward emails sent to @eagles.ewu.edu addresses to @ewu.edu addresses until September 1, 2022.

Q. When should I start emailing other students at their @ewu.edu address?

A. September 1, 2021.

Q. Will Canvas, Banner, and other systems automatically be updated?

A. Yes.

Q. Won't this be confusing?

A. There's no perfect time to make the transition, but this should make collaboration between faculty, staff, and students easier. Other institutions, such as Western Washington University, have made the same change.

Q. Won't this create email name confusion and conflicts?

A. Usernames at EWU are unique, regardless of what is after the @ symbol.

There are several hundred thousand @ewu.edu email accounts which includes students, guests, third-parties, and faculty/staff. You already cannot rely on the fact that someone has @ewu.edu address that they are faculty or staff member. We also already have many accounts with the same, or very similar, first and last names. Use the [directory](#) or [Outlook search](#) to make sure you are emailing the right account.

Q. Where can I learn more?

A. We've prepared several more FAQs:

- [Eagles Email Address Transition FAQs](#)
- [Former Employee and Emeriti Account FAQs](#)
- [Alumni and Former Student FAQs](#)

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