

Your Eagles mailbox has been scheduled for migration on DAY/DATE. Your new email address will be NETID@ewu.edu

Once the migration is completed you can access your account by clicking the [email link](#) on <https://inside.ewu.edu> and use your SSO/NetID password, not your old student email password.

To setup email on your mobile device, refer to these articles:

Android - <https://support.ewu.edu/support/solutions/articles/10000014192>

Apple - <https://support.ewu.edu/support/solutions/articles/10000044200>

You will not be able to login using your old @eagles.ewu.edu address, only your @ewu.edu address.

It is recommended that you clear your browser cache/history prior to accessing that link to prevent any errors from saved passwords or login information. To clear your browser cache, follow these instructions:

<https://support.ewu.edu/support/solutions/articles/10000014242>

All of your records have been updated to reflect your new email address, and any new email sent to the old mailbox will be automatically forwarded to your new address.

Thank you,

IT Help Desk
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