## Hands on challenge 5

## Bank Marketing Data Set

Data Set Characteristics:	Multivariate	Number of Instances:	45211	Area:	Business
Attribute Characteristics:	Real	Number of Attributes:	17	Date Donated	2012-02-14
Associated Tasks:	Classification	Missing Values?	N/A	Number of Web Hits:	473016

## **Attribute Information:**

Input variables:

# bank client data:

- 1 age (numeric)
- 2 job : type of job (categorical: 'admin.','blue-collar','entrepreneur','housemaid','management','retired','self-employed','services','student','technician','unemployed','unknown')
- 3 marital: marital status (categorical: 'divorced', 'married', 'single', 'unknown'; note: 'divorced' means divorced or widowed)
- 4 education (categorical:
- 'basic.4y', 'basic.6y', 'basic.9y', 'high.school', 'illiterate', 'professional.course', 'university.degree', 'unknown')
- 5 default: has credit in default? (categorical: 'no','yes','unknown')
- 6 housing: has housing loan? (categorical: 'no','yes','unknown')
- 7 loan: has personal loan? (categorical: 'no','yes','unknown')
- # related with the last contact of the current campaign:
- 8 contact: contact communication type (categorical: 'cellular', 'telephone')
- 9 month: last contact month of year (categorical: 'jan', 'feb', 'mar', ..., 'nov', 'dec')
- 10 day\_of\_week: last contact day of the week (categorical: 'mon','tue','wed','thu','fri')
- 11 duration: last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). Yet, the duration is not known before a call is performed. Also, after the end of the call y is obviously known. Thus, this input should only be included for benchmark purposes and should be discarded if the intention is to have a realistic predictive model.
- # other attributes:
- 12 campaign: number of contacts performed during this campaign and for this client (numeric, includes last contact)
- 13 pdays: number of days that passed by after the client was last contacted from a previous campaign (numeric; 999 means client was not previously contacted)
- 14 previous: number of contacts performed before this campaign and for this client (numeric)
- 15 poutcome: outcome of the previous marketing campaign (categorical: 'failure', 'nonexistent', 'success')

# social and economic context attributes

- 16 emp.var.rate: employment variation rate quarterly indicator (numeric)
- 17 cons.price.idx: consumer price index monthly indicator (numeric)
- 18 cons.conf.idx: consumer confidence index monthly indicator (numeric)
- 19 euribor3m: euribor 3 month rate daily indicator (numeric)
- 20 nr.employed: number of employees quarterly indicator (numeric)

Output variable (desired target):

21 - y - has the client subscribed a term deposit? (binary: 'yes','no')

## Questions:

- 1. What are the strongest variables for the potential banking customer to become a client?
- 2. Identify the following:
  - a. Percentage of success with telemarketing currently (yes)
  - b. Are there NA's? How would you fill the Nas?
  - c. summary statistics
  - d. descriptive statistics
  - e. Outliers
- 3. What are the ranges in education type?
- 4. How can we improve the business given the data set
  - a. How could we generate more profit?
  - b. What customers should we target?