Lesson 13

(10 min)
Logistics:

- Lab 7 — how did it go?
- What kinds of things did you use the session for?
- Can you show us?

(15 min)
User Testing Slides (attached)

- Talk about article: https://usabilityhour.com/start-user-testing/

(10 min)
Breakout Groups — Zoom

- Pick a Skill we have developed
- Do Steps 1 and 2 (refer to slides)
    - Task Definition
    - Script

(15 min)
User Testing — various locations

- Take your Echo with you (if possible) and go to users
- Do Steps 3 and 4 (refer to slides)
    - Testing / Observations
    - Feedback

(10 min)
Discuss with your partner(s) — Zoom

- What did you find?
- Analysis — trends?
- Post your findings on discussion thread (on LMS)

(5 min)
Wrap Up

- Homework for the weekend is to implement some changes based on your user testing
- Watch webinar on building a good alexa skill
- Catch up on any missed work

Additional Materials:

- https://www.safaribooksonline.com/library/view/learning-path-user/9781491957967/