

Registration Number: 5631596 Name: Mohammed Shaban Ansari

Utrecht, 11 March 2016

EXIN hereby certifies that Mohammed Shaban Ansari has participated in the examination

ITIL® Foundation Certificate in IT Service Management

on 11 March 2016 and has

Passed

with a score of 80% where 65% is needed.

B.W.E. Taselaar CEO EXIN