Shabaz Ali Malik
Software Engineer

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I'm an experienced software engineer specializing in WhatsApp bot and chat integration and robust backend API development. My work focuses on creating chat and chatbots that improve user experiences, automate tasks, and offer real-time support via WhatsApp. I also play a key role in building secure, efficient, and scalable backend APIs to facilitate data exchange for these chatbots.

Education

Full-Stack Web Development
Masai School, Bengaluru

Bachelor of Engineering
Subharti Institute of Technology & Engineering, Meerut – UP
Sep 2013 – July 2017

Intermediate (12th)
State Board (78%)
Jan 2011 - Dec 2012

Technical Skills

HTML | CSS | JavaScript | React Js | Redux | |Node JS | Express JS | Github MongoDB | Git | Chakra UI | Tailwind CSS | Material UI | Postman | Vs Code My SQL | Aws | FileZilla

Soft Skills

Project Management | Team work | Time management | Remote work and online collaboration

Interests

- Travelling & Exploring Nature
- Communicate with People

Experience

Role: Full Stack Developer
Spiderweb Technologies Pvt Ltd | Mohali , India
July 2023 – Present

Responsibilities:

I was deeply involved in managing and implementing chat and push notification systems using Firebase. My responsibilities included designing and developing these features to enhance user engagement and communication within the application. I also tackled complex APIs, ensuring seamless integration and functionality. It was a dynamic role that required a mix of technical prowess and creative problem-solving.

Role: Software Engineer
Microchip Payments Pvt. Ltd. | Karnataka, India.

March 2021 – June 2023

Responsibilities:

Spearheaded the integration of a WhatsApp chatBot into Microchip Payment's existing infrastructure. Facilitated seamless user access to critical HR services and ensured smooth interaction with the HR platform. Actively contributed to the development of backend APIs essential for supporting multiple features within platform.

Projects

WhatsApp chatbot
A WhatsApp chatbot is a computer program that can automatically reply to messages. It works 24/7 and can have multiple conversations with different persons at same time. They are often used to automatically answer the questions and provide information about a company and services.

Features:
- Download salary slips.
- Apply for leave requests.
- Mark attendance.
- Check pending, approved and rejected requests.
- Candidate onboarding.

Tech Stack: Node Js |Express Js | SQL | Gupshup vendor

A solo project executed in two months.

Created Updated API's:
- Created and updated some backend api's for HRMS.
- Worked on chat implementation using web sockets and mongodb.