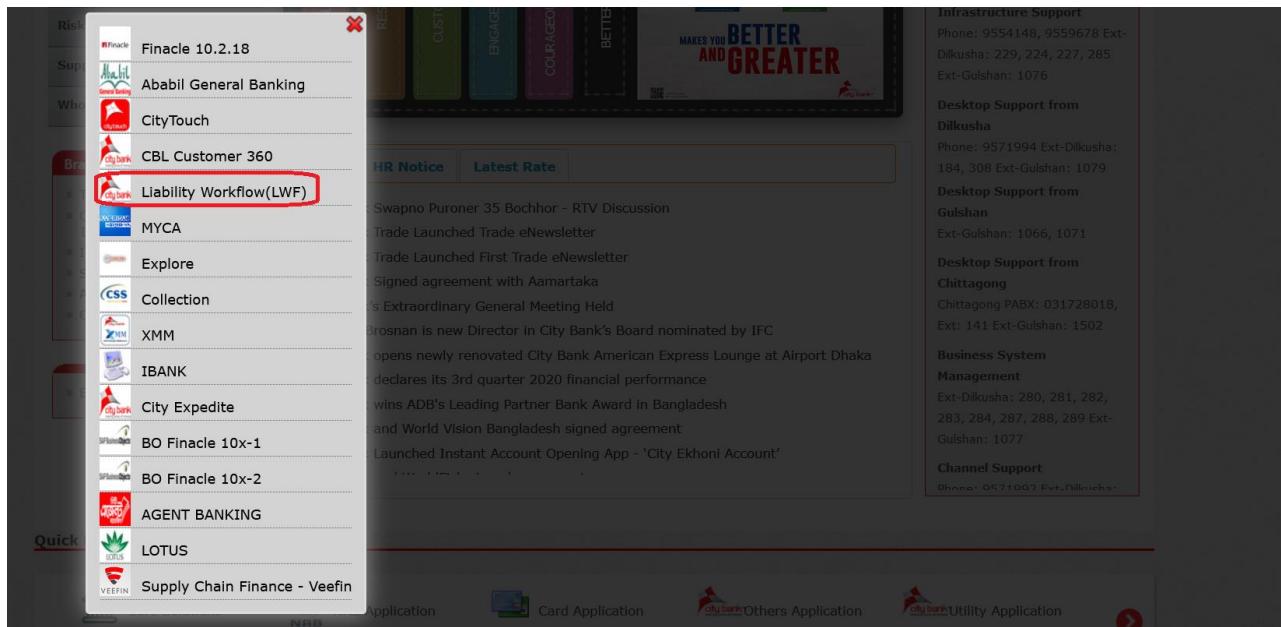




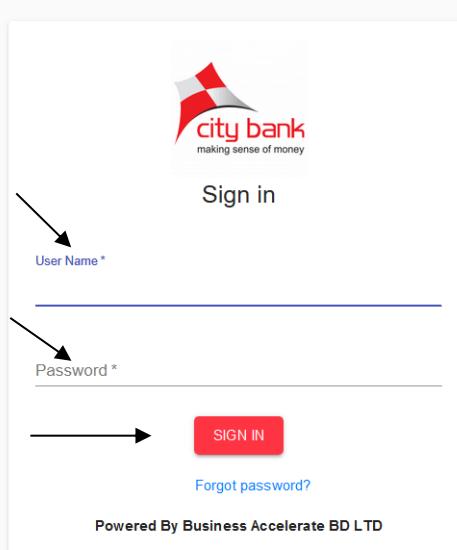
**DPS Opening Through
Liability Work Flow (LWF)**

Login Link



The screenshot shows the City Bank Intranet homepage. On the left, there's a sidebar with various links like Finacle, Ababil General Banking, CityTouch, CBL Customer 360, and others. The 'Liability Workflow(LWF)' link is specifically highlighted with a red box. The main content area features a banner with the text 'MAKES YOU BETTER AND GREATER'. Below the banner, there are sections for 'HR Notice' and 'Latest Rate'. The 'HR Notice' section contains several news items, one of which is about Swapno Puroner 35 Bochhor - RTV Discussion. The 'Latest Rate' section lists various exchange rates. To the right, there are sections for 'Infrastructure Support', 'Desktop Support from Dilkusha', 'Desktop Support from Gulshan', 'Desktop Support from Chittagong', 'Business System Management', and 'Channel Support'. At the bottom, there are links for Application, Card Application, Others Application, and Utility Application.

Login Page



The screenshot shows the City Bank Sign-in page. It features the 'city bank' logo at the top. Below it, the word 'Sign in' is centered. There are two input fields: 'User Name *' and 'Password *'. Arrows point from the text labels to their respective input fields. To the right of the password field is a red 'SIGN IN' button. Below the input fields, there's a blue 'Forgot password?' link. At the bottom, it says 'Powered By Business Accelerate BD LTD'. On the right side of the page, there's a message about activating Windows: 'Activate Windows Go to Settings to activate Windows.'

CS View

CS Dashboard

≡
Liability Workflow (CS)
CS
cs205
 Logout

- [Dashboard](#)
- [Admin](#)
- [Password Change](#)
- [Liability](#)
 - [Inbox\(0\)](#)
 - [Account/TD Opening](#)
 - [Customer Search](#)
 - [Loan Customer Search](#)
 - [Global Search](#)
 - [Group Search](#)
 - [Group Add](#)
 - [Upload Deferral](#)
 - [RV](#)
- [ADC Service](#)
- [Fund Transfer](#)
- [Cheque Book](#)
- [Debit Card](#)
- [Locker](#)
- [Card](#)
- [Remittance](#)
- [Bond/Sanchaypatra](#)
- [Reports](#)
- [Deliverable](#)
- [Maintenance](#)
- [Asset Operation](#)

DASHBOARD
Date: 22-12-2020

CASA & TD Opening/Closing

Account Opening	:	0
FDR Opening	:	0
DPS Opening	:	0
Account Closing	:	0
FDR Closing	:	0
DPS Closing	:	0

Sub Service Request

Cheque Book	:	0
Debit Card	:	0
Instant Debit Card	:	0
Maintenance	:	0
City Touch	:	0
SMS Alert	:	0

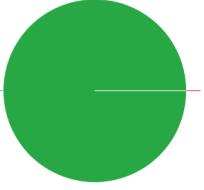
Other Service

Sanchaypatra	:	0
Remittance Inward	:	0
Remittance Outward	:	0
Total Number Of Service	:	0

Number Of Pending Request

Account Opened but Pending	:	0
FDR Opened but Pending	:	0
DPS Opened but Pending	:	0
Account Closing but Pending	:	0
FDR Closing but Pending	:	0
DPS Closing but Pending	:	0
Sanchaypatra Opened but Pending	:	0
Remittance Inward Opened but Pending	:	0
Remittance Outward Opened but Pending	:	0
Cheque Book Opened but Pending	:	0
Debit Card Opened but Pending	:	0
Instant Debit Card Opened but Pending	:	0
Maintenance Opened but Pending	:	0
City Touch Opened but Pending	:	0
SMS Alert Opened but Pending	:	0

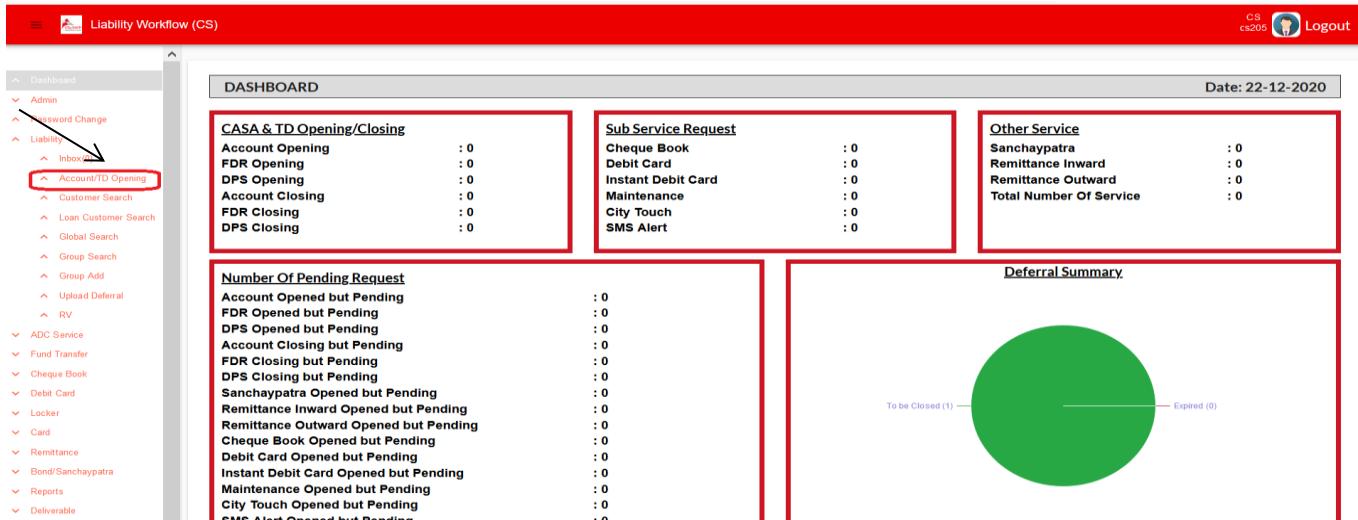
Deferral Summary



To be Closed (1) ————— Expired (0)

Page | 3

Request Initiation Menu for Opening DPS

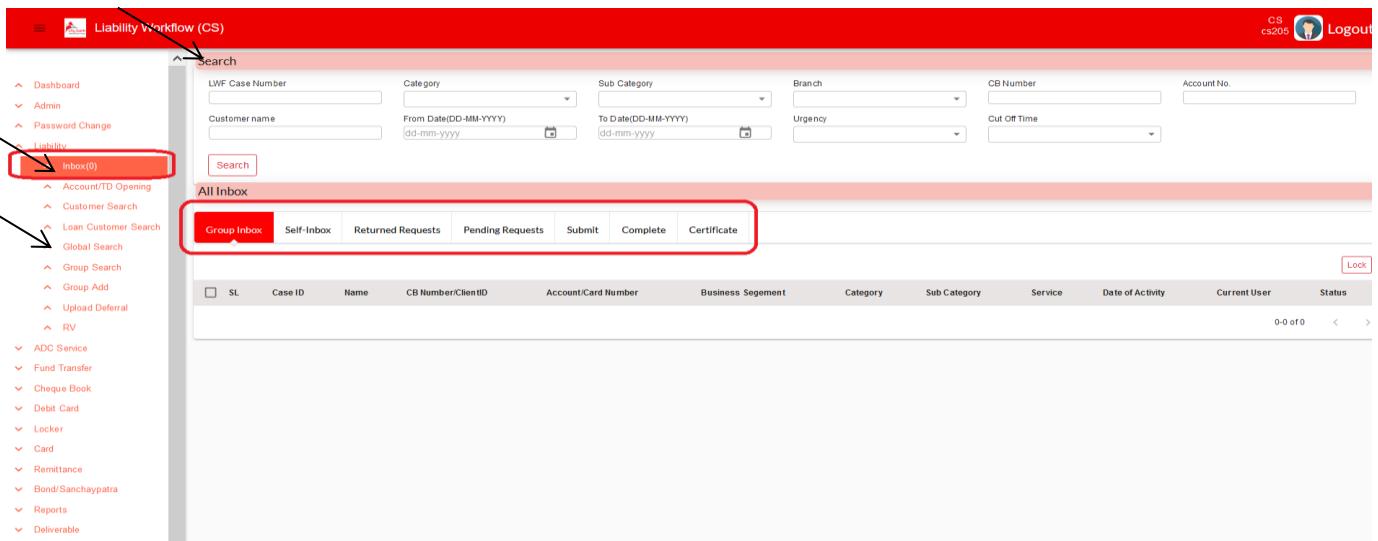


The screenshot shows the 'DASHBOARD' section of the application. It includes three main boxes:

- CASA & TD Opening/Closing:**
 - Account Opening : 0
 - FDR Opening : 0
 - DPS Opening : 0
 - Account Closing : 0
 - FDR Closing : 0
 - DPS Closing : 0
- Sub Service Request:**
 - Cheque Book : 0
 - Debit Card : 0
 - Instant Debit Card : 0
 - Maintenance : 0
 - City Touch : 0
 - SMS Alert : 0
- Other Service:**
 - Sanchaypatra : 0
 - Remittance Inward : 0
 - Remittance Outward : 0
 - Total Number Of Service : 0

On the left sidebar, under 'Liability', the 'Account/TD Opening' option is highlighted with a red box and an arrow pointing to it.

CS Inbox



The screenshot shows the 'All Inbox' section of the application. At the top, there are search filters for LWF Case Number, Category, Sub Category, Branch, CB Number, Account No., Customer name, From Date, To Date, Urgency, Cut Off Time, and Cut Off Date. Below the filters is a navigation bar with tabs: Group Inbox (highlighted with a red box), Self-Inbox, Returned Requests, Pending Requests, Submit, Complete, and Certificate. A large green circle on the right indicates 'To be Closed (1)' and 'Expired (0)'. At the bottom, there is a table with columns: SL, Case ID, Name, CB Number/Client ID, Account/Card Number, Business Segment, Category, Sub Category, Service, Date of Activity, Current User, and Status. The status column shows '0-0 of 0'.

On the left sidebar, under 'Liability', the 'Inbox(0)' option is highlighted with a red box and an arrow pointing to it.

- Group Inbox** show the all Pending requests at CS end
- Self-Inbox** shows only Locked items by CS
- Return Request** shows Return items from BM/BOM/SD
- Pending Request** shows only Save items by CS
- Submit** shows after Submit items from CS
- Complete** shows after final completed items by end user
- User can use various Searcher options to select the items from queue**
- User also can check status of the items in Global Search**

DPS Opening (Individual and Joint)

A. Individual and Joint DPS Opening (ETB & NTB Operative account, with mandate or with beneficiary owner or both)

1. De-dupe Search
2. SDN Checking
3. NID Verification

Individual (Single) DPS Opening

Customer De-dupe Search and SDN Checking

DEDUPE Checking with Mandatory Data for Single Account

Account/TD Opening

INDIVIDUAL A/C NON-INDIVIDUAL A/C

Individual A/C Customer N

Joint A/C

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Customer Name Required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required
Driving License	Date Of Birth *(DD-MM-YYYY) <input type="text"/> dd-mm-yyyy	Mobile Type * <input type="text"/> Local	Mobile Number * <input type="text"/> 88	Email	E-Tin
Nationality *	Date Of Birth Required				
<input type="text"/> BANGLADESH					
Mandate	Beneficial Owner				
<input type="text"/>	<input type="text"/>				
YES	YES				
NO	NO				

DEDUPE Checking with Mandatory Data for Single Account with Mandate and Beneficial Owner

Mandate Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Customer Name Required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> dd-mm-yyyy	Mobile Type *	Mobile Number *	Email	E-Tin
	Date Of Birth Required	<input type="button" value="Local"/>	<input type="text"/> 88 Required		
Nationality *	<input type="text"/> BANGLADESH				

Require data for Single Account with Mandate and Beneficial Owner

Beneficiary Owner Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Customer Name Required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> NID or Passport or Birth Certificate number required
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> dd-mm-yyyy	Mobile Type *	Mobile Number *	Email	E-Tin
	Date Of Birth Required	<input type="button" value="Local"/>	<input type="text"/> 88 Required		
Nationality *	<input type="text"/> BANGLADESH				

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +	
<input type="text"/>	<input type="text"/> Mohammad Shafiqul Islam	<input type="text"/> 452124253562	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> 03-01-1982	Mobile Type *	Mobile Number *	Email	E-Tin	
	<input type="button" value="Local"/>	<input type="text"/> Local	<input type="text"/> 88 01712242359			
Nationality *	<input type="text"/> BANGLADESH					
Mandate	Beneficiary Owner					
<input type="text"/> YES	<input type="text"/> YES					

Mandate Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Rubel Mahmud	<input type="text"/> 4256234562423	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> 17-09-2000	Mobile Type *	Mobile Number *	Email	E-Tin
	<input type="button" value="Local"/>	<input type="text"/> Local	<input type="text"/> 88 01671061721		
Nationality *	<input type="text"/> BANGLADESH				

Beneficiary Owner Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Mustafizur Rahman	<input type="text"/> 4562314523214	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> 17-09-1999	Mobile Type *	Mobile Number *	Email	E-Tin
	<input type="button" value="Local"/>	<input type="text"/> Local	<input type="text"/> 88 01712242658		
Nationality *	<input type="text"/> BANGLADESH				

A mobile number is required.

De-dupe and SDN Search Result with Mandatory Data for Single Account with Mandate & Beneficial Owner

Search Result											Download Dedupe Result	New Account Creation
Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	Action	360 View	
835090	788269	TRANZWARE	MOHAMMAD SHAFIQU ISLAM	19826111351000018	AE2130419	687384739311	Phone, Name + Date of Birth	Medium-Match		Q		
840104	788273	TRANZWARE	SAYEDA KHATUN	19866125217235630			Phone	Medium-Match		Q		
2532799	1008243	TRANZWARE	SAYEDA KHATUN				Phone	Medium-Match		Q		
835090	CB1699610	IND	FINACLE	MOHAMMAD SHAFIQU ISLAM	19826111351000018	AE2130419	687384739311	Phone, Name + Date of Birth	Medium-Match	CONVENTIONAL	ISLAMIC	Q
840104	788272	TRANZWARE	SAYEDA KHATUN	19866125217235630			Phone	Medium-Match		Q		

Related CB											
Customer ID	Main CB	Related CB	Customer Name								Relationship
840104	CB1699610	CB1995003	SAYEDA KHATUN								BENO

Mandate Result											
Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View	
Beneficiary Owner Result											

SDN Verification											
Individual SDN Result No Match Found											
Mandate Applicant No Match Found											
Beneficiary Owner Applicant No Match Found											

NID Verification											
Activate Windows Go to Settings to activate Windows.											
Customer Name	Father Name										NID Check

Note: For De-dupe and SDN result no need to download or print the result it will automatically forward to BOM and SD end accordingly.

NID Verification Process and Download PDF

NID Verification

Customer Name Father Name

Activate Windows
Go to Settings to activate Windows.

NID Check

Click the NID check link

বাংলাদেশ নির্বাচন কমিশন

NATIONAL ID CARD VERIFICATION SERVICE PROVIDED BY BANGLADESH ELECTION COMMISSION

EC HOME

Please Login:

* Username:

* Password:

ID Verification Service

Enter your ID and birth date below and click on the 'Verify' button to proceed.

*Please make sure that you have entered your valid national ID number and correct date of birth exactly as printed on the ID card.

ID No * 

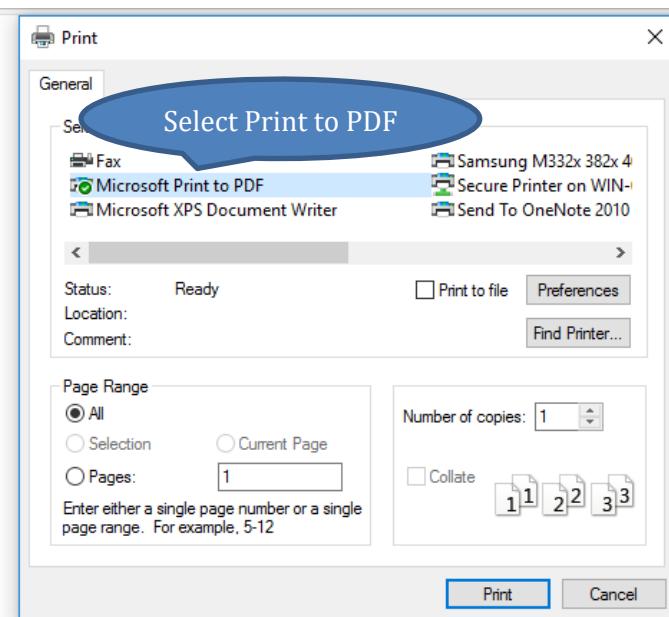
Birth Date * 

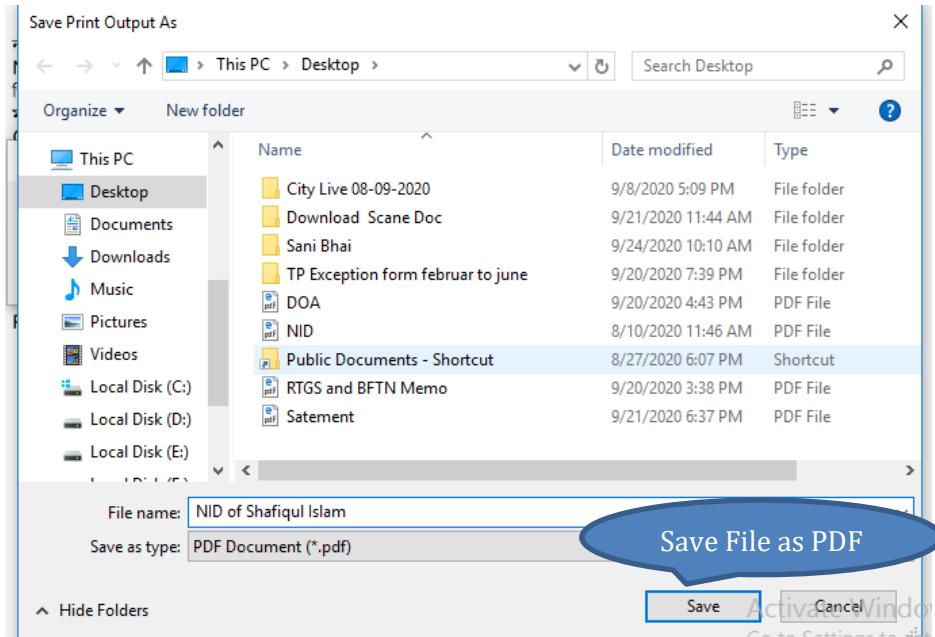
Process of converting NID copy to PDF format

Verify By Nid <https://prportal.nidw.gov.bd/partner-portal/verify/nid>

NID/Voter Verification																																																																																
Search By	National Id/Voter No.	Date Of Birth																																																																														
National Id	6856784936	1987-05-21																																																																														
SEARCH																																																																																
Search Result																																																																																
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;">Request ID</td> <td colspan="3">e31bf31e-18ab-4dcb-b045-46cd2300f8c8</td> </tr> <tr> <td>Name(Bangla)</td> <td colspan="3">মোঃ ইমরান হোসেন</td> </tr> <tr> <td>Name(English)</td> <td colspan="3">Md. Imran Hossain</td> </tr> <tr> <td>Date of Birth</td> <td colspan="3">1987-05-21</td> </tr> <tr> <td>Father Name</td> <td colspan="3">মোঃ ইসলাম হোসেন</td> </tr> <tr> <td>Mother Name</td> <td colspan="3">শাহীম আরা বেগম</td> </tr> <tr> <td>Spouse Name</td> <td colspan="3"></td> </tr> <tr> <td>Occupation</td> <td colspan="3">জ্ঞান/হাজী</td> </tr> <tr> <td>Present Address</td> <td style="width: 15%;">Division</td> <td>চাকা</td> <td style="width: 15%;">District</td> <td>চাকা</td> </tr> <tr> <td></td> <td>RMO</td> <td>9</td> <td>City Corporation Or Municipality</td> <td>চাকা দক্ষিণ মিটি কাল্পনিক</td> </tr> <tr> <td></td> <td>Upozila/mouza/Moholla</td> <td>লালবাগ</td> <td>Union/Ward Additional Mouza/Moholla</td> <td>ওয়ার্ড সং-২৪</td> </tr> <tr> <td></td> <td>Ward For Union Porishod</td> <td>0</td> <td>village/Road</td> <td></td> </tr> <tr> <td></td> <td>Additional Village/Road</td> <td>জঙ্গলাখ সাহ</td> <td>Home/Holding No</td> <td>১৯/১</td> </tr> <tr> <td></td> <td>Post Office</td> <td>মোড়</td> <td>Postal Code</td> <td>1211</td> </tr> <tr> <td>Permanent Address</td> <td>Division</td> <td>চাকা</td> <td>District</td> <td>চাকা</td> </tr> <tr> <td></td> <td>RMO</td> <td>9</td> <td>City Corporation Or Municipality</td> <td></td> </tr> <tr> <td></td> <td>Upozila</td> <td>লালবাগ</td> <td>Union/Ward</td> <td></td> </tr> </table>				Request ID	e31bf31e-18ab-4dcb-b045-46cd2300f8c8			Name(Bangla)	মোঃ ইমরান হোসেন			Name(English)	Md. Imran Hossain			Date of Birth	1987-05-21			Father Name	মোঃ ইসলাম হোসেন			Mother Name	শাহীম আরা বেগম			Spouse Name				Occupation	জ্ঞান/হাজী			Present Address	Division	চাকা	District	চাকা		RMO	9	City Corporation Or Municipality	চাকা দক্ষিণ মিটি কাল্পনিক		Upozila/mouza/Moholla	লালবাগ	Union/Ward Additional Mouza/Moholla	ওয়ার্ড সং-২৪		Ward For Union Porishod	0	village/Road			Additional Village/Road	জঙ্গলাখ সাহ	Home/Holding No	১৯/১		Post Office	মোড়	Postal Code	1211	Permanent Address	Division	চাকা	District	চাকা		RMO	9	City Corporation Or Municipality			Upozila	লালবাগ	Union/Ward	
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Ctrl+P





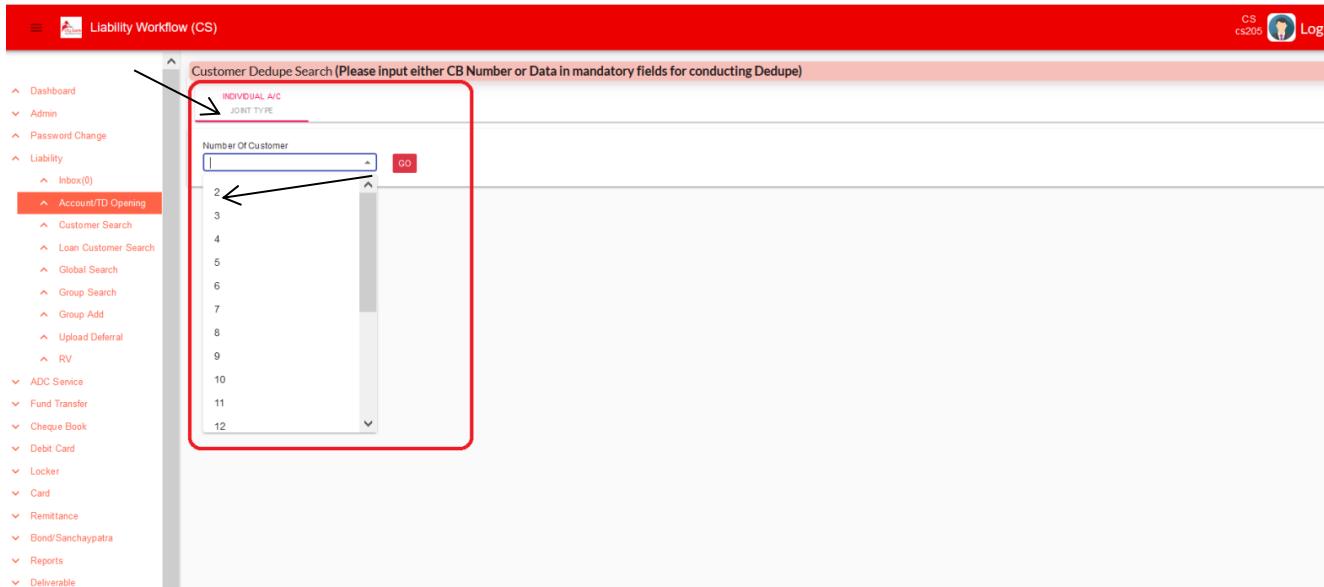
Note: Save the file in require folder

Joint DPS Account Opening

There are two options for searching De-dup & SDN for Joint Account

1. "Individual Customer" search with Joint related CB/ Information of 1st & 2nd Applicant:

The screenshot shows the 'Customer Dedupe Search' interface. On the left, a sidebar navigation tree includes 'Dashboard', 'Admin', 'Password Change', 'Liability' (which is expanded to show 'Inbox(0)', 'Accounts/TD Opening', 'Customer Search', 'Loan Customer Search', 'Global Search', 'Group Search', 'Group Add', 'Upload Deferral', 'RV'), 'ADC Service', 'Fund Transfer', 'Cheque Book', 'Debit Card', 'Locker', 'Card', 'Remittance', 'Bond/Sanchayapatra', 'Reports', and 'Deliverable'. The main area has a red box around the 'Customer Dedupe Search' section. Inside this box, there are dropdown menus for 'INDIVIDUAL A/C' and 'JOINT T/P'. Below these, another red box surrounds a dropdown menu labeled 'CB or Individual Dedupe' containing 'Individual Customer' and 'Joint CB' options. Arrows point from the text labels to the corresponding options in the dropdown menu.



Customer Dedupe Search (Please input either CB Number or Data in mandatory fields for conducting Dedupe)

INDIVIDUAL A/C JOINT A/C

Number of Customer

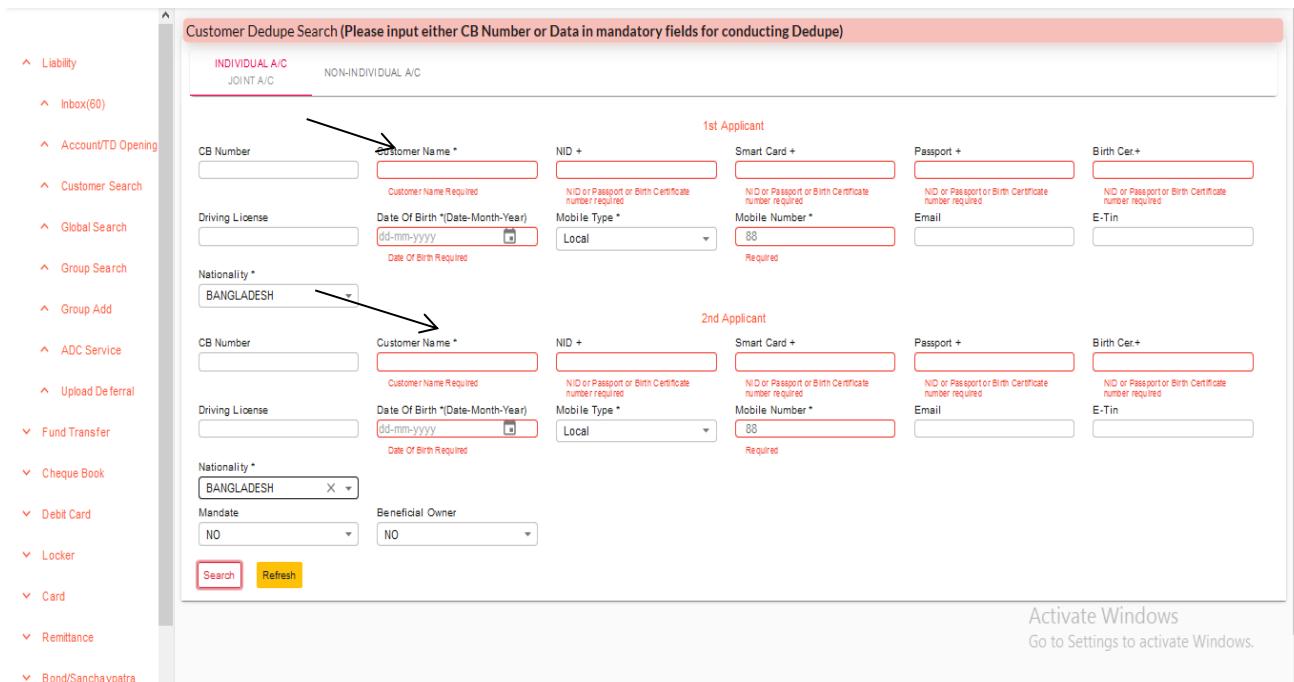
GO

2

3
4
5
6
7
8
9
10
11
12

- ^ Dashboard
- ^ Admin
- ^ Password Change
- ^ Liability
- ^ Inbox(0)
- Account/TD Opening**
- ^ Customer Search
- ^ Lean Customer Search
- ^ Global Search
- ^ Group Search
- ^ Group Add
- ^ Upload Deferral
- ^ RV
- ^ ADC Service
- ^ Fund Transfer
- ^ Cheque Book
- ^ Debit Card
- ^ Locker
- ^ Card
- ^ Remittance
- ^ Bond/Sanchayapatra
- ^ Reports
- ^ Deliverable

Mandatory Field for De-Dupe for Joint Account under "Individual Customer"



Customer Dedupe Search (Please input either CB Number or Data in mandatory fields for conducting Dedupe)

INDIVIDUAL A/C NON-INDIVIDUAL A/C

CB Number Customer Name *

Date Of Birth *(Date-Month-Year) NID + Smart Card + Passport + Birth Cert +

Driving License Nationality *

Nationality * BANGLADESH

1st Applicant

Date Of Birth Required

Customer Name Required

NID or Passport or Birth Certificate number required

Mobile Type * Local

Mobile Number * 88

Email Required

E-Tin

2nd Applicant

Date Of Birth Required

Customer Name Required

NID or Passport or Birth Certificate number required

Mobile Type * Local

Mobile Number * 88

Email Required

E-Tin

Nationality * BANGLADESH

Mandate NO

Beneficial Owner NO

Search Refresh

Activate Windows
Go to Settings to activate Windows.



DPS Opening Manual - Liability Workflow (LWF)

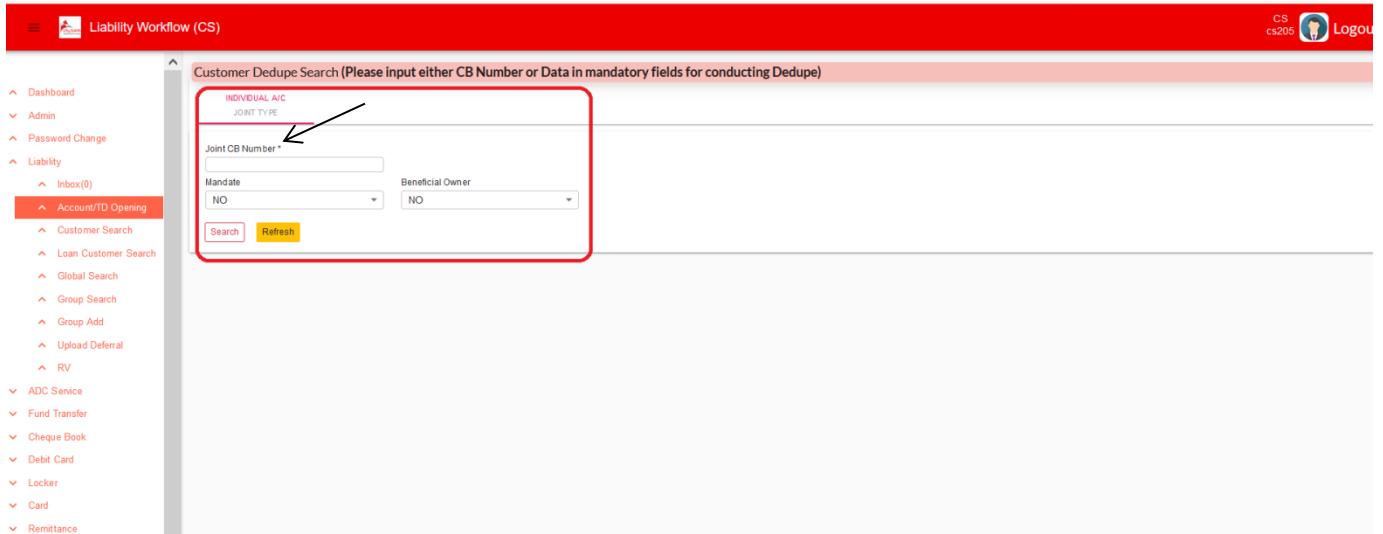
Require Data for “Individual Customer”

1st Applicant					
CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer.+
<input type="text"/>	Mohammad Shafiqul Islam	<input type="text"/> 4521365953142	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License	Date Of Birth *(DD-MM-YYYY)	Mobile Type *	Mobile Number *	Email	E-Tin
<input type="text"/>	<input type="text"/> 03-01-1982 <input type="button" value="Calendar"/>	<input type="text"/> Local	<input type="text"/> 88 01712242359	<input type="text"/>	<input type="text"/>
Nationality *					
<input type="text"/> BANGLADESH					
2nd Applicant					
CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer.+
<input type="text"/>	Rubel Mahmud	<input type="text"/> 4523612457258	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License	Date Of Birth *(DD-MM-YYYY)	Mobile Type *	Mobile Number *	Email	E-Tin
<input type="text"/>	<input type="text"/> 17-09-2000 <input type="button" value="Calendar"/>	<input type="text"/> Local	<input type="text"/> 88 01671245758	<input type="text"/>	<input type="text"/>
Nationality *					
<input type="text"/> BANGLADESH					
Mandate	Beneficial Owner				
<input type="text"/> NO	<input type="text"/> NO				
 <input style="background-color: red; color: white; border: 1px solid black; padding: 5px; margin-right: 10px; border-radius: 5px; font-weight: bold; font-size: 1em; width: 100px; height: 30px;" type="button" value="Search"/> <input style="background-color: yellow; color: black; border: 1px solid black; padding: 5px; border-radius: 5px; font-weight: bold; font-size: 1em; width: 100px; height: 30px;" type="button" value="Refresh"/>					

De-dupe and SDN Search Result with “Individual Customer”

Related CB						Download Dedupe Result	New Account Creation				
Customer ID	Main CB	Related CB	Customer Name	Relationship	Action						
2579394	CB1699610	CB2562769	MD. SHAHIDUR RAHMAN & MOHAMMAD SHAFIQUL ISLAM	2NDAP	CONVENTIONAL		ISLAMIC				
Individual Result											
1st Applicant											
Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View
2nd Applicant											
Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View
SDN Verification											
1st Applicant No Match Found											
2nd Applicant No Match Found											

2. "Joint CB Number" search with existing Joint Master CB:



Customer Dedupe Search (Please input either CB Number or Data in mandatory fields for conducting Dedupe)

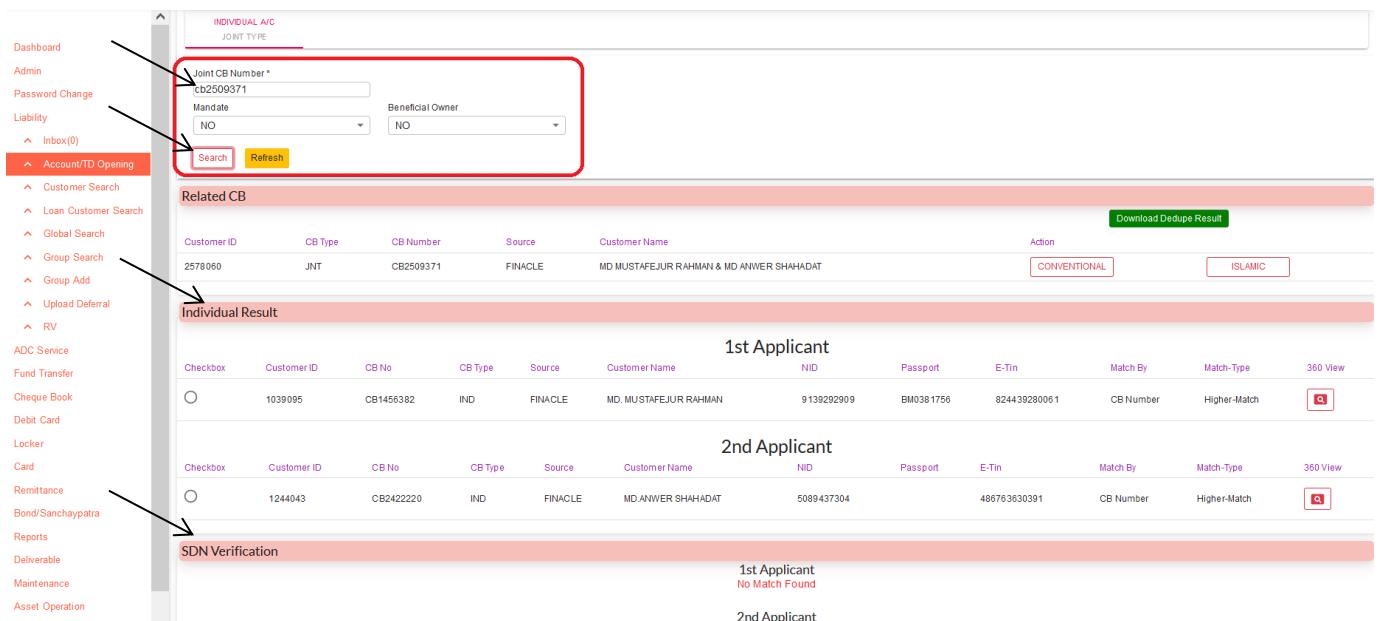
JOINT TYPE

Joint CB Number *

Mandate NO Beneficial Owner NO

Search Refresh

De-dupe and SDN Search Result with Joint Master CB



Customer ID CB Type CB Number Source Customer Name Action

2578060 JNT CB2509371 FINACLE MD MUSTAFEUR RAHMAN & MD ANWER SHAHADAT CONVENTIONAL ISLAMIC

Individual Result

1st Applicant										
Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type
<input type="checkbox"/>	1039095	CB1456382	IND	FINACLE	MD MUSTAFEUR RAHMAN	9139292909	BM0381756	824439280061	CB Number	Higher-Match

2nd Applicant										
Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type
<input type="checkbox"/>	1244043	CB2422220	IND	FINACLE	MD ANWER SHAHADAT	5089437304	486763630391		CB Number	Higher-Match

SDN Verification

1st Applicant
No Match Found

2nd Applicant

Note: NID Verification as per previously mentioned process.



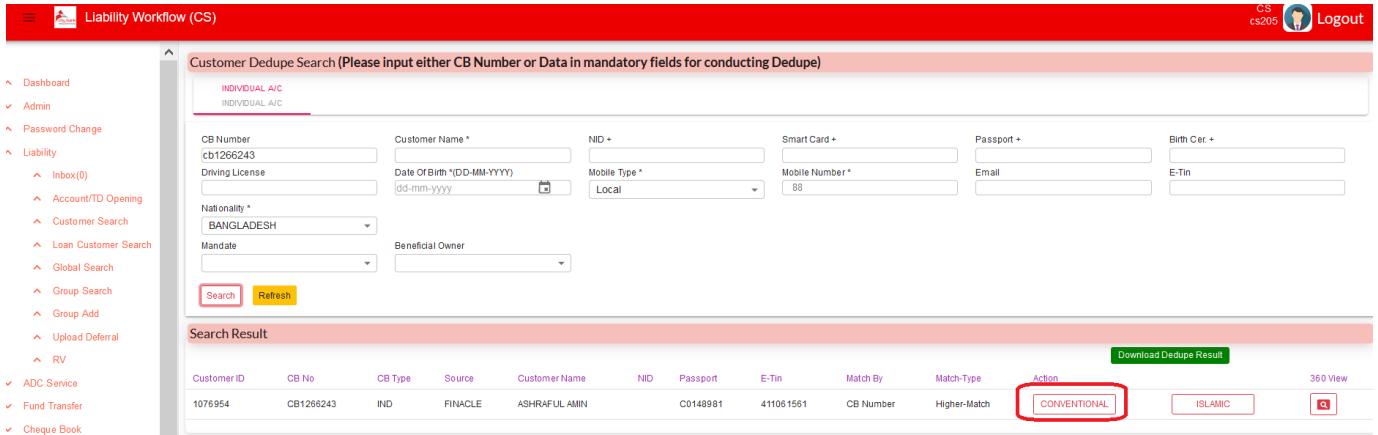
NID Verification

Customer Name Father Name

Activate Windows
Go to Settings to activate Windows.

NID Check

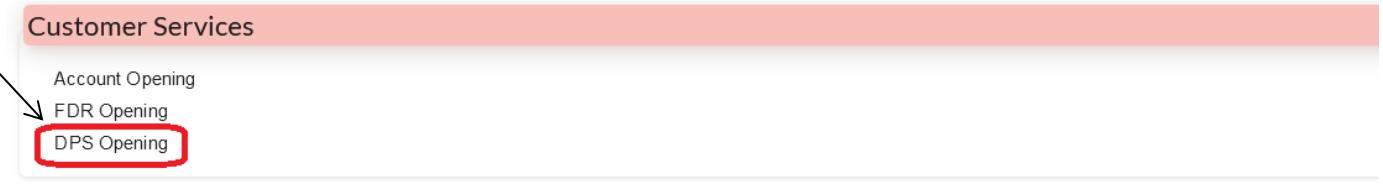
Business Selection: Conventional / Islamic



The screenshot shows the 'Customer Dedupe Search' section with various search fields like CB Number, Customer Name, NID, etc. Below it is the 'Search Result' table. In the 'Action' column of the result table, the 'CONVENTIONAL' button is circled in red.

Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	Action	Download Dedupe Result	360 View
1076954	CB1266243	IND	FINACLE	ASHRAFUL AMIN	C0148981	411061561	CB Number	Higher-Match		CONVENTIONAL	ISLAMIC	360

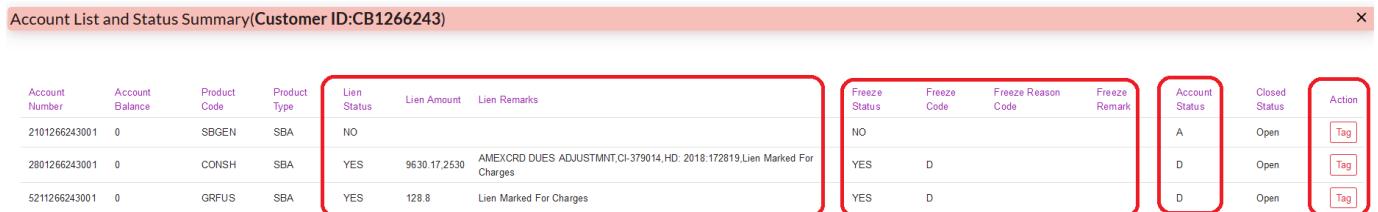
Customer Services Selection



The screenshot shows the 'Customer Services' menu with three options: Account Opening, FDR Opening, and DPS Opening. The DPS Opening option is circled in red.

Account List and Status Summary

CS can check here Debit Account Number, Available Balance, Product Code, Product Type, Lien, Freeze, Dormant and Closed Status before tagging any account as debit.



The screenshot shows a table with columns: Account Number, Account Balance, Product Code, Product Type, Lien Status, Lien Amount, Lien Remarks, Freeze Status, Freeze Code, Freeze Reason Code, Freeze Remark, Account Status, Closed Status, and Action. The Lien Status, Freeze Status, and Action columns are circled in red.

Account Number	Account Balance	Product Code	Product Type	Lien Status	Lien Amount	Lien Remarks	Freeze Status	Freeze Code	Freeze Reason Code	Freeze Remark	Account Status	Closed Status	Action
2101266243001	0	SBGEN	SBA	NO			NO				A	Open	Tag
2801266243001	0	CONSH	SBA	YES	9630.17,2530	AMEXCRD DUES ADJUSTMNT.CI-379014,HD-2018.172819,Lien Marked For Charges	YES	D			D	Open	Tag
5211266243001	0	GRFUS	SBA	YES	128.8	Lien Marked For Charges	YES	D			D	Open	Tag



DPS Opening Manual - Liability Workflow (LWF)

Account Status Alert

Account List and Status Summary(Customer ID:CB1266243)

Account Number	Account Balance	Product Code	Product Type	Lien Status	Lien Amount	Lien Remarks	Freeze Status	Freeze Code	Freeze Reason Code	Freeze Remark	Account Status	Closed Status	Action
2101266243001	0	SBGEN	SBA	NO			NO				A	Open	Tag
2801266243001	0	CONSH	SBA	YES	9630 17,2530	AMEXCRD DUES ADJUSTMNT,CI-379014,HD- 2018-172819,Lien Marked For Charges	YES	D			D	Open	Tag
5211266243001	0	GRFUS	SBA	YES	128 8	Lien Marked For Charges	YES	D			D	Open	Tag

Freeze Exists , Lien Exists ,Account is not Active

OK

Options to Choose for DPS Opening

Account List and Status Summary(Customer ID:CB2418283)

Account Number	Account Balance	Product Code	Product Type	Lien Status	Lien Amount	Lien Remarks	Freeze Status	Freeze Code	Freeze Reason Code	Freeze Remark	Account Status	Closed Status	Action
2302418283001	3339808	CONSH	SBA	NO			NO				A	Open	Tag

Option-1: DPS Opening with Existing Operative Account

If customer wants to open **DPS with Existing Operative Account** under his/her own CIF, then CS will **Tag** the debit account number from the Account List where fund is available and no restriction found.

DPS Opening Manual - Liability Workflow (LWF)

DPS Account Opening -with Existing Operative Account

(Customer Name:REZAUL AMIN BARSHAN A/C: CB Number:CB2418283 SOLID: Scheme Code:CSMRD - GENERAL DPS A/C-BR)

<input type="checkbox"/> Signature Card		CB Number	CB Name
EQM Ticket Number		CB2418283	REZAUL AMIN BARSHAN
Debit Instruction			
Debit Account Number *		Debit Account Name	Available Amount
2302418283001		REZAUL AMIN BARSHAN	3339807.84
Debit Account Statement		Currency	
		BDT	
DPS Information			
DPS Value Date(DD-MM-YYYY) 18-03-2020		Name Of Scheme * Goal Based DPS	Account Acquisition By * Branch/Cityem-Retail
Repayment Name REZAUL AMIN BARSHAN		DPS Scheme Code * CSMRD - GENERAL DPS A/C-BR	Scheme Type * Month
Maturity Date 18-09-2020		Rate % 6.5	Tin No 228985297659
Sector Code * Q-> 91 PRIVATE SECTOR(P...		Sub-Sector Code * Q0500 -> WAGE EARNERS (...	Tax Waiver Applicable * N
		RM Code Name MD. MUSTAFAEJUR RAHMAN	Period Of Scheme * 6
			Repayment Account * 2302418283001
			Installment Start Date(DD-MM-YYYY) * 18-03-2020
			Payable At Maturity
			Period Type 181
			Occupation Code * R
			Nominee Type * New Nominee Assignment
			Priority GENERAL
<input type="checkbox"/> Loan Request <input type="checkbox"/> Credit Card <input type="checkbox"/> Letter Of Credit			
<input type="button" value="Add Deferral"/> <input type="button" value="Add Waiver"/>			
<input checked="" type="checkbox"/> <input type="button" value="Upload File"/> <input type="button" value="Preview Document"/>			
CS Remarks			
<input type="button" value="Submit"/> <input type="button" value="Save"/>			

Option-2: DPS Opening With Simultaneously CASA Opening- (Instapack/Regular)

Existing Customer Account Opening

(Customer Name:SAYEDA KHATUN A/C:2401995003001 CB Number:CB1995003 SOLID:130 Scheme Code:SBDST)

EQM Ticket Number	CB Number	Customer Status	Product Type *	Account Type *	Customer Title
	CB1995003	Normal Customer	Regular	SAVINGS	MRS.
Customer Name	Short Name	Gender	Occupation Code	Date Of Birth (DD-MM-YYYY)	Designated Email
SAYEDA KHATUN	SAYEDA	F	R	27-10-1986	sayedakhutun8@gmail.com
Designated Mobile Type *	Designated Mobile Country Code	Designated Mobile Number	Second Mobile Type	NID	Smart Card
Overseas	0	8801670617272		988612517235630	Select Communication Address
Passport	E-Tin	Birth Cer.	Driving License	BANGLADESH	Mailing
	123456789012			Division(State)	Postal Code
Communication Address 1	Communication Address 2	City	RM Code *	MD. IMRAN HOSSAIN	Sector Code *
ADARSHA KABIR TOWER-7,B-254,WEST AGERAON	SHER-E-BANGLA NAGAR	DHAKA	13877	sayedakhutun8@gmail.com	Q-> 91 PRIVATE SECTOR(PROFES ...
Country	Scheme Code *	Currency	Statement *	Email Address *	SMS Alert Request
BANGLADESH	SBDST	BDT	E-Statement	sayedakhutun8@gmail.com	Y
Sub Sector Code *	CCEP Code	Priority			
Q0000 -> PROFESSIONALS AND SE ...					
<input type="checkbox"/> Loan Request <input type="checkbox"/> City Touch <input checked="" type="checkbox"/> DPS Request <input type="checkbox"/> FDR Request <input type="checkbox"/> Cheque Book Request <input type="checkbox"/> Debit Card <input type="checkbox"/> Insta Debit Card					
<input type="button" value="Add Deferral"/> <input type="button" value="Add Waiver"/> <input checked="" type="button" value="Upload File"/> <input type="button" value="Signature Card Upload"/> <input type="button" value="Preview Document"/> <input type="button" value="Flow Summary"/> <input type="button" value="CS Remarks"/>					



DPS Opening Manual - Liability Workflow (LWF)

New Customer Account Opening
(Customer Name: SAMIA MARTIZA TASMIN A/C: 2932879681001 CB Number: CB2879681 SOLID: 130 Scheme Code: SDBR)

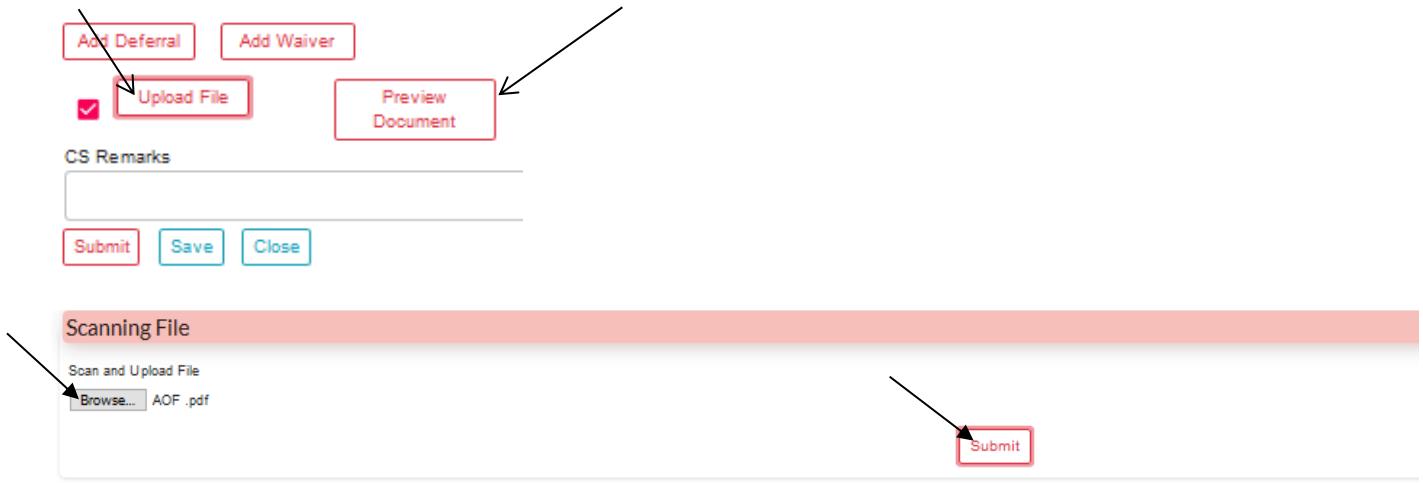
EQM Ticket Number	Account Source *	Customer Status *	Product Type *	Account Type *	Customer Title *
	Conventional	Normal Customer	Regular	SAVINGS	MS.
Customer Name	Short Name *	Gender *	Occupation Code *	Date Of Birth (DD-MM-YYYY)	Designated Email
SAMIA MARTIZA TASMIN	TASMIN	F	R	01-01-1995	TASMIN@GMAIL.COM
Designated M/Fone Type *	Designated M/Fone Number	Second Mobile Type	NID	Smart Card	Passport
Local	03 0168432195		6543219075799	7894561328	
B/Tin	Birth Crt.	Driving License	Nationality *	Select Communication Address *	
456123097654			BANGLADESH	Present	
Communication Address 1 *	Communication Address 2	City *	Division/State *	Postal Code *	
1911, J. N. SAHA ROAD	LALBAG	DHAKA	DHAKA	1211	
Country *	Scheme Code **	Currency *	RNI Code *	RNI Name	Sector Code *
BANGLADESH	SDBR	BDT	13877	MD. IMRAN HOSSAIN	Q -> 91 PRIVATE SECTOR(Professionals and ...)
Sub Sector Code *	Is NDI/Bmer Card Document Verified?	COEP Code	Priority	Statement *	Email Address *
Q0000 -> PROFESSIONALS AND SELF-EMPLOYEE ...	YES		GENERAL	E-Statement	TASMIN@GMAIL.COM
Bill Alert Request	<input type="checkbox"/> DPS Request	<input type="checkbox"/> Loan Request	<input type="checkbox"/> City Touch		
<input checked="" type="checkbox"/> DPS Request					

Minimum Amount Limit Alert

DPS Account Opening -with Existing Operative Account
(Customer Name: REZAUL AMIN BARSHAN A/C: CB Number: CB2418283 SOLID: Scheme Code: CSMRD - GENERAL DPS A/C-BR)

Signature Card	CB Number	CB Name			
EQM Ticket Number	CB2418283	REZAUL AMIN BARSHAN			
Debit Instruction					
Debit Account Number *	Debit Account Statement	Debit Account Name	Available Amount	Currency	
2302418283001		REZAUL AMIN BARSHAN	3339807.84	BDT	
DPS Information					
DPS Value Date(DD-MM-YYYY)	Name Of Scheme *	Account Acquisition By *	Scheme Type *	Period Of Scheme *	Repayment Account *
18-03-2020	Goal Based DPS	Branch/Citygen-Retail	Month	6	2302418283001
Repayment Name	DPS Scheme Code *	Amount Per Installment *	Installment Start Date(DD-MM-YYYY)	Payable At Maturity	
REZAUL AMIN BARSHAN			29-12-2020	18-03-2021	
Maturity Date					
18-09-2020					
Sector Code *	Minimum DPS amount should be BDT 500.00 and onward deposit amount must be in multiple of BDT 500.00				
Q -> 91 PRIVATE SECTOR(P ...	<input type="button" value="Yes"/> <input type="button" value="No"/>				
<input type="button" value="Confirm & Save"/>					

Document Upload Option:



Scanning File

Scan and Upload File

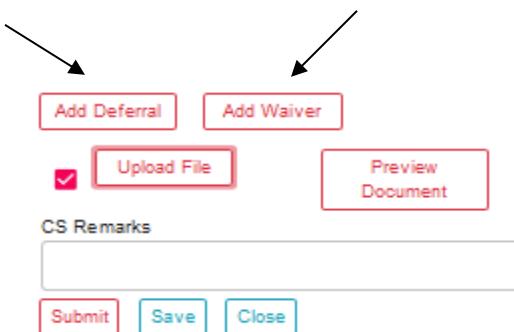
AOF.pdf

After documents upload, there is an option to **Preview the Documents** for checking

Note: To ensure Scan all AOF with supporting documents (if any) and preserve all documents in the same folder where NID already belong. First upload all AOF, 2nd NID (if any), then Delete and replacement of uploaded file facilities are available.

Deferral & Waiver Option:

In case of Deferral and waiver CS group raise the request through LWF to BM as per CBL policy. If any the deferral and waiver request raises, then it will forward to BM. After accomplishment of Deferral and Waiver approval from BM, request will forward to BOM automatically through LWF.



Scanning File

Scan and Upload File

AOF.pdf

<input type="button" value="Add Deferral"/>	<input type="button" value="Add Waiver"/>
Type of Deferral Docs	
<input type="text"/> ▼	
<input type="text"/> ▼	
<input type="button" value="Remove"/>	
Type of Waiver Docs	
<input type="text"/> ▼	
<input type="button" value="Remove"/>	
CS Remarks	
<input type="text"/>	
<input type="button" value="Submit"/> <input type="button" value="Save"/> <input type="button" value="Close"/>	

After Submission LWF will show a message “Do You Confirm?” box

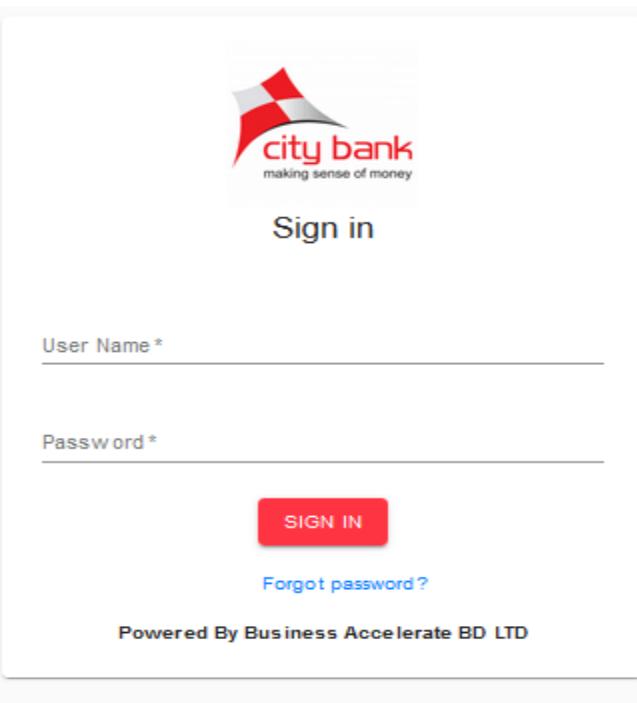
Do You Confirm?

If CS presses “**YES**” action button, then request will forward to BM/BOM. If CS presses “**NO**” action button, then s/he can chance to modify any data/ attachment as appropriate.

After DPS account opening, CS will find the said account number in Global Search and **print DPS advice** from finacle (CBLRPT & HPR Menu).

BOM Part

Login Page



The image shows a login page for City Bank. At the top center is the City Bank logo with the tagline "making sense of money". Below the logo is the word "Sign in". There are two input fields: "User Name *" and "Password *". A red rectangular button labeled "SIGN IN" is positioned between the two fields. Below the password field is a blue link "Forgot password?". At the bottom of the form, it says "Powered By Business Accelerate BD LTD".

BOM View

BOM Dashboard

≡
Logout

☰
Liability Workflow (BOM)

- ▲ Dashboard
- ▲ Liability
- ▲ Inbox(27)
- ▲ Assign Pending Case
- ▲ Delegation Of Authority
- ▲ Global Search
- ▲ Upload Deferral

- ▼ Cheque Book
- ▼ Debit Card
- ▼ Remittance
- ▼ Reports

DASHBOARD

CASA & TD Opening/Closing

Account Opening	: 5
FDR Opening	: 0
DPS Opening	: 0
Account Closing	: 0
FDR Closing	: 0
DPS Closing	: 0

Sub Service Request

Cheque Book	: 0
Debit Card	: 0
Instant Debit Card	: 0
Maintenance	: 0
City Touch	: 0
SMS Alert	: 0

Other Service

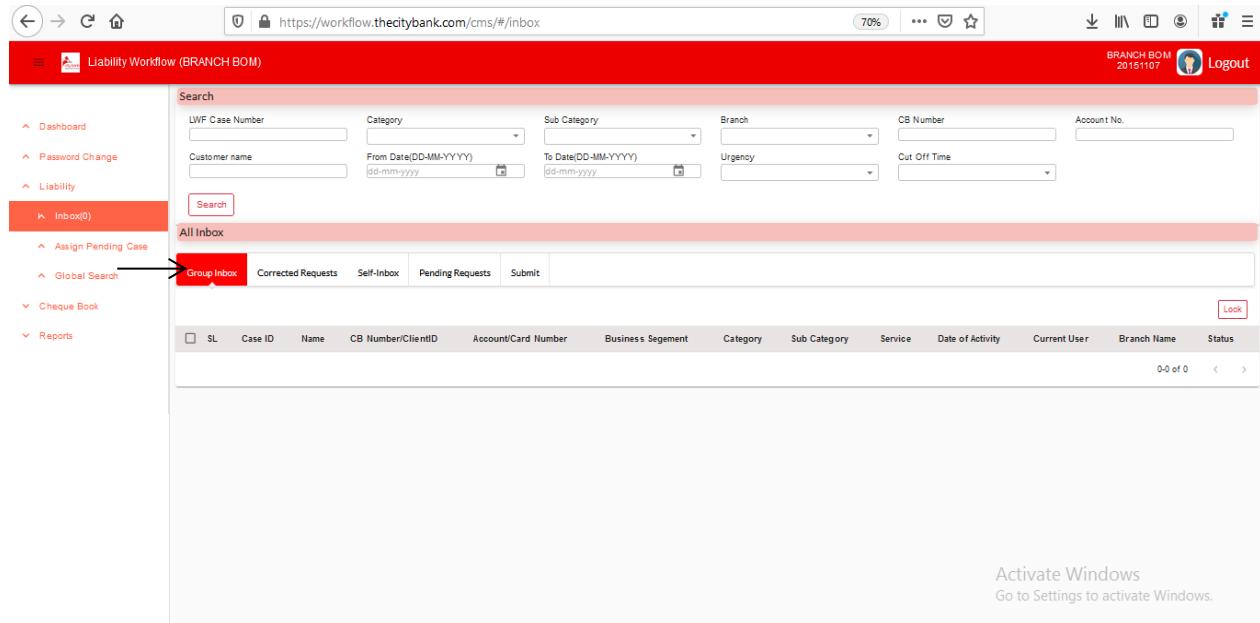
Sanchaypatra	: 0
Remittance Inward	: 0
Remittance Outward	: 0
Total Number Of Service	: 5

Number Of Pending Request

Account Opened but Pending	: 8
FDR Opened but Pending	: 0
DPS Opened but Pending	: 1
Account Closing but Pending	: 0
FDR Closing but Pending	: 0
DPS Closing but Pending	: 0
Sanchaypatra Opened but Pending	: 0
Remittance Inward Opened but Pending	: 0
Remittance Outward Opened but Pending	: 0
Cheque Book Opened but Pending	: 0
Debit Card Opened but Pending	: 0
Instant Debit Card Opened but Pending	: 0
Maintenance Opened but Pending	: 1
City Touch Opened but Pending	: 0
SMS Alert Opened but Pending	: 0

Deferral Summary

BOM Inbox



- A. **Group Inbox** show the all Pending requests at BOM end
- B. **Self-Inbox** shows only Locked items by BOM
- C. **Corrected Request** shows Return items after CS correction
- D. **Submit** shows after approve/return items from BOM
- E. **Complete** shows after final completed items by end user
- F. User can use various **Searcher** options to select the items from queue
- G. User also can check status of the items in **Global Search**

After request selection by BOM from Group Inbox/ Self Inbox / Pending tab, below will be the LWF interface:

BOM will able to view all CS inputted data along with documents in split window where Customer Signature Card, Debit Account Statement, Preview Documents, Back & forth Remarks Details, De-dupe/SDN Result, Deferral / Waiver Status (if any), Approve and Return with Remarks options are available to check.

DPS Account Opening -with Existing Operative Account
(Customer Name:SAYEDA KHATUN A/C: CB Number:CB1995003 SOLID:213 Scheme Code:CSMRD - GENERAL DPS A/C-BR)

25728

DETAILS OF GUARDIAN FOR MINOR APPLICANT-Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/Her necessary information has been furnished in the enclosed individual information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, Fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%	
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction Yes

Signature Card

EQM Ticket Number CB Number CB1995003

CB Name SAYEDA KHATUN

Debit Instruction

Debit Account Number * 2701995003001

Debit Account Name SAYEDA KHATUN

Available Amount 8250950.94

Currency BDT

DPS Information

DPS Value Date(DD-MM-YYYY) 18-03-2020 Name Of Scheme * Goal Based DPS

Account Acquisition By * Branch/Citygen-Retail Scheme Type * Month

Period Of Scheme * 12 Repayment Account * 2701995003001

Repayment Name SAYEDA KHATUN DPS Scheme Code * CSMRD - GENERAL DPS A...

Amount Per Installment * 5000 Instalment Start Date(DD-MM-YYYY) * 18-03-2020

Payable At Maturity Maturity Date 18-03-2021

23805

DETAILS OF GUARDIAN FOR MINOR APPLICANT-Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/Her necessary information has been furnished in the enclosed individual information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, Fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%	
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes (If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No. Renew Both Principal and Interest

No

Nominee Type * Nominee Same As Operative Nominee Exist/Not

Dependent Request Marking

Priority GENERAL Loan Request

Credit Card Letter Of Credit

Remarks Data

Remarks	Raised By	Date	Role
111	cs130	2020-12-29	CS
22	bom130	2020-12-29	BOM
11	cs130	2020-12-29	CS

Dedup Result

No Match Found

Customer SDN Result

No Match Found

Preview Document

BOM Remarks

Approve **Return**

DPS would be open at Branch:

1. DPS Opening with Existing Operative Account (**Under some conditions**)

DPS would be open at SD:

2. DPS Opening with Existing Operative Account (If any of these specific branch conditions differs)
3. DPS Opening With Simultaneously CASA Opening- (Instapack/Regular CASA)

Conditions for Instant DPS Opening at Branch:

- I. Customers must have CBL Operative Account
- II. Customer Type: Individual (Single) only (Joint DPS will be opened at SD end)
- III. Only Goal Based DPS is allowed at branch (**Insurance Backed DPS will be opened from SD**)
- IV. DPS will be opened from the Same CB of Operative account (debit account) and also will be linked with same operative account as an Repayment A/c
- V. Nominee will be the "Same as Operative Account".
- VI. Value Date/ Open Date will be the Current Date as request initiation date (Back value dated DPS will be opened from SD)
- VII. Installment Start Date will be the Current Date as request initiation date.
- VIII. Source Tax will be as per E-TIN existence in CBS [No Tax waiver (0%) or Reduction of Tax (5%) will be allowed which will be opened from SD]

If all conditions are met then DPS will open from branch/source end where CS will be Maker and BOM will be Verifier, and then request flow will land at SD for documents scrutiny. After SD confirmation finally, the documents will upload to the archiving system. But if any of these specific conditions differs, then the DPS opening request would be processed by SD users.

After approval in LWF, DPS Account number will be generated at BOM end

DPS Opening Manual - Liability Workflow (LWF)

DETAILS OF GUARDIAN FOR MINOR APPLICANT-Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/her necessary information has been furnished in the enclosed individual Information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)

SL	Name of the Bank	Name of the Branch
1		
2		
3		

FIXED DEPOSIT INFORMATION

Currency	Amount
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days Months Years

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
(If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No Renew Both Principal and Interest

No

ok cs213 2021-01-25 CS

Company Result
No Match Found

Dedup Result

CB No	Source	Customer Name	View
CB1995003	FINACLE	SAYEDA KHATUN	

Customer SDN Result
No Match Found

Preview Document

BOM Remarks

Account Number Generate

View Data	Value
Customer Name	SAYEDA KHATUN
Account Number	8621995003004
SOLID	213
CB Number	CB1995003
Scheme Code	CSMRD
SI Serial number	CB247886
Product Type	TDA

OK

DETAILS OF GUARDIAN FOR MINOR APPLICANT-Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/her necessary information has been furnished in the enclosed individual Information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)

SL	Name of the Bank	Name of the Branch
1		
2		
3		

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days Months Years	Maturity Date	

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
(If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No Renew Both Principal and Interest

No
 Encash at Maturity to My/Our A/C No.

Priority Loan Request

Credit Card Letter Of Credit

Remarks Data

Remarks	Raised By	Date	Role
11	cs130	2020-12-29	CS

Dedup Result

CB No	Source	Customer Name	View
CB2702843	FINACLE	Instant Banking	

Customer SDN Result
No Match Found

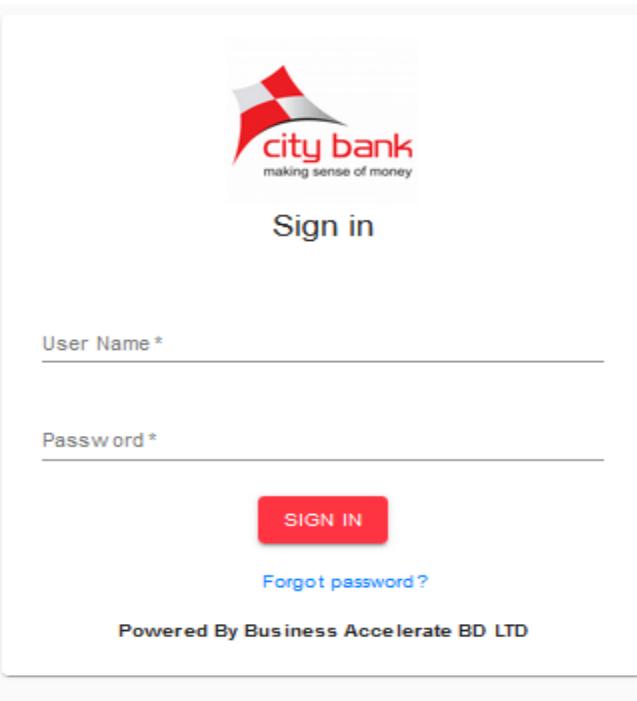
Preview Document

BOM Remarks

PAYABLE AT MATURITY

BM Part

Login Page



The image shows a login page for City Bank. At the top center is the City Bank logo with the tagline "making sense of money". Below the logo is the word "Sign in". There are two input fields: "User Name *" and "Password *". A red "SIGN IN" button is positioned below the password field. To the right of the "SIGN IN" button is a blue link "Forgot password?". At the bottom of the form, it says "Powered By Business Accelerate BD LTD".

BM View

BM Dashboard

Logout
Date: 29-12-2020
BM
bm130
Liability Workflow (BM)

Dashboard
Liability
Other Approvals(4)
Assign Pending Case
Delegation Of Authority
Global Search
Account Opening Bulk Approval
RV
Remittance
Reports

DASHBOARD

CASA & TD Opening/Closing	
Account Opening	: 5
FDR Opening	: 0
DPS Opening	: 0
Account Closing	: 0
FDR Closing	: 0
DPS Closing	: 0

Sub Service Request	
Cheque Book	: 0
Debit Card	: 0
Instant Debit Card	: 0
Maintenance	: 0
City Touch	: 0
SMS Alert	: 0

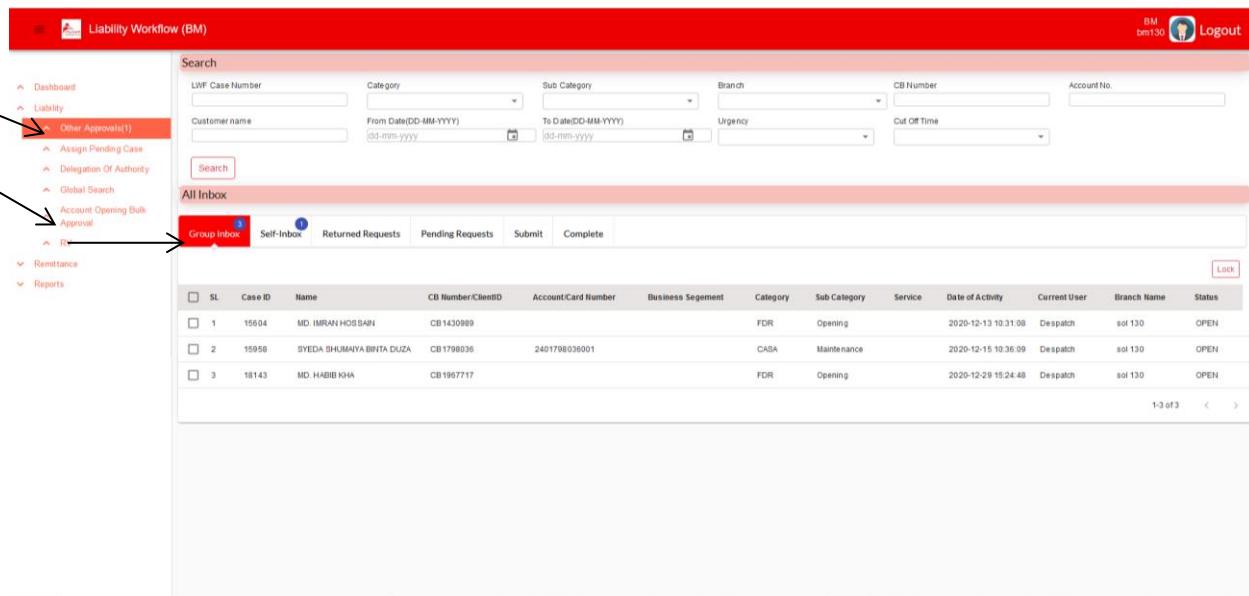
Other Service	
Sanchaypatra	: 0
Remittance Inward	: 0
Remittance Outward	: 0
Total Number Of Service	: 5

Number Of Pending Request

Account Opened but Pending	: 8
FDR Opened but Pending	: 0
DPS Opened but Pending	: 1
Account Closing but Pending	: 0
FDR Closing but Pending	: 0
DPS Closing but Pending	: 0
Sanchaypatra Opened but Pending	: 0
Remittance Inward Opened but Pending	: 0
Remittance Outward Opened but Pending	: 0
Cheque Book Opened but Pending	: 0
Debit Card Opened but Pending	: 0
Instant Debit Card Opened but Pending	: 0
Maintenance Opened but Pending	: 1
City Touch Opened but Pending	: 0
SMS Alert Opened but Pending	: 0

Deferral Summary

BM Inbox



Liability Workflow (BM)

Search

LWF Case Number	Category	Sub Category	Branch	CB Number	Account No.
Customer name	From Date (DD-MM-YYYY)	To Date (DD-MM-YYYY)	Urgency	Cut Off Time	
<input type="button" value="Search"/>					

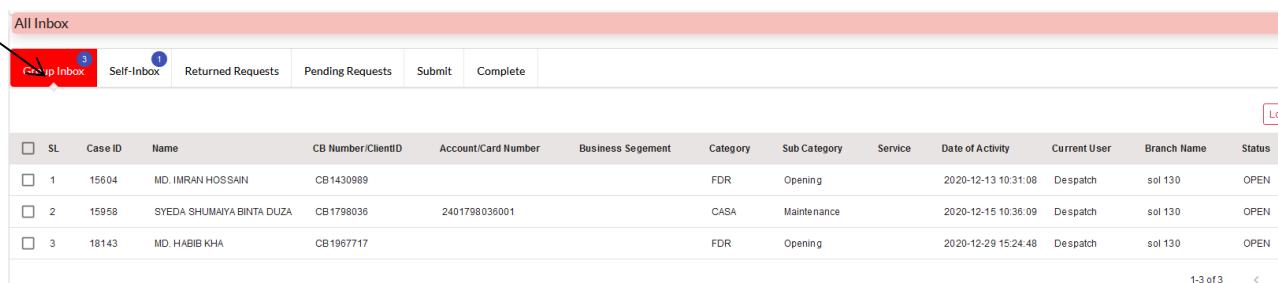
All Inbox

	SL	Case ID	Name	CB Number/ClientID	Account/Card Number	Business Segement	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status
<input type="checkbox"/>	1	15604	MD. IMRAN HOSSAIN	CB1430989		FDR	Opening			2020-12-13 10:31:08	Despatch	sol 130	OPEN
<input type="checkbox"/>	2	15958	SYEDA SHUMAIYA BINTA DUZA	CB1798036	2401798036001	CASA	Maintenance			2020-12-15 10:36:09	Despatch	sol 130	OPEN
<input type="checkbox"/>	3	18143	MD. HABIB KHA	CB1967717		FDR	Opening			2020-12-29 15:24:48	Despatch	sol 130	OPEN

1. Others/Single Approval

2. Bulk Approval

^ Other Approvals(3) / Single Approval



All Inbox

	SL	Case ID	Name	CB Number/ClientID	Account/Card Number	Business Segement	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status
<input type="checkbox"/>	1	15604	MD. IMRAN HOSSAIN	CB1430989		FDR	Opening			2020-12-13 10:31:08	Despatch	sol 130	OPEN
<input type="checkbox"/>	2	15958	SYEDA SHUMAIYA BINTA DUZA	CB1798036	2401798036001	CASA	Maintenance			2020-12-15 10:36:09	Despatch	sol 130	OPEN
<input type="checkbox"/>	3	18143	MD. HABIB KHA	CB1967717		FDR	Opening			2020-12-29 15:24:48	Despatch	sol 130	OPEN

BM Remarks *

2. Account Opening Bulk Approval / Bulk approval

☰ Liability Workflow (BM)

☰ Dashboard

☰ Liability

- ☰ Other Approval(s)(1)
- ☰ Assign Pending Case
- ☰ Delegation Of Authority

☰ Global Search

☰ **Account Opening Bulk Approval**

☰ RV

☰ Remittance

☰ Reports

Filter

LWF Case Number	Category	Sub Category	Branch
<input type="text"/>	<input type="button" value="▼"/>	<input type="button" value="▼"/>	<input type="button" value="▼"/>
Customer name	From Date(DD-MM-YYYY)	To Date(DD-MM-YYYY)	Urgency
<input type="text"/>	<input type="button" value="dd-mm-yyyy"/>	<input type="button" value="dd-mm-yyyy"/>	<input type="button" value="▼"/>
			Cut Off Time
			<input type="button" value="▼"/>
<input type="button" value="Search"/>			

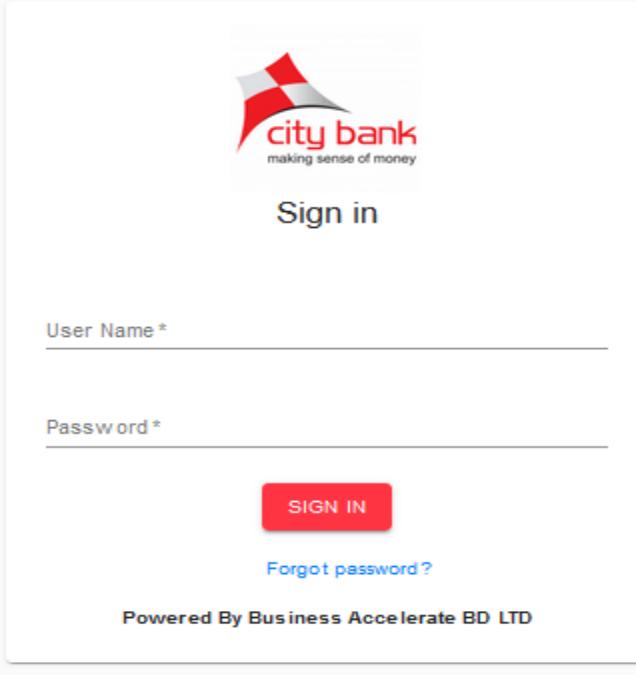
BM Approval

<input type="checkbox"/>	SL	Case ID	Name	CB Number	Account Number	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status
<input type="checkbox"/>	1	15100	MD IMRAN HOSSAIN	CB2846571	2302846571001	CASA	A/C Opening		2020-12-09 10:28:04	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	2	15105	MD IMRAN HOSSAIN	CB2878275	2932878275001	CASA	A/C Opening		2020-12-09 10:43:18	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	3	15112	SAYEDA KHATUN	CB1995003	4811995003002	FDR	Opening		2020-12-09 11:02:17	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	4	15121	MD IMRAN HOSSAIN	CB2846573	2302846573001	CASA	A/C Opening		2020-12-09 11:13:27	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	5	15119	SAYEDA KHATUN	CB1995003	DPS	Opening			2020-12-09 11:14:44	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	6	15135	SYEDA SHUMAYA BINTA DUZA	CB1798036	2621798036001	CASA	A/C Opening		2020-12-09 12:02:59	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	7	15127	HASAN RAFI UDDIN	CB2878288	2102878288001	CASA	A/C Opening		2020-12-09 12:04:06	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	8	15253	MOHAMMED KHASRU & MOYANA AKHTAR	CB1973091		FDR	Opening		2020-12-09 16:34:34	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	9	15261	MD. SHAH PARAN	CB2702843	2102702843001	CASA	A/C Opening		2020-12-09 16:51:24	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	10	15267	HASAN RAFI UDDIN	CB2878288		FDR	Opening		2020-12-09 17:09:31	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	11	15270	HASAN RAFI UDDIN	CB2878288		FDR	Opening		2020-12-09 17:15:51	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
<input type="checkbox"/>	12	15356	RANA HAMIE	CB2878345	2102878345001	CASA	A/C Opening		2020-12-10 10:30:28	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING

192.168.200.125:8080/cms/#/bmBulkAccountOpening MD TAREEF HASAN (MINOB) AND MD RIPON CB2878345 2662878346001 CASA A/C Opening 2020-12-10 10:48:34 Despatch sol 130 BULK_BM_ACCOUNT_OPENING

SD Maker Part

Login Page



The image shows a login page for City Bank. At the top center is the City Bank logo with the tagline "making sense of money". Below the logo is the word "Sign in". There are two input fields: "User Name *", which is currently empty, and "Password *", which is also empty. Below these fields is a red rectangular button with the white text "SIGN IN". Underneath the "SIGN IN" button is a blue link "Forgot password?". At the bottom of the form, the text "Powered By Business Accelerate BD LTD" is visible.



DPS Opening Manual - Liability Workflow (LWF)

Maker View

SD Dashboard

Welcome to LWF

SD Maker Inbox

All Inbox

SL	Case ID	Name	CB Number	Account Number	Business Segment	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status	Returned Back	Maker ID
1	17734	MD. MUSTAFAEUR RAHMAN	CB1456382		CONVENTIONAL	DPS	Opening		2020-12-27 16:28:24	Despatch	sol 130	OPEN		
2	17748	MD. MUSTAFAEUR RAHMAN	CB1456382	8621456382028	CONVENTIONAL	DPS	Opening		2020-12-27 17:36:01	Despatch	PRINCIPAL OFFICE	OPEN		
3	17759	MD. MUSTAFAEUR RAHMAN	CB1456382	8621456382031	CONVENTIONAL	DPS	Opening		2020-12-27 17:55:35	Despatch	PRINCIPAL OFFICE	OPEN		
4	17758	MD. SHAH PARAN	CB2702843	8542702843001	CONVENTIONAL	DPS	Opening		2020-12-27 18:04:09	Despatch	sol 130	OPEN		
5	17773	SYEDA SHUMAYA BINTA DUZA	CB1798036		CONVENTIONAL	DPS	Opening		2020-12-27 18:52:16	Despatch	sol 130	OPEN		
6	17778	SHAMEEM UDDEEN AHMED	CB1133054		CONVENTIONAL	DPS	Opening	Credit Card	2020-12-27 19:03:16	Despatch	sol 130	OPEN		
7	17781	SHAMEEM UDDEEN AHMED	CB1133054	8621133054001	CONVENTIONAL	DPS	Opening		2020-12-27 19:31:38	Despatch	sol 130	OPEN	maker15	
8	17781	SHAMEEM UDDEEN AHMED	CB1133054	8621133054001	CONVENTIONAL	DPS	Opening		2020-12-27 19:31:38	Despatch	sol 130	OPEN	maker15	
9	18084	MD. ARIFUL ISLAM	CB1849664	8621849664005	CONVENTIONAL	DPS	Opening		2020-12-29 11:31:59	Despatch	PRINCIPAL OFFICE	OPEN		

- A. **Group Inbox** show the all Pending requests at SD Maker end
- B. **Self-Inbox** shows only Locked items by SD Maker
- C. **Return Request** shows Return items from SD Checker
- D. **Corrected Request** shows Return items after CS correction
- E. **Pending Request** shows only Save items by SD Maker
- F. **SD Pending Case** shows Shadow items where other unit's dependencies remaining
- G. **Submit** shows after Submit/Return items from SD Maker
- H. **Complete** shows after final completed items by end user
- I. User can use various **Searcher** options to select the items from queue
- J. User also can check status of the items in **Global Search**

SD Maker's Input Fields and Documents Scrutiny

SD maker will able to input required data along with seeing documents in split window where Account's Basic Information, Customer Signature Card, Debit Account Statement, Preview Documents, Back & forth Remarks Details, Flow Summary, De-dupe/SDN Result, Deferral / Waiver Status (if any), Submit, Save and Return with Remarks options are available to perform action in LWF.

DPS Account Opening -with Existing Operative Account
(Customer Name:MD. SHAH PARAN A/C: CB Number:CB2702843 SOLID:213 Scheme Code:CSMRD - GENERAL DPS A/C-BR)

25547

DETAILS OF GUARDIAN FOR MINOR APPLICANT— Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/Her necessary information has been furnished in the enclosed individual information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days	Months	Years

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes (If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No Renew Both Principal and Interest

Document 1

Debit Account Number :2302702843001 Debit Account Name :MD. SHAH PARAN

Available Amount :7800530 Cash Limit (Dr)* :9999999999999.98

Clearing Limit (Dr)* :9999999999999.98 Transfer Limit (Dr)* :9999999999999.98

E-TIN :123123123123 Rate :6.5% Tax Waiver Applicable :N Preferential Rate Applicable :

Secondary CB SOL Id :130 Lien FDR/DPS Customer Status

Signature Card

Debit Account Statement

DPS Account Opening

General Information

SOL ID :213 CIF ID :CB2702843

CCY :BDT Scheme Code :CSMRD - GENERAL DPS A/C-BR

A/c. NAME :MD. SHAH PARAN A/C Opening Date(DD-MM-YYYY) * :18-03-2020

Interest and Tax

Tax Category * :W-A/c Level Withholding Tax Withholding Tax Bome By *

Withholding Tax Level * :A-A/c Level Withholding Tax Pcnt. *



DPS Opening Manual - Liability Workflow (LWF)

DPS Account Opening -with Existing Operative Account
(Customer Name:MD. SHAH PARAN A/C: CB Number:CB2702843 SOLID:213 Scheme Code:CSMRD - GENERAL DPS A/C-BR)

25547

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Name of the Minor Applicant(s) 1 2 3

Date of Birth of Minor 1 2 3

Name of the Guardian(s) 1 2 3

Relationship with the Minor 1 2 3

* Individual Information Form must be filled in for both the Minor and the Guardian.
Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days Months Years	Maturity Date	

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
(If Yes, please select any 1 option)
 Renew Principal Only and Credit Interest to the Account No
 Renew Both Principal and Interest

 No
 Encash at Maturity to My/Our A/C No.

Note: In case of auto renewal, if prior written notice is not served to the Bank, the bank will automatically renew the deposit plus accrued interest for the period as per banks rule on the maturity date at the prevailing interest rate.

SIGNING AUTHORITY & ACCEPTANCE OF TERMS & CONDITIONS

By signing this application, I declare that I have read and understood the terms and conditions regarding the customer accounts in force (attached with the A/C) and do hereby agree to open, maintain and operate my / our account (s) as per the said terms and conditions including all amendments made thereto by the Bank from time to time. I/We also solemnly bind myself/us to furnish all information and documents required by the bank from time to time, to the effect supply information/documents relating to the account that you may require in future.

Mode of Operation of A/C

Scheme Details

Value Date (DD-MM-YYYY)* 18-03-2020

Deposit/Installment Amount 50000

Deposit Tenure Month 12

Maturity Date 18-03-2022

Repay A/C ID* 2302702843001

Repay A/C Name MD. SHAH PARAN

Update Rate

MIS Codes

Sector Code Q- 91 PRIVATE SECTOR(PROF ... Sub-Sector Code Q0000 -> PROFESSIONALS AND ...

Occupation Code R Free Code 1 (Special Tax/Agent Outlet)

Free Code 3 (RM Code) 13877 RM Code Name MD. IRMAN HOSSAIN

Free Text 3 Free Code 7 (Deposit Code) * 181

E-TIN Number 123123123 Nominee

Nominee Type * New Nominee Assignment Number of Nominee

Standing Instruction Frequency Monthly 18 Next Day

7:41 PM 1/25/2021

DPS Account Opening -with Existing Operative Account
(Customer Name:MD. SHAH PARAN A/C: CB Number:CB2702843 SOLID:213 Scheme Code:CSMRD - GENERAL DPS A/C-BR)

25547

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Name of the Minor Applicant(s) 1 2 3

Date of Birth of Minor 1 2 3

Name of the Guardian(s) 1 2 3

Relationship with the Minor 1 2 3

* Individual Information Form must be filled in for both the Minor and the Guardian.
Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days Months Years	Maturity Date	

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
(If Yes, please select any 1 option)
 Renew Principal Only and Credit Interest to the Account No
 Renew Both Principal and Interest

 No
 Encash at Maturity to My/Our A/C No.

Note: In case of auto renewal, if prior written notice is not served to the Bank, the bank will automatically renew the deposit plus accrued interest for the period as per banks rule on the maturity date at the prevailing interest rate.

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Mode of Operation of A/C

Flow Summary

Remarks Raised By Date Rate

ok cs213 2021-01-25 CS

Next Execution Date (DD-MM-YYYY)* 18-03-2020

Company Result

No Match Found

Dedup Result

Manual Link CB Add

Customer SDN Result

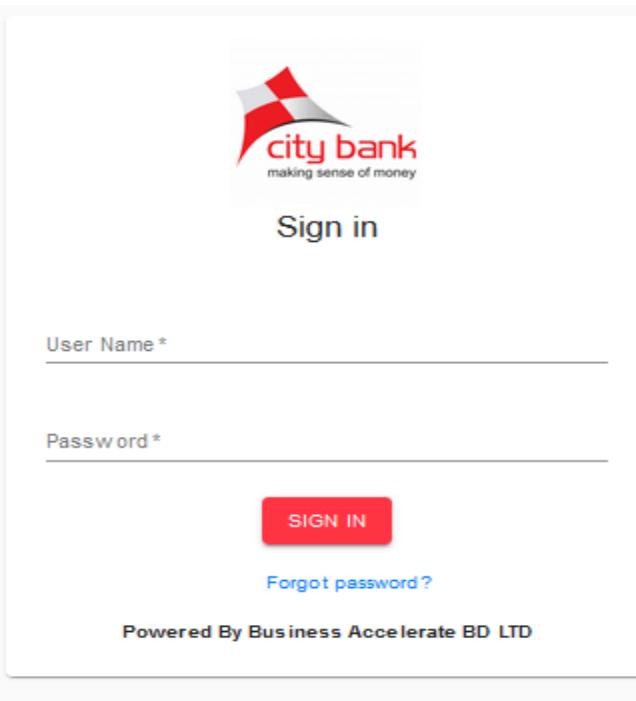
Maker Remarks

Submit Save Return

7:42 PM 1/25/2021

SD Checker Part

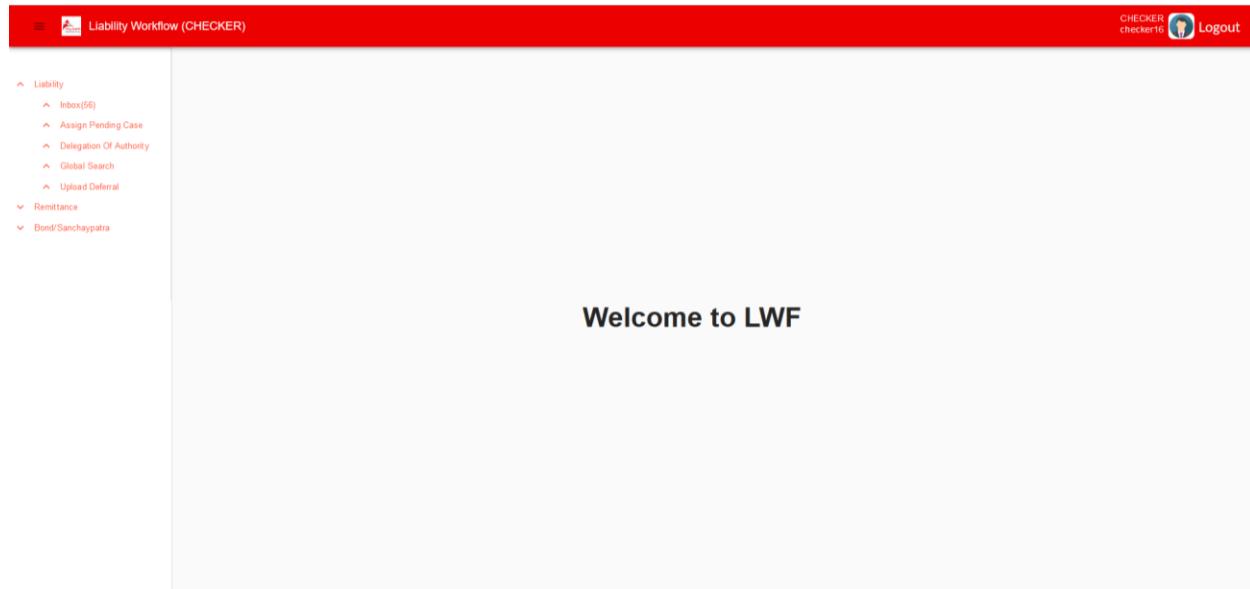
Login Page



The image shows a login page for City Bank. At the top center is the City Bank logo with the tagline "making sense of money". Below the logo is the word "Sign in". There are two input fields: "User Name *", which is currently empty, and "Password *", which is also empty. A red rectangular button labeled "SIGN IN" is positioned below the password field. To the right of the "SIGN IN" button is a blue link "Forgot password?". At the bottom of the form, the text "Powered By Business Accelerate BD LTD" is visible.

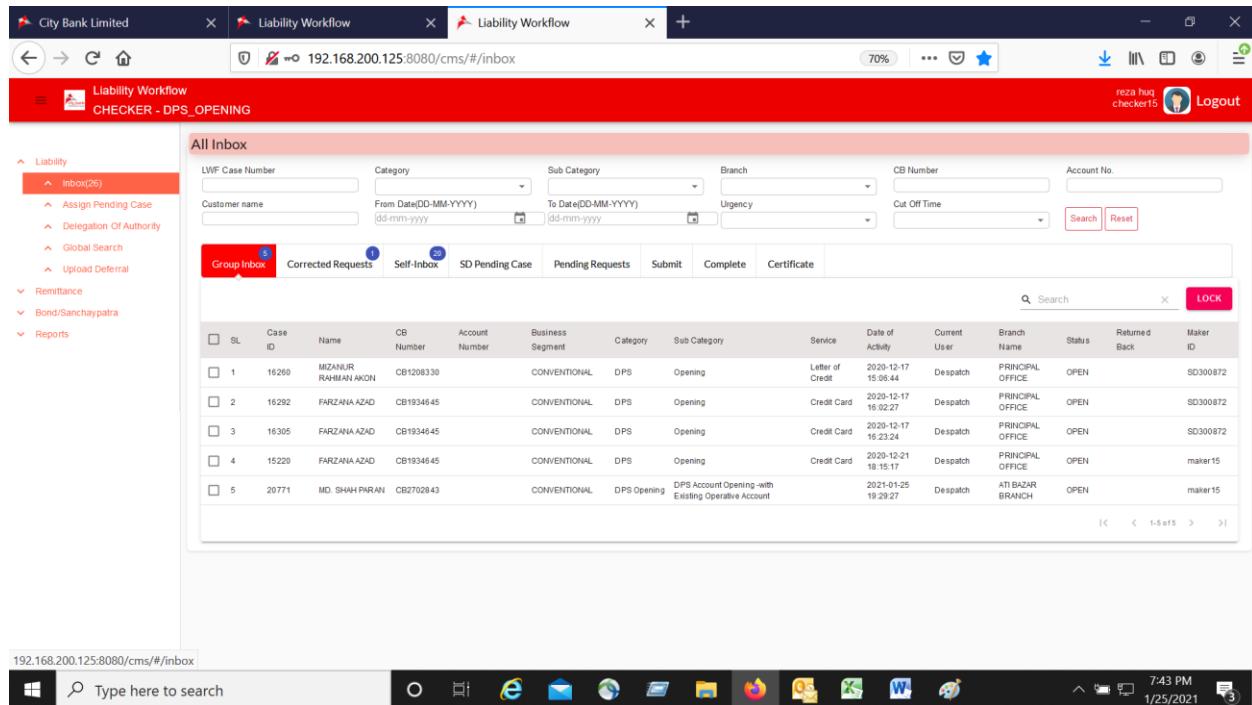
Checker View

SD Checker Dashboard



Welcome to LWF

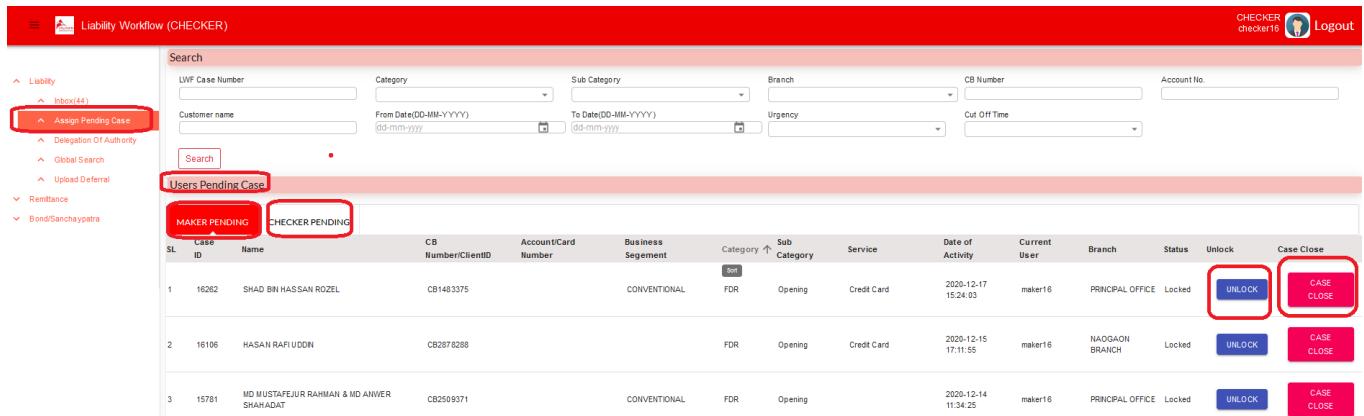
SD Checker Inbox



SL	Case ID	Name	CB Number	Account Number	Business Segment	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status	Returned Back	Maker ID
1	16260	MIZANUR RAHMAN AKON	CB1208330		CONVENTIONAL	DPS	Opening	Letter of Credit	2020-12-17 15:06:44	Despatch	PRINCIPAL OFFICE	OPEN		SD300872
2	16292	FARZANA AZAD	CB1934645		CONVENTIONAL	DPS	Opening	Credit Card	2020-12-17 16:02:27	Despatch	PRINCIPAL OFFICE	OPEN		SD300872
3	16305	FARZANA AZAD	CB1934645		CONVENTIONAL	DPS	Opening	Credit Card	2020-12-17 16:23:24	Despatch	PRINCIPAL OFFICE	OPEN		SD300872
4	16228	FARZANA AZAD	CB1934645		CONVENTIONAL	DPS	Opening	Credit Card	2020-12-21 18:15:17	Despatch	PRINCIPAL OFFICE	OPEN		maker15
5	20771	MD. SHAH PARAN	CB2702843		CONVENTIONAL	DPS Opening	DPS Account Opening -with Existing Operative Account		2021-01-25 19:29:27	Despatch	ATIBAZAR BRANCH	OPEN		maker15

- A. **Group Inbox** show the all Pending requests at SD Checker end
- B. **Self-Inbox** shows only Locked items by SD Checker
- C. **Corrected Request** shows Return items after CS/SD Maker Correction
- D. **Pending Request** shows only Save items by SD Checker
- E. **SD Pending Case** shows Shadow items where other unit's dependencies remaining
- F. **Submit** shows after Approve/Submit/Return items from SD Checker
- G. **Complete** shows after final completed items by end user
- H. User can use various **Searcher** options to select the items from queue
- I. User also can check status of the items in **Global Search**

Assign Pending Case option is available at SD checker end where User Pending Case of respective Makers & Checkers are available for **UNLOCK** and **CASE CLOSE** the items.



SL	Case ID	Name	CB Number/ClientID	Account/Card Number	Business Segment	Category	Sub Category	Service	Date of Activity	Current User	Branch	Status	Unlock	Case Close
1	16262	SHAD BIN HASSAN ROZEL	CB1483375		CONVENTIONAL	FDR	Opening	Credit Card	2020-12-17 15:24:03	maker16	PRINCIPAL OFFICE	Locked	UNLOCK	CASE CLOSE
2	16106	HASAN RAFI UDIN	CB2876288			FDR	Opening	Credit Card	2020-12-15 17:11:55	maker16	NAOGAON BRANCH	Locked	UNLOCK	CASE CLOSE
3	15781	MD MUSTAFEUR RAHMAN & MD ANWER SHAHADAT	CB2509371		CONVENTIONAL	FDR	Opening		2020-12-14 11:34:25	maker16	PRINCIPAL OFFICE	Locked	UNLOCK	CASE CLOSE

SD Checker's Data and Documents Scrutiny

SD Checker will be able to view all SD Maker/CS inputted data along with documents in split window where Account's Basic Information, Customer Signature Card, Debit Account Statement, Flow Summary, Documents Preview, Documents Upload, Back & forth Remarks Details, De-dupe/SDN Result, Deferral / Waiver Status (if any), Approve and Return with Remarks options are available to check.



DPS Opening Manual - Liability Workflow (LWF)

DPS Account Opening -with Existing Operative Account
(Customer Name:MD. SHAH PARAN A/C: CB Number:CB2702843 SOLID:213 Scheme Code:CSMRD - GENERAL DPS A/C-BR)

25547

DETAILS OF GUARDIAN FOR MINOR APPLICANT-Guardian Means Father/Mother/Legal Guardian**
Using the lawful guardian of the following applicant, hereby declare that the applicant is a minor. No other necessary information has been furnished in the enclosed individual information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, Fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)			
Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
(If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No
 Renew Both Principal and Interest

Comments ...

Document 1

Debit Account Number :2302702843001 Debit Account Name :MD. SHAH PARAN

Available Amount :7800530 Cash Limit (Dr)* :9999999999999.98

Clearing Limit (Dr)* :9999999999999.98 Transfer Limit (Dr)* :9999999999999.98

E-TIN :123123123123 Rate :6.5% Tax Waiver Applicable :N Preferential Rate Applicable :

Secondary CB SOL ID :130 Lien FDR/DPS Customer Status

Signature Card

Debit Account Statement

DPS Account Opening

General Information

SOL ID	CIF ID
213	CB2702843
CCY	Scheme Code
BDT	CSMRD - GENERAL DPS A/C-BR
A/c. NAME	A/C Opening Date(DD-MM-YYYY)*
MD. SHAH PARAN	18-03-2020
Interest and Tax	
Tax Category *	With Holding Tax Level *
W-A/c Level Withholding Tax	A-A/c Level
Withholding Tax Bome Bv *	Withholding Tax Pcnt. *

No Match Found

Dedup Result

Do You Confirm?

Result

Upload File No file selected.

Remarks Data

Remarks	Raised By	Date	Role
ok	ca213	2021-01-25	CS

Checker Remarks

Approve DPS Opening

After approval in LWF, DPS Account number will be generated at SD checker end.



DPS Opening Manual - Liability Workflow (LWF)

The screenshot shows a banking application interface for opening a new account. On the left, there's a form for minor applicant details, another for other bank accounts, and sections for fixed deposit information and signing authority. A central modal window titled "Account Number Generate" displays account details:

View Data	Value
Customer Name	MD. SHAH PARAN
Account Number	8622702843003
SOLID	213
CB Number	CB2702843
Scheme Code	CSMRD
SI Serial number	GB247887
Product Type	TDA

At the bottom right, a "Checker Remarks" section contains the text "ok" and "cs213".

After final approval from SD checker documents will be uploaded in CBL Archiving System.

The End