



**FDR Opening Through
Liability Work Flow (LWF)**



FDR Opening Manual - Liability Workflow (LWF)

Login Link

The screenshot shows the City Bank intranet homepage. On the left, there is a sidebar with various links such as Finacle 10.2.18, Ababil General Banking, CityTouch, CBL Customer 360, and many others. One link, 'Liability Workflow(LWF)', is highlighted with a red box. The main content area features a banner with the text 'MAKES YOU BETTER AND GREATER'. Below the banner, there are two tabs: 'HR Notice' and 'Latest Rate'. Under 'Latest Rate', there is a list of news items. To the right, there is a sidebar titled 'Infrastructure Support' with contact information for Dilkusha and Gulshan. Other sections include 'Desktop Support from Dilkusha', 'Desktop Support from Gulshan', 'Desktop Support from Chittagong', 'Business System Management', and 'Channel Support'.

Login Page

The screenshot shows the City Bank sign-in page. It features the City Bank logo at the top. Below the logo, the text 'Sign in' is centered. There are two input fields: 'User Name *' and 'Password *'. Arrows point from the text labels to their respective input fields. Below the password field is a red 'SIGN IN' button. To the right of the input fields, there is a link 'Forgot password?'. At the bottom of the form, it says 'Powered By Business Accelerate BD LTD'. In the bottom right corner of the page, there is a message about activating Windows.

CS View

CS Dashboard

≡
Liability Workflow (CS)

CS
cs205
Logout

- [Dashboard](#)
- [Admin](#)
- [Password Change](#)
- [Liability](#)
 - [Inbox\(0\)](#)
 - [Account/TD Opening](#)
 - [Customer Search](#)
 - [Loan Customer Search](#)
 - [Global Search](#)
 - [Group Search](#)
 - [Group Add](#)
 - [Upload Deferral](#)
 - [RV](#)
- [ADC Service](#)
- [Fund Transfer](#)
- [Cheque Book](#)
- [Debit Card](#)
- [Locker](#)
- [Card](#)
- [Remittance](#)
- [Bond/Sanchaypatra](#)
- [Reports](#)
- [Deliverable](#)
- [Maintenance](#)
- [Asset Operation](#)

DASHBOARD
Date: 22-12-2020

CASA & TD Opening/Closing

Account Opening	:	0
FDR Opening	:	0
DPS Opening	:	0
Account Closing	:	0
FDR Closing	:	0
DPS Closing	:	0

Sub Service Request

Cheque Book	:	0
Debit Card	:	0
Instant Debit Card	:	0
Maintenance	:	0
City Touch	:	0
SMS Alert	:	0

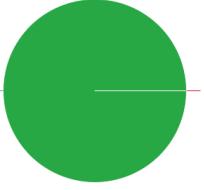
Other Service

Sanchaypatra	:	0
Remittance Inward	:	0
Remittance Outward	:	0
Total Number Of Service	:	0

Number Of Pending Request

Account Opened but Pending	:	0
FDR Opened but Pending	:	0
DPS Opened but Pending	:	0
Account Closing but Pending	:	0
FDR Closing but Pending	:	0
DPS Closing but Pending	:	0
Sanchaypatra Opened but Pending	:	0
Remittance Inward Opened but Pending	:	0
Remittance Outward Opened but Pending	:	0
Cheque Book Opened but Pending	:	0
Debit Card Opened but Pending	:	0
Instant Debit Card Opened but Pending	:	0
Maintenance Opened but Pending	:	0
City Touch Opened but Pending	:	0
SMS Alert Opened but Pending	:	0

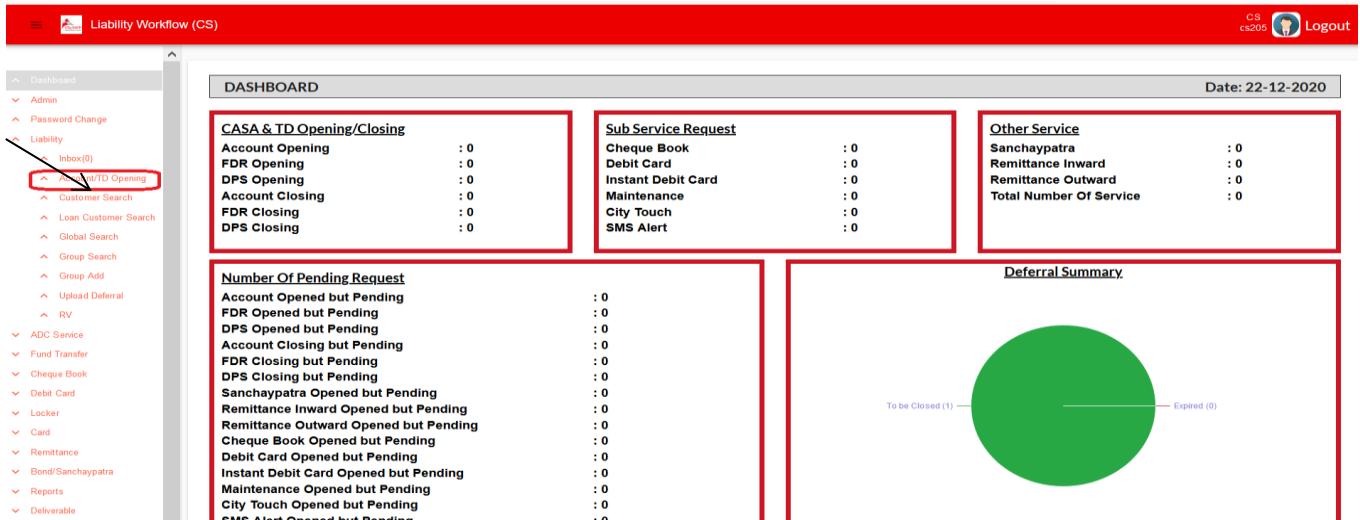
Deferral Summary



To be Closed (1) ————— Expired (0)

Page | 3

Request Initiation Menu for Opening FDR



DASHBOARD

CASA & TD Opening/Closing

Account Opening	: 0
FDR Opening	: 0
DPS Opening	: 0
Account Closing	: 0
FDR Closing	: 0
DPS Closing	: 0

Sub Service Request

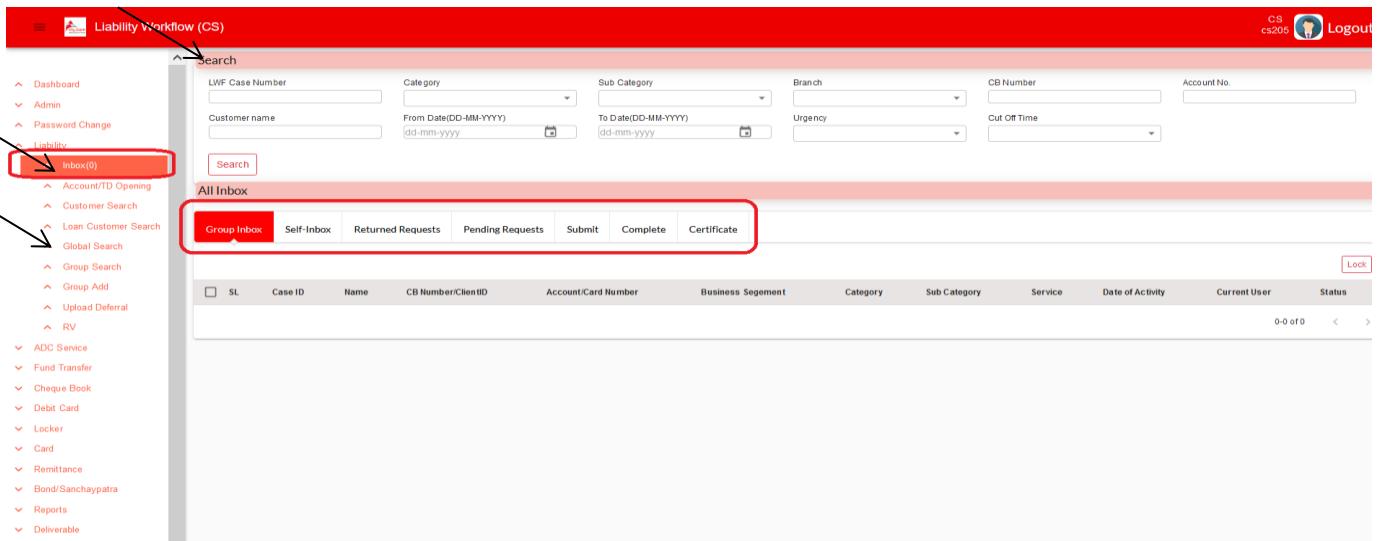
Cheque Book	: 0
Debit Card	: 0
Instant Debit Card	: 0
Maintenance	: 0
City Touch	: 0
SMS Alert	: 0

Other Service

Sanchaypatra	: 0
Remittance Inward	: 0
Remittance Outward	: 0
Total Number Of Service	: 0

Date: 22-12-2020

CS Inbox



Search

All Inbox

Group Inbox	Self-Inbox	Returned Requests	Pending Requests	Submit	Complete	Certificate

Global Search

- Group Inbox** show the all Pending requests at CS end
- Self-Inbox** shows only Locked items by CS
- Return Request** shows Return items from BM/BOM/SD
- Pending Request** shows only Save items by CS
- Submit** shows after Submit items from CS
- Complete** shows after final completed items by end user
- User can use various Searcher options to select the items from queue**
- User also can check status of the items in Global Search**

FDR Opening (Individual and Joint)

A. Individual and Joint FDR Opening (ETB & NTB Operative account, with mandate or with beneficiary owner or both)

1. De-dupe Search
2. SDN Checking
3. NID Verification

Individual (Single) FDR Opening

Customer De-dupe Search and SDN Checking

DEDUPE Checking with Mandatory Data for Single Account

Account/TD Opening

INDIVIDUAL A/C NON-INDIVIDUAL A/C

INDIVIDUAL A/C NON-INDIVIDUAL A/C

Individual A/C Customer N

Joint A/C

CB Number	Customer Name *	NID +	Smart Card +
<input type="text"/>	<input type="text"/> Customer Name Required	<input type="text"/> NID or Passport or Birth Certificate number required	<input type="text"/> Smart Card or Birth Certificate number required
Driving License	Date Of Birth *(DD-MM-YYYY) <input type="text"/> dd-mm-yyyy	Mobile Type *	Passport +
<input type="text"/>	<input type="text"/> Date Of Birth Required	<input type="text"/> Local	<input type="text"/> Birth Cer. +
Nationality *	Mobile Number *		
<input type="text"/> BANGLADESH	<input type="text"/> 88		
Mandate	Email		
<input type="text"/>	<input type="text"/> E-Tin		
Beneficial Owner	<input type="text"/>		
<input type="button" value="YES"/>	<input type="button" value="YES"/>		
<input type="button" value="NO"/>	<input type="button" value="NO"/>		

DEDUPE Checking with Mandatory Data for Single Account with Mandate and Beneficial Owner

Mandate Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Customer Name Required	NID or Passport or Birth Certificate number required	NID or Passport or Birth Certificate number required	NID or Passport or Birth Certificate number required	NID or Passport or Birth Certificate number required
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> dd-mm-yyyy	Mobile Type *	Mobile Number *	Email	E-Tin
	Date Of Birth Required	Local	88		
Nationality *	<input type="text"/> BANGLADESH				

Require data for Single Account with Mandate and Beneficial Owner

Beneficiary Owner Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Customer Name Required	NID or Passport or Birth Certificate number required	NID or Passport or Birth Certificate number required	NID or Passport or Birth Certificate number required	NID or Passport or Birth Certificate number required
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> dd-mm-yyyy	Mobile Type *	Mobile Number *	Email	E-Tin
	Date Of Birth Required	Local	88		
Nationality *	<input type="text"/> BANGLADESH				

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Mohammad Shafiqul Islam	<input type="text"/> 4521242523562	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> 03-01-1982	Mobile Type *	Mobile Number *	Email	E-Tin
		Local	88 01712242359		
Nationality *	<input type="text"/> BANGLADESH				
Mandate	Beneficiary Owner				
YES	YES				

Mandate Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Rubel Mahmud	<input type="text"/> 4256234562423	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> 17-09-2000	Mobile Type *	Mobile Number *	Email	E-Tin
		Local	88 01671061721		
Nationality *	<input type="text"/> BANGLADESH				

Beneficiary Owner Dedupe

CB Number	Customer Name *	NID +	Smart Card +	Passport +	Birth Cer. +
<input type="text"/>	<input type="text"/> Mustafizur Rahman	<input type="text"/> 4562314523214	<input type="text"/>	<input type="text"/>	<input type="text"/>
Driving License +	Date Of Birth *(DD-MM-YYYY) <input type="text"/> 17-09-1999	Mobile Type *	Mobile Number *	Email	E-Tin
		Local	88 01712242658		
Nationality *	<input type="text"/> BANGLADESH				

A mobile number is required.

Search

Refresh

De-dupe and SDN Search Result with Mandatory Data for Single Account with Mandate & Beneficial Owner

Search Result											Download Dedupe Result	New Account Creation	
Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	Action	360 View		
835090	788269	TRANZWARE	MOHAMMAD SHAFIQUL ISLAM	19826111351000018	AE2130419	687384739311	Phone, Name + Date of Birth	Medium-Match		CONVENTIONAL	ISLAMIC		
840104	788273	TRANZWARE	SAYEDA KHATUN	19866125217235630			Phone	Medium-Match					
2532799	1008243	TRANZWARE	SAYEDA KHATUN				Phone	Medium-Match					
835090	CB1699610	IND	FINACLE	MOHAMMAD SHAFIQUL ISLAM	19826111351000018	AE2130419	687384739311	Phone, Name + Date of Birth	Medium-Match	CONVENTIONAL	ISLAMIC		
840104	788272	TRANZWARE	SAYEDA KHATUN	19866125217235630			Phone	Medium-Match					

Related CB												
Customer ID	Main CB	Related CB	Customer Name									Relationship
840104	CB1699610	CB1995003	SAYEDA KHATUN									BENO

Mandate Result												
Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View		

Beneficial Owner Result												
Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View		

SDN Verification												
Individual SDN Result No Match Found Mandate Applicant No Match Found Beneficiary Owner Applicant No Match Found												

NID Verification												
Customer Name Father Name												

Note: For De-dupe and SDN result no need to download or print the result it will automatically forward to BOM and SD end accordingly.

NID Verification Process and Download PDF

NID Verification

Customer Name Father Name

Activate Windows
Go to Settings to activate Windows.
[NID Check](#)

Click the NID check link

বাংলাদেশ নির্বাচন কমিশন

NATIONAL ID CARD VERIFICATION SERVICE PROVIDED BY BANGLADESH ELECTION COMMISSION

EC HOME

Please Login:

* Username:

* Password:

ID Verification Service

Enter your ID and birth date below and click on the 'Verify' button to proceed.

*Please make sure that you have entered your valid national ID number and correct date of birth exactly as printed on the ID card.

ID No *

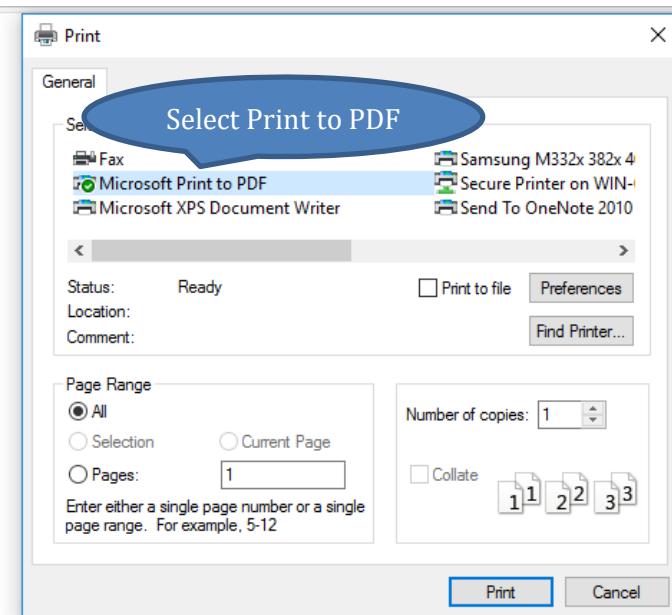
Birth Date * 

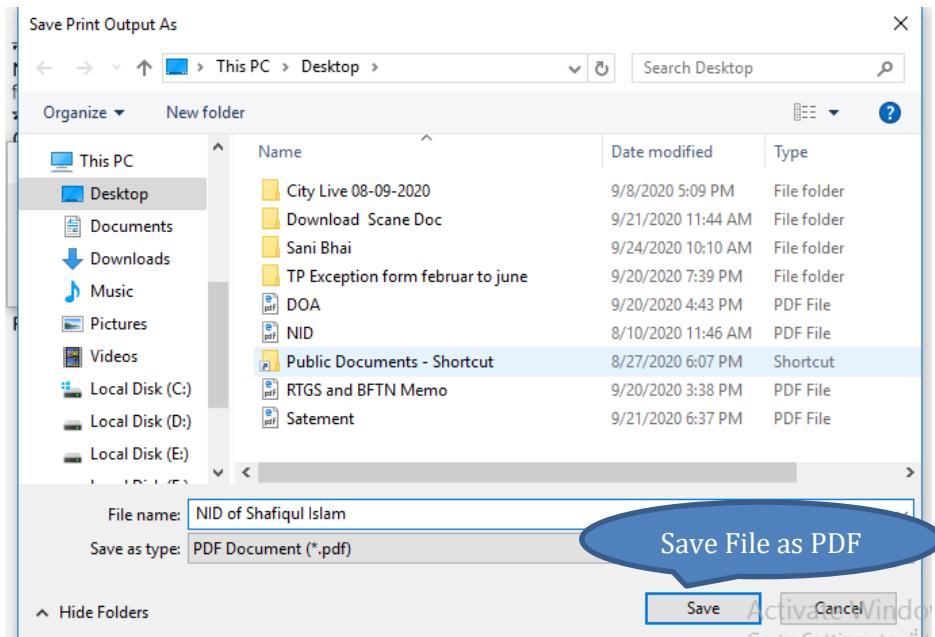
Process of converting NID copy to PDF format

Verify By Nid <https://prportal.nidw.gov.bd/partner-portal/verify/nid>

NID/Voter Verification																																																																																															
Search By	National Id/Voter No.	Date Of Birth																																																																																													
National Id	6856784936	1987-05-21																																																																																													
SEARCH																																																																																															
Search Result																																																																																															
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;">Request ID</td> <td colspan="3">e31bf31e-18ab-4dcb-b045-46cd2300f8c8</td> </tr> <tr> <td>Name(Bangla)</td> <td colspan="3">মোঃ ইমরান হোসেন</td> </tr> <tr> <td>Name(English)</td> <td colspan="3">Md. Imran Hossain</td> </tr> <tr> <td>Date of Birth</td> <td colspan="3">1987-05-21</td> </tr> <tr> <td>Father Name</td> <td colspan="3">মোঃ ইসলাম হোসেন</td> </tr> <tr> <td>Mother Name</td> <td colspan="3">শাহীম আব্দা বেগম</td> </tr> <tr> <td>Spouse Name</td> <td colspan="3"></td> </tr> <tr> <td>Occupation</td> <td colspan="3">জ্ঞান/হাজী</td> </tr> <tr> <td>Present Address</td> <td style="width: 10%;">Division</td> <td>চাকা</td> <td>District</td> <td>চাকা</td> </tr> <tr> <td></td> <td>RMO</td> <td>9</td> <td>City</td> <td>চাকা দক্ষিণ</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Corporation Or Municipality</td> <td>মিলি কর্পোরেশন</td> </tr> <tr> <td></td> <td>Upozila/mouza/Moholla</td> <td>লালবাগ</td> <td>Union/Ward</td> <td>ওয়ার্ড সং-২৪</td> </tr> <tr> <td></td> <td></td> <td></td> <td>Additional Mouza/Moholla</td> <td></td> </tr> <tr> <td></td> <td>Ward For Union Porishod</td> <td>0</td> <td>village/Road</td> <td></td> </tr> <tr> <td></td> <td>Additional Village/Road</td> <td>জঙ্গলাখ সাহ</td> <td>Home/Holding No</td> <td>১৯/১</td> </tr> <tr> <td></td> <td>Post Office</td> <td>মোড়</td> <td>Postal Code</td> <td>1211</td> </tr> <tr> <td>Permanent Address</td> <td>Division</td> <td>চাকা</td> <td>District</td> <td>চাকা</td> </tr> <tr> <td></td> <td>RMO</td> <td>9</td> <td>City</td> <td></td> </tr> <tr> <td></td> <td>Upozila</td> <td>লালবাগ</td> <td>Corporation Or Municipality</td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td>Union/Ward</td> <td></td> </tr> </table>				Request ID	e31bf31e-18ab-4dcb-b045-46cd2300f8c8			Name(Bangla)	মোঃ ইমরান হোসেন			Name(English)	Md. Imran Hossain			Date of Birth	1987-05-21			Father Name	মোঃ ইসলাম হোসেন			Mother Name	শাহীম আব্দা বেগম			Spouse Name				Occupation	জ্ঞান/হাজী			Present Address	Division	চাকা	District	চাকা		RMO	9	City	চাকা দক্ষিণ				Corporation Or Municipality	মিলি কর্পোরেশন		Upozila/mouza/Moholla	লালবাগ	Union/Ward	ওয়ার্ড সং-২৪				Additional Mouza/Moholla			Ward For Union Porishod	0	village/Road			Additional Village/Road	জঙ্গলাখ সাহ	Home/Holding No	১৯/১		Post Office	মোড়	Postal Code	1211	Permanent Address	Division	চাকা	District	চাকা		RMO	9	City			Upozila	লালবাগ	Corporation Or Municipality					Union/Ward	
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Ctrl+P





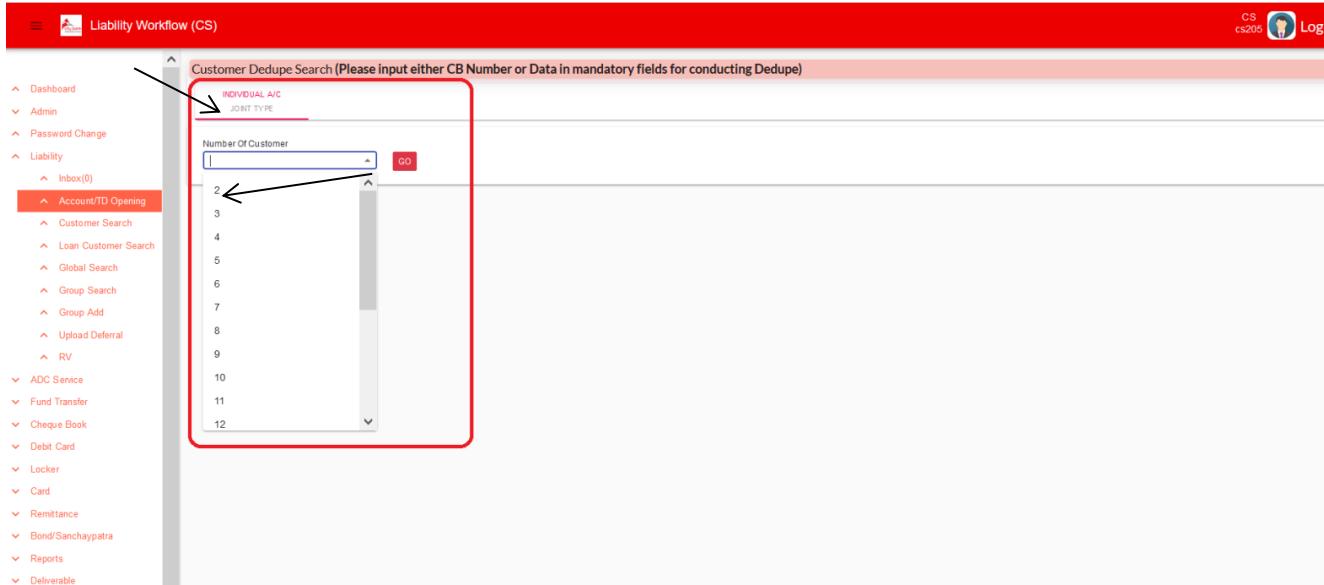
Note: Save the file in require folder

Joint FDR Account Opening

There are two options for searching De-dup & SDN for Joint Account

1. "Individual Customer" search with Joint related CB/ Information of 1st & 2nd Applicant:

The screenshot shows the 'Liability Workflow (CS)' application. The left sidebar has a tree view with nodes like Dashboard, Admin, Password Change, Liability, and various account-related sections. The main panel is titled 'Customer Dedupe Search' and contains a form with fields for 'CB or Individual Dedupe' and 'Joint CB'. A red box highlights the 'Joint CB' field, and arrows point from the explanatory text to this field.



Customer Dedupe Search (Please input either CB Number or Data in mandatory fields for conducting Dedupe)

INDIVIDUAL A/C JOINT A/C

Number of Customer

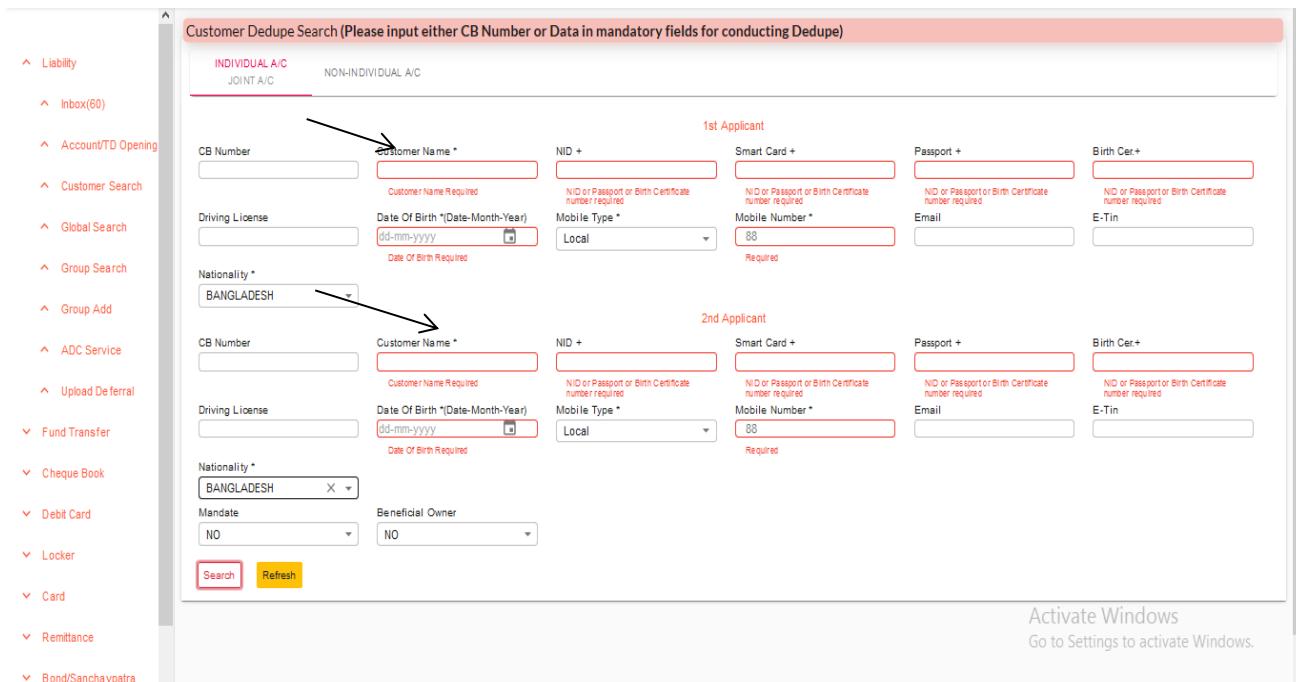
GO

2

3
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12

- ^ Dashboard
- ^ Admin
- ^ Password Change
- ^ Liability
- ^ Inbox(0)
- Account/TD Opening**
- ^ Customer Search
- ^ Lean Customer Search
- ^ Global Search
- ^ Group Search
- ^ Group Add
- ^ Upload Deferral
- ^ RV
- ^ ADC Service
- ^ Fund Transfer
- ^ Cheque Book
- ^ Debit Card
- ^ Locker
- ^ Card
- ^ Remittance
- ^ Bond/Sanchaypatra
- ^ Reports
- ^ Deliverable

Mandatory Field for De-Dupe for Joint Account under "Individual Customer"



Customer Dedupe Search (Please input either CB Number or Data in mandatory fields for conducting Dedupe)

INDIVIDUAL A/C NON-INDIVIDUAL A/C

CB Number Customer Name *

Date Of Birth *(Date-Month-Year) NID + Smart Card + Passport + Birth Cert +

Driving License Nationality *

Nationality * BANGLADESH

Customer Name Required NID or Passport or Birth Certificate number required

Date Of Birth Required Mobile Type * Local Mobile Number * 88 Required

Email E-Tin

Customer Name Required NID or Passport or Birth Certificate number required

Date Of Birth Required Mobile Type * Local Mobile Number * 88 Required

Email E-Tin

Customer Name Required NID or Passport or Birth Certificate number required

Date Of Birth Required Mobile Type * Local Mobile Number * 88 Required

Email E-Tin

Customer Name Required NID or Passport or Birth Certificate number required

Date Of Birth Required Mobile Type * Local Mobile Number * 88 Required

Email E-Tin

Activate Windows
Go to Settings to activate Windows.

- ^ Liability
- ^ inbox(60)
- ^ Account/TD Opening
- ^ Customer Search
- ^ Global Search
- ^ Group Search
- ^ Group Add
- ^ ADC Service
- ^ Upload Deferral
- ^ Fund Transfer
- ^ Cheque Book
- ^ Debit Card
- ^ Locker
- ^ Card
- ^ Remittance
- ^ Bond/Sanchaypatra

Require Data for “Individual Customer”

1st Applicant					
CB Number <input type="text"/>	Customer Name * <input type="text" value="Mohammad Shafiqul Islam"/>	NID + <input type="text" value="4521365953142"/>	Smart Card + <input type="text"/>	Passport + <input type="text"/>	Birth Cer.+ <input type="text"/>
Driving License <input type="text"/>	Date Of Birth *(DD-MM-YYYY) <input type="text" value="03-01-1982"/> <input type="button" value="Calendar"/>	Mobile Type * <input type="text" value="Local"/>	Mobile Number * <input type="text" value="88 01712242359"/>	Email <input type="text"/>	E-Tin <input type="text"/>
Nationality * <input type="text" value="BANGLADESH"/>					
2nd Applicant					
CB Number <input type="text"/>	Customer Name * <input type="text" value="Rubel Mahmud"/>	NID + <input type="text" value="4523612457258"/>	Smart Card + <input type="text"/>	Passport + <input type="text"/>	Birth Cer.+ <input type="text"/>
Driving License <input type="text"/>	Date Of Birth *(DD-MM-YYYY) <input type="text" value="17-09-2000"/> <input type="button" value="Calendar"/>	Mobile Type * <input type="text" value="Local"/>	Mobile Number * <input type="text" value="88 01671245758"/>	Email <input type="text"/>	E-Tin <input type="text"/>
Nationality * <input type="text" value="BANGLADESH"/>					
Mandate <input type="text" value="NO"/>	Beneficial Owner <input type="text" value="NO"/>				
<input style="border: 2px solid red; padding: 5px; margin-right: 10px;" type="button" value="Search"/> <input style="background-color: yellow; border: none; padding: 5px;" type="button" value="Refresh"/>					

De-dupe and SDN Search Result with “Individual Customer”

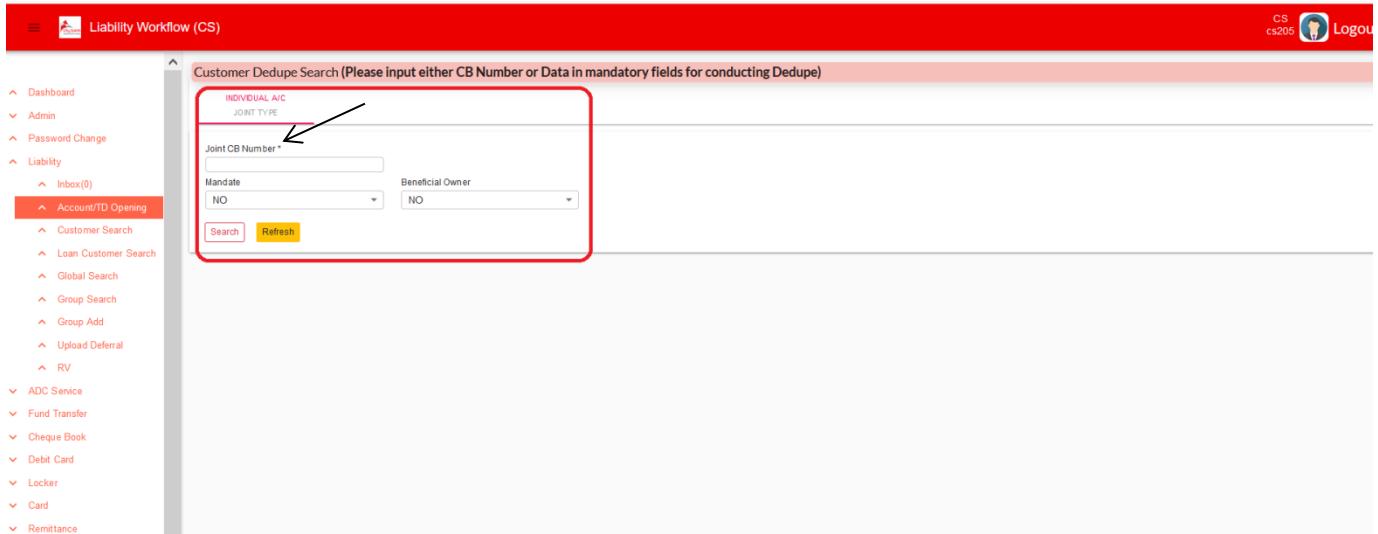
Related CB						Download Dedupe Result	New Account Creation
Customer ID	Main CB	Related CB	Customer Name	Relationship	Action		
2578394	CB1099810	CB2562769	MD. SHAHIDUR RAHMAN & MOHAMMAD SHAFIQUL ISLAM	2NDAP	CONVENTIONAL	ISLAMIC	

Individual Result											
1st Applicant											
Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View
<input type="checkbox"/>											

2nd Applicant											
Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View
<input type="checkbox"/>											

SDN Verification										
1st Applicant No Match Found										
2nd Applicant No Match Found										

2. "Joint CB Number" search with existing Joint Master CB:



Customer Dedupe Search (Please input either CB Number or Data in mandatory fields for conducting Dedupe)

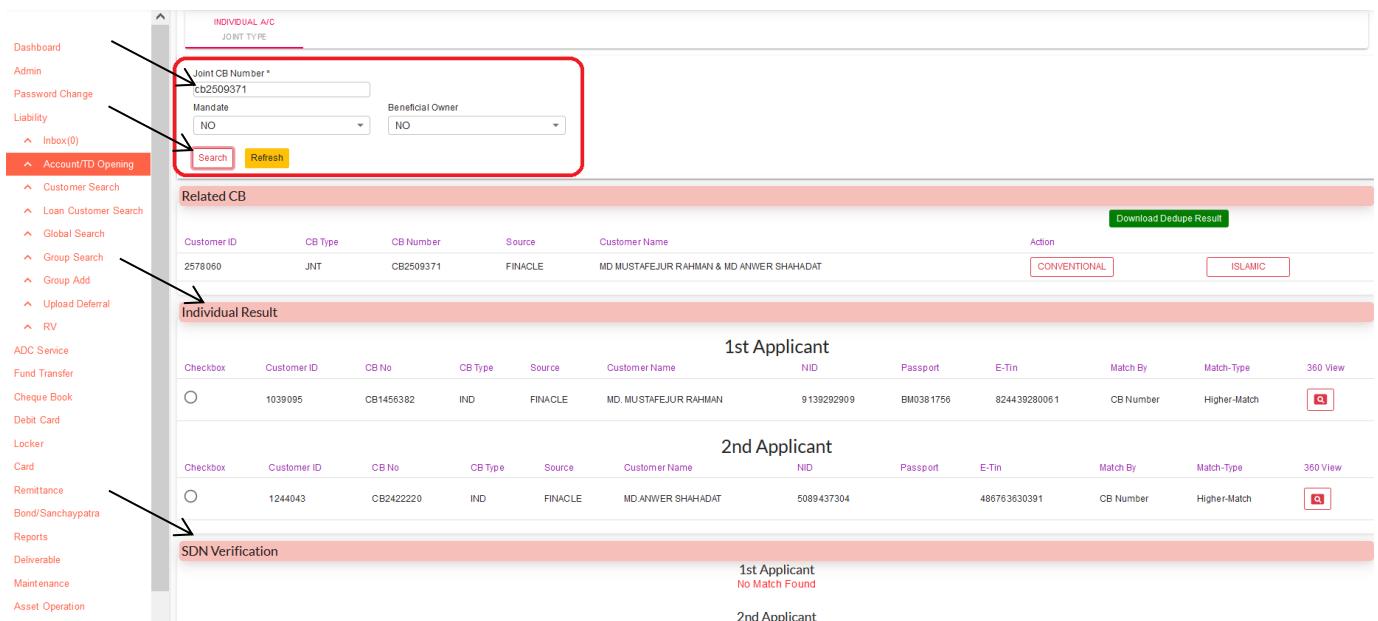
JOINT TYPE

Joint CB Number *

Mandate NO Beneficial Owner NO

Search Refresh

De-dupe and SDN Search Result with Joint Master CB



INDIVIDUAL A/C

JOINT TYPE

Joint CB Number *

cb2509371

Mandate NO Beneficial Owner NO

Search Refresh

Related CB

Customer ID	CB Type	CB Number	Source	Customer Name	Action
2578060	JNT	CB2509371	FINACLE	MD MUSTAFAJUR RAHMAN & MD ANWER SHAHADAT	CONVENTIONAL ISLAMIC

Individual Result

1st Applicant

Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View
<input type="radio"/>	1039095	CB1456382	IND	FINACLE	MD MUSTAFAJUR RAHMAN	9139292909	BM0381756	824439280061	CB Number	Higher-Match	

2nd Applicant

Checkbox	Customer ID	CB No	CB Type	Source	Customer Name	NID	Passport	E-Tin	Match By	Match-Type	360 View
<input type="radio"/>	1244043	CB2422220	IND	FINACLE	MD ANWER SHAHADAT	5089437304	486763630391	486763630391	CB Number	Higher-Match	

SDN Verification

1st Applicant
No Match Found

2nd Applicant

Note: NID Verification as per previously mentioned process.

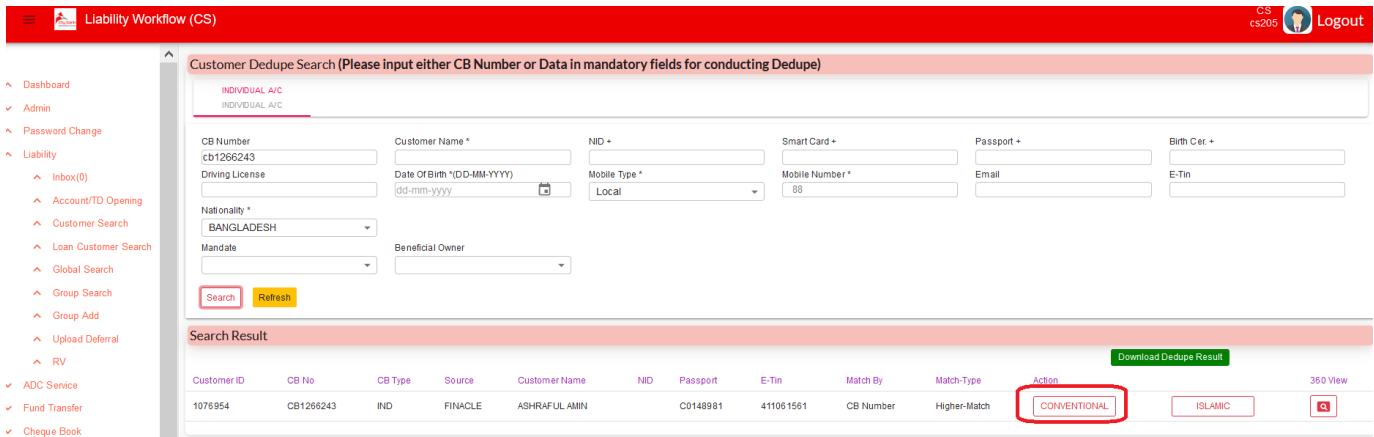


NID Verification

Customer Name Father Name

Activate Windows
Go to Settings to activate Windows.
[NID Check](#)

Business Selection: Conventional / Islamic



The screenshot shows the 'Business Selection' section of the Liability Workflow (CS). It includes a search form for 'Customer Dedupe Search' with fields for CB Number, Customer Name, NID, Smart Card, Passport, Birth Cert, Driving License, Date Of Birth, Mobile Type, Mobile Number, Email, E-Tin, Nationality, Mandate, Beneficial Owner, and search buttons. Below the search form is a 'Search Result' table with columns: Customer ID, CB No, CB Type, Source, Customer Name, NID, Passport, E-Tin, Match By, Match-Type, Action, Download Dedupe Result, and 360 View. A single row is shown for customer ID 1076954, with the 'Action' field containing 'CONVENTIONAL' highlighted by a red box.

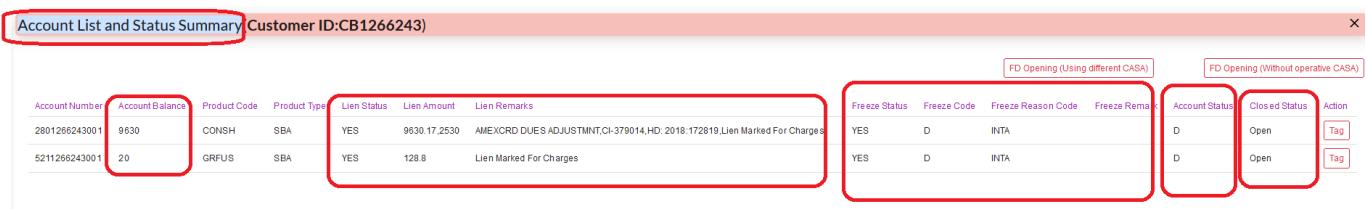
Customer Services Selection

Customer Services

- [Account Opening](#)
- [FDR Opening](#)

Account List and Status Summary

CS can check here Debit Account Number, Available Balance, Product Code, Product Type, Lien, Freeze, Dormant and Closed Status before tagging any account as debit.



The screenshot shows the 'Account List and Status Summary' page for Customer ID CB1266243. It displays a table of accounts with columns: Account Number, Account Balance, Product Code, Product Type, Lien Status, Lien Amount, Lien Remarks, Freeze Status, Freeze Code, Freeze Reason Code, Freeze Remarks, Account Status, and Closed Status. The 'Account Number' and 'Account Balance' columns for the first two rows are highlighted with red boxes. The 'Lien Status', 'Lien Amount', and 'Lien Remarks' columns for the first two rows are also highlighted with red boxes. The 'Freeze Status', 'Freeze Code', and 'Freeze Reason Code' columns for the first two rows are highlighted with red boxes. The 'Account Status' and 'Closed Status' columns for the first two rows are highlighted with red boxes. The 'Action' column is also highlighted with a red box.



FDR Opening Manual - Liability Workflow (LWF)

Account Status Alert

Account List and Status Summary(Customer ID:CB1266243)

Account Number	Account Balance	Product Code	Product Type	Lien Status	Lien Amount	Lien Remarks	Freeze Status	Freeze Code	Freeze Reason Code	Freeze Remark	Account Status	Closed Status	Action
2801266243001	9630	CONSH	SBA	YES	9630.17.2530	AMEXCRD DUES ADJUSTMNT.CI-379014.HD.2018-172819.Lien Marked For Charges	YES	D	INTA		D	Open	<button>Tag</button>
5211266243001	20	GRFUS	SBA	YES	128.8	Lien Marked For Charges	YES	D	INTA		D	Open	<button>Tag</button>

Freeze Exists , Lien Exists , Account is not Active

OK

Options to Choose for FDR Opening

Account List and Status Summary(Customer ID:CB1483375)

Account Number	Account Balance	Product Code	Product Type	Lien Status	Lien Amount	Lien Remarks	Freeze Status	Freeze Code	Freeze Reason Code	Freeze Remark	Account Status	Closed Status	Action
2101483375001	47557370	SBGEN	SBA	NO			NO				A	Open	<button>Tag</button>

Account List and Status Summary(Customer ID:CB1483375)

Account Number	Account Balance	Product Code	Product Type	Lien Status	Lien Amount	Lien Remarks	Freeze Status	Freeze Code	Freeze Reason Code	Freeze Remark	Account Status	Closed Status	Action
2101483375001	47557370	SBGEN	SBA	NO			NO				A	Open	<button>Tag</button>

Options:

1. If customer wants to open **FDR with Existing Operative Account** under his/her own CIF, then CS will **TAG** the debit account number from the Account List where fund is available and no restriction found.
OR
2. If customer wants to open **FDR using Different CASA** other than his/her own account, then CS will **PRESS** the **FD Opening (Using Different CASA)** option from top.
OR

3. If customer wants to open **FDR using Sundry Account** other than any operative account with existing CIF only, then CS will **PRESS** the **FD Opening (Without Operative CASA)** option from top.

Option-1: FDR Opening with Existing Operative Account

FDR Account Opening - with Existing Operative Account
(Customer Name:SHAD BIN HASSAN ROZEL A/C: CB Number:CB1483375 SOLID: Scheme Code:FDARI - SPECIAL TENOR FD-ABD-R)

Signature Card	CB Information					
EDM Ticket Number 1	CB Number CB1483375	CB Name SHAD BIN HASSAN ROZEL				
Debit Instruction						
Debit Account Number * 2101483375001	Debit Account Statement	Debit Account Name SHAD BIN HASSAN ROZEL				
Available Amount 47557370	Currency BDT					
FDR Information:						
FD Value Date(DD-MM-YYYY) * 22-12-2020	Type of FDR Account * FDR	Account Acquisition By * Agent Banking-Retail	Tenure Type * Day	Tenure * 90	Auto Renewal ? * Yes	
Maturity /Disposal Instruction * Renew Both Principal and Interest	FD Amount * 100000	FD Scheme Code * FDARI - SPECIAL TENOR FD-ABD-R	Period Type 171	Rate % 6	Preferential Rate Applicable N	
FD Maturity Date 22-03-2021	E-TIN 123456789254	Tax Waiver Applicable N	Occupation Code R	Nominee Exist/Not Y	Sector Code * Q-> 91 PRIVATE SECTOR/PROFESSIONAL ...	
Sub-Sector Code * Q1000 -> SERVICE HOLDERS (SALARIAL)	RM Code * 31268	RM Code Name MD. MUSTAFEJUR RAHMAN	Nominee Type * Nominee Same As Operative Account			
Dependent Request Marking						
Priority HIGH	<input type="checkbox"/> Loan Request	<input checked="" type="checkbox"/> Credit Card	<input type="checkbox"/> Letter Of Credit			
Add Deferral	Add Waiver					
Type of Deferral Docs Regulatory	Document Type Copy of Photo ID of Nominee	Expire Date(DD-MM-YYYY) 29-12-2020	Remove			
Type of Waiver Docs Non Regulatory	Waiver Type AOF/FORM not properly Filled-up	Remove				
<input checked="" type="checkbox"/> Upload File	Preview Document					
CS Remarks						
Submit	Save	Delete				

Option-2: FDR Opening with Different CASA

FDR Account Opening - Using Different CASA
(A/C: CB Number:CB1849684 Scheme Code:FDMMMD - FIXED DEPOSIT A/C)

Signature Card	CB Information				
EDM Ticket Number 55	CB Number CB1849684	CB Name MD. ARIFUL ISLAM	NID 9837613973609531	Passport	Birth Certificate
Driving License	Mobile Type * Overseas	Mobile Country Code 0	Mobile Number 8801741279411	Email tusharrhd38@gmail.com	Communication Address 1 C/O-MD ABDUS SAMAD MONDOL, RUBIR MORE, BESID
Communication Address 2 CHAK ENAYET GOVT PRIMARY SCHOOL, PS-NAOGAON	City RAJSHAHI	State	Postal Code 6500	Country BANGLADESH	
Debit Instruction					
Debit Account Number * 2102509371001	Debit Account Statement	Debit Account Name MD MUSTAFEJUR RAHMAN & MD ANWER SHAHADAT	Transaction ID/Chesque Number	Transaction Date(DD-MM-YYYY) dd-mm-yyyy	Available Amount 857430
Currency BDT					
FDR Information:					
FD Value Date(DD-MM-YYYY) * 18-03-2020	Type of FDR Account * FDR	Account Acquisition By * DST-Retail	Tenure Type * Month	Tenure * 6	Auto Renewal ? * Yes
Maturity /Disposal Instruction * Renew Both Principal and Interest	FD Amount * 600000	FD Scheme Code * FDMMMD - FIXED DEPOSIT A/C	Period Type 172	Rate % 6	Preferential Rate Applicable N
FD Maturity Date 18-09-2020	E-TIN 628269153051	Tax Waiver Applicable N	Occupation Code R	Nominee Exist/Not Y	Sector Code * Q-> 91 PRIVATE SECTOR/PROFESSIONAL ...
Sub-Sector Code * Q1000 -> SERVICE HOLDERS (SA...	RM Code * 31268	RM Code Name MD. MUSTAFEJUR RAHMAN	Nominee Type * Nominee Same As Operative Ac ...		
Confirm & Save					



FDR Opening Manual - Liability Workflow (LWF)

Option-3: FDR Opening Without Operative Account-**ETB CIF**

FDR Account Opening - Without operative CASA
(A/C: CB Number:CB1967717 Scheme Code:FDBRO - SPECIAL TENOR FD-BR-R-O)

Signature Card

CB Information

EOM Ticket Number	CB Number	CB Name	NID	Passport	Birth Certificate
	CB1967717	MD. HABIB KHA	9725816559630963		
Driving License	Mobile Type *	Mobile Country Code	Mobile Number	Email	Communication Address 1
	Overseas	0	8801718052075		VILL-MONCHORA BOSTI, PO-KORMODHA
Communication Address 2	City	State	Postal Code	Country	
PS-KULAUARA	SYLHET		3233	BANGLADESH	

Debit Instruction

Debit Account Number *	Debit Account Statement	Debit Account Name	Transaction ID/Cheque Number	Transaction Date(DD-MM-YYYY)	Available Amount
1000141000301		FIXED DEPOSIT SUNDARY ACCOUNT	CB1234	18-03-2020	10000000

Currency
BDT

FDR Information:

FD Value Date(DD-MM-YYYY) *	Type of FDR Account *	Account Acquisition By *	Tenure Type *	Tenure *	Auto Renewal ? *
18-03-2020	FDR	Citygen-Retail	Day	90	Yes
Maturity /Disposal Instruction *	Interest Credit Account	Interest Credit Name	FD Amount *	FD Scheme Code *	
Renew Principal Only and Cred...	1000141000301	FIXED DEPOSIT SUNDARY ACCOUNT	100000	FDBRO - SPECIAL TENOR FD-BR-R-O	
Rate %	Preferential Rate Applicable	FD Maturity Date	E-TIN	Tax Waiver Applicable	Period Type
6	N	16-06-2020		N	171
Occupation Code	Sector Code *	Sub-Sector Code *	RM Code *	RM Code Name	Nominee Type *
R	Q > 91 PRIVATE SECTOR(PROFE...	Q1000 > SERVICE HOLDERS (SA ...	31268	MD. MUSTAFEUR RAHMAN	New Nominee Assignment

Confirm & Save

Option-4: FDR Opening Without Operative Account-**NTB CIF- with Information**

FDR Account Opening -Without Operative Account-NTB
(A/C: CB Number: Scheme Code:FDBRO - SPECIAL TENOR FD-BR-R-O)

Signature Card

De-Dupe Data

EOM Ticket Number	Customer Name	NID	Smart Card	Passport	Birth Cer.
	TAREEF HASAN	8527419639872	7418529632		
Driving License	E-Tin	Designated Mobile Type *	Designated Mobile Number	Email	Date Of Birth(DD-MM-YYYY)
	741852963237	Local	88 01165432198	TAREEF@LIVE.COM	01-01-1997
Nationality					
BANGLADESH					

CB Creation (Min. Data)

Business Segment	Customer Status *	Customer Title *	A/C Short Name *	Gender *	Occupation Code
CONVENTIONAL	Normal Customer	MR.	TAREEE	M	R
Select Communication Address *	Communication Address 1 *	Communication Address 2			
Present	191/1, J. N. SHAH ROAD	JALBAG			
Postal Code *	Country *	Second Mobile Type	Currency *	Is NID/Smart Card Document Verified? *	
1211	BANGLADESH		BDT	YES	

Debit Instruction

Debit Account Number *	Debit Account Statement	Debit Account Name	Transaction ID/Cheque Number	Transaction Date(DD-MM-YYYY)	Available Amount
1000141000301		FIXED DEPOSIT SUNDARY ACCOUNT		dd-mm-yyyy	10000000

Currency
BDT

FDR Information:

FD Value Date(DD-MM-YYYY) *	Type of FDR Account *	Account Acquisition By *	Tenure Type *	Tenure *	Auto Renewal ? *
18-03-2020	FDR	Branch-Retail	Day	362	Yes
Maturity /Disposal Instruction *	Interest Credit Account	Interest Credit Name	FD Amount *	FD Scheme Code *	
Renew Principal Only and Cred...	2302702843001	MD. SHAH PARAN	120000	FDBRO - SPECIAL TENOR FD-BR-R-O	
Rate %	Preferential Rate Applicable	FD Maturity Date	E-TIN	Tax Waiver Applicable	Period Type
6	N	15-03-2021	741852963237	N	173
Occupation Code	Sector Code *	Sub-Sector Code *	RM Code *	RM Code Name	Nominee Type *
R	Q > 91 PRIVATE SECTOR(PROFE...	Q1000 > PROFESSIONAL & AN	13877	MD. IMRAN HOSSAIN	Minimize Some As Operative



FDR Opening Manual - Liability Workflow (LWF)

Option-5: FDR Opening With Simultaneously CASA Opening- (Instapack/Regular)

Existing Customer Account Opening
(Customer Name:SAYEDA KHATUN A/C:240195003001 CB Number:CB195003 SOLID:130 Scheme Code:SBST)

EOM Ticket Number	CB Number	Customer Status	Product Type *	Account Type *	Customer Title
	CB195003	Normal Customer	Regular	SAVINGS	MRS
Customer Name	Short Name	Gender	Occupation Code	Date Of Birth (DD-MM-YYYY)	Designated Email
SAYEDA KHATUN	SAYEDA	F	R	27/10/1965	sayedekhatun86@gmail.com
Designated Mobile Type *	Designated Mobile Country Code	Designated Mobile Number	Second Mobile Type	NID	Smart Card
Overseas	0	8801676617272		9866125217236630	
Passport	E-Tin	Birth Crt.	Driving License	Nationality	Select Communication Address
				BANGLADESH	Mailing
Communication Address 1	Communication Address 2	City	Division(State)	DHAKA	Postal Code
ADARSHA KABIR TOWER-7-B,254,WEST AGERAON	SHER-E-BANGLA NAGAR	DHAKA	DHAKA	1207	
Country	Scheme Code *	Currency	RM Code *	RM Name	Sector Code *
BANGLADESH	SBST	BDT	13877	MD. IMRAN HOSSAIN	Q-> S1 PRIVATE SECTOR(Profes ...)
Sub Sector Code *	CCEP Code	Priority	Statement *	Email Address *	SMS Alert Request
Q0000 -> PROFESSIONALS AND SE ...			E-Statement	sayedekhatun86@gmail.com	<input checked="" type="checkbox"/> Y

Loan Request City Touch

DPS Request

FDR Request

Cheque Book Request

Debit Card

Insta Debit Card

New Customer Account Opening
(Customer Name:SAMIA MARTIZA TASMIN A/C:2932879581001 CB Number:CB2879581 SOLID:130 Scheme Code:SDBR)

EOM Ticket Number	Account Source *	Customer Status *	Product Type *	Account Type *	Customer Title
	Conventional	Normal Customer	Regular	SAVINGS	MRS
Customer Name	Short Name *	Gender	Occupation Code	Date Of Birth (DD-MM-YYYY)	Designated Email
SAMIA MARTIZA TASMIN	TASMIN	F	R	01-01-1995	TASMIN@LIVE.COM
Designated Mobile Type *	Designated Mobile Number	Second Mobile Type	NID	Smart Card	Passport
Local	03165432198		6543219875799	7094561328	
E-Tin	Birth Crt.	Driving License	Nationality	Select Communication Address	
456123987654			BANGLADESH	Present	
Communication Address 1 *	Communication Address 2	City	Division(State)	DHAKA	Postal Code
1911, J. N. SAHA ROAD	LALBAG	DHAKA	DHAKA	1211	
Country *	Scheme Code **	Currency *	Ru Code *	Ru Name	Sector Code *
BANGLADESH	SDBR	BDT	13877	MD. IMRAN HOSSAIN	Q-> S1 PRIVATE SECTOR(Professionals and ...)
Sub Sector Code *	is NID/Birth Card Document Verifier? *	CCEP Code	Priority	Statement *	Email Address *
Q0000 -> PROFESSIONALS AND SELF-EMPLOYE ...	YES		GENERAL	E-Statement	(TASMIN@LIVE.CO.M)

SMS Alert Request Loan Request City Touch

DPS Request

DPS Information

DPS Value Date(DD/MM/YYYY)*: 18-03-2020 Name Of Scheme*: Goal Based DPS Account Acquisition By*: Branch/Offgem-Retail Scheme Type*: Month Period Of Scheme*: 12

DPS Scheme Code*: CSRD - GENERAL DPS A/C-BR Available Amount*: 5000 Amount Per Instalment*: 5000 Instalment Start Date(DD/MM/YYYY)*: 29-12-2020 Payable At Maturity*: 18-03-2021 Maturity Date*: 18-03-2021

Rate %*: 6 Tin No*: 456123987654 Tax Waiver Applicable*: N Occupation Date*: R Sector Code*: Q-> S1 PRIVATE SECTOR(Professionals and ...)

Ru Code*: 13877 Ru Code Name*: MD. IMRAN HOSSAIN Nominee Type*: Nominee Existing/Not Nominee Same As Operative Account*: N Sub Sector Code*: Q0000 -> PROFESSIONALS AND SELF-EMPLOYE ...

FDR Request

FDR Information

FD Value Date(DD/MM/YYYY)*: 18-03-2020 Type of FDR Account*: FDR Account Acquisition By*: Branch/Retail Tenure*: Day Tenure*: 182

Auto Renewal*: No Maturity / Deposit Instruction*: Encashment at Maturity Repayment Account*: 203379681001 Repayment Name*: Available Amount*: 0 FD Amount*: 150000

FD Scheme Code*: FDRN - SPECIAL TENOR FD-BR-R Rate %*: 6 Prevalent Rate Change*: N FD Maturity Date*: 16-09-2020 Tin No*: 456123987654 Tax Waiver Change*: N

Deposit Type*: 172 Occupation Date*: R Sector Code*: Sub Sector Code*: RII Code*: RII Code Name*: MD. IMRAN HOSSAIN

Minimum Amount Limit Alert

FDR Account Opening - Using Different CASA
(A/C: CB Number:CB1849664 Scheme Code:FDMMDD - FIXED DEPOSIT A/C)

Signature Card		CB Information																													
EOM Ticket Number 55	CB Number CB1849664	CB Name MD. ARIFUL ISLAM	NID 9837613973609531	Passport	Birth Certificate																										
Driving License	Mobile Type * Overseas	Mobile Country Code 0	Mobile Number 8801741279411	Email fusharrhd38@gmail.com	Communication Address 1 C/O-MD ABOUS SAMAD MONDOL, RUBIR MORE, BESSID																										
Communication Address 2 CHAN ENAYET GOVT PRIMARY SCHOOL, PS-NAOISGAON	City RAJSHAHI	State	Postal Code 01000	Country BANGLADESH																											
FDR																															
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>FDR Type</th> <th>Minimum Amount</th> <th>Customer Segment</th> <th>Remarks</th> </tr> </thead> <tbody> <tr> <td>Regular FDR (Month Type)</td> <td>BDT 50,000/-</td> <td>All Customers (Except Agent Banking Customers)</td> <td>"Any amount greater than or equal to Minimum Amount".</td> </tr> <tr> <td>Regular FDR (Month Type)</td> <td>BDT 10,000/-</td> <td>Agent Banking Customers</td> <td>"Any amount greater than or equal to Minimum Amount".</td> </tr> <tr> <td>Regular FDR (Day Type)</td> <td>BDT 50,000/-</td> <td>All Customers</td> <td>"Any amount greater than or equal to Minimum Amount".</td> </tr> <tr> <td>Monthly Interest Paying FDR</td> <td>BDT 50,000/-</td> <td>All Customers (Except Agent Banking Customers)</td> <td>"Equal to &/or multiple of Minimum Amount".</td> </tr> <tr> <td>Monthly Interest Paying FDR</td> <td>BDT 10,000/-</td> <td>Agent Banking Customers</td> <td>"Equal to &/or multiple of Minimum Amount".</td> </tr> </tbody> </table>								FDR Type	Minimum Amount	Customer Segment	Remarks	Regular FDR (Month Type)	BDT 50,000/-	All Customers (Except Agent Banking Customers)	"Any amount greater than or equal to Minimum Amount".	Regular FDR (Month Type)	BDT 10,000/-	Agent Banking Customers	"Any amount greater than or equal to Minimum Amount".	Regular FDR (Day Type)	BDT 50,000/-	All Customers	"Any amount greater than or equal to Minimum Amount".	Monthly Interest Paying FDR	BDT 50,000/-	All Customers (Except Agent Banking Customers)	"Equal to &/or multiple of Minimum Amount".	Monthly Interest Paying FDR	BDT 10,000/-	Agent Banking Customers	"Equal to &/or multiple of Minimum Amount".
FDR Type	Minimum Amount	Customer Segment	Remarks																												
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Monthly Interest Paying FDR	BDT 10,000/-	Agent Banking Customers	"Equal to &/or multiple of Minimum Amount".																												
<input type="button" value="Yes"/> <input type="button" value="No"/>																															
FD Value Date(DD-MM-YYYY) 18-03-2020 Type of FDR Account* FDR Maturity Disposal Instruction * Renew Both Principal and Interest FD Amount* 600000 FD Maturity Date 18-03-2020 E-TIN 628269153051 Tax Waiver Applicable N Period Type 172 Occupation Code R Sub-Sector Code * Q1000 -> SERVICE HOLDERS (SA ... RM Code * 31268 RM Code Name MD. MUSTAFEJR RAHMAN Nominee Type * Nominee Same As Operative Ac ... Nominee Exist/Not Y																															
<input type="button" value="Confirm & Save"/>																															

Document Upload Option:

Add Deferral	Add Waiver
<input checked="" type="checkbox"/> Upload File	<input type="button" value="Preview Document"/>
CS Remarks	
<input type="button" value="Submit"/> <input type="button" value="Save"/> <input type="button" value="Close"/>	

Scanning File

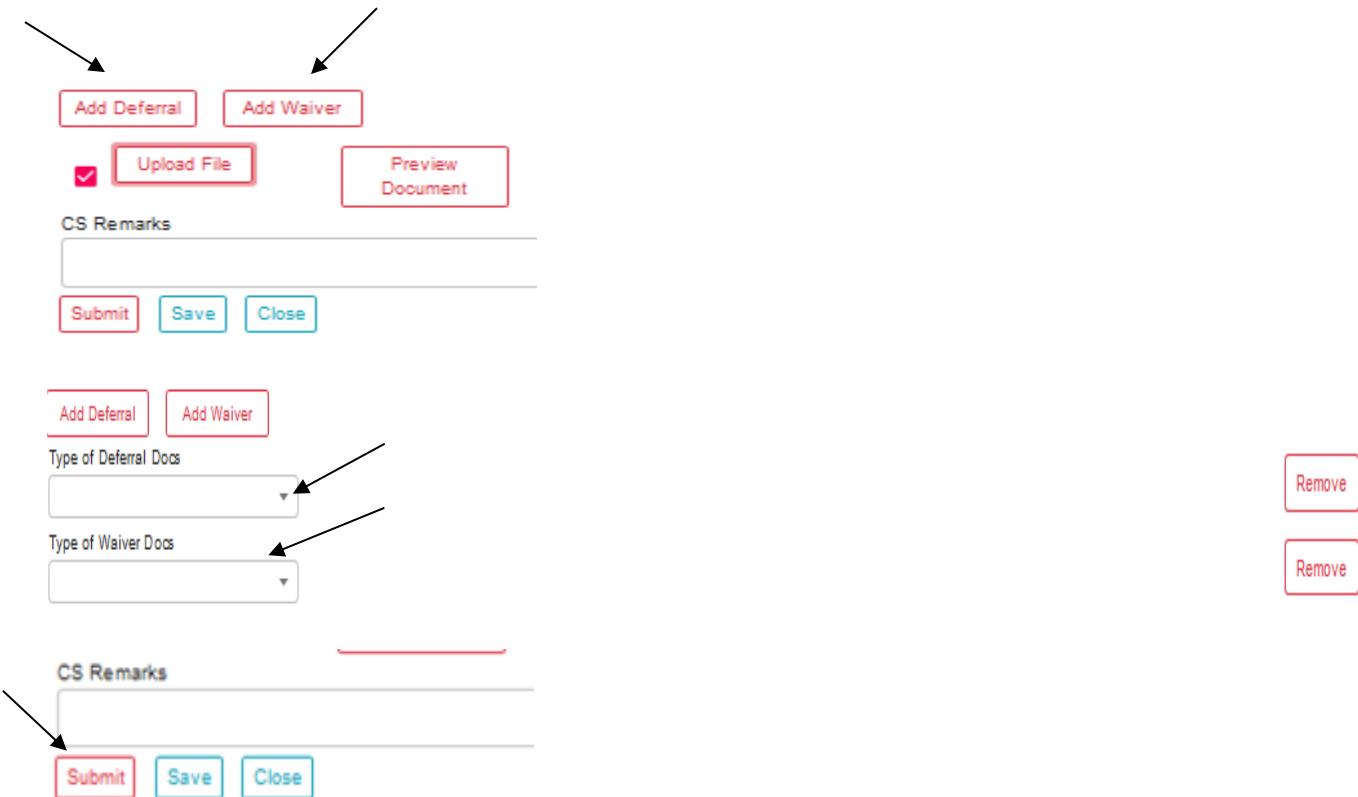
Scan and Upload File
 AOF .pdf

After documents upload, there is an option to **Preview the Documents** for checking

Note: To ensure Scan all AOF with supporting documents (if any) and preserve all documents in the same folder where NID already belong. First upload all AOF, 2nd NID then Signature Card, Delete and replacement of uploaded file facilities are available.

Deferral & Waiver Option:

In case of Deferral and waiver CS group raise the request through LWF to BM as per CBL policy. If any the deferral and waiver request raises, then it will forward to BM. After accomplishment of Deferral and Waiver approval from BM, request will forward to BOM automatically through LWF.



Add Deferral Add Waiver

Upload File Preview Document

CS Remarks

Submit Save Close

Add Deferral Add Waiver

Type of Deferral Docs

Type of Waiver Docs

Remove

Remove

CS Remarks

Submit Save Close

After Submission LWF will show a message "Do You Confirm?" box

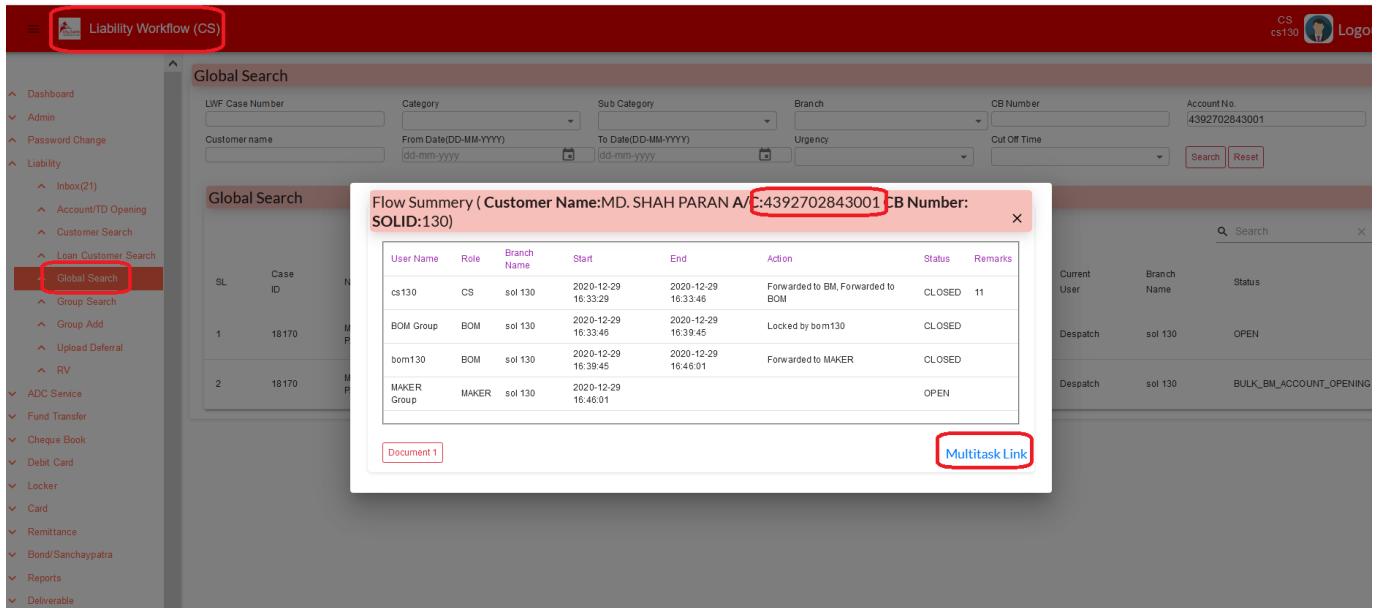
Do You Confirm?

Yes

No

If CS presses "YES" action button, then request will forward to BM/BOM. If CS presses "NO" action button, then s/he can chance to modify any data/ attachment as appropriate.

After FDR account opening, CS will find the said account number in Global Search where Multitask Link is being tagged to **print FDR advice**.

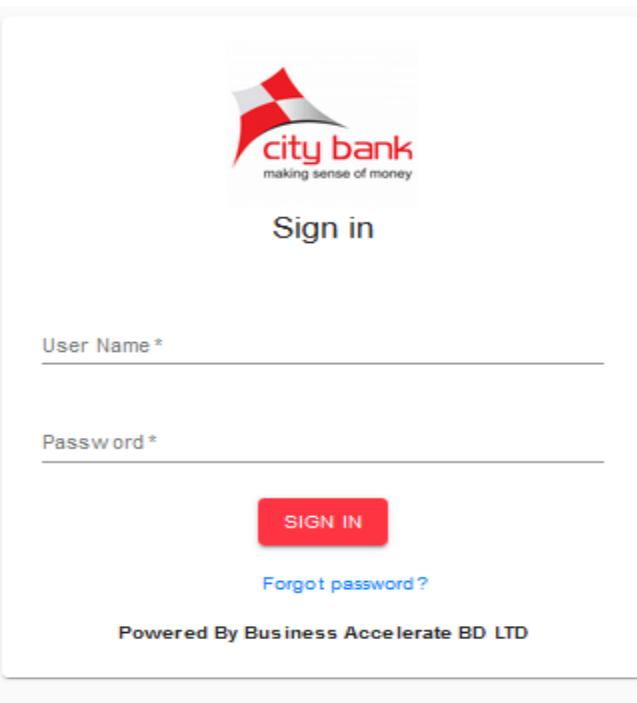


The screenshot shows the 'Liability Workflow (CS)' application interface. The left sidebar contains a navigation tree with categories like Dashboard, Admin, Password Change, Liability, ADC Service, Fund Transfer, Cheque Book, Debit Card, Locker, Card, Remittance, Bond/Sanchaypatra, Reports, and Deliverable. Under the 'Liability' category, 'Global Search' is highlighted with a red box. The main area is titled 'Global Search' and displays a table of workflow steps for a specific customer. The table has columns: User Name, Role, Branch Name, Start, End, Action, Status, and Remarks. The first row shows 'cs130' as CS, 'sol 130' as Branch, and the action 'Forwarded to BOM, Forwarded to BOM' with status 'CLOSED' and remarks '11'. The second row shows 'BOM Group' as BOM, 'sol 130' as Branch, and the action 'Locked by bom130' with status 'CLOSED'. The third row shows 'bom130' as BOM, 'sol 130' as Branch, and the action 'Forwarded to MAKER' with status 'CLOSED'. The fourth row shows 'MAKER Group' as MAKER, 'sol 130' as Branch, and the action 'Forwarded to MAKER' with status 'OPEN'. At the bottom of the search results window, there are buttons for 'Document 1' and 'Multitask Link', with the latter also highlighted by a red box.

User Name	Role	Branch Name	Start	End	Action	Status	Remarks
cs130	CS	sol 130	2020-12-29 16:33:29	2020-12-29 16:33:48	Forwarded to BOM, Forwarded to BOM	CLOSED	11
BOM Group	BOM	sol 130	2020-12-29 16:33:46	2020-12-29 16:39:45	Locked by bom130	CLOSED	
bom130	BOM	sol 130	2020-12-29 16:39:45	2020-12-29 16:46:01	Forwarded to MAKER	CLOSED	
MAKER Group	MAKER	sol 130	2020-12-29 16:46:01			OPEN	

BOM Part

Login Page



The image shows a screenshot of a login page for 'city bank'. At the top center is the bank's logo with the tagline 'making sense of money'. Below the logo, the word 'Sign in' is centered. There are two input fields: 'User Name *' and 'Password *', both preceded by placeholder text. A red rectangular button labeled 'SIGN IN' is positioned below the password field. To the right of the password field is a blue link 'Forgot password?'. At the bottom of the form, there is a small text 'Powered By Business Accelerate BD LTD'.

BOM View

BOM Dashboard

≡ Liability Workflow (BOM) BOM
bom130  Logout

- ▲ Dashboard
- ▲ Liability
- ▲ Inbox(27)
- ▲ Assign Pending Case
- ▲ Delegation Of Authority
- ▲ Global Search
- ▲ Upload Deferral
- ▼ Cheque Book
- ▼ Debit Card
- ▼ Remittance
- ▼ Reports

DASHBOARD

CASA & TD Opening/Closing	
Account Opening	: 5
FDR Opening	: 0
DPS Opening	: 0
Account Closing	: 0
FDR Closing	: 0
DPS Closing	: 0

Sub Service Request	
Cheque Book	: 0
Debit Card	: 0
Instant Debit Card	: 0
Maintenance	: 0
City Touch	: 0
SMS Alert	: 0

Other Service	
Sanchaypatra	: 0
Remittance Inward	: 0
Remittance Outward	: 0
Total Number Of Service	: 5

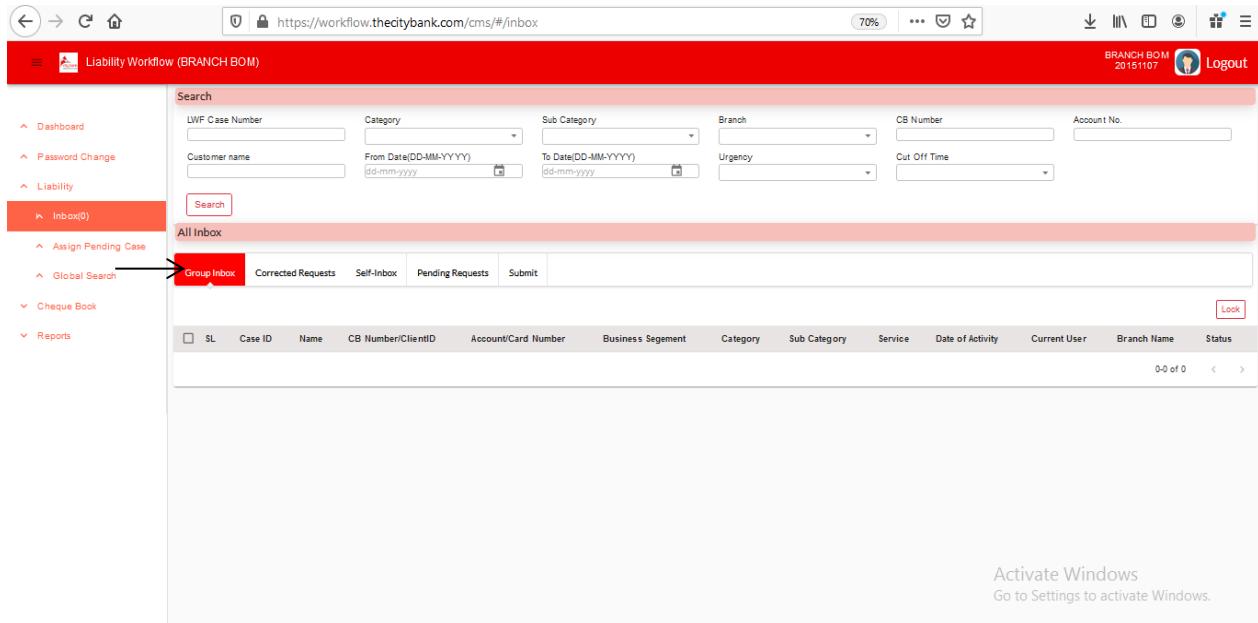
Number Of Pending Request

Account Opened but Pending	: 8
FDR Opened but Pending	: 0
DPS Opened but Pending	: 1
Account Closing but Pending	: 0
FDR Closing but Pending	: 0
DPS Closing but Pending	: 0
Sanchaypatra Opened but Pending	: 0
Remittance Inward Opened but Pending	: 0
Remittance Outward Opened but Pending	: 0
Cheque Book Opened but Pending	: 0
Debit Card Opened but Pending	: 0
Instant Debit Card Opened but Pending	: 0
Maintenance Opened but Pending	: 1
City Touch Opened but Pending	: 0
SMS Alert Opened but Pending	: 0

Deferral Summary

Page | 23

BOM Inbox



The screenshot shows the BOM Inbox page with a red border. At the top, there's a search bar with fields for LWF Case Number, Category, Sub Category, Branch, CB Number, Account No., Customer name, From Date, To Date, Urgency, Cut Off Time, and a date range from dd-mm-yyyy to dd-mm-yyyy. Below the search bar is a navigation menu on the left with options like Dashboard, Password Change, Liability, and a selected 'Inbox(0)'. Under 'Inbox(0)', there are links for Assign Pending Case, Global Search (with an arrow pointing to the 'Group Inbox' tab), Cheque Book, and Reports. The main area has tabs for All Inbox, Group Inbox (which is highlighted in red), Corrected Requests, Self-Inbox, Pending Requests, and Submit. Below the tabs is a table header with columns: SL, Case ID, Name, CB Number/ClientID, Account/Card Number, Business Segment, Category, Sub Category, Service, Date of Activity, Current User, Branch Name, and Status. The status column shows '0-0 of 0'. At the bottom right, there's a message: 'Activate Windows Go to Settings to activate Windows.'

- Group Inbox** show the all Pending requests at BOM end
- Self-Inbox** shows only Locked items by BOM
- Corrected Request** shows Return items after CS correction
- Submit** shows after approve/return items from BOM
- Complete** shows after final completed items by end user
- User can use various **Searcher** options to select the items from queue
- User also can check status of the items in **Global Search**

After request selection by BOM from Group Inbox/ Self Inbox / Pending tab, below will be the LWF interface:

BOM will able to view all CS inputted data along with documents in split window where Customer Signature Card, Debit Account Statement, Preview Documents, Back & forth Remarks Details, De-dupe/SDN Result, Deferral / Waiver Status (if any), Approve and Return with Remarks options are available to check.

FDR Account Opening -Without Operative Account-NTB
(Customer Name:TAREEF HASAN A/C: CB Number:CB2879683 SOLID:130 Scheme Code:FDBRO - SPECIAL TENOR FD-BR-R-O)

23635

DETAILS OF GUARDIAN FOR MINOR APPLICANT--Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/Her necessary information has been furnished in the enclosed individual information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardians.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, Fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%	
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

to Renewal Yes (If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No Renew Both Principal and Interest

Signature Card

De-Dupe Data

EOM Ticket Number	Customer Name
NID	TAREEF HASAN
8527419639872	Smart Card
	7418529632
Passport	Birth Cert
Driving License	E-Tit
	741852963237
Designated Mobile Type *	Designated Mobile Number
Local	01165432198
Email	Date Of Birth(DD-MM-YYYY)
TAREEF@LIVE.COM	01-01-1997
Nationality	Customer Status *
BANGLADESH	Normal Customer
CB Creation (Min. Data)	A/C Short Name *
	TAREEF
Business Segment	Occupation Code
CONVENTIONAL	R
Customer Title *	Selected Communication Address *
MR	Present
Gender *	Communication Address 1 *
M	1911, J. N. SAHA ROAD
Debit Instruction	Communication Address 2
Please Debit My/Our Account No.	City *
Source of Fund	LALBAG
Maturity/Disposal Instruction	District *
to Renewal <input type="checkbox"/> Yes (If Yes, please select any 1 option) <input type="checkbox"/> Renew Principal Only and Credit Interest to the Account No <input type="checkbox"/> Renew Both Principal and Interest	DHAKA
	Postal Code *
	1211

FDR Account Opening -Without Operative Account-NTB
(Customer Name:TAREEF HASAN A/C: CB Number:CB2879683 SOLID:130 Scheme Code:FDBRO - SPECIAL TENOR FD-BR-R-O)

23635

DETAILS OF GUARDIAN FOR MINOR APPLICANT--Guardian Means Father/Mother/Legal Guardian**

I, being the lawful guardian of the following applicant, hereby declare that the applicant is a minor. His/Her necessary information has been furnished in the enclosed individual information form. The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardians.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, Fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%	
Period/Tenure (Please select any one option from below and specify Days/Months/Years)	Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

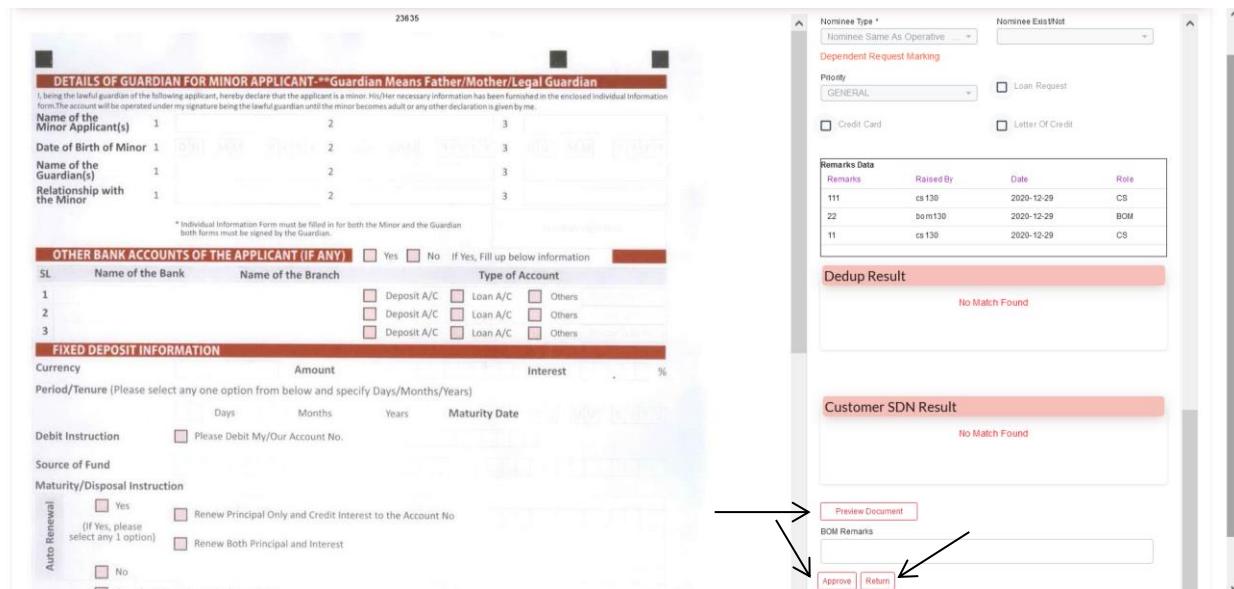
Source of Fund

Maturity/Disposal Instruction

to Renewal Yes (If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No Renew Both Principal and Interest

Debit Account Statement

Debit Account Number *	Transaction ID/Cheque Number	
1000141000301		
Debit Account Name	Available Amount	
FIXED DEPOSIT SUNDRY ACCOUNT	10000000	
Transaction Date(DD-MM-YYYY)	Currency	
01-03-2021	BDT	
	FD Information	
	FD Value Date(DD-MM-YYYY) *	Type of FDR Account *
	18-03-2020	FDR
	Account Acquisition By *	Tenure Type *
	Branch-Retail	Day
	Tenure *	Auto Renewal ? *
	362	Yes
	Maturity/Disposal Instruction *	Interest Credit Account
	Renew Principal Only and Cred...	2302702843001
	Interest Credit Name	FD Amount *
	MD. SHAH PARAN	120000
	FD Scheme Code *	Rate %
	FDBRO - SPECIAL TENOR FD-B...	6
	Preferential Rate Applicable	FD Maturity Date
	N	15-03-2021
	E-TIN	Tax Waiver Applicable
	741852963237	N
	Period Type	Occupation Code
	173	R
	Sector Code *	Sub-Sector Code *



Conditions for Instant FDR Opening at Branch:

- i. Customers must have CBL Own Operative Account
- ii. Customer Type: Individual (Single) and Proprietorship (currently out of scope) only
- iii. FD will be opened from the Same CB of Operative account (debit account) and also will be linked with same operative account as an Interest Credit or Repayment A/c
- iv. Nominee will be the "Same as Operative Account".
- v. Value Date/ Open Date will be the Current Date as request initiation date.
- vi. Currency will be always BDT (No Foreign Currency will be allowed here)
- vii. Rate will be as per ALCO (No Preferential Rates will be allowed here)
- viii. Source Tax will be as per E-TIN existence in CBS [No Tax waiver (0%) or Reduction of Tax (5%) will be allowed there]
- ix. All Renewal/ Maturity instruction is allowed here

If all conditions are met then FDR will open from branch/source end where CS will be Maker and BOM will be Verifier, and then request flow will land at SD for documents scrutiny. After SD confirmation finally, the documents will upload to the archiving system.

But if any of these specific conditions differs, then the FDR opening request would be processed by SD users.

After approval in LWF, FDR Account number will be generated at BOM end

Name of the Minor Applicant(s) 1 2 3

Date of Birth of Minor 1 2 3

Name of the Guardian(s) 1 2 3

Relationship with the Minor 1 2 3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)			<input type="checkbox"/> Yes	<input type="checkbox"/> No
SL	Name of the Bank	Name of the Branch		
1			<input type="checkbox"/> Deposit	
2			<input type="checkbox"/> Deposit	
3			<input type="checkbox"/> Deposit	

FIXED DEPOSIT INFORMATION

Period/Tenure (Please select any one option from below and specify Days/Months/Years)		
Days	Months	Years
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
 (If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No.
 Renew Both Principal and Interest
 Encash at Maturity to My/Our A/C No.

Account Number Generate

View Data	Value
Customer Name	MD. SHAH PARAN
Account Number	4392702843001
SOLID	130
CB Number	CB2702843
Scheme Code	FDBRI
Transaction CB number	
Product Type	TDA

Credit Card Letter Of Credit

Remarks Data

Remarks	Raised By	Date	Role
11	cs 130	2020-12-29	CS

Dedup Result

CB No	Source	Customer Name	View
CB2702843	FINACLE	Instant Banking	

Customer SDN Result

No Match Found

Preview Document

BOM Remarks

Name of the Minor Applicant(s) 1 2 3

Date of Birth of Minor 1 2 3

Name of the Guardian(s) 1 2 3

Relationship with the Minor 1 2 3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)			<input type="checkbox"/> Yes	<input type="checkbox"/> No	If Yes, Fill up below information
SL	Name of the Bank	Name of the Branch	Type of Account		
1			<input type="checkbox"/> Deposit A/C	<input type="checkbox"/> Loan A/C	<input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C	<input type="checkbox"/> Loan A/C	<input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C	<input type="checkbox"/> Loan A/C	<input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Period/Tenure (Please select any one option from below and specify Days/Months/Years)			
Days	Months	Years	Maturity Date
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

Auto Renewal Yes No
 (If Yes, please select any 1 option) Renew Principal Only and Credit Interest to the Account No.
 Renew Both Principal and Interest
 Encash at Maturity to My/Our A/C No.

Priority
 Credit Card Letter Of Credit

Remarks Data

Remarks	Raised By	Date	Role
11	cs 130	2020-12-29	CS

Dedup Result

CB No	Source	Customer Name	View
CB2702843	FINACLE	Instant Banking	

Customer SDN Result

No Match Found

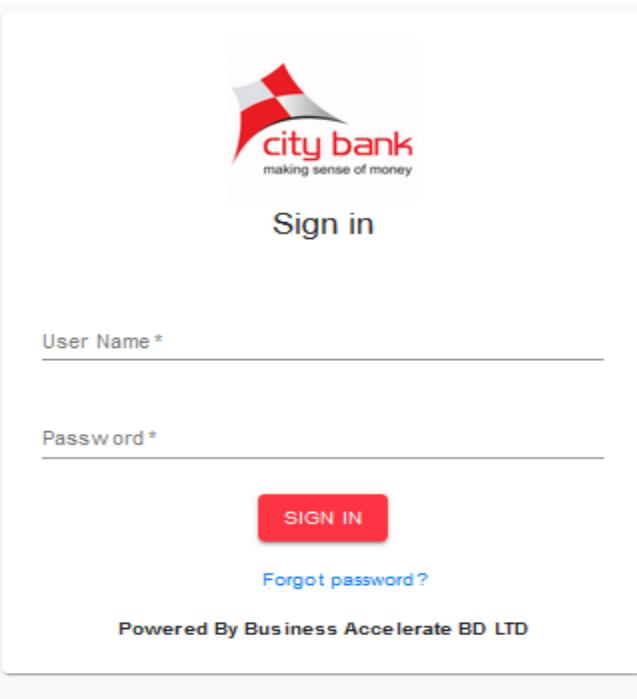
Preview Document

BOM Remarks



BM Part

Login Page



The image shows a login page for City Bank. At the top center is the City Bank logo with the tagline "making sense of money". Below the logo is the word "Sign in". There are two input fields: "User Name *" and "Password *". A red "SIGN IN" button is positioned below the password field. To the right of the "SIGN IN" button is a blue link "Forgot password?". At the bottom of the form, it says "Powered By Business Accelerate BD LTD".

BM View

BM Dashboard

Logout
Date: 29-12-2020
BM
bm130
Liability Workflow (BM)

Dashboard
Liability
Other Approvals(4)
Assign Pending Case
Delegation Of Authority
Global Search
Account Opening Bulk Approval
RV
Remittance
Reports

DASHBOARD

CASA & TD Opening/Closing	
Account Opening	: 5
FDR Opening	: 0
DPS Opening	: 0
Account Closing	: 0
FDR Closing	: 0
DPS Closing	: 0

Sub Service Request	
Cheque Book	: 0
Debit Card	: 0
Instant Debit Card	: 0
Maintenance	: 0
City Touch	: 0
SMS Alert	: 0

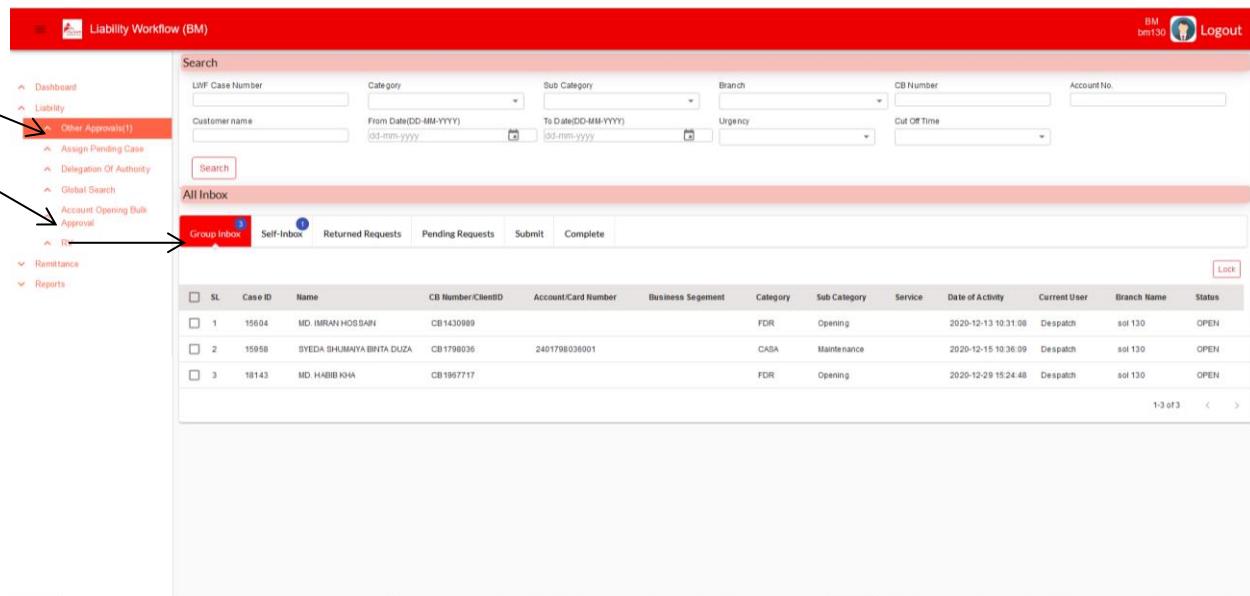
Other Service	
Sanchaypatra	: 0
Remittance Inward	: 0
Remittance Outward	: 0
Total Number Of Service	: 5

Number Of Pending Request

Account Opened but Pending	: 8
FDR Opened but Pending	: 0
DPS Opened but Pending	: 1
Account Closing but Pending	: 0
FDR Closing but Pending	: 0
DPS Closing but Pending	: 0
Sanchaypatra Opened but Pending	: 0
Remittance Inward Opened but Pending	: 0
Remittance Outward Opened but Pending	: 0
Cheque Book Opened but Pending	: 0
Debit Card Opened but Pending	: 0
Instant Debit Card Opened but Pending	: 0
Maintenance Opened but Pending	: 1
City Touch Opened but Pending	: 0
SMS Alert Opened but Pending	: 0

Deferral Summary

BM Inbox



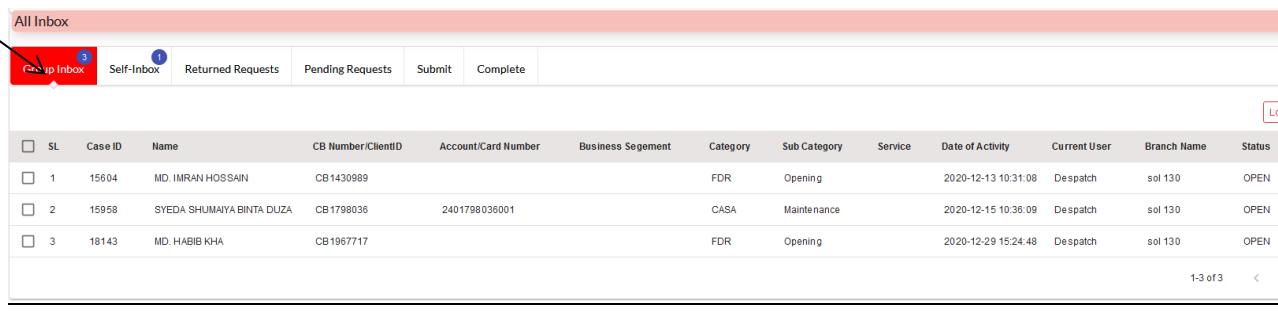
The screenshot shows the 'Liability Workflow (BM)' interface. The left sidebar has a tree view with nodes like 'Dashboard', 'Liability' (expanded), 'Other Approvals(3)' (highlighted with a red box and an arrow), 'Assign Pending Case', 'Delegation Of Authority', 'Global Search', 'Account Opening Bulk Approval', 'RV', 'Remittance', and 'Reports'. The main area is titled 'All Inbox' and contains a table with three rows of data. The table columns are SL, Case ID, Name, CB Number/ClientID, Account/Card Number, Business Segement, Category, Sub Category, Service, Date of Activity, Current User, Branch Name, and Status. The data rows are:

SL	Case ID	Name	CB Number/ClientID	Account/Card Number	Business Segement	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status
1	15604	MD. IMRAN HOSSAIN	CB1430989			FDR	Opening		2020-12-13 10:31:08	Despatch	sol 130	OPEN
2	15958	SYEDA SHUMAIYA BINTA DUZA	CB1798036	2401798036001		CASA	Maintenance		2020-12-15 10:36:09	Despatch	sol 130	OPEN
3	18143	MD. HABIB KHA	CB1967717			FDR	Opening		2020-12-29 15:24:48	Despatch	sol 130	OPEN

1. Others/Single Approval

2. Bulk Approval

^ Other Approvals(3) / Single Approval



This screenshot shows the 'Other Approvals(3)' section. The top navigation bar includes 'Group Inbox' (highlighted with a red box and an arrow), 'Self-Inbox' (with a blue notification badge '1'), 'Returned Requests', 'Pending Requests', 'Submit', and 'Complete'. The main area is titled 'All Inbox' and contains a table with three rows of data, identical to the one in the previous screenshot. The data rows are:

SL	Case ID	Name	CB Number/ClientID	Account/Card Number	Business Segement	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status
1	15604	MD. IMRAN HOSSAIN	CB1430989			FDR	Opening		2020-12-13 10:31:08	Despatch	sol 130	OPEN
2	15958	SYEDA SHUMAIYA BINTA DUZA	CB1798036	2401798036001		CASA	Maintenance		2020-12-15 10:36:09	Despatch	sol 130	OPEN
3	18143	MD. HABIB KHA	CB1967717			FDR	Opening		2020-12-29 15:24:48	Despatch	sol 130	OPEN

BM Remarks *

Approve
Return

2. Account Opening Bulk Approval / Bulk approval

Logout
BM bm130

Dashboard
Ability
Other Approval(s) (1)
Assign Pending Case
Delegation Of Authority
Global Search
Account Opening Bulk Approval
RV
Reports

Filter

LWF Case Number	Category	Sub Category	Branch
<input type="text"/>	<input type="button" value="▼"/>	<input type="button" value="▼"/>	<input type="button" value="▼"/>
Customer name	From Date(DD-MM-YYYY)	To Date(DD-MM-YYYY)	Urgency
<input type="text"/>	<input type="button" value="dd-mm-yyyy"/>	<input type="button" value="dd-mm-yyyy"/>	<input type="button" value="▼"/>
			Cut Off Time
			<input type="button" value="▼"/>

Search

BM Approval

Approve

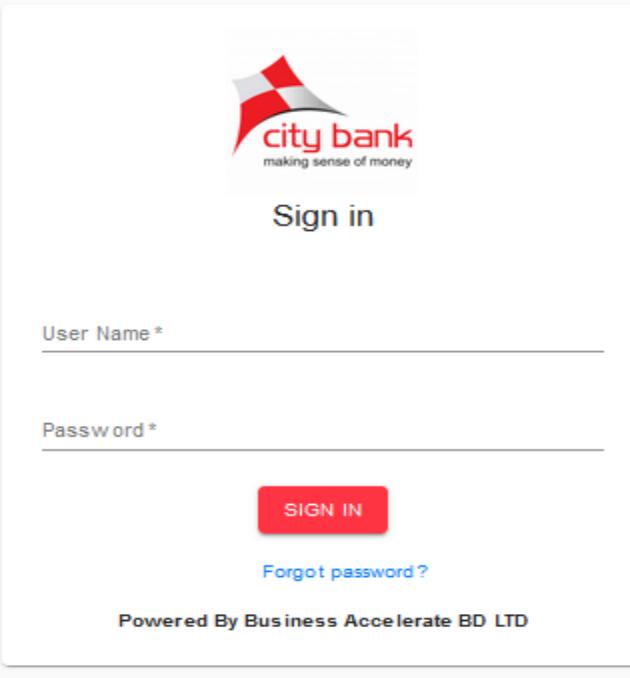
SL	Case ID	Name	CB Number	Account Number	Category	Sub Category	Service	Date of Activity	Current User	Branch Name	Status
1	15100	MD IMRAN HOSSAIN	CB2846571	2302846571001	CASA	A/C Opening		2020-12-09 10:28:04	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
2	15105	MD IMRAN HOSSAIN	CB2878275	2932878275001	CASA	A/C Opening		2020-12-09 10:43:18	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
3	15112	SAYEDA KHATUN	CB1995003	4811995003002	FDR	Opening		2020-12-09 11:02:17	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
4	15121	MD IMRAN HOSSAIN	CB2846573	2302846573001	CASA	A/C Opening		2020-12-09 11:13:27	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
5	15119	SAYEDA KHATUN	CB1995003	DPS	Opening			2020-12-09 11:14:44	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
6	15135	SYEDA SHUMAYA BINTA DUZA	CB1798036	2621798036001	CASA	A/C Opening		2020-12-09 12:02:59	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
7	15127	HASAN RAFI UDDIN	CB2878288	2102878288001	CASA	A/C Opening		2020-12-09 12:04:06	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
8	15253	MOHAMMED KHASRU & MOYANA AKHTAR	CB1973091		FDR	Opening		2020-12-09 16:34:34	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
9	15261	MD. SHAH PARAN	CB2702843	2102702843001	CASA	A/C Opening		2020-12-09 16:51:24	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
10	15267	HASAN RAFI UDDIN	CB2878288		FDR	Opening		2020-12-09 17:09:31	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
11	15270	HASAN RAFI UDDIN	CB2878288		FDR	Opening		2020-12-09 17:15:51	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING
12	15356	RANA HAMIE	CB2878345	2102878345001	CASA	A/C Opening		2020-12-10 10:30:28	Despatch	sol 130	BULK_BM_ACCOUNT_OPENING

192.168.200.125:8080/cms/#/bmBulkAccountOpening MD TAREEF HASAN (MINOB) AND MD RIPON CB2878346 2662878346001 CASA A/C Opening

Page | 31

SD Maker Part

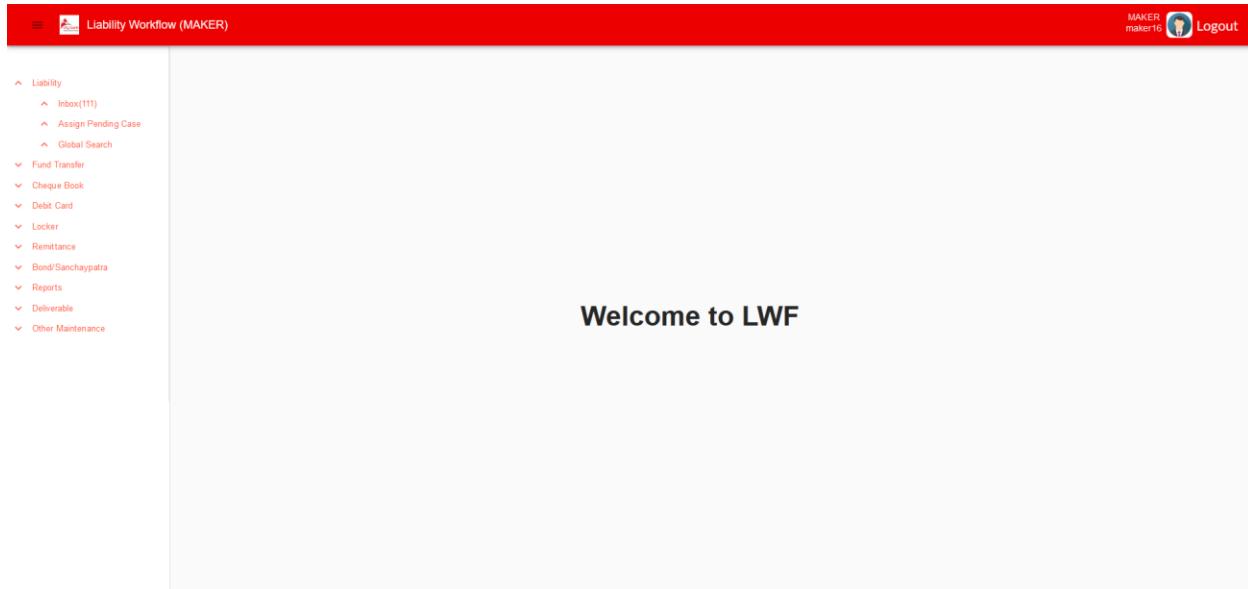
Login Page



The image shows a login page for 'city bank'. At the top center is the bank's logo with the tagline 'making sense of money'. Below the logo is the word 'Sign in' in a large, bold, black font. There are two input fields: 'User Name *' and 'Password *', each preceded by a label and followed by a horizontal line for input. Below these fields is a red rectangular button with the white text 'SIGN IN'. Underneath the button is a blue link 'Forgot password?'. At the bottom of the form, the text 'Powered By Business Accelerate BD LTD' is visible.

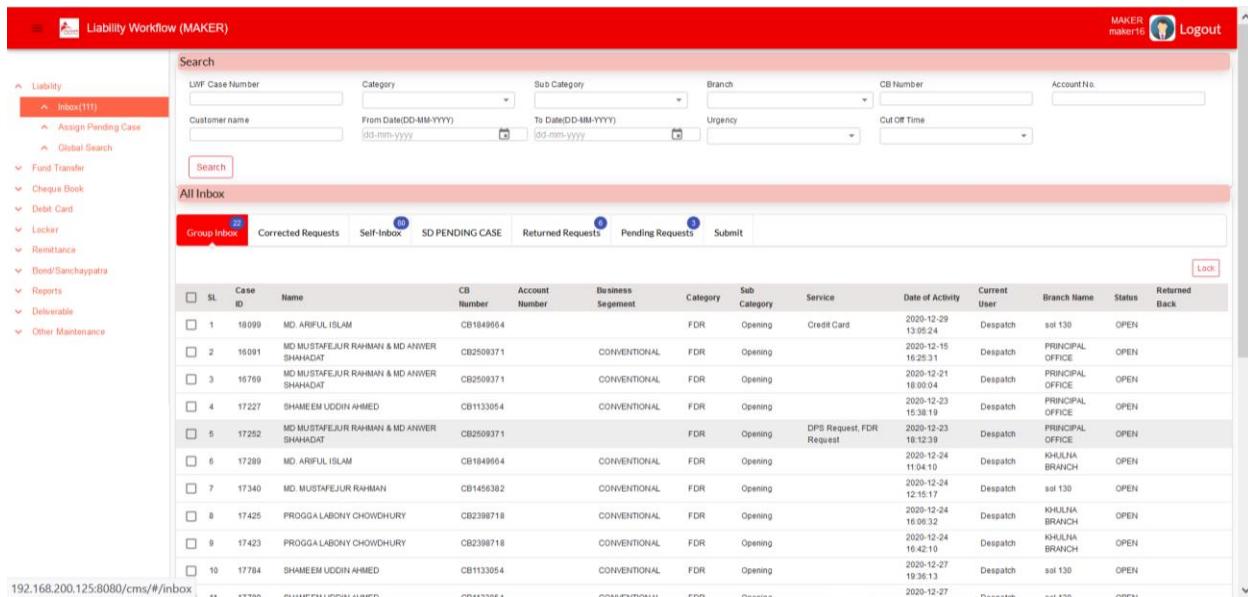
Maker View

SD Dashboard



The SD Dashboard interface includes a sidebar menu with categories like Liability, Fund Transfer, Cheque Book, Debit Card, Locker, Remittance, Bond/Sanchaypatra, Reports, Deliverable, and Other Maintenance. A main content area displays a "Welcome to LWF" message.

SD Maker Inbox



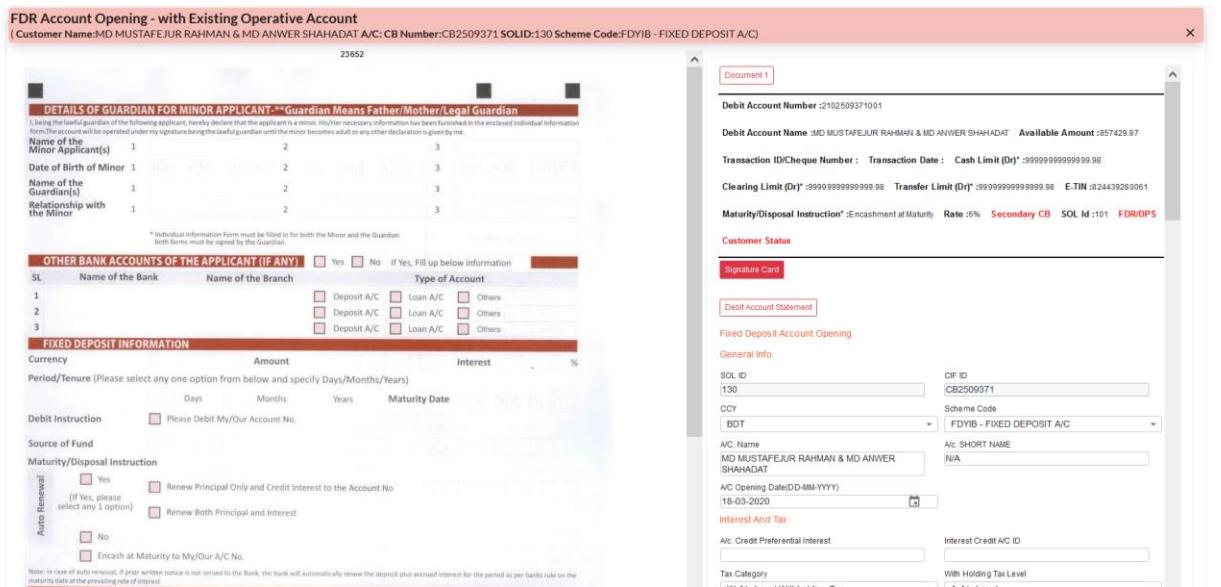
The SD Maker Inbox screen features a search panel with fields for LWF Case Number, Category, Sub Category, Branch, CB Number, Account No., Customer name, From Date, To Date, Urgency, Cut Off Time, and a Search button. Below the search is a table titled "All Inbox" with columns: SL, Case ID, Name, CB Number, Account Number, Business Segment, Category, Sub Category, Service, Date of Activity, Current User, Branch Name, Status, and Returned Back. The table lists various pending requests from users like MD. ARIFUL ISLAM, MD. MUSTAFAEUR RAHMAN & MD ANWER, and PROGGA LABONY CHOWDHURY.

- A. **Group Inbox** show the all Pending requests at SD Maker end
- B. **Self-Inbox** shows only Locked items by SD Maker
- C. **Return Request** shows Return items from SD Checker

- D. **Corrected Request** shows Return items after CS correction
- E. **Pending Request** shows only Save items by SD Maker
- F. **SD Pending Case** shows Shadow items where other unit's dependencies remaining
- G. **Submit** shows after Submit/Return items from SD Maker
- H. **Complete** shows after final completed items by end user
- I. User can use various **Searcher** options to select the items from queue
- J. User also can check status of the items in **Global Search**

SD Maker's Input Fields and Documents Scrutiny

SD maker will able to input required data along with seeing documents in split window where Account's Basic Information, Customer Signature Card, Debit Account Statement, Preview Documents, Back & forth Remarks Details, Flow Summary, De-dupe/SDN Result, Deferral / Waiver Status (if any), Submit, Save and Return with Remarks options are available to perform action in LWF.



The screenshot displays the 'FDR Account Opening - with Existing Operative Account' window. It features a split-screen layout. The left pane contains fields for 'DETAILS OF GUARDIAN FOR MINOR APPLICANT' and 'OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)'. The right pane shows 'Customer Status' with sections for 'Signature Card', 'Debit Account Statement', and 'Fixed Deposit Account Opening'. Both panes include tabs for 'Document 1' and 'Document 2'.

DETAILS OF GUARDIAN FOR MINOR APPLICANT - Guardian Means Father/Mother/Legal Guardian

Name of the Minor Applicant(s): 1 2 3

Date of Birth of Minor: 1 2 3

Name of the Guardian(s): 1 2 3

Relationship with the Minor: 1 2 3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)

SL.	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Days	Months	Years	Maturity Date

Debit Instruction: Please Debit My/Our Account No.

Source of Fund:

Maturity/Disposal Instruction:

Auto Renewal:

Note: In case of auto renewal, if prior written notice is not served to the Bank, the bank will automatically renew the deposit plus accrued interest for the period as per banks rule on the maturity date of the prevailing rate of interest.

Customer Status

Debit Account Number: 210250937101

Debit Account Name: MD MUSTAFEUR RAHMAN & MD ANWER SHAHADAT Available Amount: 857429.97

Transaction ID/Cheque Number: Transaction Date: Cash Limit (Dr)*: 39999999999999.99

Clearing Limit (Dr)*: 399999999999.99 Transfer Limit (Dr)*: 399999999999.99 E-TIN: 324439280061

Maturity/Disposal Instruction*: Encashment at Maturity Rate: 6% Secondary CB SOL Id: 101 FDYIB

Customer Status

Signature Card

Debit Account Statement

Fixed Deposit Account Opening

General Info

SOL ID: 130 CIF ID: CB2509371

CCY: BDT Scheme Code: FDYIB - FIXED DEPOSIT A/C

A/C Name: MD MUSTAFEUR RAHMAN & MD ANWER SHAHADAT A/C SHORT NAME: N/A

A/C Opening Date: DD-MM-YYYY: 18-03-2020

Interest And Tax

A/C: Credit Preferential Interest: Interest Credit A/C ID:

Tax Category: With Holding Tax Level:

FDR Opening Manual - Liability Workflow (LWF)

FDR Account Opening - with Existing Operative Account

(Customer Name:MD MUSTAFAEUR RAHMAN & MD ANWER SHAHADAT A/C; CB Number:CB2509371 SOLID:130 Scheme Code:FDYIB - FIXED DEPOSIT A/C)

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)			
Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

<input type="checkbox"/> Yes (If Yes, please select any 1 option)	<input type="checkbox"/> Renew Principal Only and Credit Interest to the Account No
<input type="checkbox"/> No	<input type="checkbox"/> Renew Both Principal and Interest

Auto Renewal Encash at Maturity to My/Our A/C No.

Note: In case of auto renewal, if prior written notice is not served to the Bank, the bank will automatically renew the deposit plus accrued interest for the period as per banks rule on the maturity date at the prevailing rate of interest.

Scheme Details

Tax Category	With Holding Tax Level
W-A/c Level Withholding Tax	A-A/c Level
Withholding Tax Done By	Withholding Tax Port
Principal A/c Holder Only	10

Value Date(DD-MM-YYYY) 18-03-2020 **Deposited Amount** 120000

Period Type Month **Deposit Period (Months/Days)** 24

Maturity Date 18-03-2022 **Maturity Value**

Repay A/c ID 2102509371001 **Repayment Name** MD MUSTAFAEUR RAHMAN & MD ANWER SHAHADAT

Update Rate

Renewal and Closure

AUTO CLOSURE ? * Yes No

Maturity/Disposal Instruction * Encashment at Maturity

Nominee

Nominee Type *	Nominee Exist/Not
<input type="checkbox"/> Nominee Same As Operative Account	<input type="checkbox"/> Y
Registration No.	Nominee Name
0	SAME AS 2102509371001
Relationship	Percentage %
ZZZ	100.00
Address 1	Address 2
SAME AS LINK A/C	

Form The account will be operated under my signature being the lawful guardian until the minor becomes adult or any other declaration is given by me.

Name of the Minor Applicant(s)	1	2	3
Date of Birth of Minor	1	2	3
Name of the Guardian(s)	1	2	3
Relationship with the Minor	1	2	3

* Individual Information Form must be filled in for both the Minor and the Guardian. Both forms must be signed by the Guardian.

OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY) Yes No If Yes, fill up below information

SL	Name of the Bank	Name of the Branch	Type of Account
1			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
2			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others
3			<input type="checkbox"/> Deposit A/C <input type="checkbox"/> Loan A/C <input type="checkbox"/> Others

FIXED DEPOSIT INFORMATION

Currency	Amount	Interest	%
Period/Tenure (Please select any one option from below and specify Days/Months/Years)			
Days	Months	Years	Maturity Date

Debit Instruction Please Debit My/Our Account No.

Source of Fund

Maturity/Disposal Instruction

<input type="checkbox"/> Yes (If Yes, please select any 1 option)	<input type="checkbox"/> Renew Principal Only and Credit Interest to the Account No
<input type="checkbox"/> No	<input type="checkbox"/> Renew Both Principal and Interest

Auto Renewal Encash at Maturity to My/Our A/C No.

Note: In case of auto renewal, if prior written notice is not served to the Bank, the bank will automatically renew the deposit plus accrued interest for the period as per banks rule on the maturity date at the prevailing rate of interest.

SIGNING AUTHORITY & ACCEPTANCE OF TERMS & CONDITIONS

I declare that I have read and understood the terms and conditions governing the customer account as long as it has the A/C and do hereby agree to open, maintain and operate my / our account(s) as per the said terms and conditions and all its terms made there to by the Bank from time to time. I also declare that the information provided by me is true and correct. I shall supply information/documents relating to the account that you may require in future.

Mode of Operation of A/C

Link CB List

CB No	Source	Customer Name	Action
CB242220	FINACLE	MD ANWER SHAHADAT	
CB1456382		MD. MUSTAFAEUR RAHMAN	
CB242220		MD ANWER SHAHADAT	

Customer SDN Result

1st Applicant
No Match Found

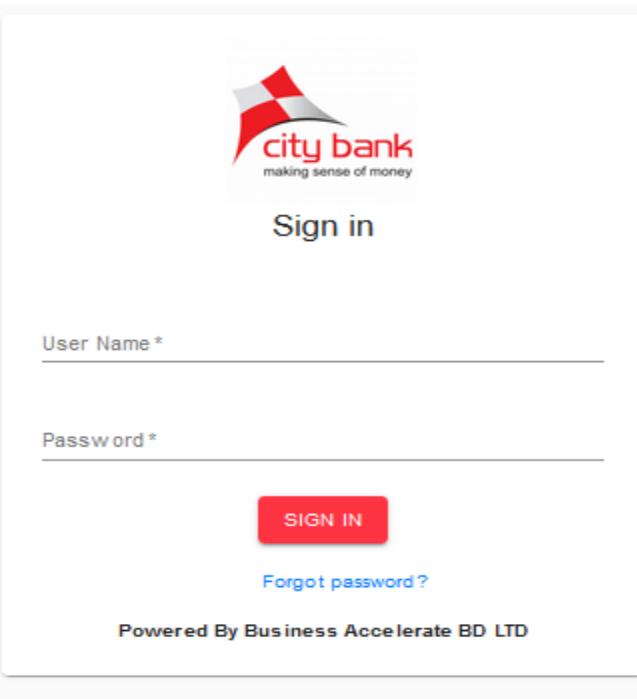
2nd Applicant
No Match Found

Marker Remarks

Submit **Save** **Return**

SD Checker Part

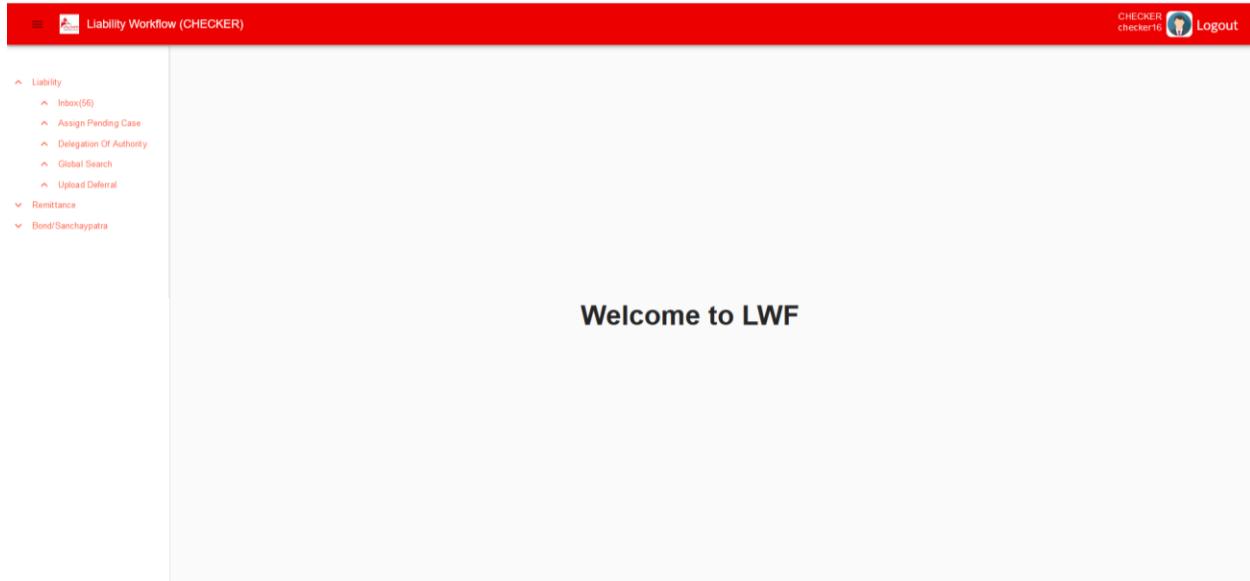
Login Page



The image shows a login page for City Bank. At the top center is the City Bank logo with the tagline "making sense of money". Below the logo is the word "Sign in". There are two input fields: "User Name *", which is currently empty, and "Password *", which is also empty. Below these fields is a red rectangular button with the white text "SIGN IN". Underneath the "SIGN IN" button is a blue link "Forgot password?". At the bottom of the form, the text "Powered By Business Accelerate BD LTD" is visible.

Checker View

SD Checker Dashboard

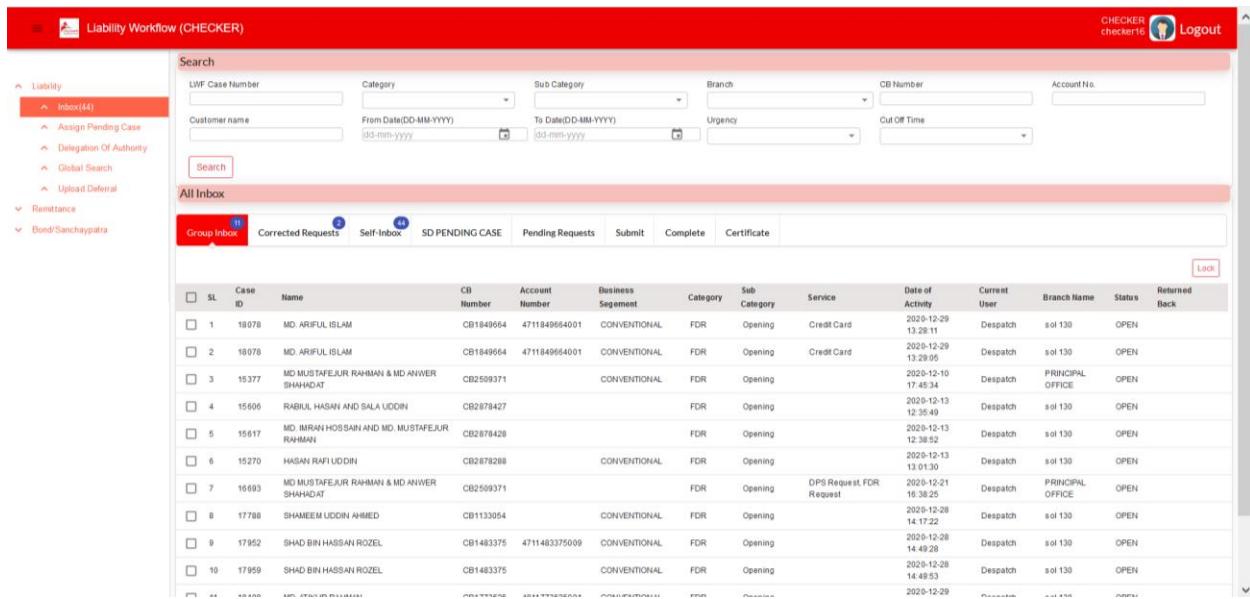


The screenshot shows the SD Checker Dashboard. At the top, there's a red header bar with the title "Liability Workflow (CHECKER)" and user information "CHECKER checker16". On the right, there are "Logout" and "Logout" buttons. Below the header is a sidebar menu with the following items:

- ^ Liability
 - ^ Inbox(56)
 - ^ Assign Pending Case
 - ^ Delegation Of Authority
 - ^ Global Search
 - ^ Upload Deferral
- ^ Remittance
- ^ Bond/Sanchaypatra

The main area has a large "Welcome to LWF" message. At the bottom, there's a yellow banner with the text "SD Checker Inbox".

SD Checker Inbox



The screenshot shows the SD Checker Inbox page. At the top, there's a red header bar with the title "Liability Workflow (CHECKER)" and user information "CHECKER checker16". On the right, there are "Logout" and "Logout" buttons. Below the header is a sidebar menu with the following items:

- ^ Liability
 - ^ Inbox(44)
 - ^ Assign Pending Case
 - ^ Delegation Of Authority
 - ^ Global Search
 - ^ Upload Deferral
- ^ Remittance
- ^ Bond/Sanchaypatra

The main area features a search bar at the top with fields for "LWF Case Number", "Category", "Sub Category", "Branch", "CB Number", "Account No.", "Customer name", "From Date(DD-MM-YYYY)", "To Date(DD-MM-YYYY)", "Urgency", and "Cut Off Time". Below the search bar is a "Search" button.

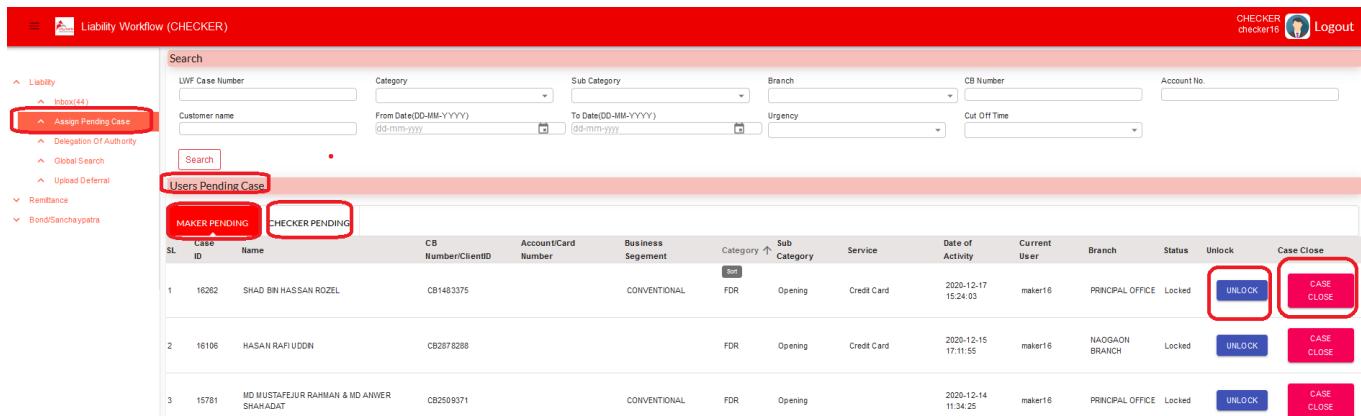
Underneath the search bar, there's a navigation bar with tabs: "Group Inbox" (highlighted), "Corrected Requests" (with 1 item), "Self-Inbox" (with 1 item), "SD PENDING CASE", "Pending Requests", "Submit", "Complete", and "Certificate".

The main content area is titled "All Inbox" and contains a table with the following columns: SL, Case ID, Name, CB Number, Account Number, Business Segment, Category, Sub Category, Service, Date of Activity, Current User, Branch Name, Status, and Returned Back. The table lists 10 pending requests. At the bottom of the table, there are navigation buttons for "First", "Previous", "Next", and "Last".

- A. **Group Inbox** show the all Pending requests at SD Checker end
- B. **Self-Inbox** shows only Locked items by SD Checker
- C. **Corrected Request** shows Return items after CS/SD Maker Correction
- D. **Pending Request** shows only Save items by SD Checker

- E. **SD Pending Case** shows **Shadow** items where other unit's dependencies remaining
- F. **Submit** shows after **Approve/Submit/Return** items from SD Checker
- G. **Complete** shows after **final completed** items by end user
- H. User can use various **Searcher** options to select the items from queue
- I. User also can check status of the items in **Global Search**

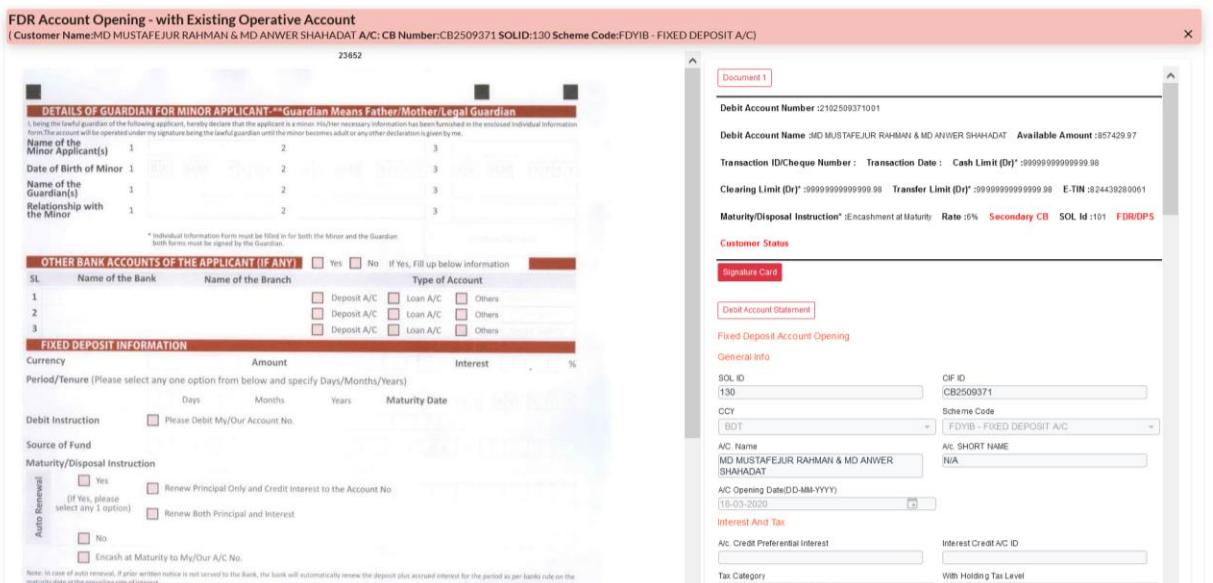
Assign Pending Case option is available at SD checker end where User Pending Case of respective Makers & Checkers are available for **UNLOCK** and **CASE CLOSE** the items.



The screenshot shows the 'Liability Workflow (CHECKER)' interface. In the sidebar, under 'Assign Pending Case', there is a red box around the 'Assign Pending Case' button. Below it, there is a red box around the 'Users Pending Case' link. The main area displays a table of pending cases with columns: SL, Case ID, Name, CB Number/ClientID, Account/Card Number, Business Segement, Category, Sub Category, Service, Date of Activity, Current User, Branch, Status, Unlock, and Case Close. Each row has a red box around the 'UNLOCK' and 'CASE CLOSE' buttons.

SD Checker's Data and Documents Scrutiny

SD Checker will be able to view all SD Maker/CS inputted data along with documents in split window where Account's Basic Information, Customer Signature Card, Debit Account Statement, Flow Summary, Documents Preview, Documents Upload, Back & forth Remarks Details, De-dupe/SDN Result, Deferral / Waiver Status (if any), Approve and Return with Remarks options are available to check.



The screenshot shows the 'FDR Account Opening - with Existing Operative Account' interface. It consists of two windows. The left window contains sections for 'DETAILS OF GUARDIAN FOR MINOR APPLICANT', 'OTHER BANK ACCOUNTS OF THE APPLICANT (IF ANY)', and 'FIXED DEPOSIT INFORMATION'. The right window contains sections for 'Document 1', 'Debit Account Number', 'Transaction ID/Cheque Number', 'Clearing Limit (Dr)*', 'Maturity/Disposal Instruction', 'Customer Status', 'Signature Card', 'Debit Account Statement', 'Fixed Deposit Account Opening', 'General Info', and 'Interest And Tax'. Both windows have red boxes highlighting specific fields like 'Document 1', 'Debit Account Number', and 'Signature Card'.



FDR Opening Manual - Liability Workflow (LWF)

The screenshot shows the FDR opening application form. It includes sections for minor details, other bank accounts, fixed deposit information, and signing authority. A central modal window titled "Do You Confirm?" with "Yes" and "No" buttons is overlaid on the form.

After approval in LWF, FDR Account number will be generated at SD checker end.

The screenshot shows the FDR opening application form. A modal window titled "Account Number Generate" displays account details: Customer Name (MD MUSTAFAEUR RAHMAN & MD ANWER SHAHADAT), Account Number (4812509371004), SOLID (130), CB Number (CB2509371), Scheme Code (FDYIB), Transaction CB number (TDA), and Value (0). An "OK" button is at the bottom right of the modal.

After final approval from SD checker documents will be uploaded in CBL Archiving System.

The End