

WORK EXPERIENCE

IT Technical Support Officer

Sharjah/ Al Shaab Billiards

Video Gaming center and other entertiment activities

Achievements/Tasks

- install and configure computer hardware operating systems and applications
- monitor and maintain computer systems and networks
- Give immediate support for video gaming customers
- set up new users' accounts and profiles and deal with password issues
- replace parts as required
- troubleshoot system and network problems, diagnosing and solving hardware or software faults

PHP Developer

Bangalore/ tettares pvt ltd

2019 – 2019

Software Solutions

Bangalore/india

Achievements/Tasks

- Responding to integration requests from front-end developers
- Developing back-end portals with an optimized database.
- Finalizing back-end features and testing web applications.
- Writing back-end code and building efficient PHP modules.

Operation Executive

Bangalore/www.axis-rooms.com

2018 – 2019

Complete suite of products for the hospitality industry

Bangalore/india

Achievements/Tasks

- Manage Relationships With Channel Partners
- Continuously Train customer about company softwares
- Give remote support and assistance to customer

OTA Operations Executive

Bangalore/www.wandertrails.com

2017 – 2018

Online travel agency portal

bangalore/india

Achievements/Tasks

- Communicating with suppliers
- Follow-up with Travel Agents and Suppliers for Outbound packages
- Responsible for managing operations of B2B online portal
- Responsible for managing global distribution system

SKILLS

MongoDB

SQL

Redux

NodeJs

PHP (Codegniter FrameWork)

ExpressJs

reactJs

Angular

Javascript

Bootstrap

css

HTML

REST API

PERSONAL PROJECTS

woxware.com , hotelierPro.com

LANGUAGES

Malayalam

Full Professional Proficiency

English

Full Professional Proficiency

Hindi

Full Professional Proficiency

INTERESTS

Coding

reading

exercise

learning

WORK EXPERIENCE

Network Administrator

Abudabhi/elite private school

2016 – 2017

Elite private school

abudhabu/united arab emirates

Achievements/Tasks

- Evaluate and install computer hardware, networking software, operating system software and software applications
- Install, maintain, troubleshoot and upgrade Web-server hardware and software
- Perform routine network start up and close down and maintain control records
- Keeping record and maintaining inventory information of technology resources

E-COMMERCE ADMINISTRATION

Bangalore/www.freshtohome.ae

2015 – 2016

India's first online meat selling platform

bangalore/india

Achievements/Tasks

- Monitoring/updating stock on the back-end system
- Monitoring orders and forwarding to appropriate department
- confer with customers by telephone to provide information about products, take or enter orders, cancel accounts or obtain details of complaints

EDUCATION

Bachelor of computer application

Jain university

03/2014

Bangalore/india

Computer Science, Vocational Higher Secondary

JDT Islam, Vocational Higher Secondary

03/2011

calicut/kerala/india

High School

KMO School

03/2019

calicut/kerala/india