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## Shabeer Ibrahim



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**Passport:** G7489272

**Location:** Qatar

**Relocation:** Open

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### Experience On:

- Cisco Identity Services Engine (ISE)
  - Bluecoat
  - Beyondtrust
  - Thinkst canary box
  - Cisco ASA Firewall
  - Cisco MSE
  - Cisco Firepower
  - Qradar
  - Fortigate Firewall
  - Palo Alto Firewall
  - PRTG
  - AD Audit Plus
  - Maas360 MDM
  - Incident Management
  - Change Management
  - Dell Kace
  - Lansweeper
  - Kaspersky security center
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### PROFESSIONAL SUMMARY:

**Cisco** certified IT Engineer having experience with Cisco switches, Firewalls and other security devices

- Familiar with Cisco ISE, Cisco ASA /FortiGate /Palo Alto firewalls, Cisco Switches, VMware virtualization, Wireless devices, Active Directory, windows servers and clients
- Excellent customer service skills and has experience in providing telephone, remote and email support to users.

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### EDUCATION AND CERTIFICATION

- B-Tech in ECE from MES CE, Kuttipuram
- Cisco Certified Network Associate (**CCNA**)
- Cisco Certified Network Associate (**CCNA Security**)
- Cisco Certified Network Professional (**CCNP R&S**)

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### PROFESSIONAL EXPERIENCE

#### **CONFIDENTIAL, QATAR GOVT**

MAY 2016 – PRESENT

#### **Title: Network Security Engineer**

- Assist Senior Network Security Engineers with day to day network related activities.
- Perform vulnerability assessments, security testing, and work with operations and development teams on remediation and mitigation of findings and to produce and deliver a cyber security analysis report
- Configuration, Troubleshooting and maintenance of Cisco Identity Services Engine (ISE)
- Experience with Rogue containment with Cisco WLC
- Experience in generating reports from Beyondtrust, Qradar and Bluecoat
- Configured and Implemented 11 Thinkst Canary boxes in the network

#### **PETROLINK DATA SERVICES LTD**

APRIL 2014 – APRIL 2016

[www.petrolink.com](http://www.petrolink.com)

#### **Title: ICT Engineer**

- Work as a part of 24/7 support team responsible for technical support at the network level: WAN and LAN connectivity, Firewalls / VPN / Active Directory / Servers and Security issues
- Hands on experience with interface of CISCO ASA / Fortigate /Palo Alto firewalls

- Experience in configuring Cisco Anyconnect and Palo Alto Global protect and Windows VPN
- Experience in identifying , analyzing, and correcting security Incidence Including both user security and network security
- Familiar with creating and reviewing firewall rules
- Maintain and manage all objects in Active directory, Resolve AD account Lockouts etc
- Manage and secure corporate mobile phones using Maas360 MDM
- Monitor the entire IT infrastructure using tools and manage system alerts and notifications and respond accordingly to resolve the issues.
- Create, Maintain and manage Virtual machines using VMware Vsphere client.

**CMC LIMITED, A TATA ENTERPRISE** <http://www.cmcltd.com/>    NOV 2013 – MARCH 2014

**CS-Network Support Engineer**

**End Client** : Reserve Bank of India, Cochin  
**Project** : IDRBT Leased Line FM and AMC Project  
 [Support for Cisco Routing/Security Solutions]

- Configure and maintain VLAN in RBI campus
- Involved in upgrading Networking devices
- Monitor network and Troubleshoot problems reported from users
- Assist users in Installing and upgrading banking software
- Provide training on Information Security to bank users
- Installed and maintained computer peripheral equipment such as scanners, printers, whiteboards, and projectors; to ensure that these are prepared and ready to be used.

**NEWAGESYS SOLUTIONS PRIVATE LTD** <http://www.newagesys.com/>    DEC 2010– Nov 2012

Sr Resource Specialist

- Administering and maintaining of Windows servers, Desktops, Switches and Firewall
- Set up user accounts, permissions, passwords and other security roles and features.
- Provide training about Information Security Awareness ,company policies and software to New Joiners
- Experience in recruiting consultants for Networking and systems related openings from our clients in USA

**CLERYSYS, INC** <http://www.clerysys.com/>    DEC 2007– Nov 2010

System Administrator

- Provide technical support for both hardware and software issues to users
- Monitor the system daily and respond immediately to security or usability concerns
- Administrate infrastructure, including firewalls, malware protection software and other processes