Shabeer Ibrahim

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Location: Qatar
Relocation: Open

Experience On:
- Cisco Identity Services Engine (ISE)
- Cisco Steathwatch
- Bluecoat Proxy/CAS/MAA
- Beyondtrust
- Thinkst canary box
- Cisco ASA Firewall
- Cisco MSE
- Cisco Firepower
- Qradar
- Fortigate Firewall
- Palo Alto Firewall
- PRTG
- AD Audit Plus
- Maas360 MDM
- Incident Management
- Change Management
- Dell Kace
- Lansweeper
- Kaspersky security center

PROFESSIONAL SUMMARY:

Cisco certified IT Engineer having experience with Cisco switches, Firewalls and other security devices

- Familiar with Cisco ISE, Cisco ASA /FortiGate /Palo Alto firewalls, Cisco Switches, VMware virtualization, Wireless devices, Active Directory, windows servers and clients
- Excellent customer service skills and has experience in providing telephone, remote and email support to users.

EDUCATION AND CERTIFICATION

- B-Tech in ECE from MES CE, Kuttipuram
- Cisco Certified Network Associate (**CCNA**)
- Cisco Certified Network Associate (**CCNA Security**)
- Cisco Certified Network Professional (**CCNP R&S**)

PROFESSIONAL EXPERIENCE

CONFIDENTIAL, QATAR GOVT   MAY 2016 – PRESENT

Title: Network Security Engineer
- Assist Senior Network Security Engineers with day to day network related activities.
- Perform vulnerability assessments, security testing, and work with operations and development teams on remediation and mitigation of findings and to produce and deliver a cyber security analysis report
- Configuration, Troubleshooting and maintenance of Cisco Identity Services Engine (ISE) ,Cisco stealthwatch and other security devices including firewalls
- Experience with Rogue containment with Cisco WLC
- Experience in generating reports from Beyondtrust, Qradar and Bluecoat
- Configured and Implemented 11 Thinkst Canary boxes in the network

PETROLINK DATA SERVICES LTD   APRIL 2014 – APRIL 2016
www.petrolink.com

Title: ICT Engineer
- Work as a part of 24/7 support team responsible for technical support at the network level: WAN and LAN connectivity, Firewalls / VPN / Active Directory / Servers and Security issues
- Hands on experience with interface of CISCO ASA /

Fortigate /Palo Alto firewalls
- Experience in configuring Cisco Anyconnect and Palo Alto Global protect and Windows VPN
- Experience in identifying , analyzing, and correcting security Incidence Including both user security and network security
- Familiar with creating and reviewing firewall rules
- Maintain and manage all objects in Active directory, Resolve AD account Lockouts etc
- Manage and secure corporate mobile phones using Maas360 MDM
- Monitor the entire IT infrastructure using tools and manage system alerts and notifications and respond accordingly to resolve the issues.
- Create, Maintain and manage Virtual machines using VMware Vsphere client.

CMC LIMITED, A TATA ENTERPRISE http://www.cmcltd.com/   NOV 2013 – MARCH 2014

CS-Network Support Engineer

End Client   : Reserve Bank of India, Cochin
Project   : IDRBT Leased Line FM and AMC Project
                          [Support for Cisco Routing/Security Solutions]

- Configure and maintain VLAN in RBI campus
- Involved in upgrading Networking devices
- Monitor network and Troubleshoot problems reported from users
- Assist users in Installing and upgrading banking software
- Provide training on Information Security to bank users
- Installed and maintained computer peripheral equipment such as scanners, printers, whiteboards, and projectors; to ensure that these are prepared and ready to be used.

NEWAGESYS SOLUTIONS PRIVATE LTD http://www.newagesys.com/   DEC 2010– NOV 2012
Sr Resource Specialist
- Administering and maintaining of Windows servers, Desktops, Switches and Firewall
- Set up user accounts, permissions, passwords and other security roles and features.
- Provide training about Information Security Awareness ,company policies and software to New Joiners
- Experience in recruiting consultants for Networking and systems related openings from our clients in USA

CLERYSYS, INC http://www.clerysys.com/   DEC 2007– NOV 2010
System Administrator
- Provide technical support for both hardware and software issues to users
- Monitor the system daily and respond immediately to security or usability concerns
- Administrate infrastructure, including firewalls, malware protection software and other processes