LMD Exceptions

1. Once order is started picking from DigiTS, then the existing order update cannot be done.
   a. If new item adding / Qty increase are there - this scenario can be handled by creating a new order from ERP
   b. If item Qty reduction/Cancellation is there , then proper update have to given to the picker outside the system to pick lesser qty or while load in also the same can be achieved
2. Truck re-assignment can be done till the last picking list completion of the order
3. After Load-In, the truck change can be done by Van to Van Order Transfer from the LMD App
4. Item Wise Dispatching/invoicing will not be there, always its going to be order wise invoicing only
5. Incase, if any order needs to be delivered for today, they have to cancel that order and create a new order for today
6. Dispatch Cancellation will not be there, since we are using automatic dispatch
   a. In this case, it can be done by rejecting the Load-In from App
7. Since we have automatic dispatch, for one customer - One Route - One picking location mapping can be done
8. Not processed /Not delivered - After load out, the life cycle will be end and these orders will not be ready for rescheduling
9. Any of the picking slip is started for an order (Assume in an order, 3 picking slips are there) till completion of the load-in rescheduling/Cancellation cannot be performed.
10. After Load Out, the items will not be there for rescheduling
11. Load-In - Informative view of (Batch, Serial Number, No Batch), if picked batch is not found while load-in, they can reduce the quantity according to batch availability. (Cannot change batch at all).
12. Re-scheduling/Cancellation of the order cannot be performed in-between picking completion and load-in completion. Only after load-in completion, it can be performed.
13. Partial delivered and Not Delivered orders cannot perform Re-scheduling. After load-out, through integration the same order will be cancelled
14. All the Cash customer by default is configured as Temporary Credit with a minimal Credit Limit. While delivery system will show cash as default, if customer refuse to pay the delivery person will have the option to select as a Temporary Credit delivery and to complete this process it requires an Override password.
15. Partially delivery offline approval can only be done in for header-level, not for each item level. Change quantity cannot be accessed in the backend while approving.
16. if the customer is enabled for invoice printing, draft-invoice printing cannot be done.
17. Delivery person should transfer the order to the helpers only while delivery
18. Delivery note plus invoicing
    i. In this scenario, after delivery completion, the user has to choose from the multiple delivery notes listed and then can generate the invoice. Without completing the invoice generation, the system will not proceed further.
    ii. In this same case, if the price request has been requested for any of the delivery note, without completing the invoicing, the system will let to proceed further.
19. Orders are of 3 types:
    a. Delivery Orders – Through Digital Delivery App.
    b. Pickup Orders – One common device will be assigned to manage the pickup orders, either till completion of picking, the route can be changed.
    c. Invoicing Order – This cannot be managed through DigiTS, but through ERP. These types of orders, doesn't need to send to DigiTS at all.
    d. Instead of the delivery done by the delivery person, if the salesperson takes the order and does the delivery himself, in this scenario, the Pickup route operations has to be followed.
20. In the case of a partially picked/partially loaded order, it is the responsibility of the backend user

to cancel the order manually in order to release the reserved quantity from the ERP system. Failure to do so will result in the order remaining in the system indefinitely, preventing the reserved quantity from being used for other orders.

21. Once picking is started, the order cancellation is not possible
22. Not Delivered/Not Processed orders can be load out strightly, no approval will be there for this
23. After load in, if the any of the items from an not delivered ordered need to be given to another customer, that needs to be managed out of system