

Module 1- The Intake Phase

1. What strategies or techniques can a Project Manager use to understand why the project matters to a customer?
2. How does creating a project charter add value to the project?
3. Have you ever been on a project without a project charter? If yes, what your experience?
4. In this simulation, we have very supportive stakeholders. What happens when the stakeholders are not supportive of the project's objective?
5. Why are success metrics defined during this stage? What value does it bring to the project, and to the project manager?
6. Often times, customers want their project done fast, and may not see the value in creating a project charter. What is the best way to handle those types of issues?