

Uber

[Log in](#) [Sign up](#)

Drive with confidence

You deserve to be able to go wherever the opportunity is. Get there with support on the road and technology that helps protect you and those around you.



Masks are now recommended, per provincial guidelines

Following updates to provincial guidelines, riders and drivers in Canada are no longer required by Uber to wear masks, unless required by law.**

However, as per Health Canada's advice, we strongly recommend wearing a mask depending on personal risk factors and infection rates in your area.

Remember: many people still feel safer wearing a mask because of personal or family health situations, so please be respectful of their preferences. And if you ever feel uncomfortable, you can always cancel the trip.

To learn more, go [here](#)



Updating our no-front-seat policy

Riders are no longer required to sit in the back seat. However, to give you more space, we're still asking that riders only use the front seat if it's required because of the size of their group.



Thank you for helping take care of one another

We know the pandemic has been difficult. But you've continued to go the extra mile to help protect our communities—whether it's wearing a mask, making space for one another, or helping people get the food they need. Thank you for that.

It's still important to take safety precautions while driving and delivering. So make sure to roll down the windows for extra airflow, sanitize your hands before and after trips or deliveries, and always cover your cough or sneeze.

Designing a safer experience

Features to help keep you safe

The app is built with technology to help you stay connected to your loved ones, our team, and emergency authorities, so you can go even further.

Helping to protect you on the road

While driving with the Driver app, you're covered by insurance that's maintained by Uber.

Community Guidelines

Our guidelines ask you to treat others with respect, follow the law, and keep one another safe. Anyone who doesn't follow them may lose access to our app.

[Learn more](#)

Your safety drives us

Safety is designed into the experience. So you feel comfortable driving at night. So you can tell loved ones where you're going. And so you know you have someone to turn to if anything happens.*



Emergency assistance button

You can use the in-app Emergency Button to call authorities to get help if you need it. The app displays your location and trip details, so you can quickly share them with emergency services.



24/7 incident support

Uber customer associates trained in incident response are available around the clock.



Follow My Ride

Friends and family can follow your route and will know as soon as you arrive.



2-way ratings

Your feedback matters. Low-rated trips are logged, and users may be removed to protect the Uber community.



Phone anonymization

If you need to contact your rider through the app, your phone number may stay private.



GPS tracking

All Uber trips are tracked from start to finish, so there's a record of your trip if something happens.



RideCheck

Using sensors and GPS data, RideCheck can help detect if a trip has an unexpected long stop. If so, we'll check on you and offer resources to get help.¹







Safer roads for everyone, thanks to you

You play a key role in helping to make cities safer and roads friendlier to move around in.



Staying focused while driving

The app reminds you that you're driving within the posted speed limit and to take healthy breaks, so you're alert behind the wheel.



Safety tips

Local laws and advice from law enforcement officials offer ways you can help make a big difference in your safety and that of the people around you.

Strengthening our community

Uber's Community Guidelines help riders and drivers enjoy a stress-free ride. Any person who doesn't follow the guidelines may be at risk of being removed from the platform for the safety of the entire Uber community.

[Review Community Guidelines](#)



*Certain features vary by region and may be unavailable.

**Masks may still be required by law in some areas. Please check your local requirements regarding COVID-19 safety protocols. All users of the Uber platform are required to comply with applicable laws and regulations while using Uber.

¹ This feature is in the process of rolling out and is currently only available in select markets.

Uber

[Visit Help Center](#)

Company

[About us](#)

[Our offerings](#)

[Newsroom](#)

[Investors](#)

[Blog](#)

[Careers](#)

[AI](#)

[Gift cards](#)

Products

Ride

Drive

Deliver

Eat

Uber for Business

Uber Freight

Global citizenship

Safety

Diversity and Inclusion

Sustainability

Travel

Airports

Cities

English

Seattle



© 2023 Uber Technologies Inc.

[Privacy](#)

[Accessibility](#)

[Terms](#)