

**Drive** ~ Overview
Requirements



# Drive. Get paid. Get rewarded.

Welcome to the new Uber Pro: a rewards program inspired by you and designed to help you reach your goals—both on and off the road.

Visit your Driver app to see your rewards.

Sign up to start driving

## Exclusive rewards, exclusively for you

Fuel your drive and fill your pockets with brand-new rewards available only on Uber.



# We see your drive

Keep moving forward with rewards that give you more: cash, control, choice.



### Drive like a Pro

You're a person who never settles. We want to keep you fueled on the road by connecting you to discounts on gas and car maintenance, Area Preferences<sup>1</sup> in select cities, and priority support.





### Live like a Pro

Life happens off the road, too. Enjoy it more with a cash reward,<sup>2</sup> discounts with purchase at 7-Eleven, and a Costco Gold Star membership at no cost for the first year.



### Achieve like a Pro

You've got big plans. Navigate the road ahead with 100% tuition coverage toward your degree from Arizona State University online and language learning with Rosetta Stone.



### Earn points

Earn one point for every trip you take. You can get bonus points when you drive during peak hours. The more you drive, the more points you'll earn. You accumulate points during periods that last 3 months: November-January, February-April, May-July, and August-October.



### Give great service to riders

Your status is based on the total number of points accumulated over the previous cycle while maintaining certain criteria that varies from city to city. Check the Driver app for more information.



#### Unlock statuses

Points help determine if you're Blue, Gold, Platinum, or Diamond. The higher your status, the more rewards you can get.

# Rewards at every status

Enjoy exclusive rewards at every level as you aim to achieve more.

See all available Uber Pro rewards

	<b>•</b>	<b></b>
	Blue	Gold
Diamond cash reward	_	-
Costco Gold Star membership at no cost for the first year	-	-
Cash back on gas and EV charging with Uber Pro Card	Up to 6% on gas, 4% on charging	Up to 7 6% on (
Access to Area Preferences	-	-
Up to 25¢ off per gallon on gas with Upside⁴	<b>✓</b>	~
Discounts with purchase at 7-Eleven	~	~

## Score cash back like a Pro

The Uber Pro Card<sup>3</sup> is your ticket to more. With instant cashouts after every trip and cash back on gas and EV charging, it's the debit card that has your back.

Get the Uber Pro Card



## Uber Pro keeps drivers moving forward

"When I found out Uber had a partnership with Arizona State to provide tuition coverage, I said, 'I'm going to use it to open doors by getting this degree."

-Kate M., Driver and ASU Graduate

► Play video Learn more

# Don't just get rewarded, get ahead

Visit your Driver app to see your rewards.

Sign up to start driving

## Frequently asked questions

#### How is my star rating calculated?

Your overall star rating is an average of individual ratings provided by riders from your past 500 trips.

If you receive a rating of 4 stars or below on a trip for a reason that is out of your control, like a bad GPS route or traffic, the rating will be excluded from your overall rating. See more about ratings here.

### How is my cancellation rate factored in to my status?

If you're a driver with Gold, Platinum, or Diamond status and your cancellation rate rises to between 4.01% and 10%, you won't be able to reach a higher status by earning more points. You will maintain your current status and have access to your current rewards.

If your cancellation rate rises above 10%, you will lose access to your Gold, Platinum, and Diamond rewards immediately. To earn back your rewards, your cancellation rate must return to 4% or below.

#### How did I get my status?

You earn points during fixed 3-month periods. At the start of a 3-month period, your status is determined by the points you earned in the previous 3-month period. At any time, you can move up statuses and unlock more rewards if you earn enough points for the next status and maintain certain criteria.

#### Do I get points for delivering using the Uber Eats app?

Drivers who also deliver with Uber Eats will earn points for delivery trips. Note that rewards offering views of full trip duration aren't available on Uber Eats trips.

Delivery people who only deliver using the Uber Eats app aren't eligible for Uber Pro. They may be eligible for Uber Eats Pro where the program is available. Learn more here.

To facilitate your participation in the Uber Pro program, Uber will process certain personal data, as described in more detail above, to calculate your status. If you elect to activate a reward offered by a third party provider, Uber will share your name and contact details to improve the sign up process and confirm your status. The third party provider may collect additional data during their sign up process, and independently inform you thereof.

The third-party rewards provider will act as the data controller for your personal data it receives from Uber on your behalf and that it collects to provide you with the rewards. We encourage you to read their privacy policy. Uber will be the data controller for the personal data it processes to calculate your tier status and send you updates of your status and rewards. For more information, and to learn about your privacy rights, please read our <u>Privacy Notice</u>. For full details about how to opt out of this program, see the Uber Pro Terms.

<sup>1</sup>Area Preferences is currently not available in all US cities. This feature is only available to drivers with Uber Pro Platinum and Diamond statuses, and is redeemable for up to 2 hours per day. For more information, see Uber Pro Terms and Conditions.

<sup>2</sup>To receive a cash reward, you must achieve or re-qualify for Diamond status in one Uber Pro program period and maintain such status until the end of the program period. Offer applies to Uber Pro program periods between November 1, 2022, and October 31, 2023. Reward will be given in the program period after Diamond status is achieved. One time only as Uber tests this new offering. Amount may vary.

<sup>3</sup>Banking services are provided by Evolve Bank & Trust, Member FDIC. The Uber Pro Card is a Mastercard debit card powered by Branch and issued by Evolve Bank & Trust pursuant to a license from Mastercard and may be used everywhere Mastercard debit cards are accepted. Uber is not responsible for the products and/or services offered by other companies, or for the terms and conditions (including financial terms) under which those products and/or services are offered. Exxon and Mobil are trademarks or registered trademarks of Exxon Mobil Corporation or one of its subsidiaries. Other trademarks shown are property of their respective owners. Base cash back benefit is between 6% and 2% for gas purchases and between 12% and 4% for EV charging, depending on your Uber Pro status. Total cash back you can earn with the Uber Pro Card on refueling (gas or EV charging) is \$100 per month, excluding any Mastercard Easy Savings cash back (see their Terms and Conditions here). Mastercard Easy Savings may not be available in all locations. After a 3-month grace period, you'll be required to select Credit or Bypass

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## Global citizenship

Safety

Diversity and Inclusion

Sustainability

### Travel

Airports

Cities







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