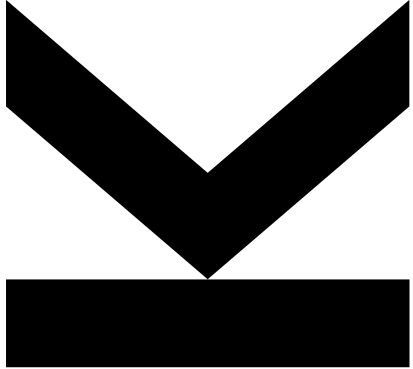


Music Recommender Systems



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Outline

- Introduction to Recommender Systems: Motivation, Domains, Tasks, Flavors
- Problems of Recommender Systems
- Large-scale Music Exploration (Emotional Music Tower Blocks - EmoMTB)
- Popularity Bias in Recommendations (Black Holes of Popularity - BHP)
- Gender Unfairness of Recommender Systems

Recommender Systems

What Are Recommender Systems?

“Recommender systems are tools and techniques that provide suggestions for items that are most likely of interest to a particular user, ...what items to buy, what music to listen to, or what online news to read.”

[Ricci et al., 2022]

For products



For fashion



STITCH FIX



For jokes

Jester 5.0

Jokes for *your* sense of humor

For travel



For music



For movies/series

NETFLIX

For videos



For users and
user-generated
content



For books



— WHAT SHOULD I —
READ NEXT?

Why Do We Need Recommender Systems?

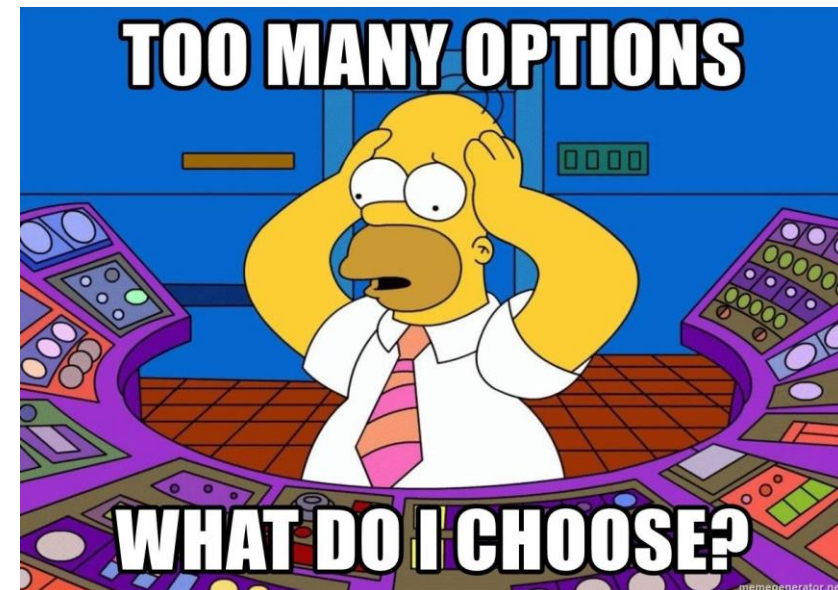
Obtaining a **personalized** selection of items from a large catalog to support decision making

Ex.: Spotify (<https://newsroom.spotify.com/company-info/>)

- 70M+ music tracks
- 381M users

Ex.: Youtube (<https://www.globalmediainsight.com/blog/youtube-users-statistics>)

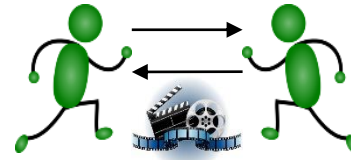
- 5B+ videos watched per day
- 1B hours of video watched every day
- 500 hours of video uploaded per minute
- 2B users



Main Flavors of Recommender Systems

Collaborative filtering (CF):

Recommend to target user items that other *similar users* liked in the past



Content-based filtering (CBF):

Recommend to target user *content similar* to what he or she liked in the past



Context-aware recommender system (CARS):

Recommend to target user items that he, she, or other users liked in a given *context or situation*



Hybrid RS: Any *combination* of the above

Common Recommendation Tasks

(Missing) rating prediction:
Which rating would a user give to an unseen item?

	<i>Item 1</i>	<i>Item 2</i>	<i>Item 3</i>	<i>Item 4</i>	<i>Item 5</i>
<i>User 1</i>	3		2		3
<i>User 2</i>	4	3	4	3	
<i>User 3</i>		2		5	4
<i>User a</i>		5	4	3	?



Explicit ratings

Common Recommendation Tasks

Interaction prediction:
Will a user interact with an unseen item?

	<i>Item 1</i>	<i>Item 2</i>	<i>Item 3</i>	<i>Item 4</i>	<i>Item 5</i>
<i>User 1</i>	1	0	0	1	0
<i>User 2</i>	0	0	1	1	0
<i>User 3</i>	1	0	1	1	1
<i>User a</i>	0	1	1	1	?

Often implicit feedback (e.g., clicks, views,
listening events, skipping behavior)

Common Recommendation Tasks

	Item 1	Item 2	Item 3	Item 4	Item 5
User 1	3		2		3
User 2	4	3	4	3	
User 3		2		5	4
User a		5	4	3	?

Explicit ratings

	Item 1	Item 2	Item 3	Item 4	Item 5
User 1	1	0	0	1	0
User 2	0	0	1	1	0
User 3	1	0	1	1	1
User a	0	1	1	1	?

Implicit feedback (e.g., clicks, views, listening events, skipping behavior)

Recommender



Ranked list of items

$\langle i_7, i_9, i_{12}, i_5, i_{42} \rangle$

determined by a ranking algorithm (based on predicted ratings, degree of similarity/matching, probability, confidence score, etc.)

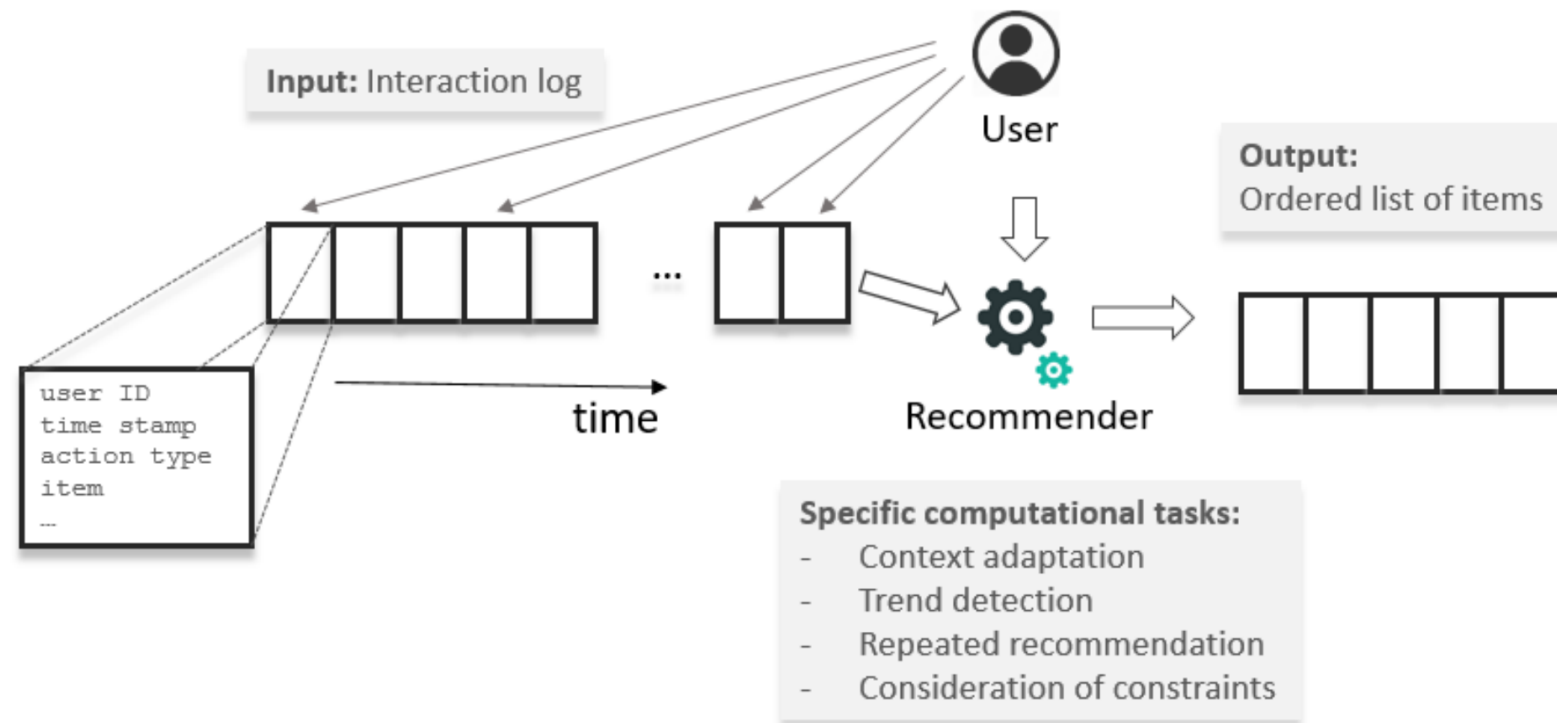


Recommender



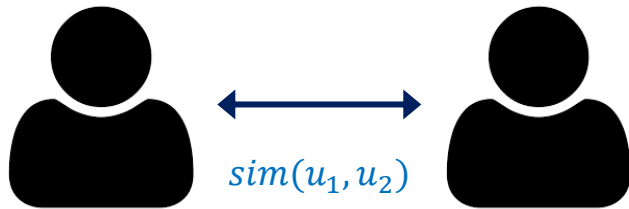
Common Recommendation Tasks

Sequential recommendation
(e.g., automatic playlist generation)

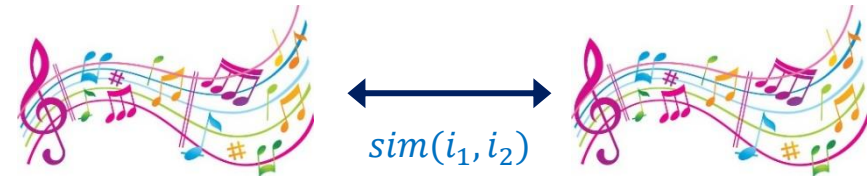


Important Concept in Recommender Systems

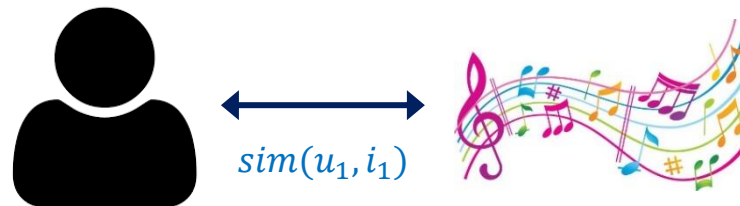
Similarity



(e.g., memory-based CF, UserKNN)



(e.g., content-based filtering)



(e.g., latent factor model)

Problems of Recommender Systems

Despite all their benefits, recommender systems suffer from shortcomings and problems, including...

- Cold-start problem (new users or new items unknown to the system)
- Privacy and security concerns
- Lack of transparency and explainability
- **Over-personalization** → users get stuck in a “filter bubble” → less diverse results
- **Exploration vs. exploitation**
- **Biases (e.g., popularity or demographic)**
- **Fairness and discrimination**

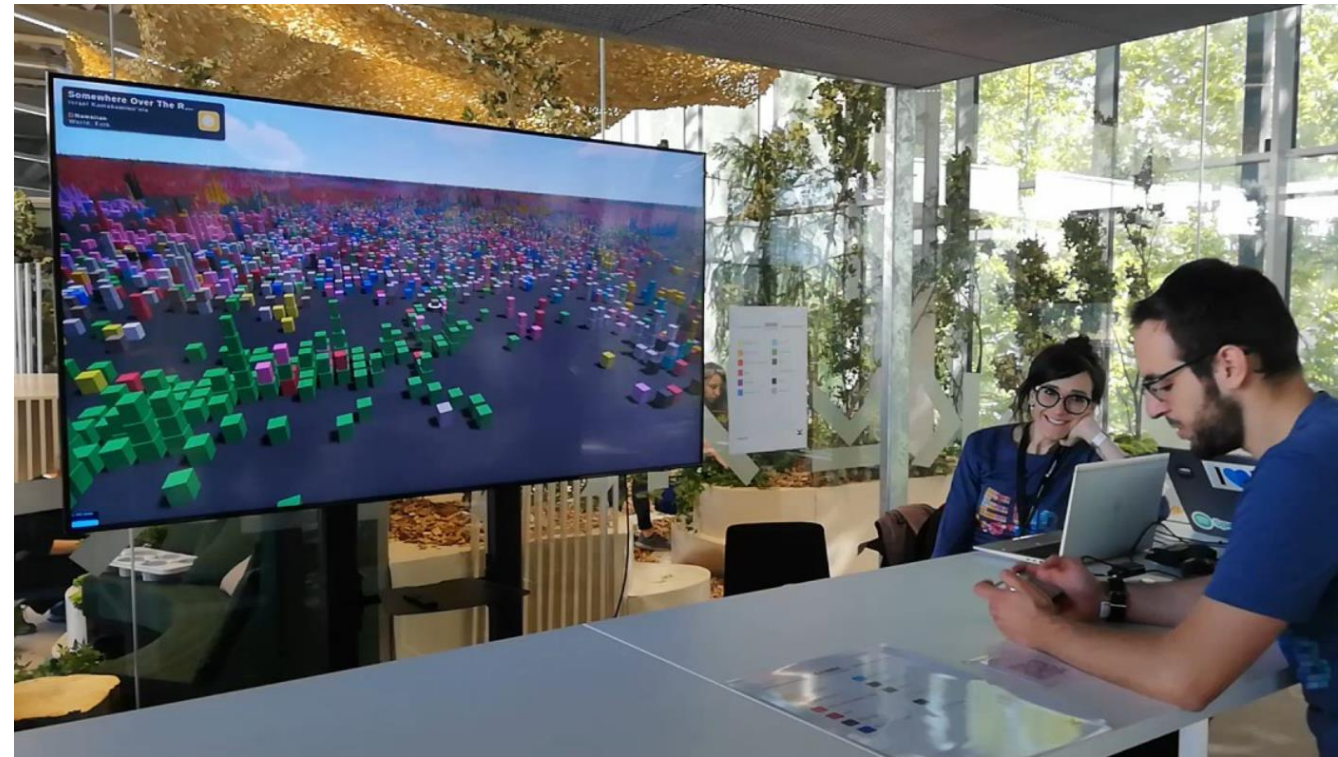
Large-scale Music Exploration (EmoMTB)

Emotional Music Tower Blocks (EmoMTB)

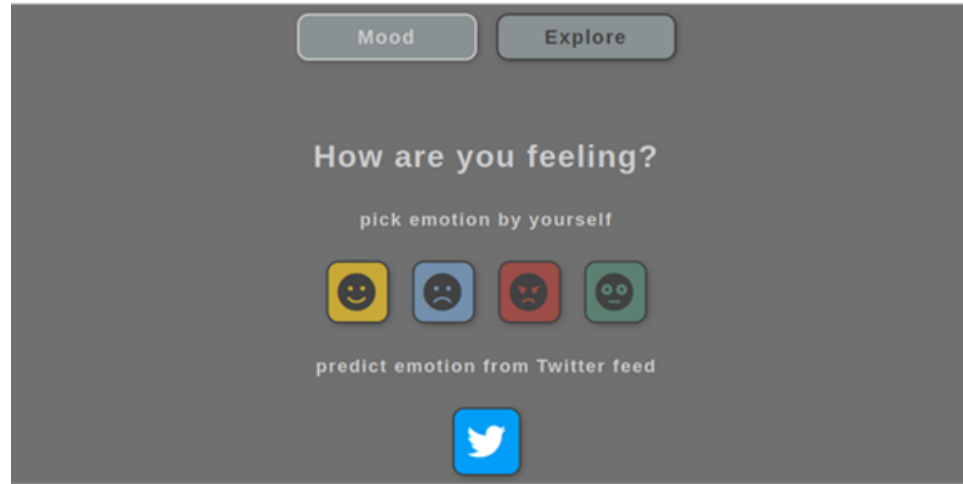
Emotion-aware Music Recommendation and Exploration






Addressed problems: Exploration vs. exploitation, diversification

- Artistic/scientific project presented at Ars Electronica Festival of Media Arts 2021
- Audiovisual exploration of a music collection (~500K tracks) using metaphor of city
- Tracks are clustered based on (very fine-grained) genre information and audio features
- Visualized as blocks; very similar ones are stacked to form buildings
- Nearby buildings form neighborhoods of similar genres (genres are color-coded)
- Each track is assigned an emotion (predicted from Last.fm tags)
- User selects an emotion
 - recommendations and visualizations update accordingly
- Explanatory video: <https://bit.ly/3hfVH1S>



EmoMTB: User Controls



GENRE COLOR CODING	
	Reggae, Latin
	Rap, Hip Hop
	Rock, Alternative, Indie
	Pop
	New Age
	Blues, Jazz, Soul
	Electronic
	Country, Folk
	World
	Classical, Gospel
	Metal
	Unknown

Hips Don't Lie (feat. W...

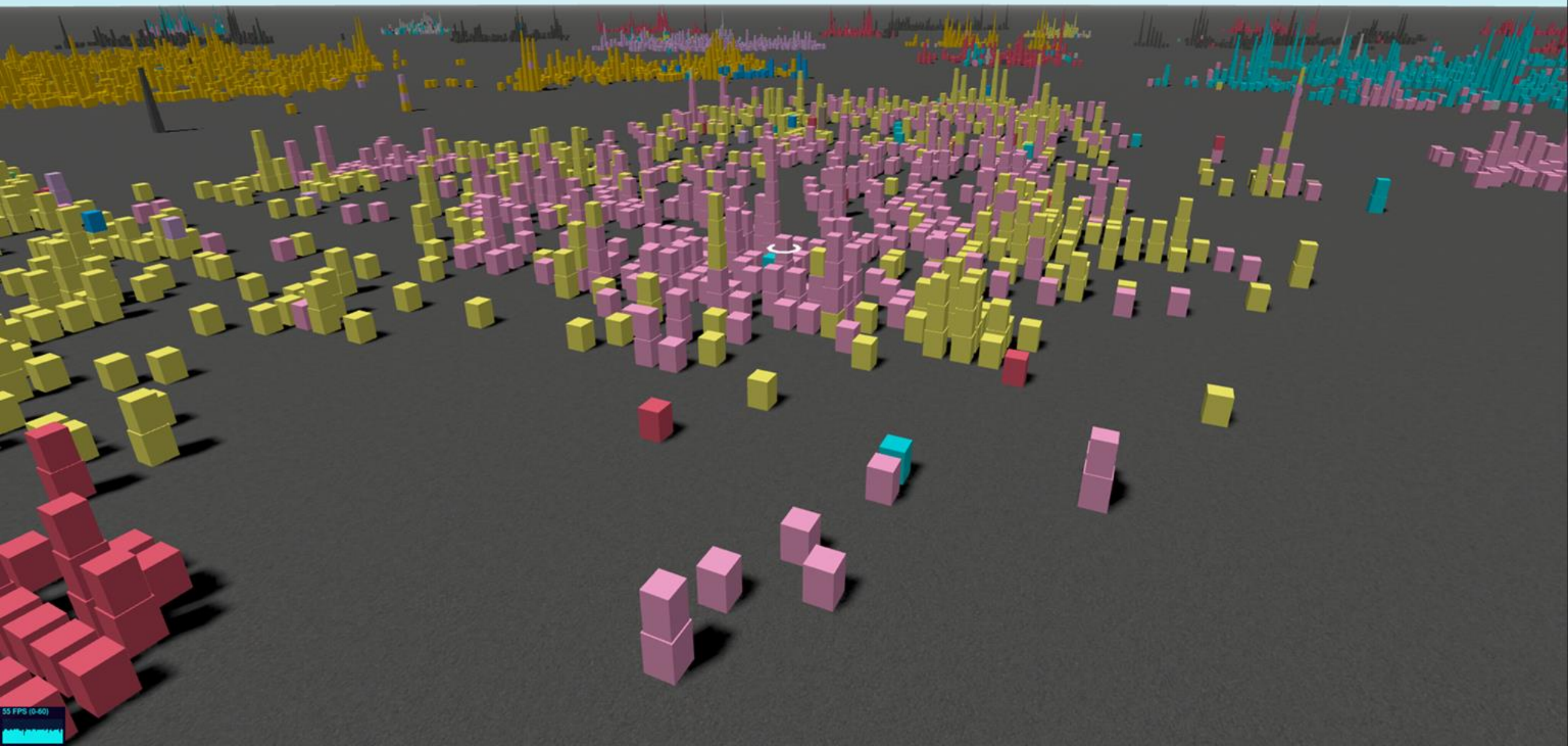
Shakira, Wyclef Jean



■ Pop

Latin, Reggaeton

Happy



The Hills

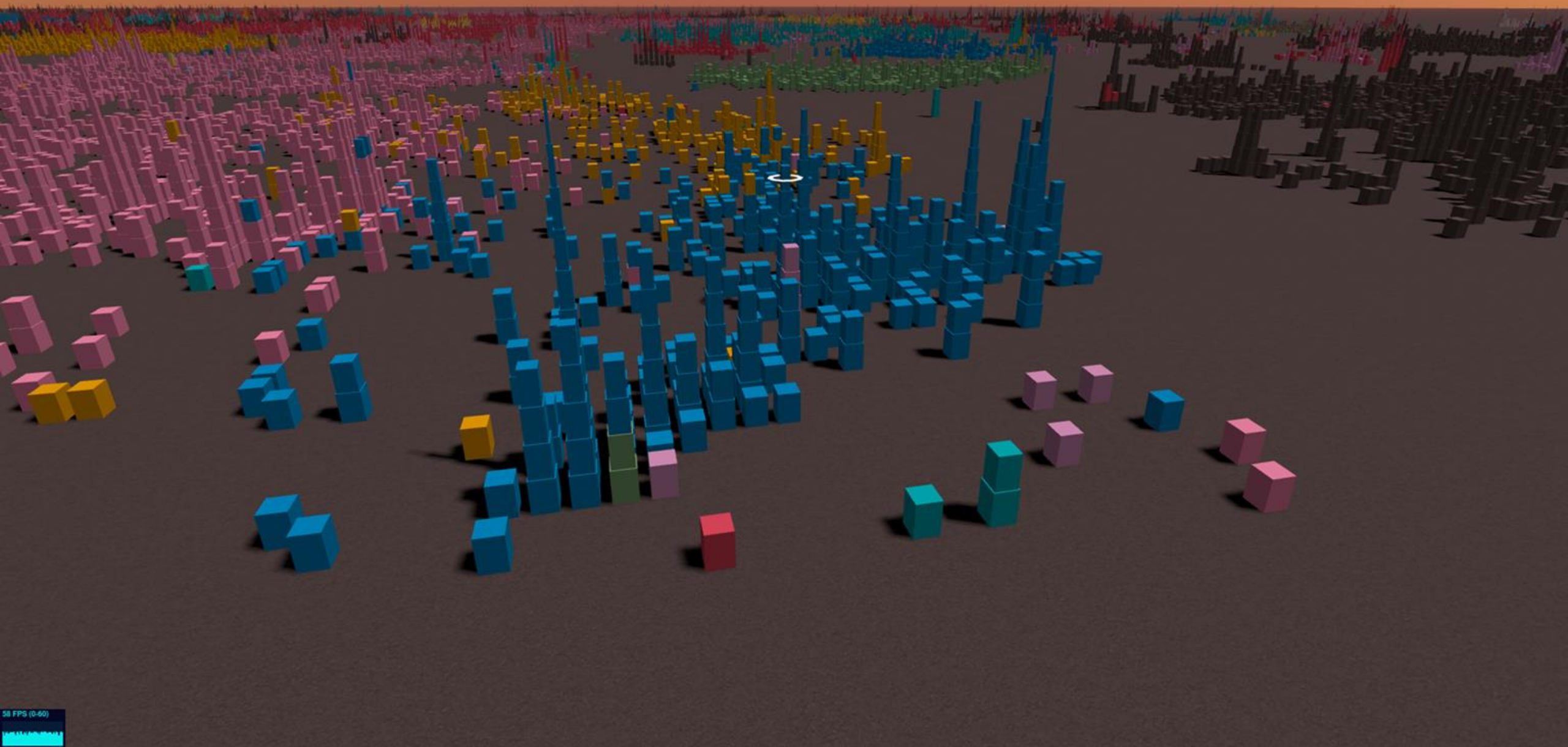
The Weeknd

Rb

Dubstep, Trap



Angry



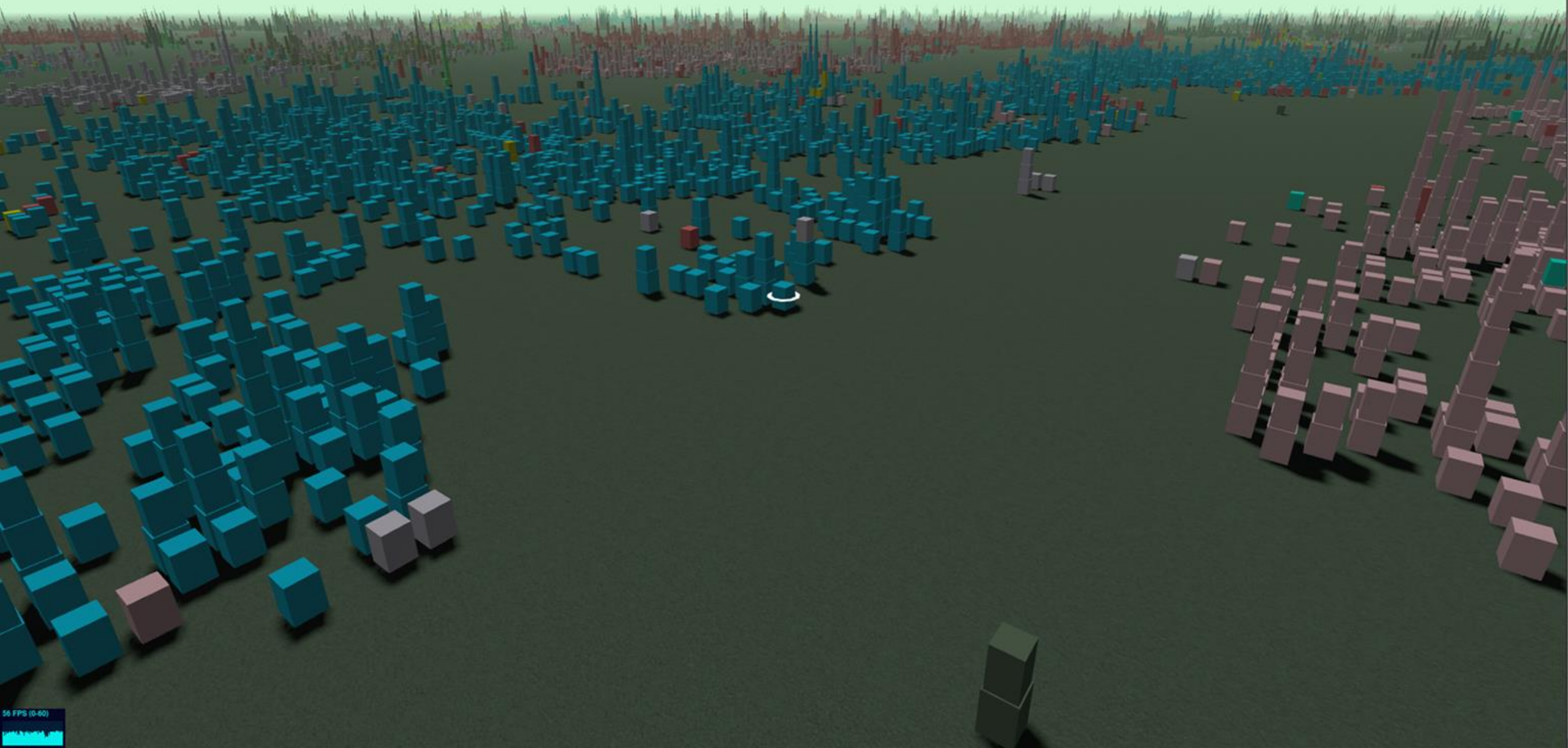
SLOW DANCING IN TH...

Joji

■ Soul
Hip-hop, Alternativerock



Fearful



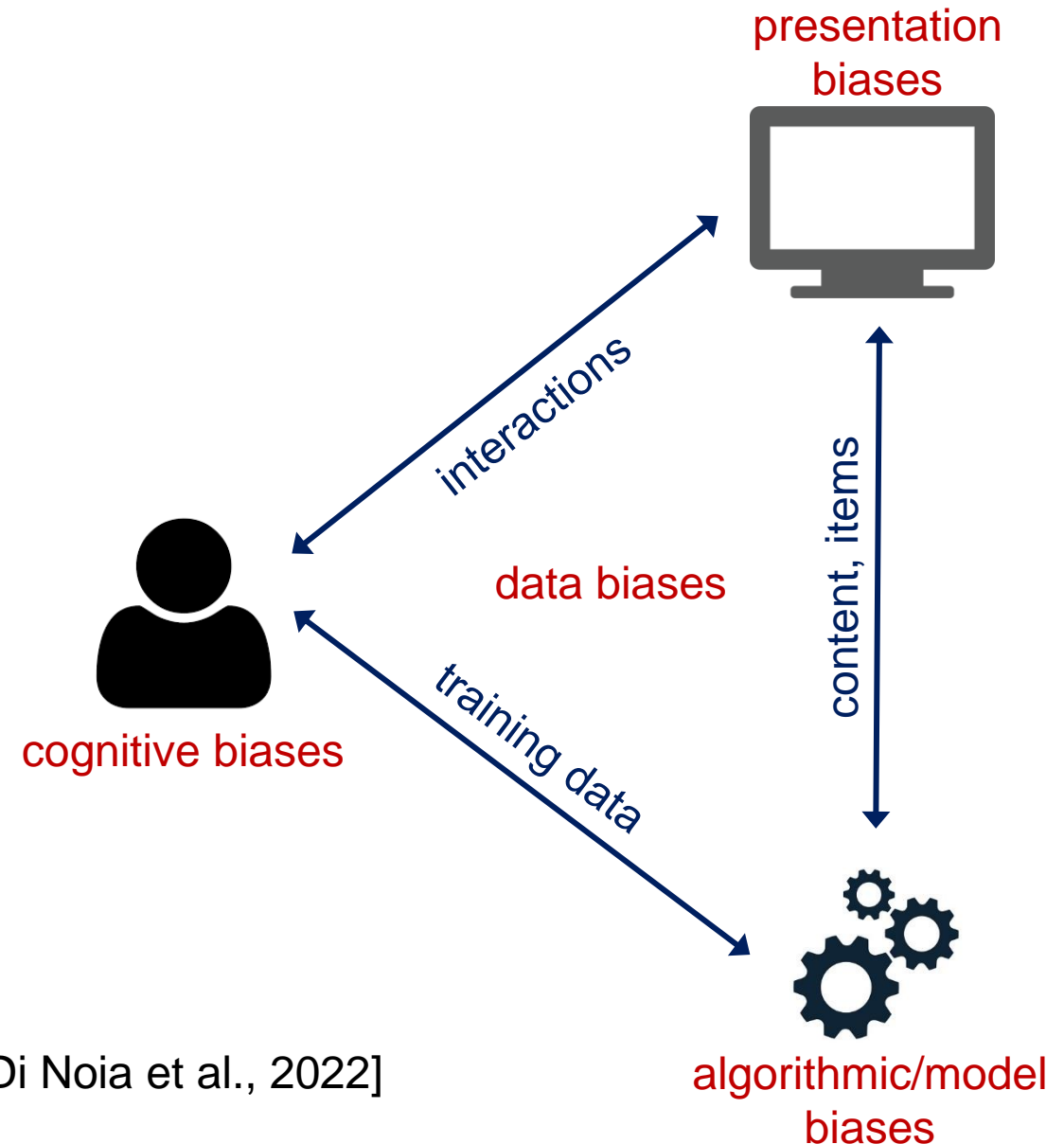


Biases in Recommendations (Black Holes of Popularity)

Biases in Recommender Systems

Decisions made by RSs are affected by various biases (influencing each other), originating from:

- *Data*: e.g., unbalanced dataset w.r.t. group of users → demographic bias, community bias
- *Algorithms*: e.g., reinforcing stereotypes or amplify already popular content (“rich get richer” effect) → popularity bias
- *Presentation*: e.g., positions of recommended items on screen
- *User cognition or perception*: e.g., serial position effect, confirmation bias



When Are Biases Problematic?

Biases can result in different treatment of users or groups of users

“The system systematically and unfairly discriminates against certain individuals or groups of individuals in favor of others.” [Friedman and Nissenbaum, 1996]

In case of **popularity bias**: reinforcing already popular items/artists, while limiting exposure of less popular ones (bad for artists and users ☹)

Setting a optimal level of popularity in recommendations is tricky, though!

What is the desired level of popularity in recommendations?

- Should a system recommend *all* items with the same probability?
- Should the popularity of items in the recommendation list match the popularity of items in the user’s consumption history (“calibration”)?
- Should the popularity of items in the recommendation list match with the item popularity in the consumption history of all (or a subset of) users of the RS?

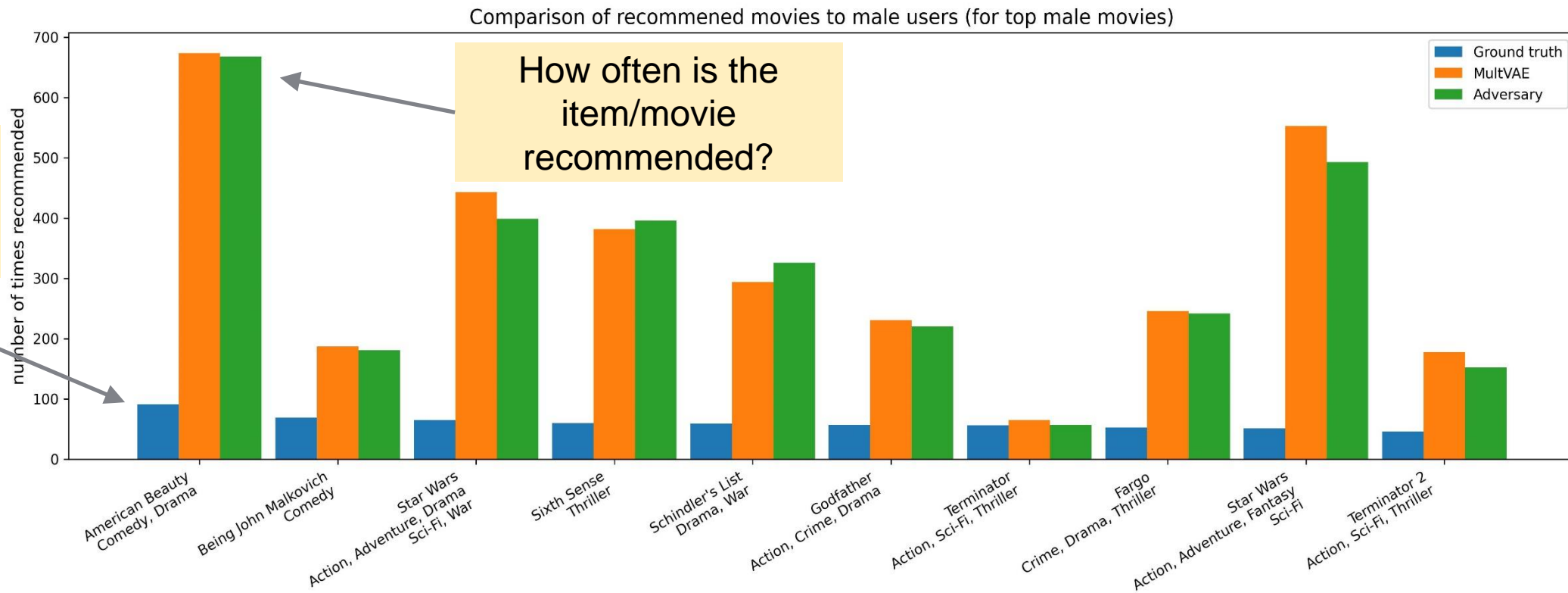
Popularity Bias: Simple Example

[Lesota et al., 2021]

Metric: Difference between an item's recommendation frequency and consumption frequency in user profiles



How often is the item/movie consumed?



Black Holes of Popularity

Addressed problems: Popularity bias

- Artistic/scientific project presented at Ars Electronica Festival of Media Arts 2022
- Raising awareness of artist popularity bias in music recommendation
- Exploration of music via genre, using metaphor of a universe
- Cosmic bodies represent songs with varying levels of popularity (planets, stars, black holes)
- User interacts by means of a lifebuoy with planets and stars, selecting which ones to save from being eaten by the black hole
- Influence of user's song saving activities is computed by in/decrease of fairness score, shown to the user
- Explanatory video: <https://bit.ly/3VBAbqT>





Gender Unfairness of Recommender Systems

User Gender Bias

[Melchiorre et al., 2021]

Metric: *RecGap* measures performance difference of system for different user groups



Model	Scenario	All	M/F	<i>RecGap</i>
POP	STANDARD	.046	.045/.049	.004 (f)
	RESAMPLED	.045	.044/.051	.007 (f) †
ItemKNN	STANDARD	.301	.313/.259	.054 (m) †
	RESAMPLED	.292	.304/.250	.054 (m) †
BPR	STANDARD	.127	.129/.117	.012 (m) †
	RESAMPLED	.123	.124/.116	.008 (m)
ALS	STANDARD	.241	.251/.205	.046 (m) †
	RESAMPLED	.238	.248/.204	.044 (m) †
SLIM	STANDARD	.364	.378/.315	.063 (m) †
	RESAMPLED	.359	.372/.312	.060 (m) †
MultiVAE	STANDARD	.192	.197/.173	.024 (m) †
	RESAMPLED	.183	.188/.166	.023 (m) †

**Female users often
receive worse
recommendations
than male users!**

Artist Gender Bias

[Ferraro et al., 2021]

Debiasing: Penalize/downrank content by the majority group (male artists) by λ positions in the recommendation list, created with ALS CF approach



	Algo	Avg position		% females rec.
		1st female	1st male	
LFM-1b	ALS	6.7717	0.6142	25.44
	POP	0.1325	1.7299	32.44
	RND	3.3015	0.3046	23.30
LFM-360k	ALS	8.3165	0.7136	26.27
	POP	0.9191	0.2713	29.31
	RND	3.3973	0.2951	22.77

**Female artists tend to occur
further down in the
recommendation lists!**

Personality Bias

[Melchiorre et al., 2020]

RQ: Do music recommender algorithms treat users with different personality traits equally?

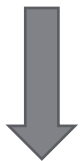
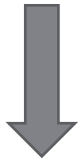
Open minded and extravert users receive worse recommendations, while neurotics receive better ones!

Trait	Algorithm	@5		
		All	High	Low
Agr.	EASE	0.0311	0.0295	0.0327
	SLIM	0.0279	0.0263	0.0295
	Mult-VAE	0.0380	0.0385*	0.0374*
Con.	EASE	0.0311	0.0274*	0.0349*
	SLIM	0.0279	0.0241***	0.0319***
	Mult-VAE	0.0380	0.0353	0.0407
Ext.	EASE	0.0311	0.0266**	0.0355**
	SLIM	0.0279	0.0242**	0.0317**
	Mult-VAE	0.0380	0.0340**	0.0417**
Neu.	EASE	0.0311	0.0366***	0.0257***
	SLIM	0.0279	0.0335***	0.0224***
	Mult-VAE	0.0380	0.0436***	0.0324***
Ope.	EASE	0.0311	0.0221***	0.0400***
	SLIM	0.0279	0.0196***	0.0363***
	Mult-VAE	0.0380	0.0285***	0.0473***

Not All Hope Is Lost

Harmful Biases Can Be Mitigated

Strategies to Mitigating Harmful Biases



Pre-processing strategies

- *Data rebalancing* (e.g., upsample minority group, subsample majority group)

In-processing strategies

- *Regularization* (e.g., include bias correction term/bias metric in loss function used to train a model)
- *Adversarial learning* (e.g., train a classifier that predicts the sensitive attribute and adapt model parameters to minimize performance of this classifier)

Post-processing strategies

- *Reweigh/Rerank* items in recommendation list
- *Filter* items (e.g., remove items from overrepresented groups)

Open Questions and Challenges (You May Solve 😊)

- Which novel methods, algorithms, architectures do we need to **debias state-of-the-art RS algorithms**? How to address the trade-off personalization vs. fairness?
- How to leveraging **multimedia** data? And how to beneficially integrate it with collaborative data?
- How can a machine understand **user intent** (purpose why they want to listen to music now)? And how should intent be integrated into RSs?
- How should requirements and aims of various **stakeholders** (e.g., content creator, consumer, provider, policymakers, etc.) be accounted for?
- Do computational bias metrics really capture how users **perceive** fairness?
- What are the **economic, social, and legal consequences of biases** resulting from RS technology adopted in high-risk areas (e.g., in recruitment)?

Thank You!

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