

# RAVINDU WARNAKULASURIYA

System Administrator

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## PROFESSIONAL PROFILE

Results-oriented Systems Administrator with a strong foundation in Microsoft 365 administration, VPS management, and Ubuntu/Nginx environments. Proven ability to troubleshoot complex technical issues, deliver exceptional customer service, and adapt to diverse technologies.

## SKILLS AND ABILITIES

### ▪ LEMP Stack

Experienced in setting up and configuring LEMP (Linux, Nginx, MySQL, PHP) servers.

### ▪ Microsoft 365 Administration

Implemented Intune for device management and migrated tenants to Microsoft 365.

### ▪ Cloud Security

Configured Cloudflare DNS and WAF (Web Application Firewall) to enhance security, including Cloudflare Pages deployment and rate limiting.

### ▪ Monitoring and Analytic

Deployed and configured Grafana and Loki stack for comprehensive system monitoring and log analysis.

- Ability to solve problems in stressful situations
- Strong communications skills
- Excellent organizational and multi-tasking skills
- Fluent in English
- Problem-solving



## EDUCATION

### (Hons)B.Sc Computer Networks

Middlesex University - Malta (Sep. 2019 - June 2020)

### HND in Computing and System Development

ESOFT Metro Campus - Sri Lanka (Sep. 2016 - June 2018)

### Pearson Edexcel GCSE

Jennings International College - Sri Lanka (June 2014)

## WORK EXPERIENCE

### Systems Administrator

SiGMA - The World's Online Gambling Authority (May 2022 - Current)

- Infrastructure Management: Managed and maintained domain and web hosting environments on platforms like GoDaddy, Cloudflare, and VPS.
- Cloud Infrastructure: Deployed and managed private cloud solutions on DigitalOcean, Hetzer, and WP Engine, Plesk, and implemented CI/CD pipelines for seamless development process.
- Collaboration Tools: Actively managed Atlassian workspace (Jira, Confluence, Support Portals) and administered Microsoft 365 workspace (Exchange, SharePoint, Active Directory).
- Network and Security: Configured and maintained network infrastructure, including FortiGate firewalls, Ubiquiti Networks, and Aruba Access Points. Implemented security measures like VPNs and Cloudflare tunnels.
- Server Administration: Set up and managed virtualized servers (Ubuntu) and containerized applications using Docker.
- Experienced in setting up FortiGate firewalls, Ubiquiti Networks, and Aruba Access Points.
- Setting up virtualized Servers (Ubuntu), Docker Containers, VPN and Cloudflare Tunnels.

### Website Developer

MYC - Malta (June 2020 - May 2022)

- Custom Website Development: Built tailored WordPress websites to meet specific client needs, incorporating SEO best practices.
- Digital Marketing: Implemented and managed effective SEO and SEM strategies to improve website visibility and drive organic traffic.
- IT Infrastructure and Hosting Support: Provided technical support for IT and Hosting infrastructure, including network configuration (DNS, cPanel/WHM, CloudFlare), server setup (NAS with OMV5), and Google Workspace/Office 365

### IT Administrator/Technician

EyeTec Computers - Sri Lanka (Aug. 2015 - July. 2017)

- Provided front-line technical support
- Managed help desk ticketing system
- Maintained computer hardware and software