



## WORK OBJECTIVE

To be a part of a progressive organization that offers opportunities for advancement. Moreover, being able to participate in a dynamic organization where opportunities to grow both personally and professionally are ample resulting for me to effectively and efficiently utilizing my skills thereby contributing towards the growth and development of the organization.

## HIGHLIGHT OF QUALIFICATIONS

- Bachelor of Science in Hospitality Management
- 6 years of experience in restaurant in fast food chain
- Advance skill in MS WORD and EXCELL
- Can work independently with minimum supervision
- Fluent in English with good communications Skill

## EMPLOYMENT HISTORY

### FOOD SERVICE SUPERVISOR SAN CARLO CICHETTE (MFC)-Saudi Arabia

November 2021-to Present

#### Responsibilities:

- Training junior staff, evaluating customer satisfaction
- Promoting special menu items
- Monitoring waiters, assigning task and solving customer complaints
- Issuing orders and instruction
- Inspiring workers towards better work experience
- Guiding workers

### FOOD AND BEVERAGE SERVER W HOTEL-MUSCAT OMAN

June 2019-September 2020

#### Responsibilities:

- Greeted and assisted the customer as they enter the restaurant
- Ensure a high standard of customer service and maintained 100% customer satisfaction
- Checked 100% completeness of Customers orders

### FOOD AND BEVERAGE SERVER KEMPINSKI HOTEL-MUSCAT OMAN

October 2018 – June 2019

#### Responsibilities:

- Set up orders and deliver to Guest table.
- Correctly use the Point of Sales equipment and follow procedures.
- Complete all daily and weekly- assigned side work.
- Check corridors and retrieve trays when returning from taking orders.
- Clean and break down trays in dish area.
- Each associate is expected to carry out, within their capabilities, all reasonable requests by management.
- Ensure guests are satisfied and always exceeding guest expectation

## Team member

### Mang Inasal-Philippines

January 2016 – August 2018

#### Responsibilities:

- the restaurant and show them to seat based on guest preference
- Seat guests and provide information about menu items, specials and drinks.
- Deliver orders and check on guest satisfaction
- Assist floor staff with fulfilling order and cleaning up spills