

# Shaoyong Ke

✉ shaoyong2121@gmail.com ☎ 7802987672 📍 1020 82street SW

## Profile

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Hello,

my name is Shaoyong Ke, I am in my second year of university, my educational background and professional journey have equipped me with valuable experience in the realm of customer experience. Throughout the courses and experience I've gained valuable skills to create a positive working and shopping environment. I look forward to work with your crew and contribute to the community. Thank you.

Sincerely,

Shaoyong Ke

## Education

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### **Bachelors, *University of Alberta***

-Student at UofA nutrition food science program

-Junior mentor of the 2023-2024 Student Mentorship Program

09/2022 – present

Edmonton, Canada

### **Diploma, *M.E Lazerete***

-Honor student at the M.E Lazerte High-School

-MC for grade 12 mandarin graduation

-Member of the badminton team

-Member of the lion dance club

09/2019 – 06/2022

Edmonton, Canada

## Professional Experience

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### **Hi Tea Barista and Cashier, *Tao Yang***

As a Bubble Tea Cashier at Hi Tea, I have experience in providing exceptional

customer service and ensuring a smooth

and efficient checkout process. With strong communication and teamwork skills, I

excel in collaborating with colleagues to

meet customer needs. I am highly organized and efficient, ensuring accuracy in

handling cash transactions and

maintaining a clean and organized workspace

05/2022 – 11/2022

Edmonton, Canada

## Languages

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• English

• Mandarin/Chinese