

Shaoyong Ke

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Profile

Hello,

my name is Shaoyong Ke, I am in my second year of university, my educational background and professional journey have equipped me with valuable experience in the realm of customer experience. Throughout the courses and experience I've gained valuable skills to create a positive working and shopping environment. I look forward to work with your crew and contribute to the community. Thank you.

Sincerely,
Shaoyong Ke

Education

Bachalors, University of Alberta 09/2022 – present
-Student at UofA nutrition food science program
-Junior mentor of the 2023-2024 Student Mentorship Program

Diploma, M.E Lazerete 09/2019 – 06/2022
-Honor student at the M.E Lazerte High-School
-MC for grade 12 mandarin graduation
-Member of the badminton team
-Member of the lion dance club

Professional Experience

Hi Tea Barista and Cashier, Tao Yang 05/2022 – 11/2022
As a Bubble Tea Cashier at Hi Tea, I have experience in providing exceptional
customer service and ensuring a smooth
and efficient checkout process. With strong communication and teamwork skills, I
excel in collaborating with colleagues to
meet customer needs. I am highly organized and efficient, ensuring accuracy in
handling cash transactions and
maintaining a clean and organized workspace

Languages

- English
- Mandarin/Chinese