

Kamala Kharel
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Highlights of Qualification

- Over 8 years of experience in Japan's hospitality and food service industry
- Skilled in Italian cuisine, baking, food safety, and customer service
- Certified in First Aid, CPR, and AED by St. John Ambulance, with strong skills in managing emergency situations calmly and efficiently
- Strong teamwork and leadership skills, ensuring smooth restaurant operations
- Excellent time management and organizational skills, handling high-paced environments effectively
- Clear and effective communication with customers, colleagues, and supervisors
- Multilingual in Japanese, English, Nepali, and Hindi, enhancing customer interactions and service
- Strong ability to provide excellent customer service, ensuring guest satisfaction
- Passionate about food preparation, quality control, and maintaining cleanliness in workspaces

Experience

Cook

PRONTO Library Dining Hibiya, Japan

Jan 2022 – Mar 2024

- Cooked high-quality Italian dishes, ensuring authentic flavors and presentation
- Maintained food safety and hygiene standards, following restaurant regulations
- Collaborated with chefs and kitchen staff to ensure timely preparation of meals
- Assisted in menu planning and ingredient selection to enhance customer experience

Bed Maker

Hotel Emion Tokyo Bay, Japan

Jun 2015 – Dec 2018

- Ensured guest rooms were cleaned and maintained to high hospitality standards
- Provided exceptional customer service to guests, ensuring a pleasant stay
- Worked efficiently in a team to maintain cleanliness and organization in hotel facilities

Temporary Dispatch Worker

Land Plus West Corporation, Japan

Jul 2020 – Mar 2022

- Performed packaging, sorting, and logistics tasks efficiently
- Adapted quickly to new work environments and learned new skills on the job
- Assisted in various food-related tasks, including packaging and quality control

Education

High School Diploma

Shree Lekhani Higher Secondary School, Nepal

2006