

# Gennaro Aznag

Ready to expand my knowledge, be a team player, and be involved in the community around me.

Edmonton-ab  
780-904-4145  
azagnacer66@gmail.com

## CAREER OBJECTIVE

Motivated and reliable team leader with strong customer service and management experience in fast-paced environments. Eager to grow professionally, support team success, and contribute to the community. Looking to bring leadership, organization, and a positive attitude to a new opportunity.

## EXPERIENCE

### **Wendys, Edmonton — Assistant Manager**

June 2024 - June 2025

At Wendys, I managed team efficiency while cultivating personal relationships with the staff on my team. I oversaw approximately 15 staff as assistant manager, helping with problems that arose in the work place, and encouraged a smooth work flow to help us be efficient, kind, and caring at our shared workplace.

### **McDonalds, State of Kuwait — Assistant Manager**

June 2021 - November 2023

As assistant manager, I supervised day-to-day operations such as guiding quality, performance, and service expectations for my team. I oversaw a staff of 18-20, helping to train, supervise, and motivate my team members. I worked in a fast paced environment while keeping a level head in all situations.

## Volunteer Construction

I have experience with construction. It was not a full-time job, but I volunteered to help some friends with a few projects. This is something I would love to learn more about and have an opportunity to be mentored.

## EDUCATION

### **High School Diploma, Ifaero Agadir Maritime and Aviation School — February, 2019**

Studied tourism, hospitality, and aviation basics. Gained strong communication and customer service skills. Excelled in teamwork and handling client needs.

## SKILLS

Strong Leadership  
Communication  
Organizational Skills  
Problem Solving  
Creative  
Good Time Management  
Customer Service

## LANGUAGES

Fluent in French  
Fluent in English  
Fluent in Arabic  
Proficient in Spanish  
Proficient in Italian

## **Abadila, Agadir, Morocco— bacalaureate.**

2018-2019

Studied literature and humanities. Improved writing, speaking, and critical thinking skills. Learned to express ideas clearly and work on group projects.