

# BHARAT ANEJA

## EDUCATION

Business Administration, Expected in 12/2025

**Northern Alberta Institute of Technology** - Edmonton, AB

## PROFESSIONAL SUMMARY

Dedicated food service professional well-versed in food and beverage operations and guest services. Experienced in managing large-scale events or intimate gourmet dining and afternoon tea services. Successful at building relationships with customers to increase loyalty and repeat business.

## WORK EXPERIENCE

**Food Server, 05/2023 to 11/2023**

**Hot Drive - Jalandhar, India**

- Increased customer satisfaction by resolving complex issues and providing exceptional service at all times.
- Collaborated with kitchen staff to ensure timely delivery of meals, resulting in satisfied customers.
- Maintained clean and organized dining area, contributing to a pleasant atmosphere for guests.
- Mastered menu knowledge to provide accurate information and helpful suggestions to guests.
- Enhanced customer satisfaction by providing efficient and friendly food service.
- Streamlined order-taking process for faster service and increased table turnover rate.

## LANGUAGES

**English**



Professional Working

**Punjabi**



Native or Bilingual

**Hindi**



Native or Bilingual

## CONTACT

**Address:** Edmonton, AB T6K 0P1

**Phone:** 7802468087

**Email:** anejabharat19@gmail.com

## SKILLS

- Food Handling
- Supply Restocking
- Dining Area Maintenance
- Guest Relations
- Order Verification

## **CERTIFICATIONS**

Diploma in culinary services (Indian cuisine, Continental Cuisine,  
Tandoor & Bakery )

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