

KARAV MIDDHA

Team Member/Host

Contact

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Summary

Dedicated professional with demonstrated strengths in customer service, time management, and trend tracking. Skilled at troubleshooting problems and building successful solutions. Excellent verbal and written communicator with a strong background in cultivating positive relationships and exceeding goals.

Key Skills

- Strong organizational and time management skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail – oriented and able to handle multiple tasks simultaneously
- Experience in managing budgets and handling financial documents
- Proven ability to thrive in high-pressure environments, delivering exceptional results with composure and efficiency.

Education

SGGS College Sector 26,
CHANDIGARH

- Bachelor's Degree in Arts
2019 – 2022

Portage College| Campbell Campus,
Edmonton

- Diploma in Business
Management
(present – 2026)

Professional Experience

Beans and Brooks Cafe, India

Team Member

Period of Employment: 2021 – 2023

Responsibilities:

- Handled cash transactions accurately and efficiently.
- Demonstrated creativity and innovation in daily tasks, contributing to a vibrant cafe atmosphere.
- Provided exceptional customer service, ensuring a positive experience for all patrons.
- Maintained cleanliness and tidiness in the cafe area and facilities.

Other Skills

- Cash handling
- Creativity and innovation
- Customer service
- Area and facility cleaning
- Problem-solving abilities
- Conflict resolution

Orchid Resorts, India

Host

Period of Employment: 2019 – 2021

Responsibilities:

- Greeted guests warmly and provided assistance as needed throughout their stay.
- Managed guest reservations and ensured smooth check-in and check-out processes.
- Handled guest inquiries and resolved issues promptly and courteously.
- Collaborated with team members to maintain high standards of service and guest satisfaction.