STACEY NDAMAMA

25, 6032 38 avenue NW
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SUMMARY OF QUALIFICATIONS

- Four years of experience in the food industry
- Exceptional customer service and care
- Excellent written and verbal communication skills
- Outstanding time-management and organizational abilities
- Fast learner, goal-oriented and self-motivated personally
- Strong work ethic
- Punctual and ready to work overtime
- Able to work as a team member or as independently
- Great leader
- Able to perform repetitive tasks and for a long time
- Fluent in both English and French

WORK EXPERIENCE

Hostess   *July 2021-June 2022*
Joey's South Common, Edmonton AB
- ❖ Responsible of greeting and seating an average of 400 customers daily
- ❖ Maintain good communication with staff enabling the flow of the restaurant
- ❖ Book reservations and assist customer requests online and over the phone
- ❖ Ensure the foyer and workstation is clean and organized
- ❖ Always thanking guests and invite them to return

Barista   *June 2019-December 2023*
Starbucks South Common, Edmonton AB
- ❖ Greet customers, take orders and prepare them effectively
- ❖ Provide great customer service to ensure loyal customers
- ❖ Managed in person and telephone customer service requests
- ❖ Sanitize and clean tables, appliances, and seating areas

VOLUNTEER EXPERIENCE

Youth Parliament   *May 3-5, 2019*
Parlement Jeunesse de l'Alberta (PJA), Edmonton, AB

Cashier/Customer service   *Summer 2017*
Heritage Festival, Edmonton, AB

Greeter
Afrofest, Edmonton, AB   *Summer 2017*

STACEY NDAMAMA

Greeter   *Winter 2017 & 2019*
Canoe Volant, Edmonton, AB
-Gathering extra donations during the festival

Youth Mentor   *2015-2016*
Big brother and sister at school, Edmonton, AB
-Mentoring an afterschool program for kids

EDUCATION

Bachelor of Commerce in Accounting
Grant Macewan University, Edmonton, AB   *2019-2024*

High school Diploma
Ecole Maurice Lavallee, Edmonton, AB   *2016-2019*

COURSES/CERTIFICATES

Leadership program/certificate

Proserve