

# Jherwin M. Presnillo

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## PROFESSIONAL SUMMARY

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I was been a working abroad for almost 16 years, So I could say that I have an extensive background in different field. Gaining those experience is quite challenging but I used that as a motivation and take the advantage of getting all the knowledge to adopt on each environment I been work in. and for me it was a huge success. Proof of that is the list of experience that I get from the previous up to the current company that showcase my energetic personality. Seeking an opportunity and to share with you the skills and abilities that could augment a positive outcome that will be both beneficial for success.

## WORK EXPERIENCE

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### ***Property Assistant (Macau Airport Office)***

June 2015 – Present

Jones Lang Lasalle Ltd. / Macau S.A.R, China

- Personally, Patrol the entire building & checked the overall structures of it
- Assist Cleaning Company, contractors, and other workers on their respective task
- Answer phone calls from the tenants that might need assistance in terms of maintenance issue or even an incoming VIP's that need to be assist
- Conduct report after shift on everything that happens on a day and follow up any important works that related to policies of the company

### ***Restaurant Supervisor (EL CHICO)***

Aug 2012- May 2015

Unique Hospitality / Riyadh Saudi Arabia

- Keep, Monitor & Maintain the SOP's of the company from the recipe up to food safety and cleanliness
- Handle efficiently all guest complaints, solve and act without suffering of both guest and company's interest.
- Monitor the staff performance and conduct follow up training for their efficiency
- Create staff schedule according to the needs of guest volume on each specific day
- Ensure a positive, welcoming and fun environment for the team that will reflect on them

### ***Waiter (EL CHICO)***

May 2011-Aug 2012

Unique Hospitality / Riyadh Saudi Arabia

- Welcome & greet the guest politely
- Ensure that you have knowledge on all aspect of the menu when taking orders
- Consistently punch the order using POS and follow up to the kitchen staff for proper delivering in timely manner
- Run the food on guest table and conduct a table visit on the middle of their meal to make sure that the guest is well satisfied
- Buss the table and set it up again for the next coming guest
- Handle bill payment using cash or card & invite them again for the next visit

**Cashier (KFC)**

Sep 2008- Dec 2010

Americana Food Company/ Doha, Qatar

- Greet the guest upon entering the store or before reach the counter area
- Get the guest order, punch the order using POS, repeat the order and process the payment
- Assemble the order correctly either dine in or take out
- Replenish the stock for the day-to-day operation
- Maintain the cleanliness of counter tops, floors and respective areas of duties

**Line Cook (KFC)**

Nov 2007 – Sep 2008

Americana Food Company/ Doha, Qatar

- Set up your working station, clean and sanitized first before the operation starts
- Prepare and cook as per restaurant recipe
- Maintain a clean work station, including the equipment, working tables and shelves
- Monitor all critical point of the product either cooked or raw, checked the temperature guidelines
- Follow all the SOP's provided by the company
- Adhere safety health protocols at all times to avoid any food cross contamination

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**EDUCATION**

STI COLLEGE BALAGTAS

June 2001- Apr 2002

Diploma in Computer Electronics

Post Graduate

DR YANGA'S COLLEGES INC.

June 2004

Bachelor Science in Hotel Management &amp; Tourism

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**SKILLS**

- Excellent in Customer Service
- Supervisory & Leadership Skills
- Accuracy Organized & attention to detail
- Knowledge in using POS
- Knowledge in Food Safety standard
- Positive Attitude and Friendly demeanor
- On time and adhere to excellence

Character References can be provided upon request for verification of my credentials