

Osman Ahmed | Control Room Operator

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Summary of Qualifications

Dedicated professional with expertise in control room operations, driving, and facility maintenance. Aspiring to advance expertise, take on challenging role in a dynamic work environment. strong work ethics, positive attitude, and strong team player.

Areas of expertise

✓ Control Room Operation	✓ Driving	✓ Facility Maintenance
✓ Data Entry	✓ Assembling	✓ Customer Service

Career Highlights

Control room operations: Proactively optimized system performance, minimizing potential issues.

Safe Driving: Exemplified a strong commitment to safety, consistently adhering to traffic regulations and implementing defensive driving techniques.

Elevated Cleanliness Standards: Elevated cleanliness standards by employing meticulous techniques in sweeping, mopping, and surface disinfection.

Work Experience

Faburary 2023 to present | MDE siemens | Khartoum.

Control Room Operator:

- Proactively monitored control room systems, including computer screens, surveillance cameras, and various technical equipment, ensuring smooth and seamless operations.
- Safeguarded premises and personnel through vigilant surveillance and controlled access.
- Demonstrated swift and effective response to alerts and emergency situations, coordinating with relevant personnel.
- Kept detailed records of activities, incidents, and communications within the control room, maintaining an organized and up-to-date log.
- Fostered clear and concise communication with field operators and emergency services for streamlined operations.

December 2020 to Faburary 2021 | George Parvini | Khartoum.

Driver:

- Executed safe and responsible vehicle operations, adhering to traffic laws, regulations, ensuring passenger well-being.
- Strategically planned and navigated efficient routes, utilizing advanced navigation systems and staying abreast of traffic conditions.
- Conducted routine inspections and basic maintenance on the vehicle, such as checking fluid levels, tire pressure, and addressing minor mechanical issues, ensuring vehicle functionality and safety.
- Assisted with loading and unloading goods or passengers, delivered exceptional customer service, addressing passenger needs with tact and professionalism.

February 2014 to December 2016 | Khartoum Electric Industries Co.Ltd | Khartoum.

Cleaner:

- Implemented meticulous cleaning routines, ensuring the highest standards of cleanliness.
- Efficiently managed waste disposal according to established protocols, and replenish cleaning supplies inventory, contributing to a well-organized workspace.
- Promoted safety by identifying and reporting hazards promptly, contributing to a secure work environment.
- Collaborated with team members to receive, unload, and distribute materials, ensuring accurate inventory and timely delivery.

Education

Diploma in Information Technology Management | Comboni College of Science & Technology | Khartoum.

Major: Business administration, GPA 3.42