

SUMMARY

Dedicated professional with demonstrated strengths in customer service, time management, and trend tracking. Skilled at troubleshooting problems and building successful solutions. Excellent verbal and written communicator with a strong background in cultivating positive relationships and exceeding goals.

CONTACT

- Karavmiddha30@gmail.com
- +1(825)963-0030

EDUCATION

- SGGS College , Sector 26 , Chandigarh
Bachelor in Arts (2019 – 2022)
- Portage College | Campbell Campus, Edmonton
Diploma in Business Management (2024 – 2026)

SKILLS

- Accuracy
- Communication
- Customer service
- Food preparation
- Cleanliness
- Transactions
- Inventory
- Collaboration

Karav Middha

TEAM MEMBER

Key Skills

- Strong organizational and time management skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail – oriented and able to handle multiple tasks simultaneously
- Experience in managing budgets and handling financial documents
- Proven ability to thrive in high-pressure environments, delivering exceptional results with composure and efficiency.

PROFESSIONAL EXPERIENCE

Smart Choice Super Market , India

Team Member

Period of Employment: 2021 – 2023

Responsibilities:

- Greet customers warmly and provide exceptional customer service.
- Prepare and serve food and beverages according to established recipes and standards.
- Maintain cleanliness and organization of the cafe, including dining area, kitchen, and restroom facilities.
- Process transactions accurately using POS systems and handle cash responsibly.
- Assist with inventory management, including stocking supplies and monitoring expiration dates.
- Collaborate with team members to ensure smooth operations and timely service.
- Follow health and safety guidelines to ensure a clean and safe environment for customers and staff.