

## **MELISSA NGALEU WOUANSI**

Edmonton, (AB)|(587) 926-4482 |melissangaleu18@gmail.com

Status: Permanent Resident | Availability: full time, part time, weekend, flexible hours

### **Professional Summary**

Hardworking and motivated restaurant worker with over 3 years of experience in fast-paced food service environments. Skilled in food preparation, customer service, cash handling, and team collaboration. Attention to cleanliness and safety, and able to work flexible shifts. Seeking to contribute my positive attitude and strong work ethic to your team.

### **Key Qualification**

- Ability to walk/stand for long periods of time
- Cash handling and POS system proficiency
- Ability to work under pressure in fast-paced environments
- Strong multitasking and organizational skills
- Food preparation/ Order Taking
- Cleanliness and workstation Organization
- Bilingual: English( intermediate) and French ( native)

### **Professional Experience**

**Team member**    *LA BARAQUE À FRITES / QUÉBEC, QC / JUNE 2023 – MARCH 2025*

- Prepared, and serve customers orders with strict hygiene rules
- Work efficiently with the team and rotated between stations
- Delivered food orders efficiently to ensure customer satisfaction
- Supported team members during busy hours to maintain smooth service flow
- Ensured adherence to health and safety standards
- Helped restock shelves and maintained product well displayed

**Cashier (PART-TIME)**    *BENNY & CO/ QUEBEC CITY/ QC / MAY 2022 – JUNE 2023*

- Greeted customers promptly and provided excellent service to enhance their dining experience
- Handled cash register operations, including cash, credit, and mobile payments accurately
- Managed order processing and ensured timely delivery of food items
- Maintained cleanliness and organization of the front counter area
- Resolved customer inquiries and complaints professionally

### **Education**

High School Diploma

### **CERTIFICATES**

- WHMIS 2015 Worker Education (Generic) (CSTS 2020)
- Alberta Food Safety Basics

### **References**

Available upon request.