

OLHA VORONTSOVA

PROFESSIONAL SUMMARY

Proven track record in enhancing customer experience and streamlining operations, demonstrated during tenure at Cherdak Restaurant. Skilled in customer service and maintaining cleanliness, I excel in fast-paced environments, ensuring high standards of hygiene and customer satisfaction. Adaptability and a strong work ethic underpin my ability to meet diverse customer needs with patience and empathy.

SKILLS

- Customer Service
- Customer Assistance
- Work Ethic and Integrity
- Patience and Empathy
- Cleaning and sanitizing

WORK HISTORY

CASHIER AT A CHILDREN'S ATTRACTION 05/2017 to 06/2019

City Park Lisichansk, Ukraine

- interaction with children
- cleaning the territory
- work on weekends

ASSISTANT COOK, WAITER, DISHWASHER 12/2017 to 03/2018

Cherdak Restaurant, Ukraine

- Prepared food orders to support waitstaff and other team members.
- Upheld strict cleanliness standards by regularly sanitizing all surfaces and equipment within the kitchen area.
- Adapted quickly to menu changes and special dietary requests from customers, ensuring guest satisfaction.
- Enhanced kitchen efficiency by streamlining food preparation processes and maintaining a clean workspace.

EDUCATION

Luhansk Pedagogical College, Ukraine Lysichansk

Certificate Of Complete General Education, Pedagogical College , Work With Children, 06/2018

LANGUAGES

English

Elementary

Ukrainian

Russian

Full Professional

Full Professional