

# RAGHAV DUA

## PROFESSIONAL SUMMARY

Friendly, enthusiastic, and customer focused individual seeking a Sales Associate position . Passionate about retail, fashion and helping customers find the perfect fit. Eager to contribute to fun , team driven store environment.

## CONTACT

**Address:** 1930 55st NW, Edmonton, Alberta T6L 3E6  
**Phone:** (587) 926-8457  
**Email:** raghavdua988@gmail.com

## WORK HISTORY

### Crew member, 01/2025 to 06/2025

#### Tim Hortons - Edmonton

- Participated in regular stock takes helping manage supplies efficiently.
- Collaborated with team members to maintain a friendly work environment promoting productivity.
- Coordinated with kitchen staff for timely preparation of orders reducing wait times for customers.

### Sales assistant, 02/2023 to 02/2024

#### Vishal Mega Mart - Jalandhar , Punjab

- Delivered exceptional after-sales service, encouraging repeat business.
- Utilised excellent communication skills to provide detailed product information.
- Addressed customer needs promptly, resulting in positive feedback and loyalty.
- Assisted customers with product selection for optimal satisfaction.

## SKILLS

- Communication proficiency
- Responsive engagement
- Customer Service
- Customer complaint handling

## EDUCATION

### Diploma of Higher Education, Marketing, 01/2025 - Current

#### Northern Alberta Institute of Technology - Edmonton, None