

# BHARAT ANEJA

## EDUCATION

Business Administration, Expected in 12/2025  
Northern Alberta Institute of Technology - Edmonton, AB

## PROFESSIONAL SUMMARY

Dedicated food service professional well-versed in food and beverage operations and guest services. Experienced in managing large-scale events or intimate gourmet dining and afternoon tea services. Successful at building relationships with customers to increase loyalty and repeat business.

## WORK EXPERIENCE

Food Server, 05/2023 to 11/2023  
Hot Drive - Jalandhar, India

- Increased customer satisfaction by resolving complex issues and providing exceptional service at all times.
- Collaborated with kitchen staff to ensure timely delivery of meals, resulting in satisfied customers.
- Maintained clean and organized dining area, contributing to a pleasant atmosphere for guests.
- Mastered menu knowledge to provide accurate information and helpful suggestions to guests.
- Enhanced customer satisfaction by providing efficient and friendly food service.
- Streamlined order-taking process for faster service and increased table turnover rate.

## LANGUAGES

English

Professional Working

Punjabi

Native or Bilingual

Hindi

Native or Bilingual

## CONTACT

Address: Edmonton, AB T6K 0P1  
Phone: 7802468087  
Email: anejabharat19@gmail.com

## SKILLS

- Food Handling
- Supply Restocking
- Dining Area Maintenance
- Guest Relations
- Order Verification

**CERTIFICATIONS**

Diploma in culinary services (Indian cuisine, Continental Cuisine,  
Tandoor & Bakery )

---