

# RAGHAV DUA

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## PROFESSIONAL SUMMARY

Friendly, enthusiastic, and customer focused individual seeking a Sales Associate position . Passionate about retail, fashion and helping customers find the perfect fit. Eager to contribute to fun , team driven store environment.

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## CONTACT

**Address:** 1930 55st NW, Edmonton, Alberta T6L 3E6

**Phone:** (587) 926-8457

**Email:** raghavdua988@gmail.com

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## WORK HISTORY

**Crew member, 01/2025 to 06/2025**

**Tim Hortons - Edmonton**

- Participated in regular stock takes helping manage supplies efficiently.
- Collaborated with team members to maintain a friendly work environment promoting productivity.
- Coordinated with kitchen staff for timely preparation of orders reducing wait times for customers.

**Sales assistant, 02/2023 to 02/2024**

**Vishal Mega Mart - Jalandhar , Punjab**

- Delivered exceptional after-sales service, encouraging repeat business.
  - Utilised excellent communication skills to provide detailed product information.
  - Addressed customer needs promptly, resulting in positive feedback and loyalty.
  - Assisted customers with product selection for optimal satisfaction.
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## SKILLS

- Communication proficiency
  - Responsive engagement
  - Customer Service
  - Customer complaint handling
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## EDUCATION

**Diploma of Higher Education, Marketing, 01/2025 - Current**

**Northern Alberta Institute of Technology** - Edmonton, None

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