

Danica Lorilla
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OBJECTIVE

Seeking a position where I can utilize my customer service skills to contribute positively to the team. I am enthusiastic about learning and growing with the company.

SKILLS

- Excellent customer service skills
- Strong communication and interpersonal abilities
- Ability to work effectively in a fast-paced environment
- Team player with a positive attitude
- Attention to detail and ability to multitask
- Flexibility and available to work any shift

WORK EXPERIENCES

Service Crew

Jollibee Canada

April 2024 –May 2024

- Operated cash registers, processed payments, and handled customer inquiries.
- Assembled and served orders to customers, ensuring accuracy and quality
- Maintained cleanliness and organization of work areas to uphold food safety standards.

Customer Service Representative

Alorica, Quezon City Philippines

November 2022- February 2023

- Assisted customers with inquiries, product information, and issue resolution in a timely and professional manner.
- Handled a high volume of incoming calls and emails, providing excellent service and support.
- Collaborated with team members to enhance the overall customer experience

EDUCATION

Bachelor Science in Computer Engineering

STI College

2019 – 2022

Quezon City, Philippines

High School Diploma

STI College

2017 – 2019

Quezon City, Philippines

Schedules: Open Availability

References: Available upon request.