### **HOTEL RESERVATION SYSTEM**

### Phase II

## **SWE 621 - Spring 2013 Term Project**

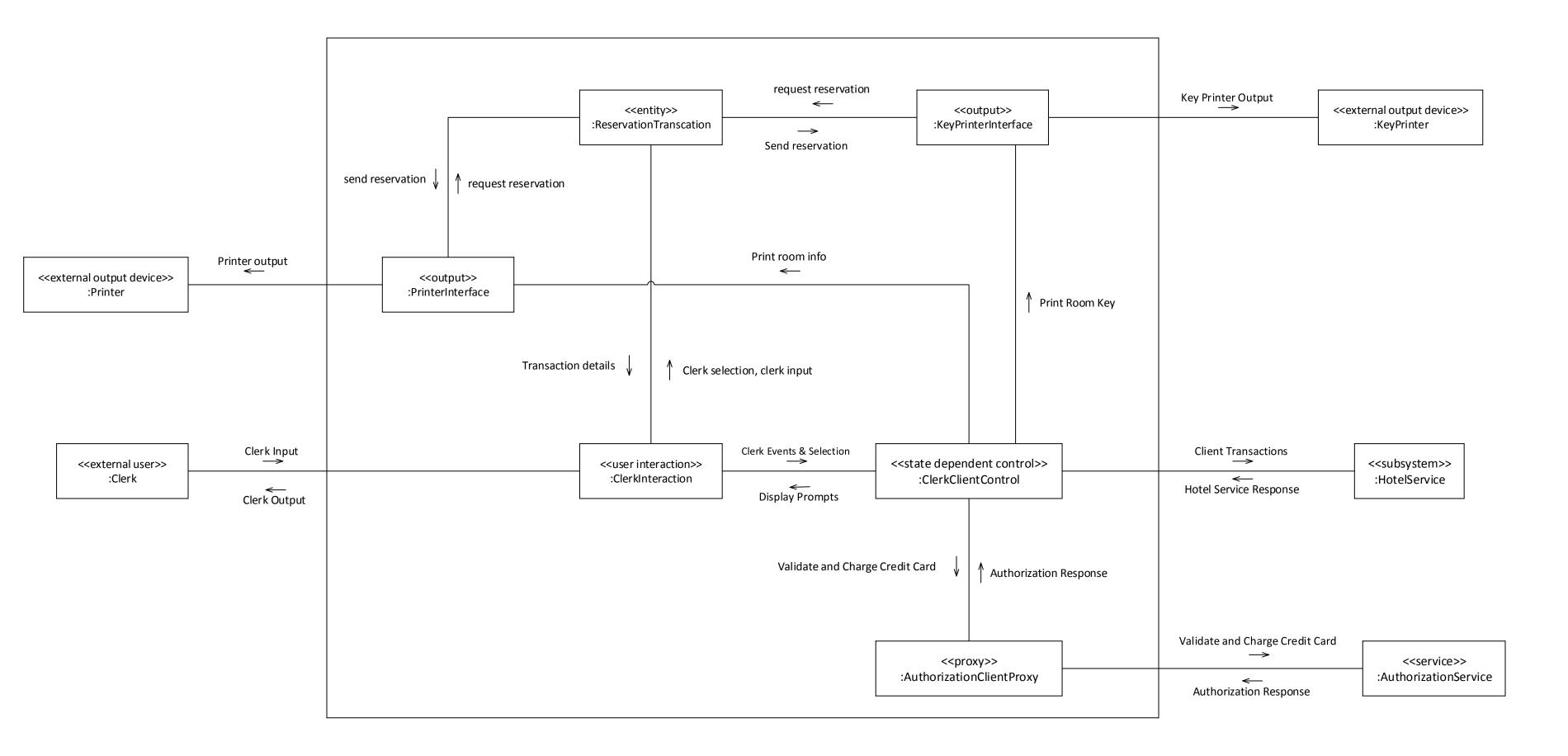
## **Project Team**

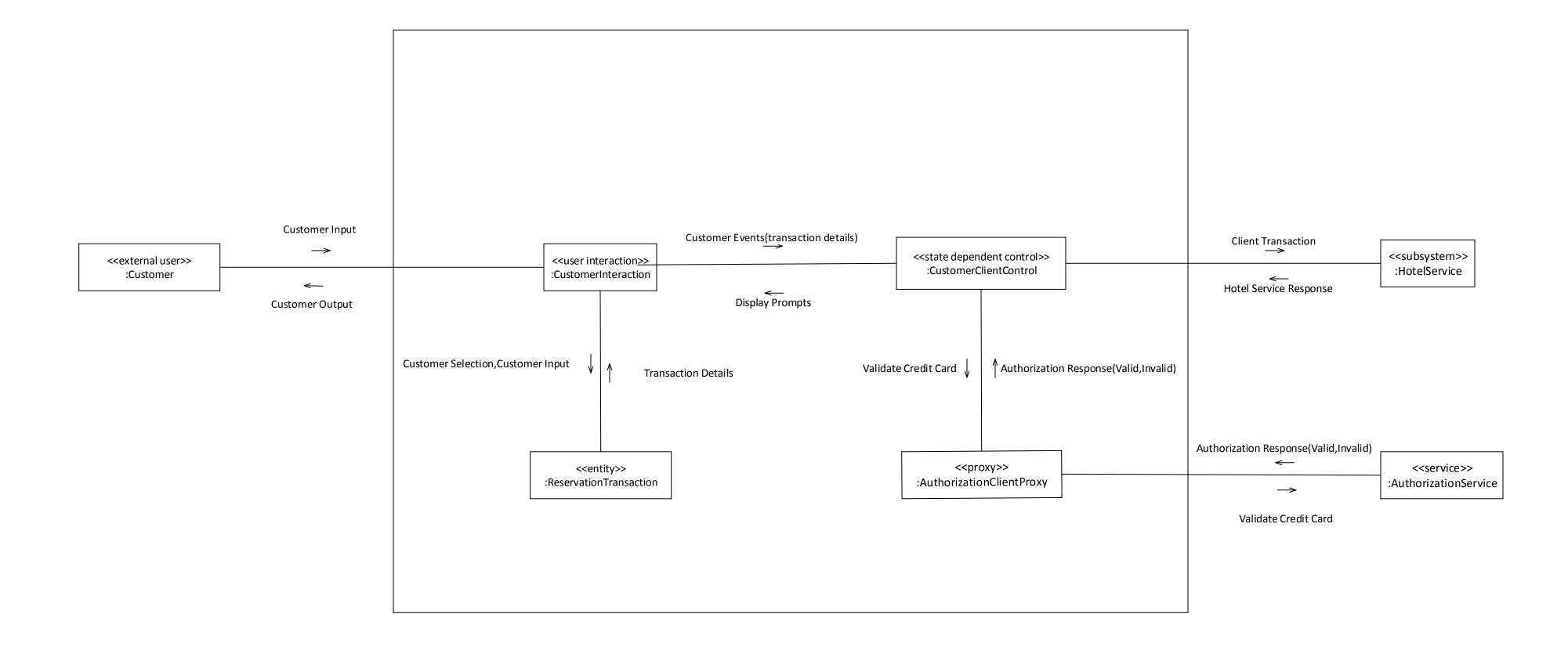
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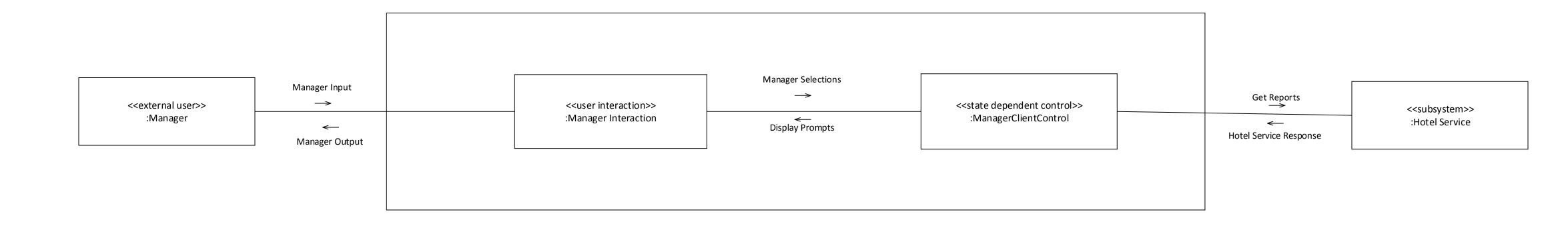
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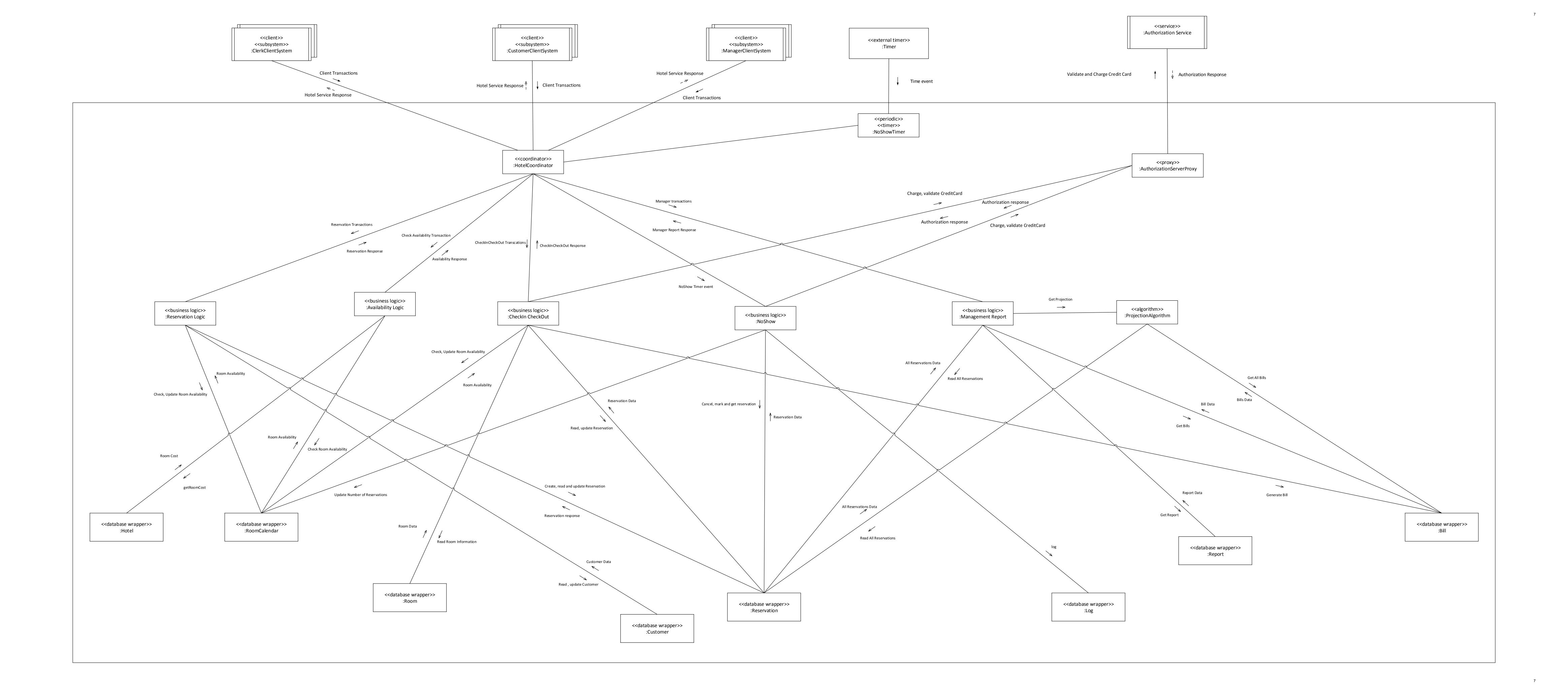
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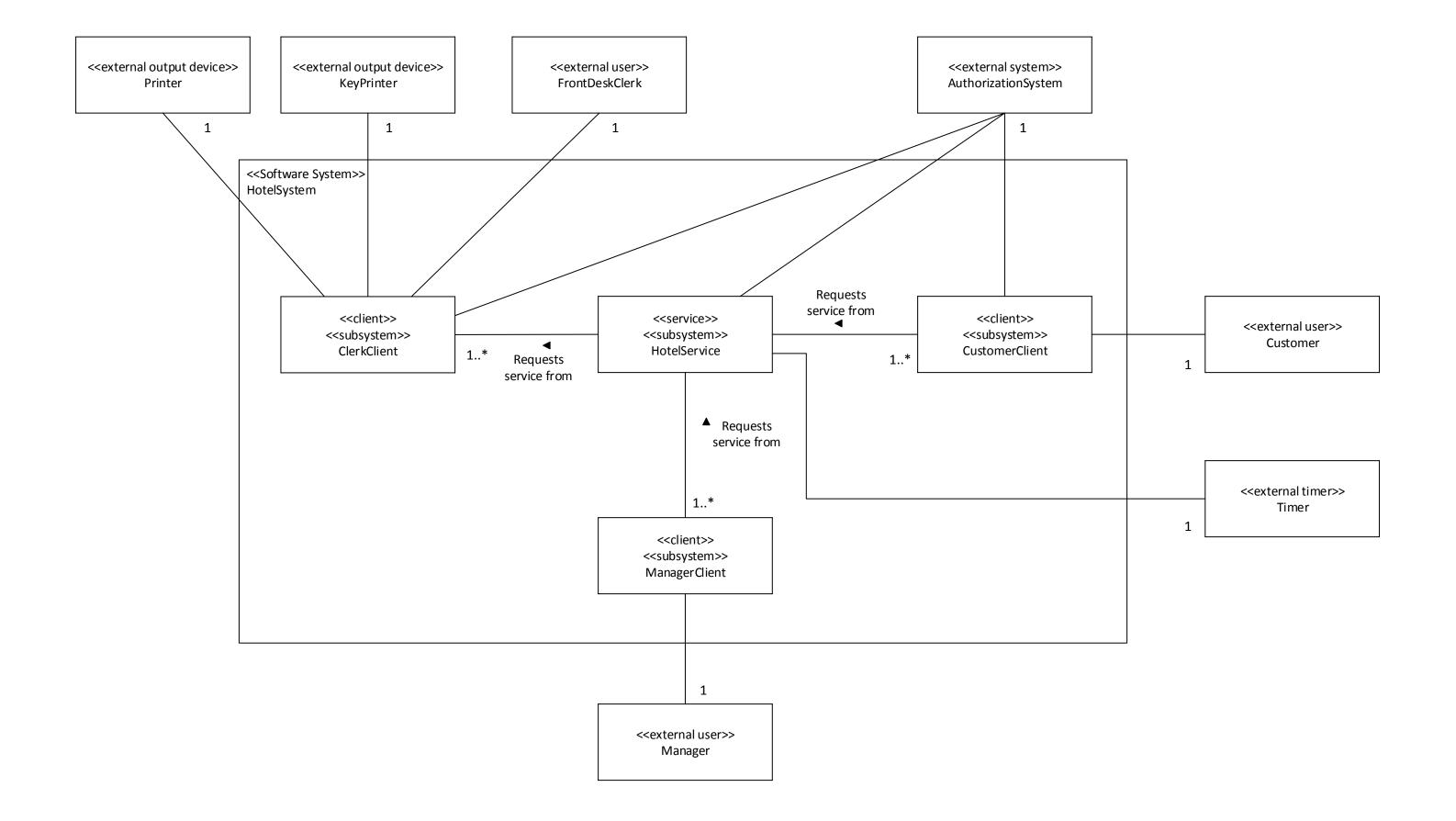
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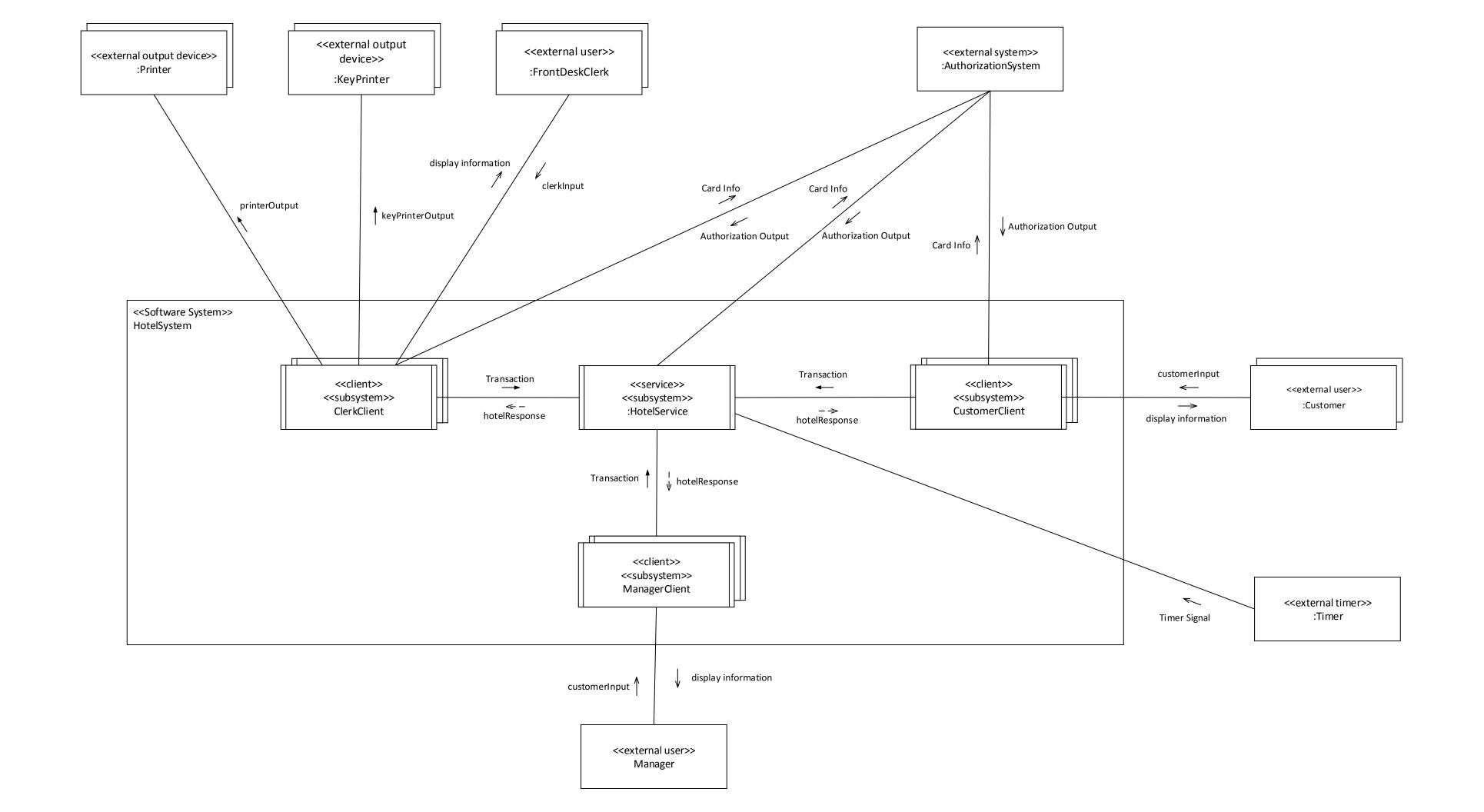


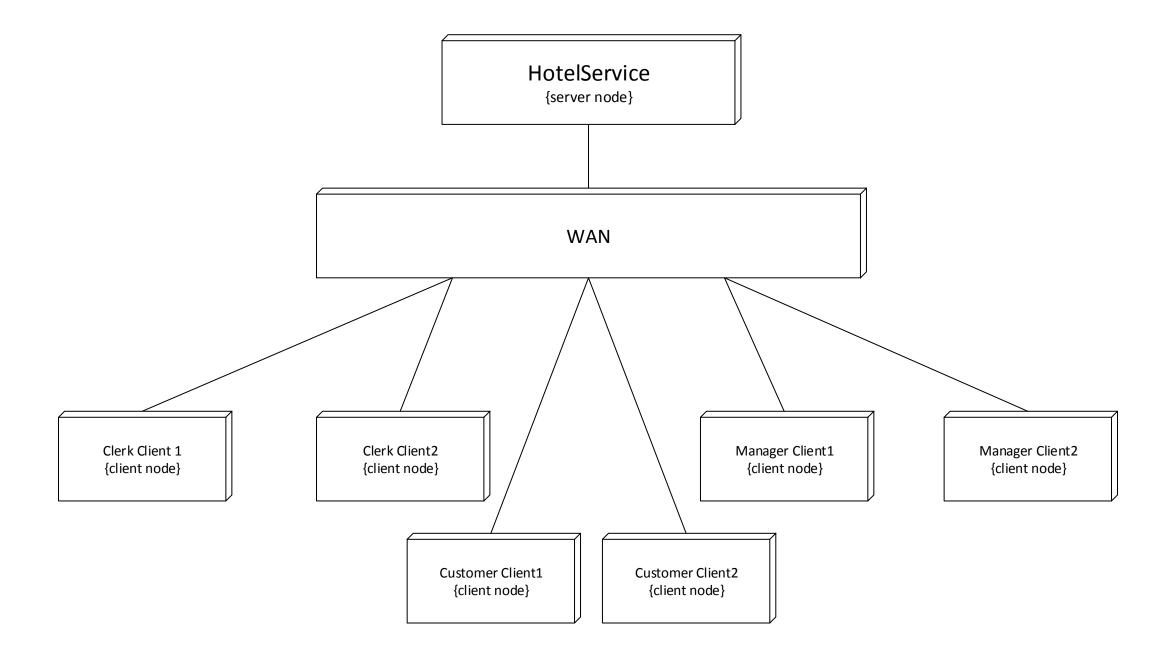


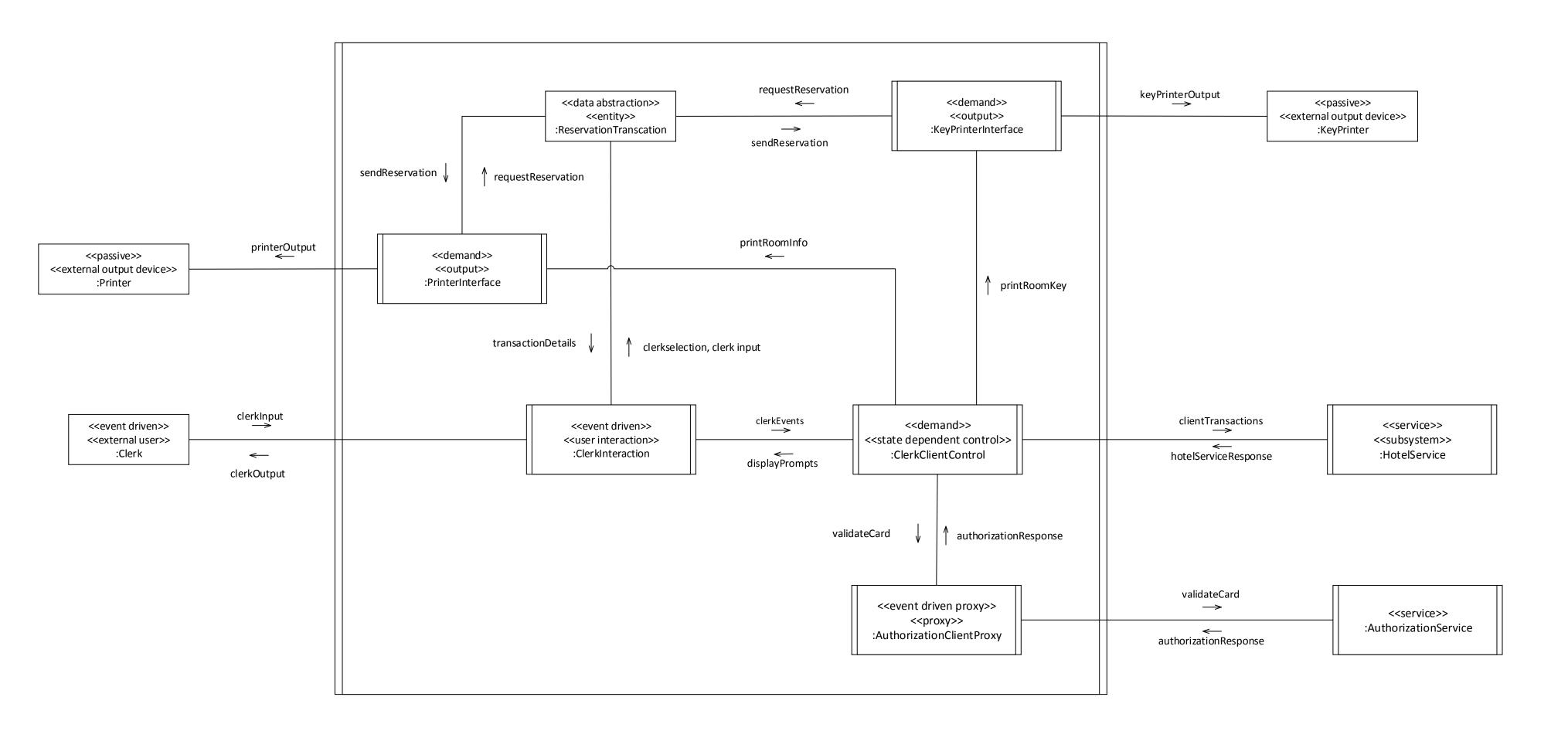


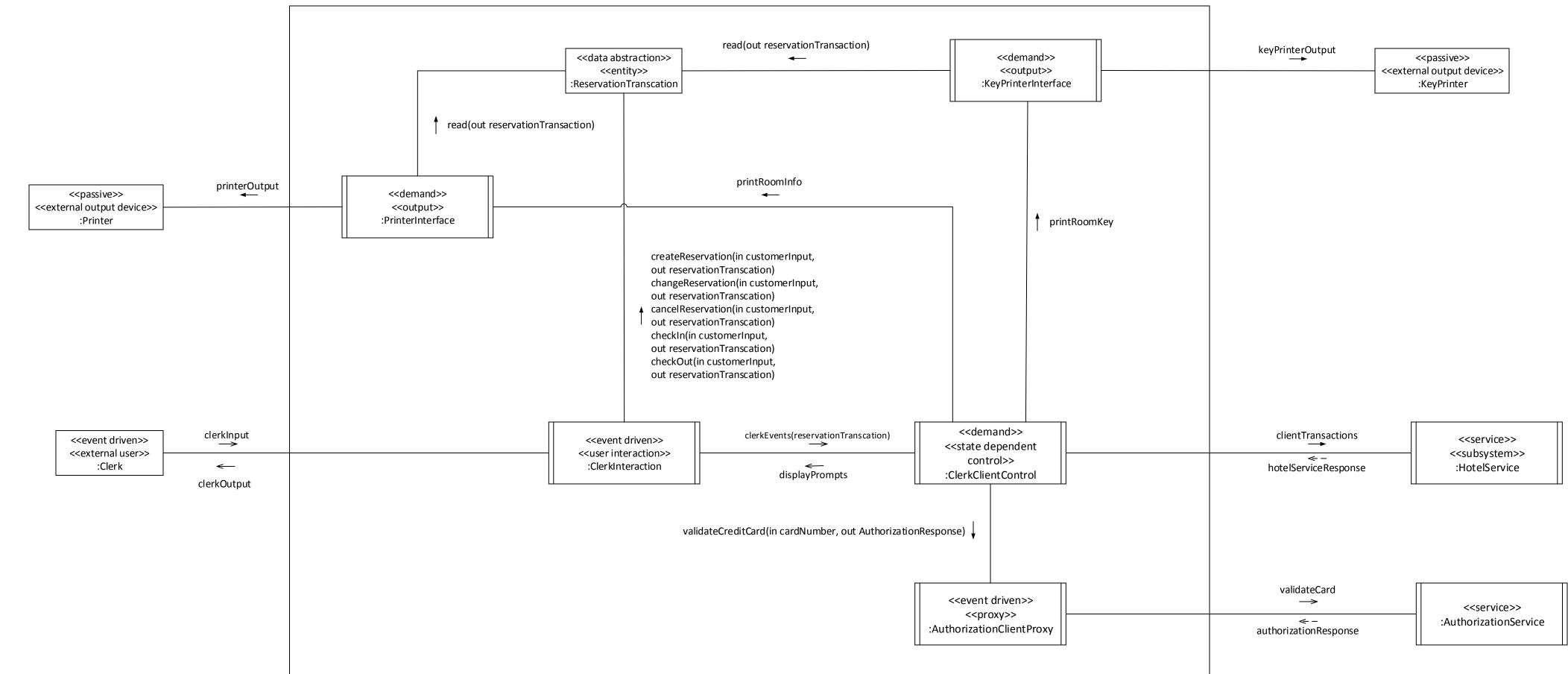


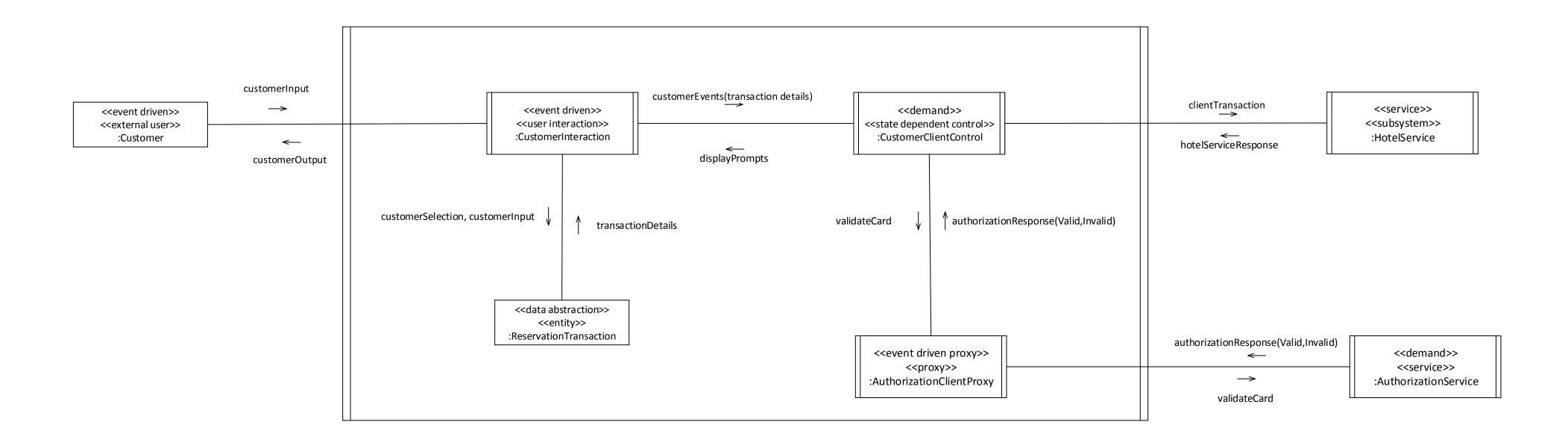


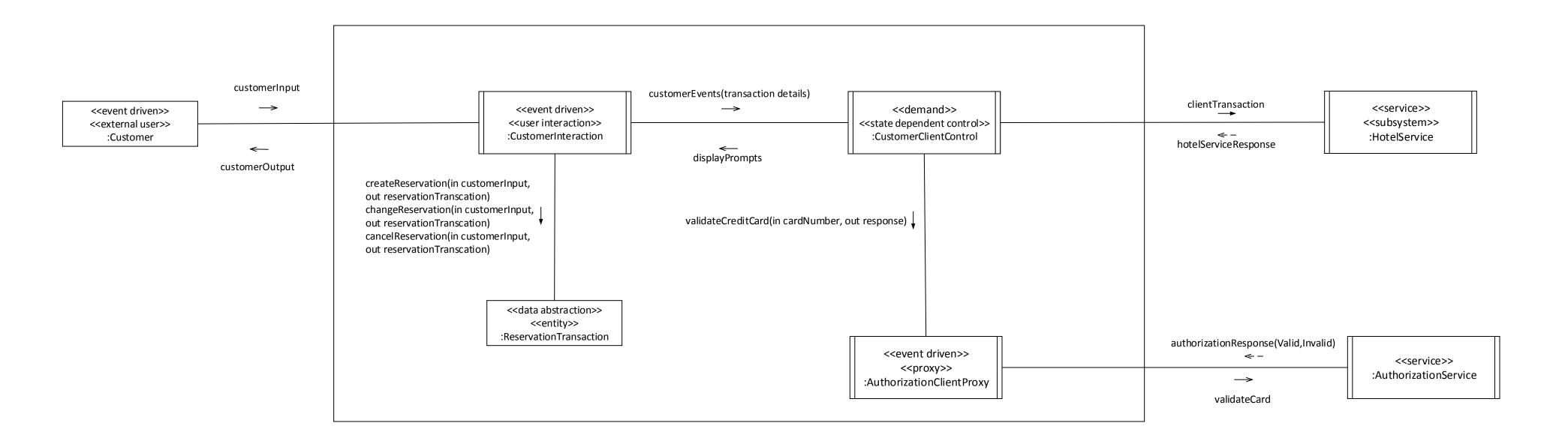


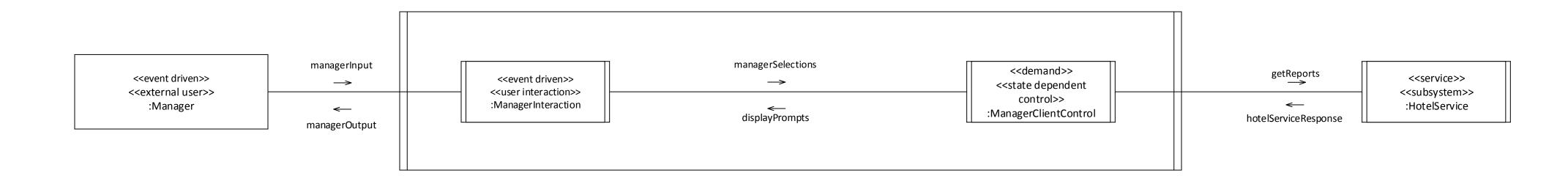


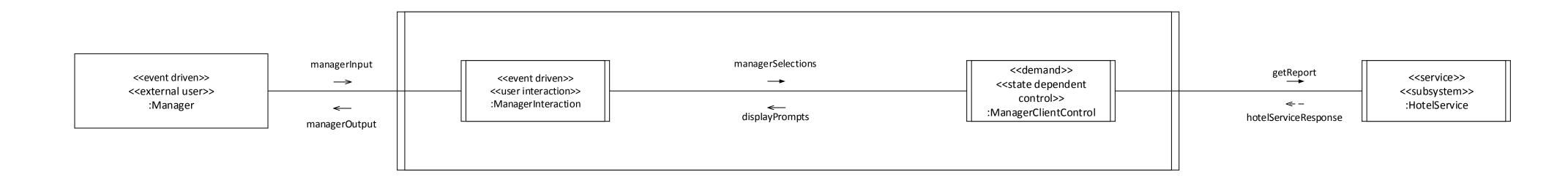












### <<database wrapper>> Hotel

- +create(in hotelChainName, in hotelName, in street,in city,in state,in zipcode)
- +updateTotalRooms (in totalRooms)
- +updateSingleRooms(in singleRooms)
- +updateDoubleRooms(in doubleRooms)
- +updateSingleRoomPrice(in
- singleRoomPrice)
- +updateDoubleRoomPrice(in
- doubleRoomPrice)
- +updateGroupBookingPercentage(in
- groupBookingPercentage)
- +delete(in hotelId)
- +getRoomCost(in roomType, out
- roomPrice)

### <<database wrapper>> Room

- +createRoom( in roomNumber, in
- hotelID,in roomType)
- +updateRoomStatus(in roomNumber,in roomStatus)
- +readRoomInformation(out
- roomType,out roomStatus,in
- roomNumber, in hotelID)
- +delete(in roomNumber, in hotelID)

### <<database wrapper>> Customer

- +createCustomer(in firstName,in lastname, in contact Number, in email) +updateConfirmationNumber(in
- confirmationNumber)
- +updateCreditCardDetails(in
- creditCardNumber,in creditCardExpiry,in
- nameOnCreditCard)
- +readCustomer(in
- confirmationNumber,out customerInfo)
- +delete(customerID)
- +readCreditCard(in customerID, out
- CreditCardNumber, out
- creditCardExpiry, out
- NameOnCreditCard)

## <<database wrapper>> Room Calendar

- +createCalendar(in hotelID, in totalRooms)
- +updateNumberofReservations(in numberOfReservations, in calendarTimeStamp)
- +updateNumberOfRoomsOccupied(in
- numberOfRoomsOccupied) +updateNumberOfRoomsUnderMaintan
- numberofRoomsUnderMaintenance)
- +readRoomsAvailable(out
- numberOfRoomsAvailable)
- +checkRoomAvailability(in
- timestamp,out roomAvailable)

### <<database wrapper>> Reservation

- # all Reservations : Reservations
- +createReservation(in reservationTransaction,out
- confirmationNumber)
- +updateAssignedRoomNumber(in assignedRoomNumber)
- +updateCheckInDate(in checkInDate) +updateCheckOutDate(in checkOutDate)
- +updateReservationStatus(in status,in
- confirmationNumber)
- +readReservation(in confirmationNumber,out reservation\_Response)
- +updateReservation(in confirmationNumber, out
- reservation\_Response) +readReservation(in hotelID,in
- assignedRoomNumber, out reservation\_response) +cancelNonGuaranteed(in checkInDate,in date,in
- reservationType, out reservationsChanged) +markMustPay(in checkIndate,in date,in
- reservationType, out marked)
- +getMustPay(in date,out allReservations) +cancelChargedMustPay(in date,out
- reservationCancelled)
- +readReservations(in fromDate,in toDate,out all Reservations)
- +readAllReservations(out allReservations)

## << database wrapper>> Log

- + read(out transaction)
- + log(in transaction)

## <<database wrapper>> Report

- + generateReport(in startDate, in endDate, out occupancyReport, out RevenueReport) + generateProjectedReport(in startDate, in
- endDate, out projectedOccupancyReport, out projectedRevenueReport)

## <<database wrapper>> Bill

- + generateBill(in customerID, in confirmationNumber, in billAmount, in modeOfPayment)
- + updateBillAmount(in billAmount)
- + updateModeOfPayment(in modeOfPayment)
- + getBill(in customerID, in confirmationNumber, out billAmount, out modeOfPayment)
- + getBills(in fromDate,in toDate, out allBills)
- + getAllBills(out allBills)

# <<br/>kusiness logic>><br/>Reservation Logic

- +initialize()
- +makeReservation(in reservationTransaction, out confirmationNumber)
- +getReservation(**in** conformationNumber, **out** reservationTransaction)
- +changeReservation(in changeTransaction,out available)
- +updateReservation(in updateTransaction)
- +cancelReservation(in cancelTransaction)

# <<br/>checkInCheckOut Logic

- +initialize()
- +assignRoom(in checkInTransaction, out roomAssigned)
- +getCharges( in checkOutTransaction, out charges)
- +chargeCreditCard(**in** checkOutTransaction,**out** confirmation)
- +completeCheckOut( **in** CheckOutTransaction, **out** bill)

# <<business logic>> Management Report

- +initialize()
- +getReport( in fromDate, in toDate, in reportType, out report)

# <<br/>business logic>><br/>Availability Logic

- +initialize()
- +checkAvailability(in
- availabilityTransaction,**out** available, **out** cost)
- +checkCheckOutDate( in checkOutDate, out available)

# <<business logic>> No Show

- +initialize()
- +cancelNoShow(in time6PM)
- +billnoshow(in time7AM)

# << business logic>> Projection Algorithm

- +initialize()
- +getProjection(in fromDate,in toDate, out projections)

# <<entity>> Reservation Transaction

- timeStamp: String
- sessionTransactionID: String
- hotelName: Date
- reservationStartDate: Date
- reservationEndDate: Date
- type: Date

- +createResrvation(in customerInput,out reservationTransaction)
- +changeReservation(in customerInput, out reservationTransaction)
- +cancelReservation(in customerInput, out reservationTransaction)
- +checkIn(in customerInput,out

reservationTransaction)

- +checkOut(in customerInput, out reservationTransaction)
- +read(out reservationTransaction)

### **Database Wrapper Class Interface Specifications**

1.

Information Hiding Class: Hotel

Information Hidden: Encapsulates hotel attributes and hides details of how to

interface to database management system.

**Class Structuring Criterion**: Database Wrapper Class

Assumptions: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.

**Operations Provided:** 

1. create(in hotelChainName:String, in hotelName:String, in street:String,in city:String,in state:String,in zipcode:int)

**Function:** Creates a new hotel object with the given attributes.

Precondition: None

**Postcondition:** A new hotel entity is created with the specified values.

**Input Parameters**: hotelChainName- the name you want to give, hotelName - the name of the hotel under which you want to add this new chain, street- street name, city- name of the city where your hotel is located, state- state name, zipcode- zip of the location.

Operations Used:None.

2.updateTotalRooms (in totalRooms:int)

**Function:** Updates the number of rooms available.

**Precondition:**None

**Postcondition:** The total number of rooms available in the hotel are changed after

this method is executed.

Input Parameters: totalRooms- this number is taken and those many rooms are

available..

**Operations Used:**None.

3. updateSingleRooms(in singleRooms:int)

**Function:** Updates the number of single rooms available.

Precondition: None

**Postcondition:** The total number of single rooms available in the hotel are

changed after this method is executed.

**Input Parameters**: singleRooms- this number is taken and those many

singlerooms are made available..

Operations Used: None.

4. updateDoubleRooms(in doubleRooms:int)

**Function:** Updates the number of double rooms available.

**Precondition:**None

Postcondition: The total number of double rooms available in the hotel are

changed after this method is executed.

**Input Parameters**: doubleRooms- this number is taken and those many double

rooms are made available..

**Operations Used:**None.

5. updateSingleRoomPrice(in singleRoomPrice:double)

**Function:** Updates the price of single room.

Precondition: None

**Postcondition:** A new price is set for each single room.

Input Parameters: singleRoomPrice- this number is taken and this amount is

charged for each single room.

**Operations Used:**None.

6. updateDoubleRoomPrice(in doubleRoomPrice:double)

**Function:** Updates the price of double room.

**Precondition:**None

**Postcondition:** A new price is set for each double room.

Input Parameters: doubleRoomPrice- this number is taken and this amount is

charged for each double room.

**Operations Used:**None.

7. updateGroupBookingPercentage(in groupBookingPercentage:double)

Function: Updates the percentage of discount applied when group booking is

done.

Precondition: None

**Postcondition:** A new percentage is set for group booking.

Input Parameters: groupBookingPercentage- this new percentage value is taken

into consideration.

**Operations Used**: None.

8. delete(in hotelId)

**Function:** Deletes the hotel entity with the given hotelID from the system.

**Precondition:** There should be a hotel existing with that hotelID in the system

**Postcondition:** The hotel with give hotelID gets deleted from the system.

Input Parameters: hotelID- this value is taken and the matching hotel is deleted

from the system.

**Operations Used:**None.

9. getRoomCost(in roomType, out roomPrice:double)

Function: Takes the room type as input and returns its price as output.

**Precondition:** The given room type should exist in the system.

Postcondition: The price of the input room type is displayed on the standard O/P.

**Input Parameters**: roomType- this value is taken to display its cost.

Output Parameters: roomPrice- the cost of each room.

**Operations Used:**None

2.

Information Hiding Class: Room

*Information Hidden*: Encapsulates room attributes and hides details of how to

interface to database management system.

Class Structuring Criterion : Database Wrapper Class

Assumptions: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.
Operations Provided:

1. createRoom(in roomNumber:int,in hotelID:String,in roomType:String)

**Function:** Takes the roomNumber,hotelID and roomType and creates a room entity with given specifications

Precondition: None.

**Postcondition:** A new room type is created.

**Input Parameters**: roomNumber- a new unique room number is given to the room, hoteIID- the Unique ID of the hotel where this new room has to be created

is given, roomType- this value is taken to display its cost.

**Operations Used:**None

2. updateRoomStatus(in roomNumber:int,in roomStatus:String)

**Function:** This method updates the room status, ex. occupied, under maintenance etc.

**Precondition:** The specified room number should exist.

**Postcondition:** The status of the room gets changed after the successful execution of the method .

**Input Parameters**: roomStatus- this value is assigned and displayed as the status of the room,roomNumber- The room number whose status should be changed.

**Operations Used:**None

3. readRoomInformation(out roomType:String,out roomStatus:String,in roomNumber:int,in hoteIID:String)

**Function:** This method displays roomNumber and hotelID by taking in roomType and roomStatus as inputs.

**Precondition:** The specified room number should exist.

Postcondition: The roomNumber and HotelID are displayed .

**Invariant:** Values of the room remain unchanged.

**Output Parameters**: roomType- this is the type of room, roomStatus- status of the room.

Input Parameters: roomNumber,hotelID

**Operations Used:**None

4. delete(in roomNumber:int, in hotelID:String)

**Function:** This method deletes the room with specified number in the mentioned hotel.

**Precondition:** The specified room number should exist.

**Postcondition:** The roomNumber gets erased from the system .

**Input Parameters**: roomNumber- this is the number of the room, hotelID- the

unique value given to each room.

**Operations Used:**None

3.

Information Hiding Class: Customer

**Information Hidden**: Encapsulates customer attributes and hides details of how to interface to database management system.

**Class Structuring Criterion**: Database Wrapper Class

**Assumptions**: None.

**Anticipated Changes**: None.

Superclass: None.

Inherited Attributes: None. Inherited Operations: None.

Attributes: None.
Operations Provided:

1. createCustomer(in firstName:String,in lastname:String,in contactNumber:int,in email:String)

Function: This method creates a new customer entity with the given attributes.

**Precondition:** None.

Postcondition: A new customer object is created .

**Input Parameters**: firstName- the first name of the customer, lastName- last name of the customer, contactNumber- phone number of the customer should be entered, email- email address of the customer.

**Operations Used:**None

2. updateConfirmationNumber(in confirmationNumber:int)

**Function:** takes in a conformationNumber and generates a new conformation Number.

Precondition: None.

**Postcondition:** The conformationNumber is updated.

**Input Parameters**: conformationNumber- the existing conformation number

given at the time of booking.

**Operations Used:**None

3. updateCreditCardDetails(in creditCardNumber:int,in creditCardExpiry:date,in nameOnCreditCard:String)

**Function:** Updates the credit card details with the provided ones.

Precondition: None.

**Postcondition:** New credit card details are stored in the system.

**Input Parameters**: creditCardNumber- number present on the top of the credit card,creditCardExpiry- the credit card expiry date, nameOnCeditCard- card holders name.

**Operations Used:**None

4. readCustomer(in confirmationNumber:int,out customerInfo:Customer)

**Function:** Displays the customer info on receiving the confirmation number.

**Precondition:** The specified conformation number should exist.

**Postcondition:** The customer details are displayed .

**Input Parameters**: conformationNumber- the number given to the customer at the time of booking.

**Output Parameters:** customerInfo- the customer details such as name, credit card details etc.

**Operations Used:**None

### 5. delete(customerID)

Function: Deletes the customer entity with the given customerID

**Precondition:** The specified customer should exist.

**Postcondition:** The specified customer entity is deleted.

**Input Parameters**: customerID- the unique ID associated with the customer.

**Operations Used:**None

6. readCreditCard(in customerID, out CreditCardNumber, out creditCardExpiry, out NameOnCreditCard)

**Function:** Displays credit card information of the customer upon receiving the customerID.

**Precondition:**The specified customer should exist.

**Postcondition:** The specified customers card details are displayed.

**Input Parameters**: customerID- the unique ID associated with the customer. **Output Parameters**:credit card number,credit card expiry, name on credit card.

**Operations Used:**None

#### **14**.

Information Hiding Class: Room Calendar

Information Hidden: Encapsulates room calendar attributes and hides details of

how to interface to database management system. *Class Structuring Criterion*: Database Wrapper Class

Assumptions: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None.Inherited Operations : None.

Attributes: None.
Operations Provided:

createCalendar(in hotelID:String, in totalRooms:int)

**Function:** Creates the calendar entity with the given hotelID and totalRooms.

**Precondition:** The specified hotelID should exist.

**Postcondition:** The specified customer entity is deleted.

**Input Parameters**: customerID- the unique ID associated with the customer.

**Operations Used:**None

2. updateNumberofReservations(in numberOfReservations:int, in calendarTimeStamp:date)

Function: Updates the number of reservations made.

Precondition: None.

**Postcondition:** The number of reservations made are updated in the system.

**Input Parameters**: numberOfReservations- a number representing the

reservations made, calendarTimeStamp- the time and date at that point of time.

**Operations Used:**None

3. updateNumberOfRoomsOccupied(in numberOfRoomsOccupied:int)

**Function:** Updates the number of rooms occupied .

Precondition: None.

**Postcondition:** The number of available rooms is updated.

Input Parameters: numberOfRoomsOccupied- a number representing the no.of

occupied rooms.

**Operations Used:**None

4. updateNumberOfRoomsUnderMaintanence(in numberofRoomsUnderMaintenance:int)

**Function:** Updates the number of rooms under maintenance.

Precondition: None.

**Postcondition:** The number of rooms under maintenance is updated.

**Input Parameters**: numberOfRoomsUnderMaintenance- a number representing

the no.of rooms under maintenance.

**Operations Used:**None

5. readRoomsAvailable(out numberOfRoomsAvailable:int)

**Function:** Displays the no. of rooms available on the standard I/O.

Precondition: None.

**Postcondition:** The number of rooms under maintenance is updated.

Input Parameters: None.

**Output Parameters**: numberOfRoomsAvailable-Displays the number of rooms

available.

**Operations Used:**None

6. checkRoomAvailability(in timestamp:date,out roomAvailable:boolean)

Function: Displays the room availability.

Precondition: None.

**Postcondition:** The availability of a particular room is displayed.

**Input Parameters**: timeStamp- current timeStamp.

**Output Parameters**: roomAvailable-Displays whether the room is available or not.

**Operations Used:**None

5.

Information Hiding Class: Reservation

Information Hidden: Encapsulates reservation attributes and hides details of how

to interface to database management system.

**Class Structuring Criterion**: Database Wrapper Class

Assumptions: None.

**Anticipated Changes**: None.

Superclass: None.

Inherited Attributes: None. Inherited Operations: None.

Attributes: None.

Operations Provided:

1. createReservation(in reservationTransaction,out confirmationNumber:int)

Function: Creates a new reservation transaction.

Precondition: None.

**Postcondition:** A new reservation entity is created.

Input Parameters: reservationTransaction- Reservations details.

Output Parameters: confirmationNumber-A unique identification number that

associates a particular reservation with a customer.

### **Operations Used:**None

2. updateAssignedRoomNumber(in assignedRoomNumber)

**Function:** Alters already assigned room number.

Precondition: None.

**Postcondition:** A new roomNumber is generated.

**Input Parameters**: assignedRoomNumber- The number with which the room is

identified.

**Operations Used:**None

updateCheckInDate(in checkInDate)

Function: Updates check in date.

Precondition: None.

**Postcondition:** A new check in date is generated.

**Input Parameters**: checkInDate- The date when customer lodges the room.

**Operations Used:**None

4. updateCheckOutDate(in checkOutDate)

Function: Updates check out date.

Precondition: None.

**Postcondition:** A new check out date is generated.

**Input Parameters**: checkOutDate- The date when customer leaves the room.

**Operations Used:**None

5. updateReservationStatus(in status,in confirmationNumber)

**Function:** Updates reservation status.

**Precondition:** A reservation must have been already made.

**Postcondition:** Reservation details are updated. **Input Parameters**: status- The current state of the

reservation, conformation Number - a unique number which can pull the

reservation details pertaining to a reservation transaction.

**Operations Used:**None

6. readReservation(in confirmationNumber, out reservation\_Response)

**Function:** Displays reservation details upon receiving conformationNumber.

**Precondition:** A reservation must be existing with the given conformation Number.

Postcondition: Reservation details are displayed.

**Input Parameters**: conformationNumber- unique number which pulls the reservation details.

**Output Parameters**: reservation\_Response- reservation details displayed.

**Operations Used:**None

7. cancelNonGuaranteed(in checkInDate:date,in date:date,in reservationType:String,out reservationsChanged:String)

**Function:** Automatically cancels the reservations which are not guaranteed, after specified time .

**Precondition:** A non-guaranteed reservation must have already been made.

**Postcondition:** The changed reservation is diplayed, the cancelled room is made available for re-reservation .

**Input Parameters**: checkInDate- the date specified by the customer when he is going to come,date- present day's date,reservationType- Category of reservation.

**Output Parameters**: reservationChanged- modified reservation.

**Operations Used:**None

8. markMustPay(in checkIndate,in date,in reservationType,out marked)

**Function:** Identifies all the reservations that are to be charged that particular day. **Precondition:** None.

**Postcondition:** Reservations are identified, based on their check-in date . **Input Parameters**: checkInDate- the date chosen by the customer to checkin, date- present day's date, reservationType- specifies the category of reservation.

**Output Parameters**: marked- all the reservations that have to be charged.

**Operations Used**:None

9. getMustPay(in date,out allReservations)

**Function:** Pulls all reservations that have to make a payment on that particular calendar day .

Precondition: None.

**Postcondition:** All the have to pay reservations are identified.

**Input Parameters**: date- present day's date.

**Output Parameters**: allRservations- all the reservations that have to be charged.

**Operations Used:**None

10. cancelChargedMustPay(in date,out reservationCancelled)

Function: Cleans up the system by deleting all the marked and charged reservations.

Precondition: None.

**Postcondition:** Only those reservations exist which have pending payments.

**Input Parameters**: date- present day's date.

**Output Parameters**: reservationCancelled- all the reservations cancelled.

**Operations Used:**None

11. readReservations(in fromDate,in toDate,out allReservations)

**Function:** Retrieves the reservations made between the specified dates .

Precondition: None.

**Postcondition:** All the reservations made the mentioned period are displayed. **Input Parameters**: from Date-desired day's date, to Date- end date of the period, Output Parameters: all Reservations - all the reservations made in the mentioned period.

**Operations Used:**None

12. readAllReservations(out allReservations)

**Function:** Retrieves the reservations made between the specified dates .

Precondition: None.

**Postcondition:** All the reservations made the mentioned period are displayed. Output Parameters: all Reservations - all the reservations made in the mentioned period.

**Operations Used:**None

6.

**Information Hiding Class**: Log

Information Hidden: Encapsulates Log attributes and hides details of how to

interface to database management system.

**Class Structuring Criterion**: Database Wrapper Class

**Assumptions**: None.

**Anticipated Changes**: None.

**Superclass**: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.

Operations Provided:

### 1. read(out transaction)

**Function:** Reads the transactions from log and displays all of them.

Precondition: None.

**Postcondition:** All the reservations made the mentioned period are displayed. **Output Parameters**: allReservations- all the reservations made in the mentioned

period.

**Operations Used:**None

## 2. log(in transaction)

Function: Stores the given transaction in the log.

Precondition: None.

**Postcondition:** The log is saved on the database for future reference. **Input Parameters:** transaction- details pertaining to a reservation.

**Operations Used:**None

#### **7**.

Information Hiding Class: Report

*Information Hidden*: Encapsulates Report attributes and hides details of how to

interface to database management system.

Class Structuring Criterion : Database Wrapper Class

Assumptions: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.

Operations Provided:

1. generateReport(in startDate, in endDate, out occupancyReport, out RevenueReport)

**Function:** Generates a report on the number of rooms occupied and revenue generated from the occupation, within the specified period .

**Precondition:** None.

**Postcondition:** A report is generated.

**Input Parameters**: startDate- the beginning date from which the system should look for occupancy, endDate- the date until which the system should generate the report.

**Output Parameters**: occupancyReport- document displaying the occupancy rate of the hotel, revenueReport- document displaying the revenue generated from the occupied rooms.

**Operations Used:**None

2. generateProjectedReport(in startDate, in endDate, out projectedOccupancyReport, out projectedRevenueReport)

**Function:** Generates reports based on the execution of projection algorithm.

Precondition: None.

**Postcondition:** The generated report indicates the expected occupancy and expected revenue from that.

**Input Parameters**: startDate- the beginning date from which the system should look for occupancy, endDate- the date until which the system should generate the report.

**Output Parameters**: projectedOccupancyReport- document displaying the projected occupancy rate of the hotel, projectedRevenueReport- document displaying the projected revenue generated from the occupied rooms.

**Operations Used:**None

8.

Information Hiding Class: Bill

Information Hidden: Encapsulates Bill attributes and hides details of how to

interface to database management system.

Class Structuring Criterion: Database Wrapper Class

**Assumptions**: None.

Anticipated Changes: None.

Superclass: None.

*Inherited Attributes* : None. *Inherited Operations* : None.

Attributes: None.
Operations Provided:

1. generateBill(in customerID, in confirmationNumber,in billAmount, in modeOfPayment)

**Function:** Creates a bill by taking in customerID, confirmationNumber, billAmount and mode of payment.

Precondition: None.

**Postcondition:** A bill is generated from the inputs.

**Input Parameters**: customerID- The unique number with which a customer is identified, conformationNumber- the unique number with which each reservation is identified,billAmount- the amount for which the customer should be charged for,modeOfPayment- type of payment option the customer has chosen.

Output Parameters:None.
Operations Used:None

2. getBill(in customerID, in confirmationNumber, out billAmount, out modeOfPayment)

**Function:** Pulls out the bill when we provide customerID, confirmationNumber.

**Precondition:** None.

**Postcondition:** The bill is diplayed.

**Input Parameters**: customerID- The unique number with which a customer is identified, conformationNumber- the unique number with which each reservation is identified.

**Output Parameters**:billAmount- the amount for which the customer has been charged,modeOfPayment- kind of payment option the customer has chosen. **Operations Used**:None

3. getBills(in fromDate, in toDate, out allBills)

**Function:** Pulls out all the bills generated between the from date and the to date.

Precondition: None.

**Postcondition:** The bills are displayed.

**Input Parameters**: from Date- The date from which the system should start looking for bills, to Date-the date until when the system should look for bills.

Output Parameters: all Bills- The bills that have been generated in the mentioned

period.

**Operations Used**:None 4. getAllBills(out allBills)

**Function:** Pulls all the bills from the inception of the system.

Precondition: None.

**Postcondition:** The bills are displayed.

Input Parameters: None.

Output Parameters: all Bills- The bills that have been generated from the

beginning.

**Operations Used:**None

# **Business Logic Class Interface Specifications**

1.

*Information Hiding Class*: Reservation Logic

Information Hidden: Encapsulates reservation specific business rules.

Class Structuring Criterion: Business Logic Class

**Assumptions**: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.

Operations Provided:

1. makeReservation(in reservationTransaction:reservationTransaction, out confirmationNumber:int)

**Function:** Makes a reservation for the customer by using the details from client side reservation Transaction, and generates a confirmation number.

Precondition: None.

**Postcondition:** Confirmation Number generated.

Input Parameters: reservationTransaction- client side details entered by

customer/clerk.

Output Parameters:confirmationNumber- a unique number which can identify

the reservation number. **Operations Used**:None

2. getReservation(in conformationNumber:int, out reservationTransaction:reservationTransaction)

**Function:** Upon receiving the conformation number, returns the reservation transaction.

**Precondition:** The specified conformation number should exist.

**Postcondition:** reservation transaction displayed .

Input Parameters: confirmationNumber- a unique number which can identify the

reservation number.

**Output Parameters**: reservationTransaction- client side details entered by customer/clerk.

**Operations Used:**None

3. changeReservation(in changeTransaction:reservationTransaction,out available:String)

**Function:** Makes changes to the reservation and specifies whether the altered room specifications are available.

Precondition: None.

**Postcondition:** reservation transaction altered and displayed .

Input Parameters: changeTransaction- new transaction information entered at

client side.

Output Parameters: available- shows whether the new changes are allowed or

not.

**Operations Used:**None

4. updateReservation(in updateTransaction:reservationTransaction)

**Function:** Updates the reservation details with the new input.

**Precondition:** None.

Postcondition: Reservation Details Updated .

**Input Parameters**: updateTransaction- altered transaction details.

Output Parameters: None. Operations Used:None

5. cancelReservation(in cancelTransaction:reservationTransaction)

**Function:** Cancels the reservation details for the given transaction received from client side.

**Precondition:** The transaction to be cancelled should exist.

Postcondition: Reservation Details Cancelled .

Input Parameters: cancelTransaction- transaction details of the reservation to be

cancelled.

Output Parameters: None.

2.

Information Hiding Class: Availability Logic

Information Hidden: Encapsulates occupancy and availability specific business

rules.

**Class Structuring Criterion**: Business Logic Class

**Assumptions**: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.
Operations Provided:

1. checkAvailability(in availabilityTransaction:reservationTransaction,out available:boolean, out cost:float)

Function: Confirms the availability of a particular selection transaction received

from the client side. **Precondition:** None.

Postcondition: Sends back available and cost if the operation is successful.

Input Parameters: availabilityTransaction- transaction details of the reservation

to be checked at the server side.

**Output Parameters**: available- message showing whether that particular selection

is available or not, cost-price for that selection.

2. checkCheckOutDate( in checkOutDate:date,out available:boolean)

Function: Confirms the availability of a particular check out date.

Precondition: None.

**Postcondition:** Sends back available if the room is available for those many days . **Input Parameters**: checOutDate- the date on which the customer wants to vacate the room.

**Output Parameters**: available- message showing whether that particular selection is available or not.

3.

Information Hiding Class: CheckInCheckOut Logic

*Information Hidden*: Encapsulates checkIn and checkOut specific business rules.

Class Structuring Criterion: Business Logic Class

**Assumptions**: None.

**Anticipated Changes**: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.
Operations Provided:

1. assignRoom(in checkInTransaction:reservationTransaction, out roomAssigned:boolean)

**Function:** Assigns room to a customer with the given transaction details .

Precondition: None.

Postcondition: Room Assigned and that room made unavailable until he checks

out.

**Input Parameters**: checkInTransaction- transaction details of the reservation coming from the client.

**Output Parameters**: roomAssigned- message showing that the room has been assigned.

2. getCharges( in checkOutTransaction:reservationTransaction, out charges:float)

Function: Calculates the amount to be charged based on the check out date .

**Precondition:** None.

**Postcondition:** The charges are computed and forwarded to the client side. **Input Parameters:** checkOutTransaction- checkOut transaction details of the reservation coming from the client.

**Output Parameters**: charges- message showing the amount to be paid by the customer.

3. chargeCreditCard(in checkOutTransaction:reservationTransaction,out confirmation:int)

**Function:** Charges the customer from his credit card, based on the amount which he needs to pay calculated from his check out date.

Precondition: None.

**Postcondition:** After successful execution amount comes into hotels account from

customers credit card.

Input Parameters: checkOutTransaction- checkOut transaction details of the

reservation coming from the client.

**Output Parameters**: conformation- message showing that the payment

transaction has been successful.

4. completeCheckOut( in CheckOutTransaction:reservationTransaction, out bill:bill)

Function: Completes the transaction by generating a bill by taking

checkOutTransaction into account.

Precondition: None.

Postcondition: Generates a bill.

Input Parameters: checkOutTransaction- checkOut transaction details of the

reservation coming from the client.

Output Parameters: bill- a PDF format document containing summary of the

entire customers stay.

#### 4.

Information Hiding Class: NoShow Logic

Information Hidden: Contains NoShow specific business rules.

**Class Structuring Criterion**: Business Logic Class

**Assumptions**: None.

**Anticipated Changes**: None.

Superclass: None.

Inherited Attributes: None. Inherited Operations: None.

Attributes: None.

Operations Provided:

1. cancelNoShow(in time6PM)

**Function:** Automatically cancels reservations that are not guaranteed and the

customer does not show up.

Precondition: None.

**Postcondition:** Removes the hold put on that room and makes is available again.

**Input Parameters**: time6PM- timer input coming from external timer.

Output Parameters: None.

2. billnoshow(in time7AM:timestamp)

**Function:** Automatically bills all the guaranteed reservations when the time is

7AM and the customer has not turned up.

**Precondition:** None.

**Postcondition:** The billing process initiated.

**Input Parameters**: time7AM- timer input coming from external timer.

Output Parameters: None.

5.

Information Hiding Class: Management Report Logic

Information Hidden: Encapsulates manager reporting specific business rules.

**Class Structuring Criterion**: Business Logic Class

**Assumptions**: None.

**Anticipated Changes**: None.

Superclass: None.

Inherited Attributes: None. Inherited Operations: None.

Attributes: None.

Operations Provided:

1. getReport( in fromDate:date, in toDate:date, in reportType:String, out report:report)

**Function:** Generates report depending on the inputs received from the user.

**Precondition:** None.

Postcondition: A report is generated in the specified report format and in

between the mentioned period.

**Input Parameters**: from Date- the date from which the system should start looking for transaction to generate reports, to Date- the date until which the system should look for, report Type- mentiones the kind of report the manager is looking for ex. revenue, room occupancy.

**Output Parameters**: report- the document displaying the information the user is looking for .

6.

Information Hiding Class: Projection Algorithm Logic

*Information Hidden*: Encapsulates Algorithmic business rules which can predict the future occupancy and revenue.

**Class Structuring Criterion**: Business Logic Class

Assumptions: None.

Anticipated Changes: None.

Superclass: None.

Inherited Attributes : None. Inherited Operations : None.

Attributes: None.

Operations Provided:

1. getProjection(in fromDate:date,in toDate:date, out projections:report)

 $\textbf{Function:} \ \ \textbf{Generates report depending on the calculations of the algorithm} \ .$ 

**Precondition:** None.

**Postcondition:** A report is generated in the specified report format and in between the mentioned period.

**Input Parameters**: from Date- the date from which the system should compute the algorithm to generate reports, to Date- the date until which the system should compute the algorithm for generating reports, report Type- mentions the kind of report the manager is looking for ex. revenue, room occupancy.

**Output Parameters**: report- the document displaying the information the user is looking for .

# **Data Abstraction Class Interface Specifications**

1.

*Information Hiding Class*: ReservationTransaction

Information Hidden: Encapsulates reservation attributes and their current

values.

Class Structuring Criterion: Data Abstraction Class

**Assumptions**: None.

Anticipated Changes: None.

Superclass: None.

Inherited Operations: None.

Attributes: timeStamp:Date, sessionTransactionID:String, hotelName:String,

reservationStartDate:date,reservationEndDate:date,type:String

**Operations**:

1. createReservation(in customerInput, out reservationTranscation)

Function: Creates a new reservation transaction.

Precondition: None.

**Postcondition:** A new reservation entity is created.

**Input Parameters**: customerInput- Details entered by customer from keyboard. **Output Parameters**: reservationTransaction- New reservation entity created.

**Operations Used:**None

2. changeReservation(in customerInput,out reservationTranscation)

Function: Changes the reservation transaction, by using the new customer input.

**Precondition:** None.

**Postcondition:** A new reservation entity is created.

**Input Parameters**: customerInput- Details entered by customer from keyboard. **Output Parameters**: reservationTransaction- New reservation entity created.

**Operations Used**:None

3. cancelReservation(in customerInput,out reservationTranscation)

**Function:** Cancels the reservation transaction.

Precondition: None.

**Postcondition:** Reservation is canceled and the entity is deleted.

**Input Parameters**: customerInput- Details entered by customer from keyboard. **Output Parameters**: reservationTransaction- New reservation entity created. **Operations Used**:None

4. checkIn(in customerInput,out reservationTranscation)

**Function:** Checks in a customer into the hotel.

Precondition: None.

**Postcondition:** The room has been checked in and the reservation transaction is

updated.

**Input Parameters**: customerInput- Details entered by customer from keyboard. **Output Parameters**: reservationTransaction- New reservation entity created.

**Operations Used:**None

checkOut(in customerInput,out reservationTranscation)

**Function:** Checks out a customer out of the hotel.

Precondition: None.

**Postcondition:** The room has been checked out and the reservation transaction is

updated.

**Input Parameters**: customerInput- Details entered by customer from keyboard. **Output Parameters**: reservationTransaction- New reservation entity created.

**Operations Used:**None

6. read(out reservationTransaction)

Function: Reads the reservation entity that is currently residing on the client

machine.

**Precondition:** None.

**Postcondition:** The reservationTransactiond details are displayed.

Input Parameters: None.

**Output Parameters**: reservationTransaction- Reservation Entity displayed.

**Operations Used:**None

#### **TIS\_TBS- Customer Interaction**

Name: CustomerInteraction

Information hidden: Details for processing input from customer and output processed

information to the customer using standard I/O.

**Structuring criteria**: role criterion: user interaction; concurrency criterion: event driven

**Assumptions**: only one Customer Interaction is handled at one time.

**Anticipated Changes:** Possible additional selections and output will need to be provided.

Task interface:

Task inputs:

**Event input:** Customer selection interrupts to indicate that a selection has been

made.

**External input:** CustomerInput through the standard input device such as

keyboard (Customer info, room info).

#### **Asynchronous message communication:**

Display prompts

Task outputs:

External output: CustomerOutput

**Asynchronous message communication:** 

DisplayPrompt

Passive objects accessed: ReservationTransaction

**Errors detected**: Invalid date interval

#### loop

-- Wait for external interrupt from customer client wait (selectionEvent);

read reservation information and customer choice;

**if** customerChoice = make reservation

#### then --

-- Write Reservation data into the ReservationTransaction object;

ReservationTransaction.createReservation(customerInput)

**elseif** customerChoice = change reservation

#### then

-- Write Reservation data into the ReservationTransaction object;

ReservationTransaction.changeReservation(customerInput)

**elseif** customerChoice = cancel reservation

#### then

-- Write Reservation data into the ReservationTransaction object;

ReservationTransaction.cancelReservation(customerInput)

-- Send transaction object created message to CustomerClientControl

 $send (Customer Client Control Message Q, \ reservation Transaction, \ customer Choice)$ 

- --wait for message from CustomerClientControl receive(CustomerInteractionMessageBuffer, displayPrompt)
- --send message to Clerk send(customerOutput)

end loop;

# **TIS TBS - Customer Client Control**

Name: CustomerClientControl

**Information hidden**: Details of how CustomerClientControl handles events.

**Structuring criteria**: role criterion: control; concurrency criterion: demand driven

**Assumptions**:

**Anticipated Changes:** Possible addition of further Customer selections (Options).

Task interface:

Task inputs:

# **Asynchronous message communication:**

Customer events

Task outputs:

**External output**: Client Transactions

**Synchronous message communication:** 

Message:

ValidateCreditCard

Input parameters: cardNumber

Reply: response

# Asynchronous message communication:

• Display Prompts

Errors detected: Invalid cardNumber, invalid events

# loop

- -- Messages from all senders are received on Message Queue receive(CustomerClientControlMessageQ, reservationTransaction, customerChoice)
- -- Extract the event name and any message parameters
- -- Given the incoming event, lookup state transition table;
- -- change state if required; return action to be performed; newEvent = message.event outstandingEvent = true;

while outstandingEvent do

CustomerClientStateMachine.processEvent (**in** newEvent, **out** action); outstandingEvent = false;

-- Execute action(s) as given on CustomerClientControl statechart

#### case action of

Create Reservation: --create a reservation request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Change Reservation: --change a reservation request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Cancel Reservation: --cancel a reservation request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Display Prompt: --display information or updates to the Clerk send(clerkInteractionMessageBuffer, displayPrompt); outstandingEvent = true;

send(validateCreditCard, in cardNumber, out response);
newEvent = response; outstandingEvent = true;

end case; end while; end loop;

#### TIS\_TBS - Customer Client System

Name: CustomerClient

Information hidden: Details of how CustomerClient processes customer selections and

hotel service responses

**Structuring criteria**: role criterion: client; concurrency criterion: demand driven

**Assumptions**: only one request is made at one time.

**Anticipated Changes:** Possible addition of further requests.

Task interface: Task inputs:

Synchronous message communication with reply:

Message replies as described below

Task outputs:

Synchronous message communication with reply:

Messages:

makeReservation

Input parameters: reservationTransaction

Reply: confirmationNumber

• getReservation

Input parameters: confirmationNumber

Reply: reservationTransaction

changeReservation

Input parameters: changeTransaction

Reply: available

updateReservation

Input parameters: updateTransaction

• cancelReservation

Input parameters: cancelTransaction

checkAvailability

Input parameters: avaialabilityTransaction

Reply: available, cost

checkCheckOutDate

Input parameters: checkOutDate

Reply: available

**Errors detected**: Unrecognized response

#### loop

receive (HotelService, Response) from Hotel Service Response Queue; Extract response name and response parameters from response;

case Response of

CheckAvailabilityResponse:

-- Room(s) Available

display (CustomerInteraction, roomsAvailable,totalCost);

-- Room(s) not Available

displayPrompt (CustomerInteraction, roomsNotAvailable);

# case Response of

MakeReservationResponse:

-- Reservation Successful

display (CustomerInteraction, confirmationNumber);

-- Reservation not Successful

displayPrompt (CustomerInteraction, reservationNotsuccessful);

# case Response of

CancelReservationResponse (non-guaranted or guaranted before deadline):

-- Valid Confirmation Number

display (CustomerInteraction, reservationCanceled);

-- Invalid Confirmation Number

prompt (CustomerInteraction, reservationNotFound);

# case Response of

CancelReservationResponse (guaranted after deadline):

-- Valid Confirmation Number

display (CustomerInteraction, reservationCanceled, customerCharged);

-- Invalid Confirmation Number

prompt (CustomerInteraction, reservationNotFound);

#### case Response of

ChangeReservationResponse:

-- Valid Confirmation Number

display (CustomerInteraction, reservationInformation);

-- Invalid Confirmation Number

prompt (CustomerInteraction, reservationNotFound);

#### case Response of

MakeReservationResponse:

- -- Valid Confirmation Number, Change Reservation Successful display (CustomerInteraction, reservationChangedInformation);
- -- Valid Confirmation Number, Change Reservation Not Successful prompt (CustomerInteraction, reservationNotSuccessful);
- -- Invalid Confirmation Number, Change Reservation Not Successful prompt (CustomerInteraction, reservationNotFound);

end case; end loop;

#### TIS\_TBS - Clerk Interaction

Name: ClerkInteraction

Information hidden: Details for processing input from clerk and output processed

information to the clerk using standard I/O.

**Structuring criteria**: role criterion: user interaction; concurrency criterion: event driven

**Assumptions**: one Clerk Interaction is handled at a time.

**Anticipated Changes:** 

Task interface:

Task inputs:

**Event input:** Clerk selection interrupts to indicate that a selection has been made. **External input:** ClerkInput through the standard input device such as keyboard

(Customer info, room info).

**Asynchronous message communication:** 

Task outputs:

**External output**: ClerkOutput

**Asynchronous message communication:** 

DisplayPrompt

Passive objects accessed: ReservationTransaction

**Errors detected**: Invalid date interval

#### loop

-- Wait for external interrupt from clerk client wait (selectionEvent); read reservation information and clerk choice;

**if** clerkChoice = make reservation

then --

-- Write Reservation data into the ReservationTransaction object; ReservationTransaction.createReservation(customerInput) **elseif** clerkChoice = change reservation

then

-- Write Reservation data into the ReservationTransaction object; ReservationTransaction.changeReservation(customerInput)

elseif clerkChoice = cancel reservation

then

-- Write Reservation data into the ReservationTransaction object; ReservationTransaction.cancelReservation(customerInput)

elseif clerkChoice = check in

then

-- Write Reservation data into the ReservationTransaction object;

ReservationTransaction.checkInReservation(customerInput)
elseif clerkChoice = check out
then

-- Write Reservation data into the ReservationTransaction object; ReservationTransaction.checkOutReservation(customerInput) **else** -- selection was not recognized so display "not implemented"; Exit;

# end if;

- -- Send transaction object created message to ClerkClientControl send(ClerkClientControlMessageQ, reservationTransaction, clerkChoice) --wait for message from ClerkClientControl receive(clerkInteractionMessageBuffer, displayPrompt) --send message to Clerk send(clerkOutput)
- end loop;

#### TIS\_TBS - Clerk Client Control

Name: ClerkClientControl

**Information hidden**: Details of how ClerkClientControl handles events.

**Structuring criteria**: role criterion: control; concurrency criterion: demand driven

**Assumptions**:

**Anticipated Changes:** Possible addition of further Clerk selections (Options).

Task interface: Task inputs:

**Asynchronous message communication:** 

Clerk events

Task outputs:

**External output**: Clerk Transactions

Synchronous message communication:

Message:

ValidateCreditCard

Input parameters: cardNumber Reply: response

- Print Room Key
- Print room info

#### **Asynchronous message communication:**

Display Prompts

**Errors detected**: Invalid cardNumber, invalid events

#### loop

- -- Messages from all senders are received on Message Queue receive(ClerkClientControlMessageQ, reservationTransaction, clerkChoice)
- -- Extract the event name and any message parameters
- -- Given the incoming event, lookup state transition table;
- -- change state if required; return action to be performed; newEvent = message.event

outstandingEvent = true;

while outstandingEvent do

ClerkClientStateMachine.processEvent (**in** newEvent, **out** action); outstandingEvent = false;

-- Execute action(s) as given on ClerkClientControl statechart

#### case action of

Create Reservation: --create a reservation request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Change Reservation: --change a reservation request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Cancel Reservation: --cancel a reservation request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Check In: --Check In request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Check Out: --Check Out request to the Hotel Service send(promptMessageQueue, displayWait); send(Hotel Service, **in** clientTransaction, **out** hotelServiceResponse); newEvent = hotelServiceResponse; outstandingEvent = true;

Print Room Info: --Print the room information send(PrinterInterface); outstandingEvent = true;

Print Room Key: --Print the room key send(KeyPrinterInterface); outstandingEvent = true;

Display Prompt: --display information or updates to the Clerk send(clerkInteractionMessageBuffer, displayPrompt); outstandingEvent = true;

Validate Credit Card: --validate the Customer Credit Card for the Reservation send(validateCreditCard, in cardNumber, out response); newEvent = response; outstandingEvent = true;

end case; end while; end loop;

#### TIS\_TBS - Clerk Client System

Name: ClerkClient

**Information hidden**: Details of how ClerkClient processes clerk selections and hotel

service responses

Structuring criteria: role criterion: client; concurrency criterion: demand driven

**Assumptions**: only one request is made at one time.

**Anticipated Changes:** Possible addition of further requests.

Task interface: Task inputs:

Synchronous message communication with reply:

Message replies as described below

Task outputs:

Synchronous message communication with reply:

Messages:

makeReservation

Input parameters: reservationTransaction

Reply: confirmationNumber

getReservation

Input parameters: confirmationNumber

Reply: reservationTransaction

changeReservation

Input parameters: changeTransaction

Reply: available

updateReservation

Input parameters: updateTransaction

• cancelReservation

Input parameters: cancelTransaction

checkAvailability

Input parameters: avaialabilityTransaction

Reply: available, cost

checkCheckOutDate

Input parameters: checkOutDate

Reply: available

assignRoom

Input parameters: checkInTransaction

Reply: roomAssigned

getCharges

Input parameters: checkOutTransaction

Reply: charges

chargeCreditCard

Input parameters: checkOutTransaction

Reply: confirmation

completeCheckOut

Input parameters: checkOutTransaction

Reply: bill

**Errors detected**: Unrecognized response

# loop

receive (HotelService, Response) from Hotel Service Response Queue; Extract response name and response parameters from response;

case Response of

CheckAvailabilityResponse:

-- Room(s) Available

display (ClerkInteraction, roomsAvailable,totalCost);

-- Room(s) not Available

displayPrompt (CustomerInteraction, roomsNotAvailable);

# case Response of

MakeReservationResponse:

-- Reservation Successful

display (ClerkInteraction, confirmationNumber);

-- Reservation not Successful

displayPrompt (CustomerInteraction, reservationNotsuccessful);

#### case Response of

CancelReservationResponse (non-guaranted or guaranted before deadline):

-- Valid Confirmation Number

display (ClerkInteraction, reservationCanceled);

-- Invalid Confirmation Number

prompt (ClerkInteraction, reservationNotFound);

#### case Response of

CancelReservationResponse (guaranted after deadline):

-- Valid Confirmation Number

display (ClerkInteraction, reservationCanceled, customerCharged);

-- Invalid Confirmation Number

prompt (ClerkInteraction, reservationNotFound);

#### case Response of

ChangeReservationResponse:

-- Valid Confirmation Number

display (ClerkInteraction, reservationInformation);

-- Invalid Confirmation Number prompt (ClerkInteraction, reservationNotFound);

# case Response of

MakeReservationResponse:

- -- Valid Confirmation Number, Change Reservation Successful display (ClerkInteraction, reservationChangedInformation);
- -- Valid Confirmation Number, Change Reservation Not Successful prompt (ClerkInteraction, reservationNotSuccessful);
- -- Invalid Confirmation Number, Change Reservation Not Successful prompt (ClerkInteraction, reservationNotFound);

# case Response of

CheckInReservationResponse:

- -- Valid Confirmation Number display (ClerkInteraction, reservationInformation);
- -- Invalid Confirmation Number prompt (ClerkInteraction, reservationNotFound);

#### case Response of

CheckInReservationResponse:

-- Valid Credit Card display (ClerkInteraction, assignedRoomNumber); print(keyPrinterInterface,printKey); print(printerInterface,roomInformation);

-- Invalid Credit Card prompt (ClerkInteraction, invalidCreditCard);

# case Response of

ChangeCheckOutDateResponse:

- -- Rooms Available display (ClerkInteraction, newCheckOutDate);
- -- Rooms Not Available prompt (ClerkInteraction, roomsNotAvailable);

#### case Response of

CheckOutReservationResponse:

- -- Valid Room Numberdisplay (ClerkInteraction, reservationInformation);-- Invalid Room Number
- prompt (ClerkInteraction, reservationNotFound);

# **case** Response of PaymentResponse:

- -- Payment Successful print (printerInterface, receipt);
- -- Payment Not Successful, Payment Method Credit Card prompt (ClerkInteraction, chargeNotAuthorized);
- -- Payment Not Successful, Payment Cash prompt (ClerkInteraction, InsufficientAmount);

end case;
end loop;

#### TIS\_TBS - Manager Interaction

Name: ManagerInteraction

Information hidden: Details of retrieving reports from Hotel Service database and

displaying information to the Manager.

Structuring criteria: role criterion: user interaction; concurrency criterion: event driven

**Assumptions**: only one Manager Interaction is handled at one time.

**Anticipated Changes:** Possible additional selections will need to be provided.

Task interface: Task inputs:

Event input: Manager selection interrupt to indicate that a selection has been made. External input: managerInput through the keypad (report type and date intervals).

Task outputs:

External output: prompt, report

# **Asynchronous message communication:**

- displayPrompt
- displayReport
- promptDisplayed
- reportDisplayed.

Passive objects accessed: none Errors detected: Invalid date interval

#### loop

-- Wait for external interrupt from manager client wait (selectionEvent); get manager selection; **if** selection is recognized

#### then --

- -- send manager selection message to ManagerClient Control;send (ManagerClientControlMessageQ, selected);
- -- Wait for message from ManagerClientControl; receive (managerInteractionMessageBuffer, message);

**if** message = prompt

#### then

prompt for new date intervals;

-- Send prompt displayed message to ManagerClientControl;Send (ManagerClientControlMessageQ, prompted);

elseif message = display

#### then

display reports;

-- Send report displayed message to ManagerClientControl; send (ManagerClientControlMessageQ, reportDisplayed);

```
else error condition;
end if;
else -- selection was not recognized so display "not implemented";
Exit;
end if;
end loop;
```

# TIS\_TBS - Manager Client Control

Name: ManagerClientControl

**Information hidden**: Details of how ManagerClientControl handles events.

Structuring criteria: role criterion: control; concurrency criterion: demand driven

**Assumptions:** 

**Anticipated Changes:** Possible addition of further Manager options.

Task interface: Task inputs:

## **Asynchronous message communication:**

Messages:

. generateReport

Input parameters: startDate, endDate, reportType

External input: managerInput through the keypad (report type and date intervals).

# Synchronous message communication without reply:

- displayPrompt
- displayReport

Task outputs:

External output: prompt, report

# **Asynchronous message communication:**

- promptDisplayed
- reportDisplayed.

**Errors detected**: Invalid date interval

#### loop

- -- Messages from all senders are received on Message Queue Receive (ManagerClientControlMessageQ, message);
- -- Extract the event name and any message parameters
- -- Given the incoming event, lookup state transition table;
- -- change state if required; return action to be performed;

newEvent = message.event

outstandingEvent = true;

#### while outstandingEvent do

ManagerClientStateMachine.processEvent (**in** newEvent, **out** action); outstandingEvent = false;

-- Execute action(s) as given on ManagerClientControl statechart

#### case action of

GetReport:--get manager reports from Hotel Service; send (Hotel Service, **in** getReport, **in** fromdate , **in** toDate ,**out** getReportResponse); newEvent = getReportResponse; outstandingEvent = true;

Display Prompt: -- Display selection menu for manager;

send (promptMessageQueue,displayPrompt); ManagerClientTransaction.updateManagerSelection (valid);

Invalid Selection Action: -- Display InvalidSelection prompt; send (promptMessageQueue, displayInvalidSelectionPrompt); ManagerClientTransaction.updateSelectionStatus (invalid);

..

end case;

# TIS\_TBS - Manager Client System

Name: ManagerClient

Information hidden: Details of how ManagerClient processes manager selections and

hotel service responses

**Structuring criteria**: role criterion: client; concurrency criterion: demand driven

**Assumptions**: only one request is made at one time.

**Anticipated Changes:** Possible addition of further requests.

Task interface: Task inputs:

Synchronous message communication with reply:

.message replies from hotel service

. getReports response

Task outputs:

Synchronous message communication with reply:

Messages:

. getReport

Output parameters: startDate, endDate, reportType

**Errors detected**: Unrecognized response

# loop

receive (HotelService, Response) from Hotel Service Response Queue; Extract response name and response parameters from response;

case Response of

GetReportResponse:

-- Selection was valid

respond (ManagerInteraction, displayReport);

-- Selection was invalid

respond (ManagerInteraction, displayPrompt);

end case;

end loop;

# TIS\_TBS - Hotel Service

Name: HotelService

**Information hidden**: Details of how HotelService processes client Transactions. **Structuring criteria**: role criterion: service; concurrency criterion: demand driven

**Assumptions**: Transactions are processed sequentially

Anticipated Changes: Possible addition of further transactions; possible change from

sequential service to concurrent service processing.

Task interface:

# Task inputs:

Synchronous message communication with reply:

Messages:

checkAvailability

Input parameters: reservationTranscation Reply: availabilityResponse

makeReservation

Input parameters: reservationTranscation Reply: reservationResponse

getReservation

Input parameters: reservationTranscation Reply: reservationResponse

changeReservation

Input parameters: reservationTranscation Reply: reservationResponse

updateReservation

Input parameters: reservationTranscation Reply: reservationResponse

cancelReservation

Input parameters: reservationTranscation Reply: reservationResponse

assignRoom

Input parameters: reservationTranscation Reply: CheckInCheckOutResponse

getCharges

Input parameters: reservationTranscation Reply: CheckInCheckOutResponse

chargeCreditCard

Input parameters: reservationTranscation Reply: CheckInCheckOutResponse

completeCheckOut

Input parameters: reservationTranscation Reply: CheckInCheckOutResponse

getReport

Input parameters: reservationTranscation Reply: ManagmentReportResponse

#### Task outputs:

Message replies as described previously. **Errors detected**: Unrecognized response

## loop

receive (ClientMessageQ, message) from Hotel Service Message Queue; Extract message name and message parameters from the message; Case Message of checkAvailability:

-- Check that number rooms entered and dates are valid for reservation; AvailabilityLogic.checkAvailability

(in availabilityTransaction, out available, out cost);

- -- If rooms area available Response are available and return cost for the Reservation:
- -- otherwise availability response is unavailable; reply(CustomerClient, ClerkClient, available, cost); makeReservation:

- -- Check that number rooms entered and dates are valid for reservation;
- -- If all checks are successful, then create a reservation.

ReservationLogic. createReservation

(in reservationTransaction, out confirmationNumber);

reply(CustomerClient, ClerkClient, confirmationNumber);

# getReservation:

-- Check confirmation number or the room number is present in resevationTranscation sent;

ReservationLogic.getReservation

(in confirmationNumber, out reservationTransaction);

- -- If Reservation Found then reservation response is the
- -- ReservationTransaction object;
- -- otherwise the response is reservation not found.

reply(client, reservationTransaction);

#### changeReservation:

-- Check if change reservation transaction contains all the required details to change reservation :

ReservationLogic.changeReservation;

(in changeTranscation, out available);

- -- If reservation is available for the new changes changeReservation response will be available;
- --otherwise unavailable;

reply(client, available);

#### updateReservation:

-- Check if change reservation transaction contains all the required details;

ReservationLogic.updateReservation

(in updateTranscation);

#### cancelReservation:

-- Check if change reservation transaction contains all the required details; ReservationLogic.cancelReservation(**in** cancelTranscation, **out** cancelResponse);

-- On successful cancelation cancelReservation response done; reply(client, cancelResponse);

#### assignRoom:

-- Check if change reservation transaction contains all the required details; CheckInCheckOut.assignRoom

(in checkInTransaction, out roomAssigned);

-- after assigning the room successfully send back a response roomAssigned; reply(client, roomAssigned);

#### getCharges:

-- Check if change checkOuttransaction contains all the required details; CheckInCheckOut. getCharges

(in checkOutTransaction, out charges)

--System gets the charges and send responses back to the client with the charges; reply(client, charges);

# chargeCreditCard:

-- Check if checkOuttransaction contains all the required details; CheckInCheckOut .chargeCreditCard

(in checkOutTransaction, out confirmation);

- --Gets the credit card number from the checkOutTransaction and charges through AuthorizationServerProxy;
- -- If payment is done successfully chargeCreditCard sends a successful response;
- -- Otherwise unsuccessful response;

reply (client, confirmation);

# completeCheckOut:

-- Check if checkOuttransaction contains all the required details;

CheckInCheckOut .completeCheckOut

(in CheckOutTransaction, out bill);

- -- Completes the Check out for Reservation in the checkoutTransaction;
- -- send the bill for the reservation as response.

reply (Client, bill);

#### getReport:

-- Check if date and report type entered is valid;

CheckInCheckOut.getReport(in fromDate, in toDate, in reportType, out report);

-- This generates a report and send back the generated report as response; reply(report);

# **TIS\_TBS - Authorization Client Proxy**

Name: AuthorizationClientProxy

**Information hidden**: Details of how AuthorizationClientProxy handles events. **Structuring criteria**: role criterion: control; concurrency criterion: proxy

**Assumptions:** 

**Anticipated Changes:** 

Task interface:

Task inputs:

**Synchronous message communication:** 

Message:

ValidateCreditCard

Input parameters: cardNumber Reply: response

Task outputs:

**External output**: AuthorizationResponse

**Errors detected**: Invalid cardNumber, invalid events

#### loop

receive (ClerkClientMessageQueue, message) from Authorization Proxy Queue; Extract message name and message parameters from message;

case Message of

ValidateCard:

-- Get checked that card is valid and not expired

AuthorizationClientProxy.ValidateCard(in cardNumber, out authorizationResponse);

-- If successful, validation response is valid reply(clerkClient, authorizationResponse);

#### case Message of

ChargeCreditCard:

- -- Get amount to be charged, and get credit card charged
   AuthorizationProxy.ChargeCreditCard(in cardNumber, in amount, out authorizationResponse);
- -- If successful, charging is authorized and complete reply(clerkClient, paymentResponse);

end case; end loop;

# TIS\_TBS - Authorization Server Proxy

Name: AuthorizationServerProxy

**Information hidden**: Details of how AuthorizationServerProxy handles events.

**Structuring criteria**: role criterion: control; concurrency criterion: proxy

**Assumptions**:

**Anticipated Changes:** 

Task interface:

Task inputs:

**Synchronous message communication:** 

Message:

ChargeCreditCard

Input parameters: cardNumber Reply: response

ValidateCreditCard

Input parameters: cardNumber Reply: response

Task outputs:

**External output**: AuthorizationResponse

**Errors detected**: Invalid cardNumber, invalid events

#### loop

receive (ClerkClientMessageQueue, message) from Hotel Service Queue;

Extract message name and message parameters from message;

case Message of

ValidateCreditCard:

-- Get checked that card is valid and not expired

AuthorizationServerProxy.ValidateCreditCard(in cardNumber, out authorizationResponse);

-- If successful, validation response is valid reply(hotelService, authorizationResponse);

#### case Message of

ChargeCreditCard:

-- Get amount to be charged, and get credit card charged AuthorizationServerProxy.ChargeCreditCard(**in** cardNumber, **in** amount, **out** authorizationResponse);

-- If successful, charging is authorized and complete reply(hotelService, paymentResponse);

end case; end loop;

# **TIS\_TBS - Key Printer Interface**

Name: KeyPrinterInterface

**Information hidden**: Details of processing output to Key Printer

**Structuring criteria**: role criterion: output; concurrency criterion: demand driven

**Assumptions**: only one request is made at one time.

**Anticipated Changes:** Possible additional output to be printed.

Task interface:

Task inputs:

**Event input**: ClerkClientControl messages the KeyPrinterInterface to print room

key.

Internal input: ClerkClient Control

Synchronous message communication without reply:

• Print Room Key

Synchronous message communication with reply:

Read

Reply: reservationTranscation

# Task outputs:

# Synchronous message communication without reply:

• KeyPrinter Output

**Errors detected**: Unrecognized response

#### loop

-- Wait for external interrupt from clerk client control wait (selectionEvent);
Read reservation information from Reservation Transaction object ReservationTransaction.read(out ReservationTransaction)
Send the information to the Printer send(KeyPrinter, ReservationTransaction)

end loop;

# **TIS\_TBS - Printer Interface**

Name: PrinterInterface

**Information hidden**: Details of processing output to the Printer

**Structuring criteria**: role criterion: output; concurrency criterion: demand driven

**Assumptions**: only one request is made at one time.

**Anticipated Changes:** 

Task interface:

Task inputs:

**Event input**: ClerkClientControl messages the PrinterInterface to print room info.

Internal input: ClerkClientControl

Synchronous message communication without reply:

• Print Room Info

Synchronous message communication with reply:

Read

Reply: reservationTranscation

# Task outputs:

# Synchronous message communication without reply:

• Printer Output

Passive objects accessed: ReservationTransaction

**Errors detected**: Unrecognized response

#### loop

-- Wait for external interrupt from clerk client control wait (selectionEvent);

Read reservation information from Reservation Transaction object ReservationTransaction.read(out ReservationTransaction)

Send the information to the Printer

send(Printer, ReservationTransaction)

end loop;