--- Page 1 ---

Intelligence Cloud Spring 2024

Release Updates

Enhanced Provider Explores

JIRA ID:RICLS-9576

Aspart of this enhancement, to expand the reporting capability, new metrics have been added to the provider explores

to generate ad-hoc reporting. Following is the list of new metrics that have been added:

--- Table ---

|  |  |
| --- | --- |
| Explore Name | Group Name > New Metric Name |
| Provider Contracts | • Contracts > Term • Pricing Program > ID • Pricing Program >Step Time Frame • Rebate Program > Type |
| Provider Combined | • Pricing Contract >Term • Pricing Program >ID • Pricing Program >Step Time Frame |
| Provider Upcharges | • Contract >Term |
| Provider Compliance | • Pricing Contract >Term • Pricing Program >ID • Pricing Program >Step Time Frame |
| Provider Estimated Rebates | • Rebate Contract >Term |

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

1

--- Page 2 ---

--- Table ---

|  |  |
| --- | --- |
| Explore Name | Group Name > New Metric Name |
| Provider Open Sales | • Pricing Contract >Term • Pricing Program >ID • Pricing Program >Step Time Frame |
| Provider Sales | • Pricing Contract >Term • Pricing Program >ID • Pricing Program >Step Time Frame |
| Payer Contract | • Contract >Term |
| Payer Combined | • Contract > Term |
| Payer Estimated Rebates | • Rebate Contract >Term |
| Payer Rebates | Rebate Contract >Term |

Enhanced Provider Explores to Expand Chargebacks Reporting

JIRA ID:RICLS-10790

Aspart of this enhancement, to expand the chargebacks reporting capability, the Provider explores are enhanced by

adding the following new metrics:

• Requested Chargeback Amount measure under Sales thegroup in theProvider Sales,Provider Combined, and

Provider Open Salesexplores

• Bid Award ID dimension under the Salesgroup in theProvider Sales,Provider Combined,andProvider Open

Salesexplores

This allows users to explore the data by including the newly added metrics inthe ad-hoc reports.

Addition of Class of Trade Dimension to Expand Provider Explores Reporting

JIRA ID:RICLS-10372

To expand the reporting capability, the Provider explores are enhanced by adding the Class of Trade dimension group

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

2

--- Page 3 ---

under the Bill to Customer, Pricing Contract Customer, Ship to Customer and Sold to Customer groups to expand the

reporting capability.Class of Trade dimension group.

For more information, seeProvider Combined,Provider Sales, andProvider Open Salesexplore.

Addition of Flex Variable Dimension to Expand Provider Explores Reporting

JIRA ID:RICLS-10373

To expand the reporting capability, the Provider Combined Explore is enhanced by adding additional dimensions Flex

Variable 1 and Flex Variable 2 under the Sales group. For more information about these new dimensions, see

theProvider Combined Exploredimension documentation.

The Intelligence Cloud Combined Sales Fact Data Mart table is also updated with new columns that store the Flex Var

value. For more information,see theCombined Sales Facttable columns.

Addition of Paid Date Dimension to Expand Provider Explores Reporting

JIRA ID:RICLS-9510

Aspart of this enhancement, to expand the reporting capability, in theProvider Sales and Provided Combined explores

a newmetrichas beenadded to generate ad-hoc reporting. This new addition will allow users toview the Paid Date in

the generated reports.

The value for the Paid Date metrics is available on the IC explores for the Indirect and Custom sale lines. For Direct

Sale lines, a null value is displayed for the Paid Date metric.

For more information, seeProvider SalesandProviderCombinedexplore documentation.

Enhanced Payer Utilization Explore for Reporting

JIRA ID:RICLS-10679

As part of this enhancement, new metrics are added to the Payer Utilization Explore to expand the reporting capability

and generate ad-hoc reporting for the PBM Formulary. A new metrics group, PBM Formulary,has beenadded toPayer

Utilization Explore, which contains the metrics.

For more information, seePayer Utilizations Dimensions.

The Intelligence Cloud Data Mart table is also updated with new columns that store the value for the PBM Formulary ID

value. The following Data Mart table is updated:

Managed Care Utilization Fact

MCO Cost of Sale Fact

Discount Bridge Fact

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

3

--- Page 4 ---

Validata Transaction File Item Fact

Enhanced Combined Sales Aggregate Fact Data Mart Table

JIRA ID:RICLS-9508

TheCombined Sales Aggregate Fact Data Mart table has been enhanced by adding a new column

SRC\_SYS\_CONTRACT\_ID thatstores the ID of the Contract from the sourcefor the directand indirect sale closed

lines.For more information about the new column, see theCombined Sales Aggregate Factdata dictionary.

Enhanced Payer Combined and Payer Utilization Explores

JIRA ID:RICLS-10374

As part of this enhancement, to expand the reporting capability, in thePayer Combined and Payer Utilization explores, a

newmetric has beenadded to generate ad-hoc reporting. This new addition will allow users toview the Benefit Design

Typein the generated reports.

A new column, BENEFIT\_DESIGN\_TYPE, has been added to the MN\_MCO\_UTIL\_FACT Data Mart table to store the

database column value for the Benefit Design Type. For more information, see theManaged Care Utilization Facttable.

For more information, seePayer CombinedandPayer Utilizationsexplore documentation.

Display Locale-Based Products Names Provider Explores and Dashboards

JIRA ID:RICLS-8918

When the Product names were defined in locale-based in the Revenue Cloud (RC) application, they were shown based

on the contract locale in the RC application. However, in the Intelligence Cloud (IC) application, the product names were

not displayed in a Contract locale-based, as in the IC application, locale-based names were not loaded. The Product

names were retrieved from the Product dimension table, whichwas stored in the default US locale.

With this enhancement, to load the locale-based name of Products to the Data Mart table, the LOCALE column has

been added to the following tables:

• Contract Header Dimension

• Price List Dimension Version

• Price List Dimension

• Product Attributes Fact

The Intelligence Cloud Provider explores, and dashboards are updated to display the locale-based product name as

displayed in the RC application user interface.When locale-based product names are defined for a customer, the

product names will be retrieved from theProduct Attributes Facttable and displayed on the IC explores and dashboards.

When locale-based product names are not defined, the product's namewill be retrieved from the Product Dimension

table.

The Customer and Membership Data Displayed on the Intelligence Cloud Explores are

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

4

--- Page 5 ---

Organization-specific

JIRA ID:RICLS-9566

With this enhancement, user-level org security is introduced to ensure that in the Intelligence Cloud Customer and

Membership explores the users can view and access the data that comes under the Organization to which they are

mapped. To achieve this, a new Data Mart Mapping table, MN\_CUSTOMER\_ORG\_MAP, has been added.

ThisMapping table contains all organizations to which customers are associated. For more information, seeCustomer

Org Mapdocumentation.

Enhanced Medicaid Rebates Explore

JIRA ID:RICLS-11080

In Medicaid Rebates Explore, theMedicaid Divestiture Calc End Datedimension wasnot included. This dimension is

very useful for customers generatingthe Divested NDC report for analysis. With this enhancement, a new dimension,

Medicaid Divestiture Calc End Date, has been added to the Medicaid Rebates Explore under the Product group.For

more information, seeMedicaid Rebates Dimensions.

The Product Dimension Data Mart table now has a new column, MEDICAID\_DIVESTITURE\_CALC\_END\_DATE, which

stores the Divested Calc End Date for the product. For more information, see theProduct DimensionData Mart table

documentation.

Enhanced Provider and Transaction Data Explores

JIRA ID:RICLS-9442

As part of this enhancement, a new metric, Prompt Pay Discount, has been added to generate ad-hoc reporting in the

Provider Sales and Provider Combined explores to expand the reporting capability. This new addition will allow users to

view the Prompt Pay Discount amount for the direct sale line in the generated reports. For more information, see

theProvider CombinedandProvider Salesdocumentation.

The Transaction Data Explore has been enhanced by adding a new dimension, Adjustment Status, to allow the

customers to view the Adjustment status for the Direct, Indirect, Chargebacks, and Custom Sale lines in the generated

report. For more information, see theTransaction Datadocumentation.

Addition of Brand Name Dimension to Medicaid Rebates and Transaction Item History

Explore

JIRA ID:RICLS-9466

Inprevious releases, the Brand Name dimension was not included in the Explores to generate the ad-hoc report to view

the Brand Name associated with a product. With this enhancement, anew dimension,Brandhas been added under the

Product group in Medicaid Rebates Explore and under the Transaction Items group in Transaction Item History Explore.

This will allow the customer to query andgenerate ad-hoc reports to view theMedicaid rebates paid per Brand.

For more information, seeMedicaid RebatesandTransaction Items History.

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

5

--- Page 6 ---

Fixed Issues

The following is the list of fixed issues in this release.

--- Table ---

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| JIRA ID | Component | Issue Title | Description | Test Impact |
| RICLS- 9575 | Provider Explore | The Provider Contract explore displayed An incorrect value for the PO Number and Indexation Increase column. | When the user generated an ad-hoc report on the Provide Contract explore, an incorrect value was displayed for the PO Number and Indexation Increase columns. This issue occurred because the data type for the PO Number was defined as Number. Hence, the text content was not displayed when the PO Number was alpha-numeric. The code value 1 or 0 was shown for the Indexation Increase column instead of Yes/No. This has been fixed by updating the code to change the data typefor the PO number to string to populate alphanumeric values on the reports and display Yes or No forIndexation Increase columns. | Verify that: • For the PO Number column, an alphanumeric value is displayed. • For theIndexation Increase, a Yes or No value is displayed. |

The ETL refresh job failed with "MN\_

STRUCTURED\_DOC\_VER"."PROGRAM\_ID":

Verify that:

invalid identifiererror.

• The newconfig

This issue occurred because the MN\_

optionDRM\_

STRUCTURED\_DOC\_VER"."PROGRAM\_ID"

DATA is available

column should be created when the Medicaid

in

The ETL

theConfigOptions.

module is enabled for a customer. As the

RICLS- ETL Refresh job

csv.

Medicaid module was not enabled for the

10789 Refresh failedwith

• The ETL Refresh

customer, the"MN\_STRUCTURED\_DOC\_

an error.

job is completed

VER". "PROGRAM\_ID" column did notget

successfully.

created in the PbyN RC) application. When

performing the Full refresh, the IC application

referred to the column that does not exist in

PbyN; hence, the Full refresh failed.

This issue has been fixed by introducing

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

6

--- Page 7 ---

--- Table ---

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| --- | --- | --- | --- | --- |
| JIRA ID | Component | Issue Title | Description | Test Impact |
|  |  |  | theDRM\_DATA optionin ConfigOptions.csv, with the default value LOAD. When performing the full refresh, set this config option to SKIP to skip the DRM module-related columns. |  |
| RICLS- 11002 | ETL Refresh | The incremental refresh job ran for a prolonged time. | The incremental refresh job ran for a prolonged time. This performanceissue occurred due to a missing index on the LINE\_REF\_NUM column in the MN\_COMBSALEOPEN\_EM\_FACT table. When updating the records for the MN\_ COMBSALEOPEN\_EM\_FACT table, the update statement contained a large number of records, which caused a long-runissue. This issue has been fixed by adding anindex on the LINE\_REF\_NUM column in the MN\_ COMBSALEOPEN\_EM\_FACT table. | Verify that the incremental refresh job is completed without causing performance issues. |

Known Issues

N/A

https://helpcenter.modeln.com/Powered\_by\_N/Release\_Documentation/Spring\_2024/Intelligence\_Cloud\_Spring\_2024

Updated: Fri, 17 May 2024 14:52:38 GMT

7