## Detecting Faces with the Azure Al Vision



## **Learning Objectives**

After completing this module, you will be able to:

- 1 Understand features, use cases, and responsibility of the Azure Al Vision Face API
- Use the Face API in an app

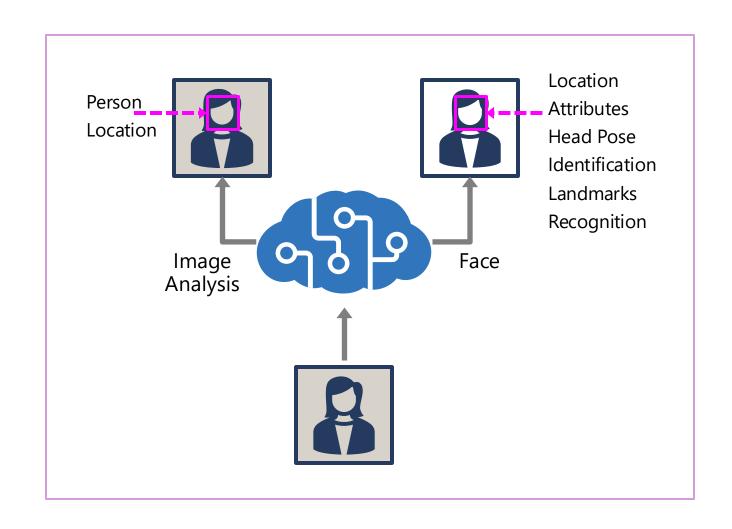
## Options for Face Detection, Analysis, and Recognition

#### **Image Analysis**

- People detection
- Only location provided

#### **Face Service**

- Face detection
- Comprehensive facial feature analysis
- Face comparison and identification\*
- Facial recognition\*



<sup>\*</sup> Require Limited Access approval

## Considerations for Face Detection and Facial Recognition

Principles of responsible AI apply to all kinds of application, but systems that rely on facial data can be particularly problematic. As a safeguard for responsible AI usage, facial recognition, identification, verification, and comparison is behind a Limited Access policy, requiring users to be approved my Microsoft before enabling these features.

#### Data privacy and security

Systems based on facial data should protect individual privacy, ensuring that personally identifiable data is not accessed inappropriately

#### **Transparency**

Users should be informed about how their image will be used, and who will have access to it.

#### Fairness and Inclusiveness

Facial recognition should not be used in a manner that is prejudicial to individuals based on their appearance, or to unfairly target individuals

## The Face Service

Face detection

Face attribute analysis

Facial landmark location

• Nose, eyes, mouth, ...

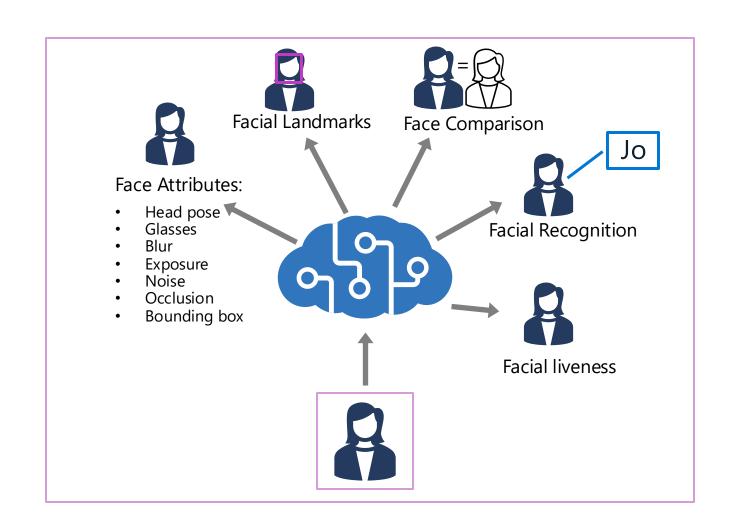
Face comparison\*

Facial recognition and identification\*

Facial liveness\*

Can be used as:

- Standalone Face resource
- Multi-service Azure Al Services resource

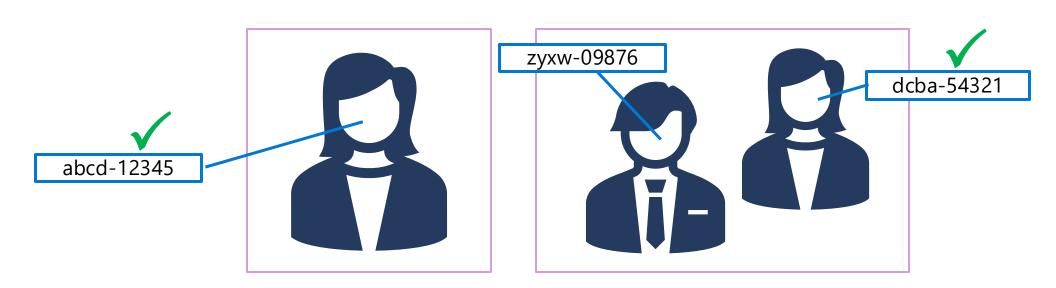


<sup>\*</sup> Require Limited Access approval

## **Detected Face Identification**

#### Every detected face is assigned an anonymous ID

- Retained in your service resource for 24 hours
- Can be used to compare faces in multiple images
  - Verify faces to determine if they're the same individual
  - Find similar faces to identify faces with similar features



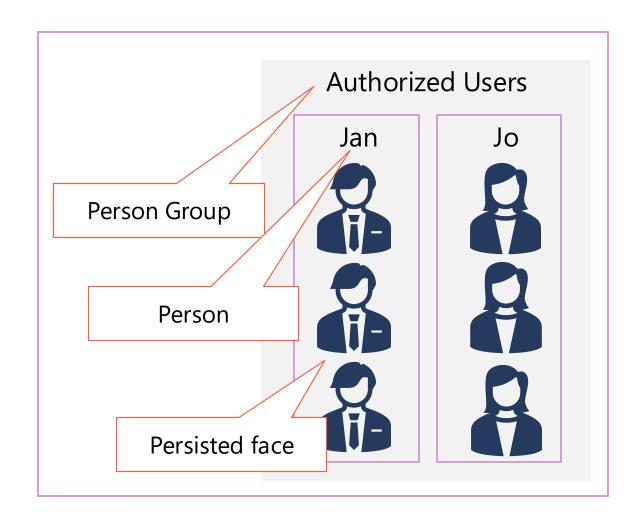
## Persisted Face Recognition

#### Train a facial recognition model using face images

- 1. Create a **Person Group** for the people you want to identify
- 2. Add a **Person** for each individual
- 3. Add multiple detected **Faces** to each person
  - These become persisted faces
- 4. Train the model

#### Use the model for facial recognition

- Identify an individual person
- Verify the face of an individual person
- Find similar faces to a persisted face



## Face Detection with Azure Al Vision

Use the **Face** endpoint, specifying **Faces** as a visual feature Note: Most features like recognition and identification are not enabled for new users

Optional request parameters	
returnFaceId	recognitionModel
returnFaceLandmarks	returnRecognitionModel
returnFaceAttributes	detectionModel



```
Request: https://{endpoint}/face/v1.0/detect[?options]
Body: {"url": "http://path-to-image}
Response:
        "faceId": "c5c24a82-6845-4031-9d5d-978df9175426",
        "recognitionModel": "recognition 03",
        "faceRectangle": {
            "width": 78,
            "height": 78,
            "left": 394,
            "top": 54
        "faceLandmarks": {
            "pupilLeft": {
                "x": 412.7,
                "v": 78.4
            "pupilRight": {
                "x": 446.8,
                "v": 74.2
```

## **Demo – Detect and Analyze Faces**



Detect faces with the Azure AI Vision service

Detect and analyze faces with the Face service



# Develop solutions with Azure Al Document Intelligence



## Agenda

- Use prebuilt Document Intelligence models
- Train a custom Document Intelligence model

## Develop a Document Intelligence solution



## **Learning Objectives**

After completing this module, you will be able to:

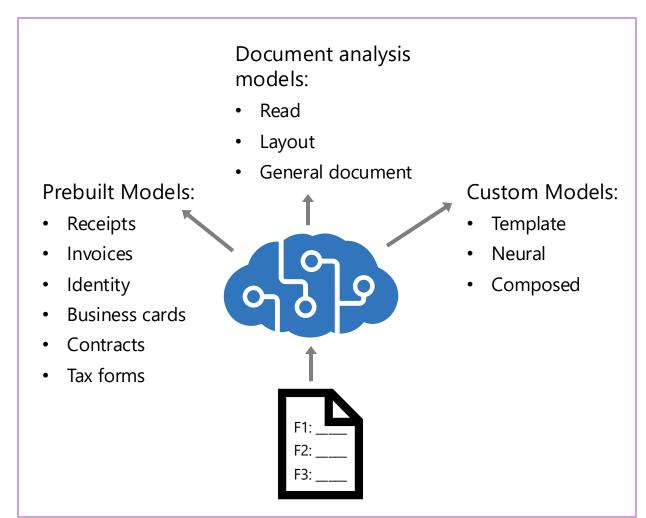
- Understand models in Azure Al Document Intelligence
- Train a custom Document Intelligence model
- Connect an app to Document Intelligence APIs

### The Document Intelligence Service

Data extraction from forms and documents:

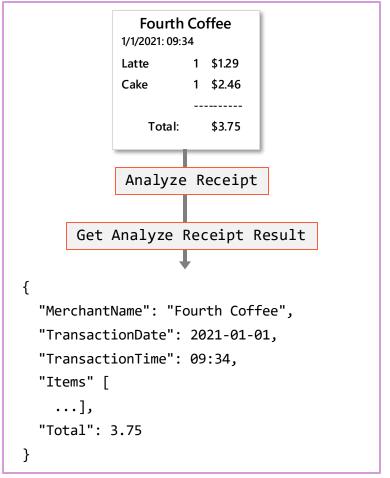
- Document analysis from general documents
  - Read: OCR for printed and written text
  - Layout: Extract text and structure
  - General document: Extract text, structure, and key-value pairs
- Prebuilt models for common form types
- Train custom models for your own forms
  - Custom template: Extract data from static layouts
  - Custom neural: Extract data from mixed-type documents
  - Custom composed: Collection of multiple models assigned to a single model

Provision as single-service **Document**Intelligence resource or multi-service Azure Al
Services resource

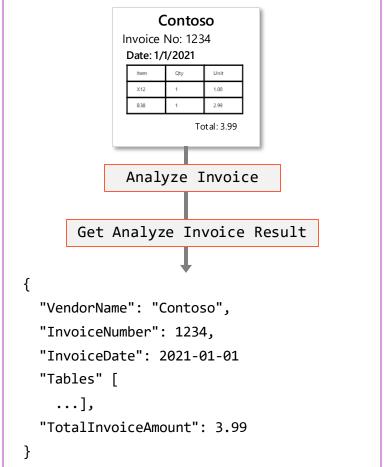


## **Prebuilt models**

#### Receipt



#### Invoice



#### **Business Card**

```
Fabricam
             Hank Zoeng
             Sales director
             hank@fabrikam.com
             555-123-4567
        Analyze Business Card
 Get Analyze Business Card Result
"ContactNames": [
    "FirstName": "Hank",
    "LastName": "Zoeng"
 }],
```

## Calling the API

- Each request is configured with your resource endpoint and needs your resource key
- Send the request, which when successful returns a poller to get the results
  - REST returns it in Operation-Location header
- SDKs return an object from the request
- Query the poller received for the extracted data

### REST Request POST: {endpoint}/documentintelligence/documentModels/prebuiltlayout:analyze?api-version={version} Operation-Location: {endpoint}/documentintelligence/documentModels/prebuiltlayout/analyzeResults/ab12345c-12ab-23cd-b19c-2322a7f11034?api-version={version} C# AnalyzeDocumentOperation operation = await client.AnalyzeDocumentFromUriAsync(WaitUntil.Completed,

"prebuilt-layout", fileUri);

AnalyzeResult result = operation.Value;

#### Python

```
poller=document analysis client.begin analyze document
from url("prebuilt-document", docUrl)
result = poller.result()
```

## **API** response

- Response it broken down by page, lines, and words
- Subset of REST response included here
- SDK response objects have similar structure, broken down similarly
- Additional data about detected text or selection marks, such as bounding box and handwritten style

```
"analyzeResult": {
    "apiVersion": "{version}",
    "modelId": "prebuilt-invoice",
    "pages": [{
        "pageNumber": 1,
        "angle": 0,
        "width": 8.5,
        "height": 11,
        "unit": "inch",
        "words": [{
            "content": "Margie's",
            "boundingBox": [
                0.5911,
                0.6857,
                1.7451,
                0.6857,
                1.7451,
                 . . .
            "confidence": 1,
            "span": {...}
        }],
    }]
```

## Demo – Use prebuilt Document Intelligence models



Use the Read model

Use an app to use document analysis

## Types of custom models

#### **Custom classification**

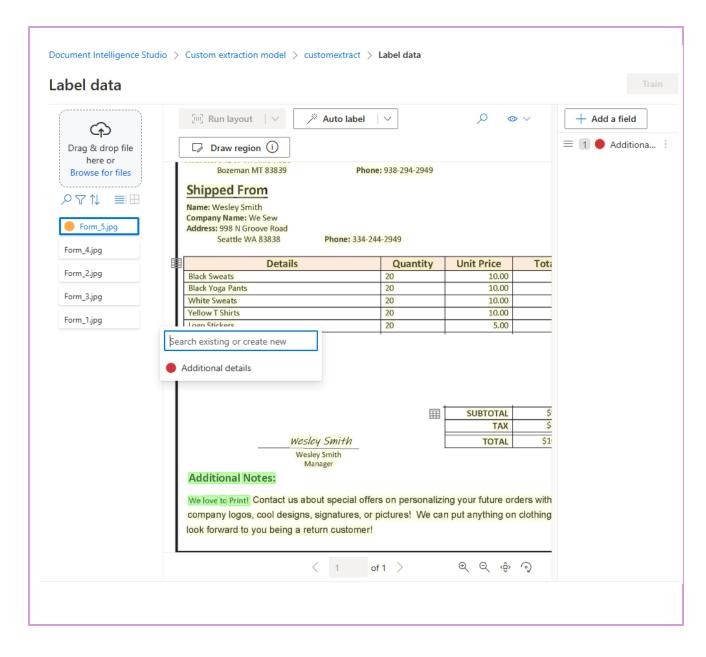
- Apply a label to the entire document
- Ideal for sorting large numbers of incoming documents into types
- Requires two different classes, and a minimum of five labeled documents per class
- One type of training model

#### **Custom extraction**

- Apply label to specific text
- Ideal for extracting custom labels from documents
- Requires five examples of the same document type
- Two training methods:
  - Custom template (custom form)
  - Training time: 1-5 minutes
  - Document structure: forms, templates, other structured documents
  - Custom neural (custom document)
    - Training time: 20-60 minutes
    - Document structure: structured and unstructured documents

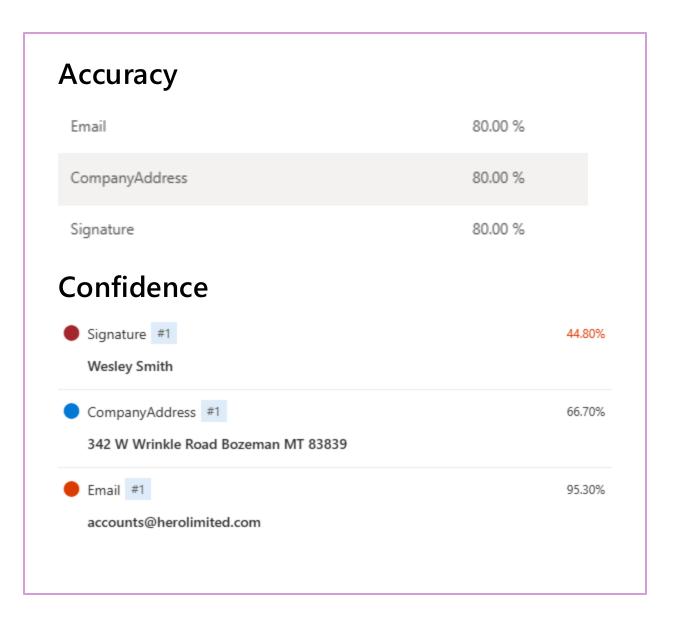
## **Training Custom Models**

- Create project and upload training files to your project, or connect to blob storage containing files
- Add data type (such as field or signature) to start labeling your dataset
- 3 Select a word in the document, and assign one of the fields to label it
- 4 Repeat for all fields and files in your dataset
- 5 Layout and auto label (using a prebuilt model) can assist in this process
- Train the model, providing a Model ID used in API requests



### Accuracy and confidence scores

- After training, a custom model has an estimated accuracy score
- Score is calculated by running combinations of training data predictions against the labeled values
- Confidence score is the same as using prebuilt models, indicated how accurate the model thinks that specific prediction is
- Confidence scores are provided in the response from the model for each predicted label



## Analyze document using custom model

- Requires endpoint and key from deployed resource, similar to prebuilt models
- Needs to also include the ID of your deployed custom model
- Query the poller received for the extracted data

## Lab – Extract Data from Forms



Train a custom model in Document Intelligence Studio

Test your custom Document Intelligence model

## Knowledge check



- 1 You have scanned a letter into PDF format and need to extract the text it contains. What should you do?
  - ☐ Use the Image Analysis feature in Azure Al Vision.
  - ✓ Use the Read model in the Document Intelligence service.
  - ☐ Use a custom model in the Document Intelligence service.
- You need to build an application that submits expense claims, extracting the merchant, date, and amount from scanned receipts. What's the best way to do this?
  - ☐ Use the general document model.
  - ☐ Use the prebuilt Contract model.
  - ✓ Use the prebuilt Receipt model.
- You need to extract only data from specific fields in cargo manifest forms using Document Intelligence. What should you do?
  - ☐ Use a prebuilt model.
  - ☐ Build a custom composed model from several custom models.
  - Train custom template model with labeled documents.



## Creating a Knowledge Mining Solution



## Agenda

- Implementing an Intelligent Search Solution
- Developing Custom Skills for an Enrichment Pipeline
- Creating a Knowledge Store

## Implementing an Intelligent Search Solution



## **Learning Objectives**

After completing this module, you will be able to:

- 1 Create an Azure Al Search Solution
- Implement a custom skill for Azure Al Search and integrate it into a skillset
- Create a knowledge store with object, file, and table projections

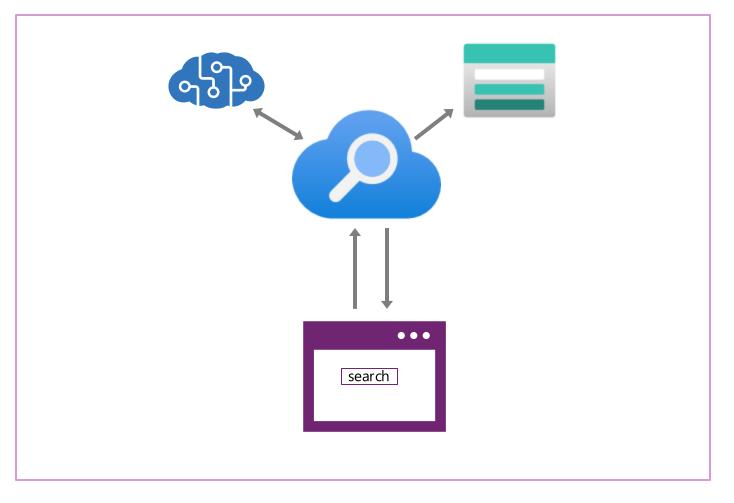
## **Azure Al Search**

### Al-Powered Knowledge Mining

- Index documents and data from a range of sources
- Use skills to enrich index data
- Store extracted insights in a knowledge store for analysis and integration

#### **Azure Resources:**

- Azure Al Search for core indexing and querying
- Azure Al Services for index enrichment
- Storage account for knowledge store persistence



## Core Components of a Al Search Solution



#### **Data Source**

The data store to be searched:

- Blob storage container
- SQL Database
- Cosmos DB

You can also push JSON documents directly into an index

#### Skillset

Defines an enrichment pipeline of AI skills to enhance data during indexing:

- Built-in Al skills
- Custom skills

#### Indexer

Maps data source fields and skillset outputs to index fields

Running the indexer builds the index

#### Index

Searchable collection of JSON documents containing extracted and enriched fields

## How an Enrichment Pipeline Works



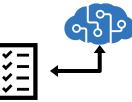
#### **Document cracking** and field extraction

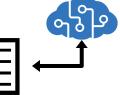


metadata storage name, metadata author, content, normalized images: [...],



**Enrichment pipeline** 









#### Indexing

#### Index fields

#### Skill 1: Language

- Input: document/content
- Output: document/language

Detection

```
metadata_storage_name,
metadata author,
content,
normalized images:
  [...],
language,
```

#### Skill 2: OCR

- Input: document/normalized images/\*
- Output: document/normalized\_images/\*/text

```
metadata_storage_name,
metadata_author,
content,
normalized_images:
    {text},
language
```

#### Skill 3: Merge

- Input: document/content
- Input: document/normalized images/\*/text
- Output: document/merged content

```
Explicit
                                   file_name,
metadata_storage_name,
                    field mappings
metadata author, --
                                    metadata_author,
                          Implicit
content,
                                     language,
normalized_images:
                                     document_text
    {text}
language,
merged content
```

## Demo – Create an Azure Cognitive Search Solution



Create an indexing solution

Modify an indexing solution

Query an index from a client application

## Create a custom skill for Azure Al Search



## Introduction to Custom Skills

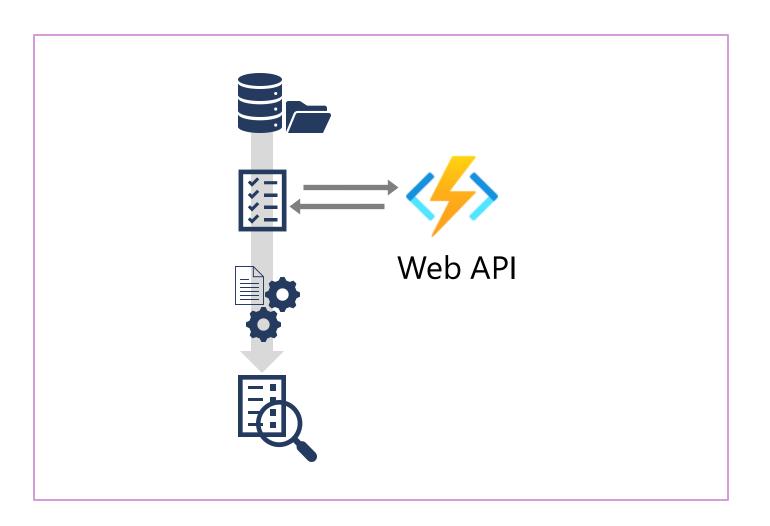
## When built-in skills don't provide what you need...

#### Create a custom skill, for example:

- Integrate Document Intelligence
- Consume an Azure Machine Learning model
- Any other custom logic

## Custom skills are implemented as Web APIs

Commonly Azure Functions



## **Custom Skill Interfaces**

### **Input Schema**

```
"values": [
    "recordId": "<unique identifier>",
    "data":
         "<input1_name>": "<input1_value>",
         "<input2_name>": "<input2_value>",
    "recordId": "<unique_identifier>",
    "data":
         "<input1_name>": "<input1_value>",
         "<input2_name>": "<input2_value>",
```

### **Output Schema**

```
"values": [
    "recordId": "<unique identifier from input>",
    "data":
         "<output1_name>": "<output1_value>",
                                             This is a property bag of
                                            values – it can be a single
     "errors": [...],
                                             value or a complex JSON
     "warnings": [...]
                                                    structure
    "recordId": "< unique identifier from input>",
    "data":
         "<output1 name>": "<output1 value>",
     "errors": [...],
     "warnings": [...]
  },
```

## Adding a Custom Skill to a Skillset

Add a Custom.WebApiSkill to the skillset

Specify the URI to your web API endpoint

Optionally add parameters and headers

Set the context to specify at which point in the document hierarchy the skill should be called

#### Assign input values

Usually from existing document fields

#### Store output in a new field

 Optionally, specify a target field name (otherwise the output name is used)

```
"skills": [
   "@odata.type": "#Microsoft.Skills.Custom.WebApiSkill",
   "description": "<custom skill description>",
   "uri": "https://<web api endpoint>?<params>",
   "httpHeaders": {
        "<header name>": "<header value>"
   "context": "/document/<where to apply skill>",
   "inputs": [
        "name": "<input1 name>",
        "source": "/document/<path to input field>"
   "outputs": [
        "name": "<output1 name>",
        "targetName": "<optional field name>"
```

### Exercise – Create a Custom Skill for Azure Al Search



Use an Azure Function to implement a custom skill Integrate a custom skill into a skillset

# Creating a Knowledge Store



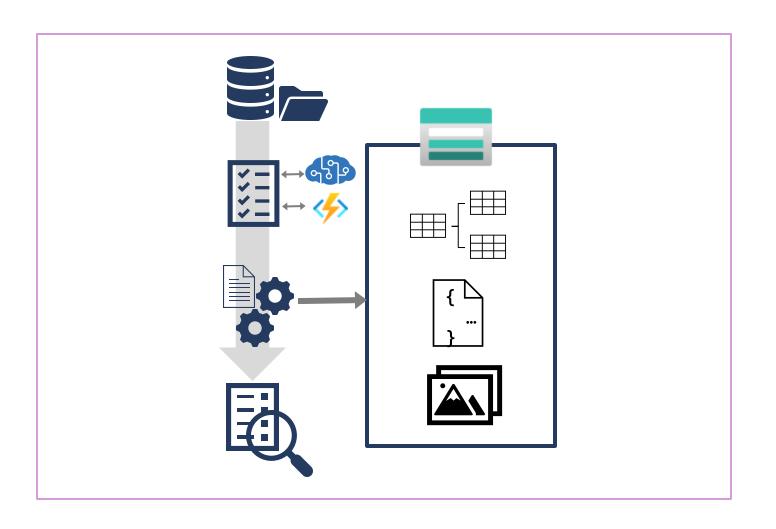
## What is a Knowledge Store?

Persisted insights extracted by indexing process

# Stored as *projections in Azure*Storage

- Tables: Relational tables with keys for joining
- Objects: JSON structures of document fields
- Files: Extracted images saved in JPG format

Used for analysis or integration into data processing workflows



# Using the Shaper Skill for Projections

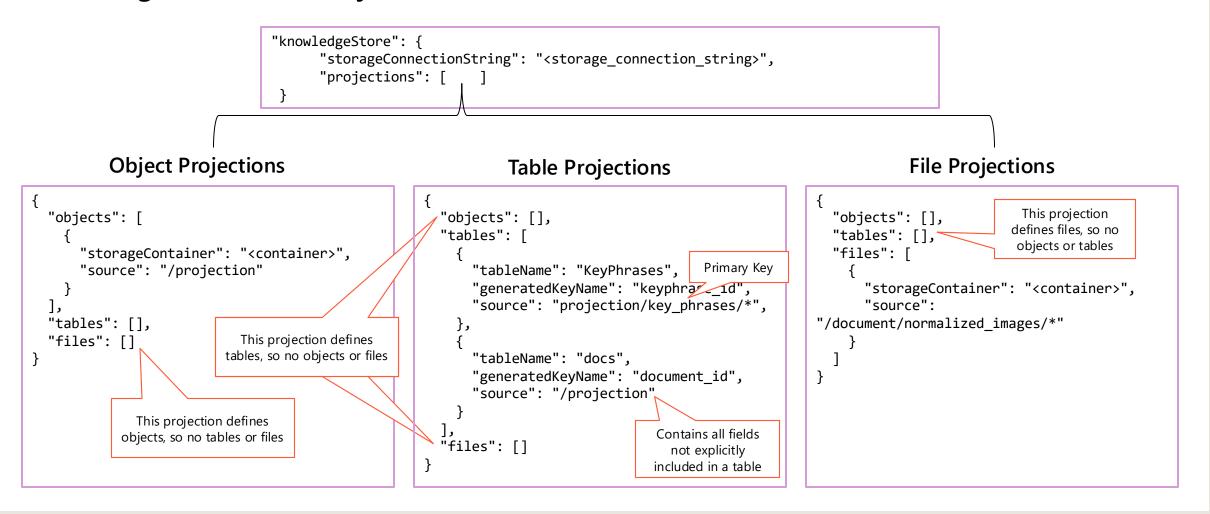
# Restructure fields to simplify projections

- Create a JSON object with the fields you want to persist
- Use sourceContext and inputs to map primitives to well-formed JSON objects

```
"@odata.type": "#Microsoft.Skills.Util.ShaperSkill",
"name": "define-projection",
"description": "Prepare projection fields",
"context": "/document",
"inputs": [
    "name": "url".
    "source": "/document/url"
    "name": "sentiment",
    "source": "/document/sentiment"
    "name": "key phrases",
   "source": null,
   "sourceContext": "/document/merged content/keyphrases/*",
    "inputs": [
        "name": "phrase",
        "source": "/document/merged content/keyphrases/*"
"outputs": [
    "name": "output",
    "targetName": "projection"
```

# Implementing a Knowledge Store

#### Knowledge Store and Projections are defined in the Skillset



# Extended interactive exercises – Create a Knowledge Store with Azure Al Search



https://aka.ms/km-ai-lp

# Knowledge check



- You want to enrich an index by extracting any geographical locations mentioned in the source data. Which built-in skill should you use?
  - **Entity Recognition**
  - ☐ Key Phrase Extraction
  - □ Language Detection
- You have implemented a custom skill as an Azure function. How can you include the custom skill in your indexing process?
  - ☐ Add a Merge skill to the skillset to combine output from built-in skills with your custom skill.
  - Add a WebApiSkill to a skillset, referencing the Azure function's URI
  - ☐ Add a Shaper skill to the skillset to create a collection of records with unique IDs generated by your custom
- You want to create a knowledge store that contains JSON representations of the extracted data. What kind of projection should you define?
  - □ File
  - □ Object
  - **™** Table



# Develop Generative Al Solutions with Azure OpenAl Service



### Agenda

- Get started with Azure OpenAl Service
- Develop apps with Azure OpenAl Service
- Apply prompt engineering with Azure OpenAI Service
- Use your own data with Azure OpenAl Service

# Get started with Azure OpenAl Service

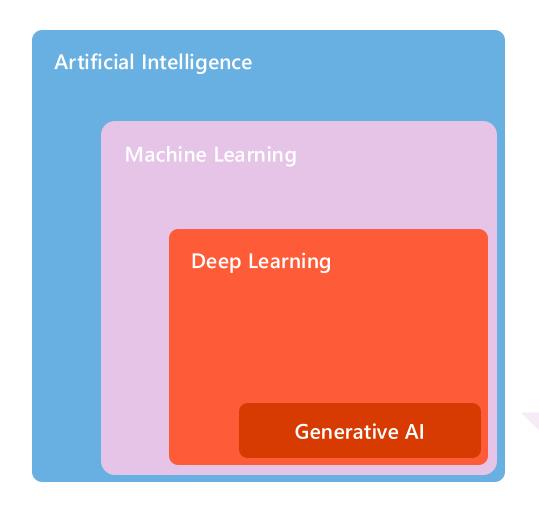


# **Learning Objectives**

After completing this module, you will be able to:

- 1 Describe what generative AI is
- Provision a resource and deploy a model
- 3 Use Azure OpenAl Studio

# What is generative AI?



1950s Artificial Intelligence

the field of computer science that seeks to create intelligent machines that can replicate or exceed human intelligence

1990s Machine Learning

subset of AI that enables machines to learn from existing data and improve upon that data to make decisions or predictions

**Deep Learning** 

a machine learning technique in which layers of neural networks are used to process data and make decisions

**Generative Al** 

Create new written, visual, and auditory content given prompts or existing data.

2010s

2020s

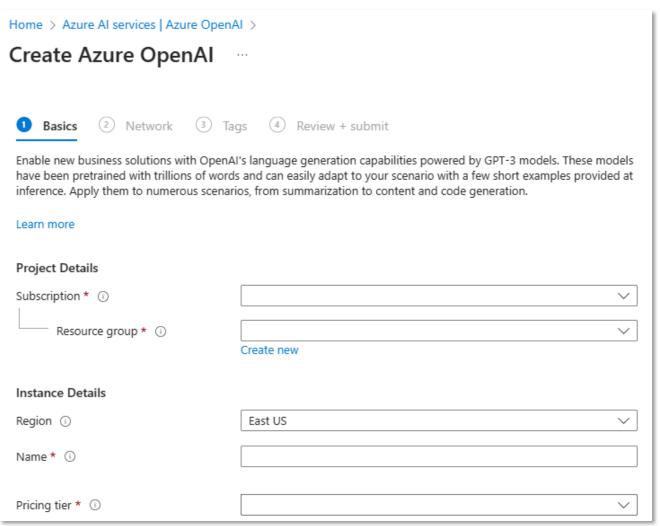
## Provision an Azure OpenAl resource in Azure

#### Deploy a model in Azure OpenAI Studio to use it

- Apply for access to the Azure OpenAl service: <a href="https://aka.ms/oaiapply">https://aka.ms/oaiapply</a>
- Create an Azure OpenAI resource in the Azure portal

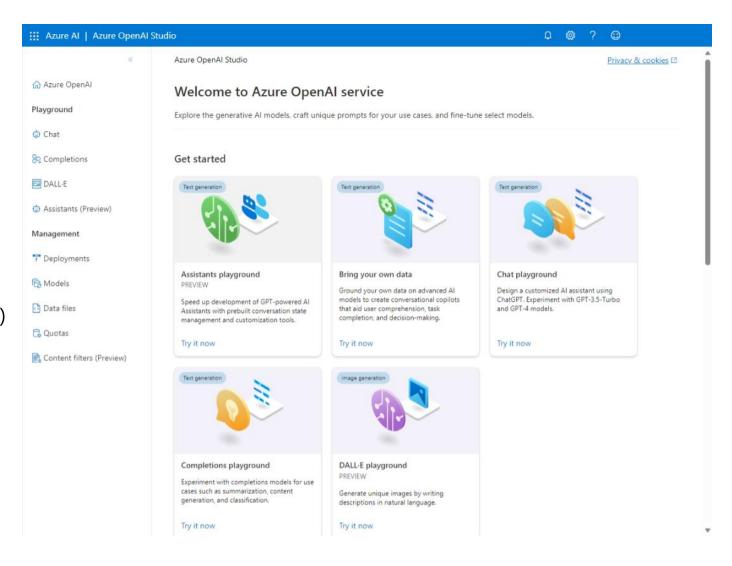
#### Alternatively, use the Azure CLI

```
az cognitiveservices account create \
-n MyOpenAIResource \
-g MyResourceGroup \
-l eastus \
--kind OpenAI \
--sku s0 \
--subscription subscriptionID
```



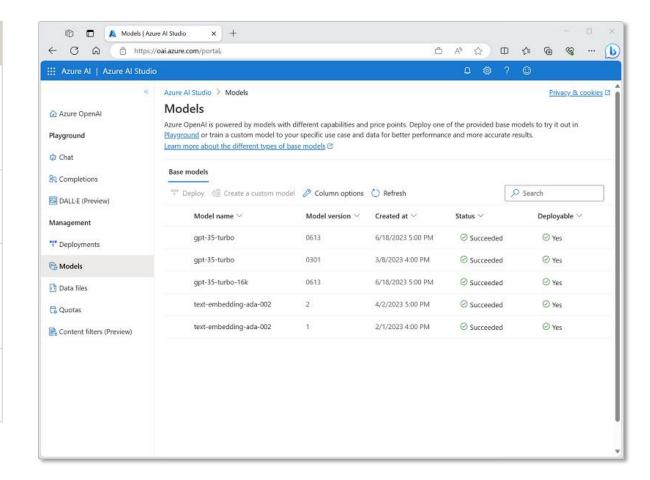
### **Azure OpenAl Studio**

- Web portal for working with Azure OpenAl models: <a href="https://oai.azure.com/">https://oai.azure.com/</a>
- View and deploy base models
- Connect your own data source
- Manage fine tuning and data files for custom models
- Test models in visual playgrounds:
  - **Chat** (GPT-3.5-Turbo and later models)
  - Completions (GPT-3 and earlier models)
  - **DALL-E** (Image generations)
  - Assistants (Custom and Copilot-like experiences)



# Types of generative AI model

<b>Model Family</b>	Description
GPT-4	Newest, most capable chat-based models for language and code generation
GPT-3	Natural language and code- generation models
Embeddings	Models that use embeddings for specific tasks (similarity, text search, and code search)
DALL-E	Image-generation model ( <i>preview,</i> restricted regions)

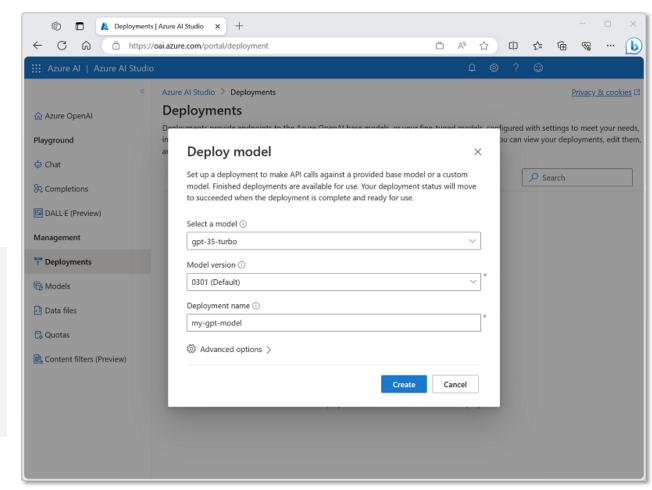


## Deploying generative AI models

#### Deploy a model in Azure OpenAI Studio to use it

- You can deploy one or more instances of each available model
- The number of deployments depends on your quota, which you can see in the portal
- Alternatively, use the Azure CLI

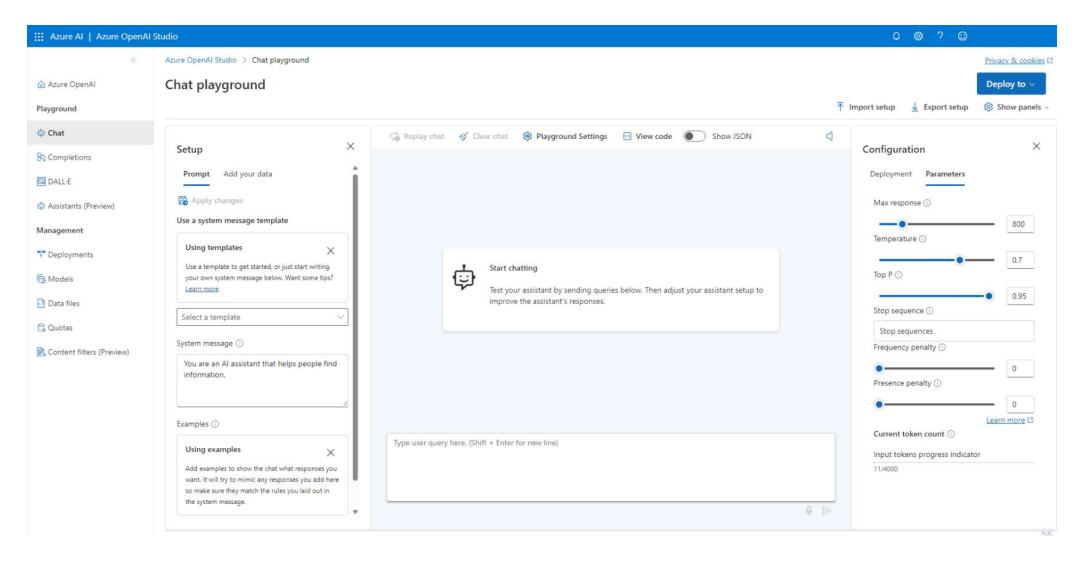
```
az cognitiveservices account deployment create \
    -g myResourceGroupName \
    -n MyOpenAIResource \
    --deployment-name my-gpt-model \
    --model-name gpt-35-turbo \
    --model-version "0301" \
    --model-format OpenAI \
    --scale-settings-scale-type "Standard"
```



# Using prompts to get completions from models

Task	Prompt	Completion
Classifying content	Tweet: I enjoyed the training course. Sentiment:	Positive
Generating new content	Write a poem about databases	Databases, oh databases, You keep our information safe, From the small to the large, You store our data in a place.
Transformation/Translation	English: Hello French:	Bonjour
Summarization	Scotland is [long description of Scotland]	Scotland is [summarized description]
Continuation	Summarize the previous text  One way to grow tomatoes is to	start with seeds
Continuation	One way to grow tomatoes is to	start with seeds
Question answering	How many moons does Earth have?	Earth has one moon.
Chat	Setup, followed by messages	A sequence of relevant responses

# Testing models in Azure OpenAI Studio playground



# Demo: Get started with Azure OpenAl Service



Deploy Azure OpenAl resource and model
Test deployed model in playground

Develop apps with Azure OpenAl Service



# **Learning Objectives**

After completing this module, you will be able to:

- Integrate Azure OpenAl into your app
- 2 Use the REST API
- 3 Use language specific SDKs

### Integrating Azure OpenAl into your app

Applications submit prompts to deployed models. Responses are completions.

Three REST API endpoints:

- Completion model takes an input prompt, and generates one or more predicted completions
- **Embeddings** model takes input and returns a vector representation of that input
- **ChatCompletion** model takes input in the form of a chat conversation (where roles are specified with the message they send), and the next chat completion is generated

**ChatCompletion** will be the endpoint we focus on for this course

Use **Completion** and **Embeddings** with GPT-3 based models Use **ChatCompletion** with GPT-35-Turbo and later models

# Using the Azure OpenAl REST API Completion Endpoint

https://endpoint.openai.azure.com/openai/deployments/deployment/completions



```
"id": "1234....",
"object": "text_completion",
"created": 1679001781,
"model": "gpt-35-turbo",
"choices": [
        "text": "Macbeth",
        "index": 0,
        "logprobs": null,
        "finish reason": "stop"
```

### Using the Azure OpenAl REST API Embedding Endpoint

https://endpoint.openai.azure.com/openai/deployments/deployment/embeddings



```
"object": "list",
"data": [
    "object": "embedding",
    "embedding": [
      0.0172990688066482523,
      0.0134544348834753042,
    "index": 0
"model": "text-embedding-ada:002"
```

# Using the Azure OpenAl REST API ChatCompletion Endpoint

https://endpoint.openai.azure.com/openai/deployments/deployment/chat/completions

```
"messages":[
 {"role": "system",
  "content": "You are an assistant
   that teaches people about AI."},
 {"role": "user",
  "content": "Does Azure OpenAI
        support multiple languages?"},
 {"role": "assistant",
  "content": "Yes, Azure OpenAI
        supports several languages."},
 {"role": "user",
  "content": "Do other Cognitive
      Services support translation?"}
```

```
"id": "unique id", "object": "chat.completion",
"created": 1679001781, "model": "gpt-35-turbo",
"usage": { "prompt tokens": 95,
           "completion tokens": 84, "total tokens": 179},
"choices": [
      {"message":
            { "role": "assistant",
                "content": "Yes, other Azure Cognitive
                    Services also support translation..." },
        "finish_reason": "stop",
        "index": 0}
```

# Using the Azure OpenAl SDKs

Language specific SDKs are available for use in your applications, in both C# and Python.

Code structure follows a similar pattern for both languages.

Parameters such as *Max Response* and *Temperature* are defined in the chat options.

Both synchronous and asynchronous API versions are available.

#### Pseudo code structure:

```
<include library>

<create client>

<define chat messages and options>

<send request>

<extract response content>
```

# Exercise: Integrate Azure OpenAl into your app



Configure your application to connect to Azure OpenAl

Test your app by sending a request to your deployed model

Use the hosted lab environment if provided, or view the lab instructions at the link below:

https://aka.ms/mslearn-azure-openai-api

Apply prompt engineering with Azure OpenAl Service



# **Learning Objectives**

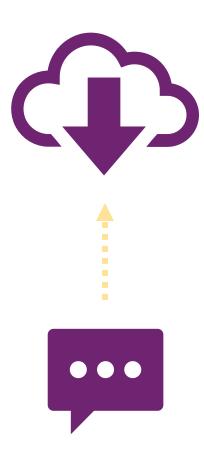
After completing this module, you will be able to:

- 1 Understand what prompt engineering is
- 2 Understand considerations for different endpoints
- Explore different techniques of prompt engineering

# What is Prompt Engineering?

#### Constructing prompts to:

- Maximize relevancy and accuracy of completions
- Specify formatting and style of completions
- Provide conversational context
- Mitigate bias and improve fairness



# **Providing clear instructions**

Write a product description for a new water bottle



Introducing the latest addition to our product line - the innovative and eco-friendly water bottle. Made from high-quality, BPA-free materials, this bottle is designed to keep your beverages at the perfect temperature for hours. Its sleek and stylish design makes it the perfect accessory for any outdoor activity or workout session. With its convenient carrying handle and leak-proof lid, you can take it with you wherever you go, without worrying about spills or leaks. Plus, its easy-to-clean design ensures that you can use it again and again, making it the perfect choice for anyone looking for a reliable and sustainable water bottle.

Write a product description for a new water bottle that is 100% recycled. Be sure to include that it comes in natural colors with no dyes, and each purchase removes 10 pounds of plastic from our oceans



Introducing our newest water bottle, the eco-friendly choice for the conscious consumer. Made from 100% recycled materials and available in natural colors with no dyes, this bottle is not only stylish but also sustainable. Each purchase of this bottle removes 10 pounds of plastic from our oceans, making it a responsible choice for those who care about the environment. Its durable and leak-proof design makes it perfect for outdoor activities, while its easy-to-carry handle makes it convenient to take on the go. Join us in our mission to reduce plastic waste and choose this eco-friendly water bottle for your daily hydration needs.

# Primary, supporting, and grounding content

Section markers (--- or ###)

*Primary* content to be summarized, translated, etc.

Supporting content to provide clarity / specificity

Grounding content to define scope for questions

--

Thanks for your interest in our summer school program.

We're looking for your ideas for webinars on topics such as AI, web development, ... < more... >

---

Topics I'm very interested in: AI, webinar dates, submission deadlines

Extract the key points from the above email, and put them in a bulleted list

---

Artificial Intelligence (AI) has evolved over many years ... < more... >

---

Where and when did the field of AI start?

### Cues

- Cues provide a starting point on which the completion builds
- Use cues to set the scope and format for the output
- Cues are particularly useful when generating code.
   For example:
  - Provide the first keyword in a SQL SELECT statement
  - Define a name and parameters for a Python function

\_\_\_

Review: The writing was good but the movie was too long.

Review: The special effects were terrible.

<more>...

---

Summarize the reviews above.

Most common complaints:

-



- The movie was too long.
- The special effects were terrible.

# Requesting output composition

Write a table in markdown with 6 animals in it, with their genus and species



Animal	Genus	Species
	::	: ::
Red Panda	Ailurus	fulgens
African Elephant	Loxodonta	africana
Snow Leopard	Panthera	uncia
Arctic Fox	Vulpes	lagopus
Chimpanzee	Pan	troglodytes
Siberian Tiger	Panthera	tigris altaica

## Using a system message

When using the ChatCompletions API, a system message sets context that can affect completions

```
{"role": "system", "content": "You are a casual, helpful assistant.

You will talk like an American old western film character."},

{"role": "user", "content": "Can you direct me to the library?"}
```



```
{"role": "assistant", "content": "Well howdy there, stranger! The library, huh?

Y'all just head down the main road till you hit the town
square. Once you're there, take a left and follow the street
for a spell. You'll see the library on your right, can't

miss it. Happy trails!"}
```

# Conversation history and few shot learning

- Including previous messages helps retain the context and style of a conversation
- Starting a conversation with user-defined messages and responses (few shot learning) sets examples for the expected responses

```
{"role": "system", "content": "You are an assistant that evaluates the sentiment of customer
feedback."},
{"role": "user", "content": "That was an awesome experience"},
{"role": "assistant", "content": "positive"},
{"role": "user", "content": "I won't do that again"},
{"role": "assistant", "content": "negative"},
{"role": "user", "content": "That was not worth my time"},
{"role": "assistant", "content": "negative"},
{"role": "user", "content": "You can't miss this"}
```



```
{"role": "assistant", "content": "positive"},
```

## Chain of thought

Ask a model to break down its response and explain its reasoning

What sport is easiest to learn but hardest to master? Give a step by step approach of your thoughts, ending in your answer

Step 1: Identify the criteria for "easy to learn" and "hard to master" sports.

For a sport to be considered easy to learn, it should have simple rules and require minimal equipment For a sport to be considered hard to master, it should require years of practice to perfect and have a large variety of techniques and strategies...

Step 2: Consider different sports that fit these criteria.

Some sports that could be considered easy to learn but hard to master include:

- Tennis: Simple rules, easy to pick up, but requires years of practice to master all the different shots and strategies.
- Golf: Basic swing mechanics are easy to learn but perfecting them takes a lifetime of practice.

- ...

Step 3: Evaluate each sport based on the criteria.

Tennis and golf both require expensive equipment, which could make them less accessible to beginners. In terms of skill ceiling and time required to master, tennis and golf both have a high skill ceiling and require years of practice to perfect....

Step 4: Make a decision based on the evaluation.

Based on the above criteria and evaluation, I would say that tennis is the sport that is easiest to learn but hardest to master. While it may require expensive equipment, it is still accessible to many people. The basic rules and techniques are easy to learn, but mastering all the different shots and strategies takes years of practice...

#### Exercise: Utilize prompt engineering in your app



Explore prompt engineering techniques

Connect your app to Azure OpenAI and test prompts with increasing prompt engineering

Use the hosted lab environment if provided, or view the lab instructions at the link below:

https://aka.ms/openai-prompt-engineering-lab

Implement Retrieval
Augmented Generation
(RAG) with Azure OpenAl
Service



## **Learning Objectives**

After completing this module, you will be able to:

- 1 Understand how RAG using your own data works
- Use the REST API
- 3 Use language specific SDKs

## How Azure OpenAl can use your data





- Use an existing data source, such as an Azure search resource
- Use the Azure OpenAl studio to create that data source, if you don't already have one
- When creating the data source, you can use data already in your account such as blob storage



#### Configure the studio or your app to connect to that data source

- In the studio, set up the connection by pointing it to the data source
- In your app, specify the data source in the prompt parameters
- Both configurations allow the search resource to augment the prompt

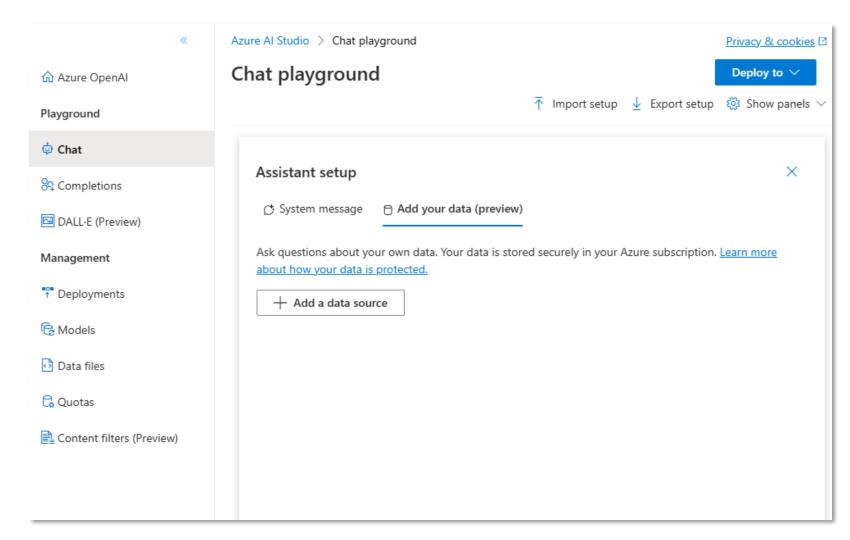


## Use the Azure OpenAl model, which now uses your data for grounding

- Chat with the AI models like normal
- If the data source has relevant information about the prompt, it will use that data
- You can specify if the AI model is limited to just your data source

#### Connect to your data source

- Add your data source in the Chat playground, under Assistant setup
- Use an existing data source, or use that wizard to create a new one
- Once connected, a new chat session will start. Chat like normal, and see how the AI model references that data



# Using the Azure OpenAl REST API

#### Using your own data

https://endpoint.openai.azure.com/openai/deployments/deployment/chat/completions?api-version=version

- With each call, you need to specify the data source values, along with the messages array and any other parameters
- Authentication in the data source definition is for your search resource, not your Azure OpenAl resource

```
"data_sources": [
    "type": "azure_search",
    "parameters": {
       "endpoint": "<your_search_endpoint>",
       "index_name": "<your_search_index>",
       "authentication": {
          "type": "system_assigned_managed_identity"
"messages":[
```

## Using the Azure OpenAl SDKs

Language specific SDKs are available for use in your applications, in both C# and Python.

Code structure follows a similar pattern for both languages.

Current supported data sources are:

- Azure Al Search
- Azure Cosmos DB for MangoDB vCore
- Plus others in preview, soon to be released GA

#### Pseudo code structure:

```
<include library>
<create client>
<define chat messages and options>
<define data source object to include with request>
<send request>
<extract response content>
```

# Exercise: Implement Retrieval Augmented Generation (RAG) with Azure OpenAl Service



Set up and connect your data in the chat playground

Configure your app to use your own data for augmenting the prompt

Use the hosted lab environment if provided, or view the lab instructions at the link below:

https://aka.ms/mslearn-openai-own-data

#### **Extended interactive exercises**



Generate code

**Generate images** 

https://aka.ms/develop-azure-openai

## Knowledge check



- 1 What is the purpose of providing conversation history to an AI model?
  - ☐ Providing conversation history to an AI model is irrelevant and has no effect on the AI's performance.
  - $\hfill\Box$  To limit the number of input tokens used by the model
  - To enable the model to continue responding in a similar way and allow the user to reference previous content in subsequent queries
- Which parameter could you adjust to change the randomness or creativeness of completions?
  - **Temperature**
  - ☐ Frequency penalty
  - ☐ Stop sequence
- You plan to implement a multi-turn conversation with Azure OpenAl. Which endpoint should you use?
  - □ Completions
  - **M** Chat
  - □ Embeddings



AI-102: Designing and Implementing a Microsoft Azure AI Solution

Conclusion



#### Thank you for attending this course

#### Here are some reminders



# Celebrate your new skills

- Redeem your achievement
- Share with us and your network



# Let us know how we did

- Give us your feedback
- Survey will be sent via email



#### Become Microsoft Certified

- Explore additional resources to help prepare
- Schedule your exam



Tag us social: #AlwaysLearning

#### What could be next in your learning journey?

#### Applied skills with Azure Al

Complete interactive verification of the skills learned in this course and on Microsoft Learn to earn applied skills. Applied skills in Azure AI include:

- Build a natural language processing solution with Azure Al Language
- Build an Azure Al Vision solution
- Create an intelligent document processing solution with Azure Al Document Intelligence
- Develop generative AI with Azure OpenAI Service (released early 2024)

#### Exam DP-100: Designing and Implementing a Data Science Solution on Azure

Extend your skills in data science and machine learning! Skills covered for this course include:

- Designing and creating a suitable working environment for data science workloads
- Exploring data
- Training machine learning models
- Implementing pipelines
- Running jobs to prepare for production
- Managing, deploying, and monitoring scalable machine learning solutions



# Thank you.