

## Locate your permanent activation codes for 3D Sprint:

1. At the time of machine purchase, the primary ordering contact will have received by email, automatically, your 20 digit license key for 3D Sprint. Please see the example of the notification below.
  1. **The sender will be : “softwarelicense@3dsystems.com”**
  2. **The Title will be : “3D Licensing Management”**

Dear First Last ,

Thank you for purchasing 3D Sprint Basic - Online Activation - License

We have processed your order and your new 3D Systems software license information is below. Keep a copy of this information - you will need the activation code(s) when activating your software on a new PC.

Click on the product links below to download your product and find instructions to set up your license.

Product	Download Link	Licensing Instructions	Quantity	License Key	Maintenance Date	Expiration Date	Purchase Order Number	Version Number
3D Sprint Basic	<a href="#">3D Sprint</a>	<a href="#">Computer-Locked</a>	1	XXXX-XXXX-XXXX-XXXX	23 February, 2022	Permanent	---	N/A

For additional information about your software such as tutorials, videos, and self-help content go to <https://softwaresupport.3dsystems.com>.

If you have any questions about the software products, you can contact [Technical Support](#).

Thank You

Your 3D Systems Team

2. If you have lost or deleted the message, or believe that the license was issued to the wrong person, or you cannot reach the person who has received the license, there are a few things you can do.
  1. Contact Customer Support by phone or email.
    - **Visit here for links to contacts globally for desktop support**
    - Customer support can look up your license code and reissue it to you.
  2. You can also
    - Proceed to download 3D Sprint from the link below.
    - You will have a 30 day trial of the full version. Before the 30 days ends you must obtain and proceed to enter your activation key to permanently register the software.
    - More information on **activating your license can be found here**.
  3. If you have already used a free 30 day trial of Sprint in the past, the software will revert to FREE CLIENT mode. Free Client allows unlimited

installations, and basic functions needed to prepare a job and send it to your FabPro 1000.

## **Download the Latest Software:**

We are happy to announce that 3D Sprint has now been released! With this release we are transitioning to our well known, and trusted Geomagic (3D Systems) licensing system. You can now activate a fully functioning 30 day trial version of 3D Sprint, but you will need to register for permanent activation codes to continue using the software after the end of the trial period.

**FabPro 1000 Latest firmware version: v128****Minimum firmware version to work with the latest version of 3D Sprint: v128**

**3D Sprint Download Page** - For the latest version of 3D Sprint, please visit the download page.

There you can find the information about the latest version including the following:

- Application Installer
- What's New in 3D Sprint
- Installation Guide for 3D Sprint
- System Requirements for 3D Sprint

Please see the **Quick Start Guide for 3D Sprint** to help get you started printing.

For more support or information please visit **3D Systems Software Getting Started** or view the latest **Application Help for 3D Sprint online**.

For more information on the 3D Systems Software licensing system, please visit **CimLM Licensing Hub**.