

# Deep Pradipbhai Shah

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## EDUCATION

### Master of Science in Computer Science

Expected: May '24

San Jose State University (SJSU), GPA: 3.97/4.0

- **Courses:** Communication Systems, Graph Theory, Artificial Intelligence, Database Systems, Parallel Processing
- **Scholarship:** Computer Science Scholarship Recipient for outstanding academic achievement '23

### Bachelor of Technology in Computer Science and Engineering

Jun '22

Indian Institute of Information Technology Vadodara, GPA: 8.27/10

## ONLINE COURSES

- **Introduction to Finance** by University of Illinois at Urbana-Champaign – Coursera (Jan '23)
- **Google Project Management: Professional Certificate** (in progress) – Coursera  
Foundations (Apr '22) | Project Initiation (Sep '22) | Agile Proj. Man. (Nov '22) | Project Planning (Apr '23)
- **Brand and Product Management** by IE Business School – Coursera (Jul '21)

## SKILLS

<b>Project Management Tools:</b>	Adobe, Microsoft Office Suite, Excel, Word, Outlook, Jira, Asana, Spreadsheets
<b>Soft Skills:</b>	Delegation, Strategic Problem Solving, Conflict Resolution, Adaptability
<b>Programming Languages:</b>	PHP, Python, Java, C#, C, C++, R, JavaScript, SQL
<b>Tech Skills:</b>	Git, Docker, Google Cloud, React, Redis, Data Analytics, Selenium, Linux, Testing
<b>Interests:</b>	Reading, Traveling, Entrepreneurship, Finance

## WORK EXPERIENCE

### Course Instructor – Computer Science Department, SJSU, San Jose, CA

Aug '23 - Present

- Designed course contents as an instructor, guiding Undergraduate students through challenging technical material and fostering a positive learning environment
- Teaching courses CS 122 Advanced Programming with Python and CS 151 Object-Oriented Design using Java at SJSU, creating lecture slides, coding exercises, and project assignments

### Student Assistant – eCampus of San Jose State University, San Jose, CA

Jun '23 - Present

- Pioneered the integration of AI and XR technologies into eCampus applications, culminating in the development of a sophisticated learning platform tailored for enhanced educational experiences
- Developed web-based AR application to illustrate intricate Machine Learning principles to students

### Software Development Engineer – SaaS Labs Pvt. Ltd., Noida, Uttar Pradesh, India

Jan '22 - Jun '22

- Collaborated with JustCall product team as an *Intern* to develop Agent Assist, a feature that listens to live support calls and delivers real-time suggestions to agents, leading to a 20% reduction in average call handling time
- Contributed to the cross-functional team as a key member, working closely with Senior Product Manager and Team Lead, planning iterations, and enhancing software for multiple products

### Co-Founder – Ubique SoftTech, Gandhinagar, Gujarat, India

Jan '21 - Oct '21

- Led and managed the operations of Ubique SoftTech, a software consultancy firm with a mission to provide cost-effective and high-quality software solutions to clients worldwide
- Demonstrated strong product management skills by delivering complex software projects within budget and timeline, resulting in a 95% customer satisfaction rate

### Full Stack Developer – AtoZ Softtech LLC, Remote

May '21 - Jul '21

- Spearheaded the comprehensive technical advancement of the product UnQue as an *Intern*, substantially enhancing its functionality and performance
- Worked directly with founders to generate product business model and marketing strategies, utilizing Jira to update project status and distribute tasks
- Devised a tailored SEO strategy, increasing website traffic by 25% and achieving over 300 Google page indexes, and also implemented an adaptive queuing system to boost customer engagement and business value