Dear Hiring team at Agropur,

I am thrilled to apply for the IT Internship position at Agropur Dairy Cooperative. As a **master's student in Applied Computer Science at Dalhousie University**, I am eager to contribute to Agropur's commitment to excellence while gaining hands-on IT experience in areas such as field support, security, and networking.

Your emphasis on collaboration and innovation aligns perfectly with my skills and passion for leveraging technology to solve real-world challenges. My academic background and practical experience have equipped me with a solid foundation in IT support and systems management, and I am eager to enhance my expertise while supporting Agropur's mission.

Here's how I align with this role:

- **Technical Proficiency**: I have hands-on experience with tools such as TeamViewer, Active Directory/Azure, Intune, and SCCM, and a strong understanding of ITIL principles, gained through coursework and my involvement in managing IT infrastructure during academic projects.
- **Strong Team Collaboration**: Having collaborated on software development and IT management projects, I thrive in team-based environments, effectively communicating and working alongside cross-functional teams to achieve common goals.
- Adaptable Problem Solver: My experience troubleshooting end-user devices, including laptops, desktops, and printers, during my time as a freelance IT support professional has honed my ability to prioritize and resolve technical issues efficiently while maintaining a customer-focused approach.

The opportunity to gain exposure to VMware virtualization, networking, and security while working closely with the local IT Field Technician excites me. Additionally, Agropur's values of boldness, excellence, and community resonate deeply with my personal and professional ethos.

I would be thrilled to bring my enthusiasm, technical skills, and a growth mindset to the Agropur team, while contributing to the innovative processes that support your success. Thank you for considering my application. I look forward to the possibility of discussing how I can support Agropur's IT initiatives during this internship.

Best regards, Vraj Shah +1 (902) 994-1436 vr597381@dal.ca

https://www.linkedin.com/in/vraj-shah-6378941b7/ https://github.com/shah-vraj