

**Vraj Shah**

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[LinkedIn](#) | [GitHub](#) | [Portfolio](#) | [LeetCode](#) | [HackerRank](#)

Hiring Team

IAMGOLD

**Subject:** Application for **IT Support Intern**

Dear Hiring Team,

I am excited to apply for the IT Support Internship at IAMGOLD. With a strong foundation in computer science and hands-on experience troubleshooting technical issues, I am eager to contribute to your IT team while expanding my knowledge in corporate IT systems and support services.

Currently pursuing my Master of Applied Computer Science at Dalhousie University, I have developed a solid understanding of system administration, networking, and cloud technologies. My experience assisting users with system configurations, installations, and software troubleshooting has strengthened my problem-solving abilities and customer support skills. Additionally, my familiarity with Office 365, Windows 10 & 11, and Active Directory aligns well with the technical competencies required for this role.

Beyond technical proficiency, I thrive in collaborative environments and excel at clear communication. I am well-organized, capable of managing multiple tasks efficiently, and eager to learn from experienced IT professionals. I am particularly interested in contributing to projects like developing a centralized IT Support Page and enhancing reporting processes through advanced Excel and Power BI.

IAMGOLD's commitment to empowering employees through technology-driven solutions resonates with my passion for IT support and innovation. I welcome the opportunity to discuss how my skills and enthusiasm can add value to your team.

Thank you for your time and consideration. I look forward to the possibility of contributing to IAMGOLD's IT initiatives.

Sincerely,  
Vraj Shah