

# Nikita Shah

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## Personal Profile

I am currently training for Level 3 Software Development Bootcamp. I decided to carry out this bootcamp after completing Level 2 Digital skills bootcamp as I found a new interest in learning about frontend and backend software. I now aspire to be a data/software to gain practical understanding and be part of innovative projects.

## Education and IT Training

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**Present:** Just IT Training Ltd, London,  
**Level-3 Digital Skills Bootcamp: Software Development**

- A twelve-week intensive boot camp where I honed skills in web and software development, covering core modules like Programming Fundamentals, SQL Queries, Project Management, and Data Structure.

**10/2023-11/2023:** Just IT Training Ltd, London, **Level-2 Digital Skills Bootcamp**

- A five-week intensive bootcamp covering the fundamentals of digital skills.

**2014-2017:** Annamalai University,  
**India, B.Sc. Interior Design**

**Core Modules:** Programming Fundamentals, SQL Queries, Project management, Data Structure.

**Languages:** SQL, HTML5, CSS, Java Script, Python

## IT Skills:

- Git: Advanced (version control, collaborative development)
- GitHub/Git: Experienced in collaborative development using code repositories.
- PyCharm, Visual Studio
- MySQL Workbench: Competent in database design and management.
- Replit: Familiar with cloud-based coding and collaboration.

**Projects:** Developed an interactive Snakes and Ladders Game using HTML, CSS, and JavaScript. The project aimed to recreate the classic board game experience in a digital format, incorporating user-friendly features and smooth gameplay.

Game repository link: <https://github.com/shah6454/Project-Snakes---Ladders>

## Employment History

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**12/2022-09/2023** GODO-SOSTANZA, London  
**HUB COORDINATOR**

- Manage Italian food distribution hub for delivery service.
- Training all the new joiners from each of the franchise hubs
- Demonstrated outstanding organizational and multi-tasking skills, effectively coordinating specialized tasks and supervising staff members to achieve operational excellence.
- Excellently communicated and promptly resolved customer issues through emails and phone calls, leaving customers satisfied and confident in the service provided.
- Analyze daily stock management, including reporting of sales, expired products, and other waste.
- Manage delivery service platform such as Deliveroo.
- Provided excellent customer service by offering tailored advice and solutions, actively listening to customer needs, and addressing concerns promptly and empathetically.

**02/2022-10/2022**

**Whitbread (Beefeater), London**

**Customer service assistant**

- Provided excellent customer service by accurately processing customer orders and promptly resolving queries.
- Actively listened to customer concerns and applied effective problem-solving techniques.
- Collaborated with team members to ensure a harmonious and customer-focused environment.

**08/2021-10/2023**

**Host Staffing, London**

**Hosting (Contract work)**

- Barista – The Tiffany Blue Box Cafe, Harrods; The Harrods Tea Rooms, Tottenham stadium VIP Lounge
- Cashier – Emirates, Wembley, Chelsea, London, and Tottenham Stadiums
- Bar Tender – Exclusive/VIP events across UK (BMW PGA Championship, Corporate events, etc...)

**Interests and Achievements**

- Passionate about traditional Indian dance, Bharat Natyam
- avid reader
- Puzzle-solving enthusiast as
- Enjoy playing board games as I love a challenge and problem solving

**References available upon request.**