

Shahad Sidek

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EDUCATION

Software Engineering Bootcamp , Nucamp, Remote	01/2022 – 12/2022
<ul style="list-style-type: none">Key modules: JavaScript, React, React Native, Bootstrap, Node.js, Express.js, MongoDB, Python, SQL	
BA Interior Design , Humber Institute of Technology and Advanced Learning, Ontario - Canada	09/2010 – 05/2014

IT WORK EXPERIENCE

Technical Support Associate , E-Teachers Group, Remote	02/2021 – 09/2021
<ul style="list-style-type: none">Analyzed and reported product malfunctions including testing hypothetical scenarios or impersonating users.Resolved customers' technical, financial, and course-related queries and complaints via phone, email, and chat.Identified customer needs to provide customer satisfaction and assist customers in using different features of the online learning environment and accessing materials.Updated internal databases with key results and useful discussions with customers.	
Front End Developer Trainee , Brainnest, Remote	11/2015 – 12/2015
<ul style="list-style-type: none">Created different projects using HTML, CSS, and JavaScript.	

IT PROJECT EXPERIENCE

Company Website , Eduma Theme, Doha - Qatar	12/2022 – Current
<ul style="list-style-type: none">Updating an educational WordPress website by adding three new sections.	
E-commerce Website , Personal learning, and development	12/2022 – Current
<ul style="list-style-type: none">An online e-commerce web application done using react, HTML, JavaScript, Bootstrap	
Calculator , Brainnest, Bremen - Germany	11/2022 – 12/2022
<ul style="list-style-type: none">Broke the function into smaller parts and tested it across different inputs using HTML CSS and JavaScript.	
Portfolio , Personal Learning and Development	11/2022 – 12/2022
<ul style="list-style-type: none">Created a personal website using React, Bootstrap, HTML CSS, and JavaScript.	
Streetwear Fashion , Brainnest, Bremen - Germany	11/2022 – 11/2022
<ul style="list-style-type: none">Developed a website that uses HTML CSS only following guidelines provided by Brainnest.	
Music Rolodex , Personal learning, and development	11/2022 – 11/2022
<ul style="list-style-type: none">Created a react application that uses Spotify as API to search through different music albums and artists.	
Monsters Rolodex , Personal learning and development	10/2022 – 11/2022
<ul style="list-style-type: none">Developed a website when learning React to master searching and filtering through an array and learned how to use various React methods.	
Book Club Website , Personal learning and development	09/2022 – 09/2022
<ul style="list-style-type: none">Developed a website using Bootstrap for book lovers.	

VOLUNTARY EXPERIENCE

Committee Secretary , Arab Conference on Role of Civil Society in Sustainable Development, Doha - Qatar	04/2016
Design Salesperson , Design Days Dubai, Dubai - UAE	05/2015
Home Builder , Habitat for Humanity, Toronto - Canada	09/2013 – 11/2013

COURSES AND CERTIFICATIONS

Learn SQL , Code Academy, Remote	09/2022
Backend, SQL, and DevOps with Python , Nucamp, Remote	08/2022
Learn Bootstrap , Code Academy, Remote	08/2022
Certified HTML Developer , W3 Schools, Remote	05/2022
Web Development and Fundamental Bootcamp , Nucamp, Remote	01/2022
Google Fundamentals , Google, Remote	09/2021

SKILLS

IT: HTML, CSS, React, Node.js, Express.js, Vanilla JS, MongoDB, React Native, jQuery, PostgreSQL, Django, Python, Flask, Docker, Redux Library, Git, SASS, DevOps, Bootstrap, AutoCAD, Photoshop, Illustrator, InDesign, Microsoft Office, Revit
Languages: English - Fluent, Arabic - Fluent, Turkish - Intermediate, French - Beginner, Korean - Beginner

HOBBIES AND INTERESTS

Digital Arts, Animation, Learning foreign languages