Shahae Meeran M A

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LinkedIn — Portfolio

OBJECTIVE

Network Operations Associate at Nokia Networks with strong expertise in Linux, network monitoring, and troubleshooting. Seeking to advance into roles combining system administration, network operations, and cloud technologies. Dedicated to optimizing performance, ensuring high availability, and driving efficient solutions in fast-paced environments.

PROFESSIONAL EXPERIENCE

Nokia Networks(Subcon of UST)

Network Operations Associate *Apr 2025 – December – 2025*

- **Network Monitoring**: Monitored and analyzed live telecom network performance for **Optus (Australian telecom)**, detecting anomalies and ensuring uninterrupted 24/7 service availability.
- **Incident Management**: Escalated and resolved critical network faults, reducing downtime and maintaining SLA compliance.
- **Preventive Maintenance**: Collaborated with engineering teams to implement proactive measures, minimizing future disruptions.

EDUCATION

Annamalai University *Chidambaram, India*
Master of Business Administration (Pursuing), CGPA: 7.6 *2025 – 2026*

Manakula Vinayagar Institute of Technology *Pondicherry, India*
Bachelor of Technology in Information Technology, CGPA: 7.6 *2020 – 2024*

Kalima Matric Higher Secondary School *Parangipettai, India*
HSC, Aggregate: 60% *2019 – 2020*

Kalima Matric Higher Secondary School *Parangipettai, India*
SSLC, Aggregate: 74% *2017 – 2018*

CERTIFICATIONS

- **Linux Administration**: Hands-on training in Linux system installation, configuration, and management.
- **Linux Unhatched by Cisco**: Practical exposure to Linux CLI operations,file management,permission,user handling,package management and Text processing.
- **AWS Cloud Practitioner Essentials**: Amazon — foundational cloud computing and AWS services.

TECHNICAL SKILLS

- **Operating Systems**: Linux (Ubuntu, CentOS), Windows Server
- **Networking**: Graffana: Network Monitoring Tools
- **Databases**: MySQL
- **Scripting**: Bash, Python (Basics)
- **Version Control**: Git, GitHub

AREAS OF EXPERTISE

- **Network Monitoring & Troubleshooting**: Proficient in identifying, diagnosing, and resolving network issues to maintain uptime.
- **System Administration**: Skilled in configuring, securing, and maintaining Linux-based systems.
- **Cloud Fundamentals**: Knowledge of cloud infrastructure, storage, and access management.

ACTIVITIES

- **Bharat Scouts**: Gained leadership, teamwork, and problem-solving skills through coordinated group activities.