

Shahar Hekter

Summary

Motivated industrial engineering and management student with a strong analytical mindset. People's person, creative problem solving and dedicated self-learner. I excel under pressure while adapt quickly to new challenges.

Actively seeking opportunities to apply my skills and contribute to a new dynamic and challenging environment where I can further develop and make significant contributions.

Education

2021-2025 **Industrial engineering and management** *Ruppin academic center , GPA – 80.*

Work Experience

2023-Present **Fraud analyst at RSA security**

- Conducting fraud investigations and analyzing suspicious activities.
- Developing and maintaining fraud prevention policies and procedures.
- Implementing and improving fraud detection strategies and systems.
- Collaborating with cross-functional teams, such as risk management, IT, and Internet service providers.

2018-2019 **Office administrator of Kley Zemer Ramat Gat**

- Managing all the finances of the store.
- Production of the financial reports, purchasing equipment and manager of the store's inventory.
- Analyzing costumer's needs according to the change in demands and the financial reports.
- Both phone and frontal costumer service.

Army Service

2014–2016 **Commander of Intense Care team and combat medic in Gaza strip**

- Commander and manager of a medical team.
- In charge of the team's maintenance – inventory management and conducting professional classes both practical and theoretical.
- Mediate between different forces on field and chain of command on both emergency and day to day routine.

Skills

Tools & Software: C#/C++, SQL ,Excel, HTML, CSS

Working environments: Windows

Languages: Hebrew (native language), English (fluent)